

Table 6: Customer Participation
District of Columbia Commercial Customer Choice Program
January 1999 - Present

Month	Customers Choosing Alternative Supplier Total	DC Sales Service Customers Total	DC Commercial Customers Total	Market Share	
				% of Customers Choosing Alternative Supplier	% of Customers on Sales Service
Feb-99	109	13,757	13,866	1%	99%
Mar-99	111	13,713	13,824	1%	99%
Apr-99	111	13,684	13,795	1%	99%
May-99	113	13,636	13,749	1%	99%
Jun-99	113	13,561	13,674	1%	99%
Jul-99	119	13,499	13,618	1%	99%
Aug-99	121	13,462	13,583	1%	99%
Sep-99	125	13,415	13,540	1%	99%
Oct-99	129	13,371	13,500	1%	99%
Nov-99	2,238	13,435	15,673	14%	86%
Dec-99	2,481	12,149	14,630	17%	83%
Jan-00	2,690	11,289	13,979	19%	81%
Feb-00	3,118	11,174	14,292	22%	78%
Mar-00	3,117	10,915	14,032	22%	78%
Apr-00	3,180	10,633	13,813	23%	77%
May-00	3,487	10,617	14,104	25%	75%
Jun-00	4,161	10,522	14,683	28%	72%
Jul-00	4,421	9,927	14,348	31%	69%
Aug-00	4,436	9,334	13,770	32%	68%
Sep-00	4,425	9,081	13,506	33%	67%
Oct-00	4,396	9,110	13,506	33%	67%
Nov-00	4,229	9,277	13,506	31%	69%
Dec-00	4,257	9,249	13,506	32%	68%
Jan-01	4,259	9,242	13,501	32%	68%
Feb-01	4,012	9,489	13,501	30%	70%
Mar-01	4,020	9,481	13,501	30%	70%
Apr-01	4,004	9,497	13,501	30%	70%
May-01	3,869	9,632	13,501	29%	71%
Jun-01	4,048	9,453	13,501	30%	70%
Jul-01	4,087	9,414	13,501	30%	70%
Aug-01	4,018	9,752	13,770	29%	71%
Sep-01	4,166	9,604	13,770	30%	70%
Oct-01	4,221	9,384	13,605	31%	69%
Nov-01	4,272	9,403	13,675	31%	69%
Dec-01	4,312	9,376	13,688	32%	68%
Jan-02	4,384	9,363	13,747	32%	68%
Feb-02	4,355	9,404	13,759	32%	68%
Mar-02	4,515	9,356	13,871	33%	67%
Apr-02	4,392	9,210	13,602	32%	68%
May-02	4,716	9,005	13,721	34%	66%
Jun-02	4,692	8,968	13,660	34%	66%
Jul-02	4,646	9,559	14,205	33%	67%
Aug-02	4,652	8,879	13,531	34%	66%
Sep-02	4,714	8,817	13,531	35%	65%
Oct-02	4,474	8,851	13,325	34%	66%
Nov-02	4,478	8,860	13,747	33%	64%
Dec-02	4,510	9,237	13,747	33%	67%
Jan-03	4,563	9,184	13,747	33%	67%
Feb-03	4,542	9,205	13,747	33%	67%
Mar-03	4,550	9,197	13,747	33%	67%
Apr-03	4,529	9,218	13,747	33%	67%
May-03	4,500	9,247	13,747	33%	67%
Jun-03	4,231	9,516	13,747	31%	69%
Jul-03	4,248	9,499	13,747	31%	69%
Aug-03	4,217	9,530	13,747	31%	69%
Sep-03	4,198	9,549	13,747	31%	69%
Oct-03	4,184	9,301	13,485	31%	69%
Nov-03	4,331	9,154	13,485	32%	68%
Dec-03	4,490	8,995	13,485	33%	67%
Jan-04	4,490	8,995	13,485	33%	67%
Feb-04	4,478	9,007	13,485	33%	67%
Mar-04	4,470	9,015	13,485	33%	67%
Apr-04	4,407	9,078	13,485	33%	67%
May-04	4,377	9,108	13,485	32%	68%
Jun-04	4,324	9,161	13,485	32%	68%
Jul-04	4,256	9,229	13,485	32%	68%
Aug-04	4,200	9,285	13,485	31%	69%
Sep-04	4,181	9,304	13,485	31%	69%
Oct-04	4,164	9,321	13,485	31%	69%
Nov-04	4,116	9,369	13,485	31%	69%
Dec-04	4,121	9,364	13,485	31%	69%
Jan-05	4,127	9,260	13,387	31%	69%
Feb-05	4,188	9,199	13,387	31%	69%
Mar-05	4,198	9,189	13,387	31%	69%
Apr-05	4,191	9,196	13,387	31%	69%
May-05	4,149	9,238	13,387	31%	69%
Jun-05	4,140	9,247	13,387	31%	69%
Jul-05	4,105	9,282	13,387	31%	69%
Aug-05	4,078	9,309	13,387	30%	70%
Sep-05	4,067	9,320	13,387	30%	70%
Oct-05	4,285	9,102	13,387	32%	68%
Nov-05	4,225	9,162	13,387	32%	68%
Dec-05	4,307	9,080	13,387	32%	68%
Jan-06	4,359	8,907	13,266	33%	67%
Feb-06	4,411	8,855	13,266	33%	67%
Mar-06	4,488	8,778	13,266	34%	66%
Apr-06	4,496	8,770	13,266	34%	66%
May-06	4,510	8,756	13,266	34%	66%
Jun-06	4,476	8,791	13,266	34%	66%
Jul-06	4,487	8,779	13,266	34%	66%
Aug-06	4,474	8,792	13,266	34%	66%
Sep-06	4,440	8,826	13,266	33%	67%
Oct-06	4,559	8,707	13,266	34%	66%
Nov-06	4,573	8,693	13,266	34%	66%
Dec-06	4,566	8,700	13,266	34%	66%

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Month	Customers Choosing Alternative Supplier	DC Sales Service Customers	DC Commercial Customers	Market Share	
				% of Customers Choosing Alternative	% of Customers on Sales
				Supplier	Service
Jan-07	4,568	8,562	13,130	35%	65%
Feb-07	4,553	8,577	13,130	35%	65%
Mar-07	4,552	8,578	13,130	35%	65%
Apr-07	4,537	8,593	13,130	35%	65%
May-07	4,505	8,625	13,130	34%	66%
Jun-07	4,487	8,643	13,130	34%	66%
Jul-07	4,468	8,662	13,130	34%	66%
Aug-07	4,455	8,675	13,130	34%	66%
Sep-07	4,466	8,664	13,130	34%	66%
Oct-07	4,456	8,674	13,130	34%	66%
Nov-07	4,452	8,678	13,130	34%	66%
Dec-07	4,504	8,626	13,130	34%	66%
Jan-08	4,496	8,481	12,977	35%	65%
Feb-08	4,446	8,531	12,977	34%	66%
Mar-08	4,422	8,555	12,977	34%	66%
Apr-08	4,484	8,493	12,977	35%	65%
May-08	4,406	8,571	12,977	34%	66%
Jun-08	4,388	8,589	12,977	34%	66%
Jul-08	4,369	8,608	12,977	34%	66%
Aug-08	4,369	8,608	12,977	34%	66%
Sep-08	4,334	8,643	12,977	33%	67%
Oct-08	4,406	8,571	12,977	34%	66%
Nov-08	4,397	8,580	12,977	34%	66%
Dec-08	4,396	8,581	12,977	34%	66%
Jan-09	4,407	8,487	12,894	34%	66%
Feb-09	4,440	8,454	12,894	34%	66%
Mar-09	4,428	8,466	12,894	34%	66%
Apr-09	4,473	8,421	12,894	35%	65%
May-09	4,552	8,342	12,894	35%	65%
Jun-09	4,593	8,301	12,894	36%	64%
Jul-09	4,679	8,215	12,894	36%	64%
Aug-09	4,703	8,191	12,894	36%	64%
Sep-09	4,719	8,175	12,894	37%	63%
Oct-09	4,739	8,155	12,894	37%	63%
Nov-09	4,746	8,148	12,894	37%	63%
Dec-09	4,752	8,142	12,894	37%	63%
Jan-10	4,757	8,081	12,838	37%	63%
Feb-10	4,756	8,082	12,838	37%	63%
Mar-10	4,793	8,045	12,838	37%	63%
Apr-10	4,783	8,055	12,838	37%	63%
May-10	4,775	8,063	12,838	37%	63%
Jun-10	4,789	8,049	12,838	37%	63%
Jul-10	4,792	8,046	12,838	37%	63%
Aug-10	4,786	8,052	12,838	37%	63%
Sep-10	4,805	8,033	12,838	37%	63%
Oct-10	4,831	8,007	12,838	38%	62%
Nov-10	4,672	8,166	12,838	36%	64%
Dec-10	4,673	8,165	12,838	36%	64%
Jan-11	4,672	8,128	12,800	36.5%	63.5%
Feb-11	4,680	8,120	12,800	37%	63%
Mar-11	4,701	8,099	12,800	37%	63%
Apr-11	4,673	8,127	12,800	37%	63%
May-11	4,684	8,116	12,800	37%	63%
Jun-11	4,704	8,096	12,800	37%	63%
Jul-11	4,696	8,104	12,800	37%	63%
Aug-11	4,718	8,082	12,800	37%	63%
Sep-11	4,713	8,087	12,800	37%	63%
Oct-11	4,717	8,083	12,800	37%	63%
Nov-11	4,708	8,092	12,800	37%	63%
Dec-11	4,703	8,097	12,800	37%	63%
Jan-12	4,664	8,148	12,812	36%	64%
Feb-12	4,735	8,077	12,812	37%	63%
Mar-12	4,727	8,085	12,812	37%	63%
Apr-12	4,727	8,085	12,812	37%	63%
May-12	4,725	8,087	12,812	37%	63%
Jun-12	4,736	8,076	12,812	37%	63%
Jul-12	4,744	8,068	12,812	37%	63%
Aug-12	4,747	8,065	12,812	37%	63%
Sep-12	4,737	8,075	12,812	37%	63%
Oct-12	4,765	8,047	12,812	37%	63%
Nov-12	4,767	8,045	12,812	37%	63%
Dec-12	4,739	8,073	12,812	37%	63%
Jan-13	4,461	8,371	12,832	35%	65%
Feb-13	4,438	8,394	12,832	35%	65%
Mar-13	4,438	8,394	12,832	35%	65%
Apr-13	4,422	8,410	12,832	34%	66%
May-13	4,411	8,421	12,832	34%	66%
Jun-13	4,391	8,441	12,832	34%	66%
Jul-13	4,366	8,466	12,832	34%	66%
Aug-13	4,341	8,491	12,832	34%	66%
Sep-13	4,608	8,224	12,832	36%	64%
Oct-13	4,580	8,252	12,832	36%	64%
Nov-13	4,601	8,231	12,832	36%	64%
Dec-13	4,601	8,231	12,832	36%	64%
Jan-14	4,644	8,188	12,832	36%	64%
Feb-14	4,561	7,982	12,543	36%	64%
Mar-14	4,634	7,909	12,543	37%	63%
Apr-14	4,622	7,921	12,543	37%	63%
May-14	4,591	7,952	12,543	37%	63%
Jun-14	4,629	7,914	12,543	37%	63%
Jul-14	4,580	7,963	12,543	37%	63%
Aug-14	4,592	7,951	12,543	37%	63%
Sep-14	4,639	7,904	12,543	37%	63%
Oct-14	4,570	7,973	12,543	36%	64%
Nov-14	4,641	7,902	12,543	37%	63%
Dec-14	4,774	7,769	12,543	38%	62%

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January 1999 - Present

Month	Market Share				
	Customers Choosing Alternative Supplier	DC Sales Service Customers	DC Commercial Customers	% of Customers Choosing Alternative	% of Customers on Sales Service
	Total	Total	Total	Supplier	Service
Jan-15	4,623	7,916	12,539	37%	63%
Feb-15	4,635	7,904	12,539	37%	63%
Mar-15	4,518	8,021	12,539	36%	64%
Apr-15	4,560	7,979	12,539	36%	64%
May-15	4,644	7,895	12,539	37%	63%
Jun-15	4,657	7,882	12,539	37%	63%
Jul-15	4,613	7,926	12,539	37%	63%
Aug-15	4,625	7,914	12,539	37%	63%
Sep-15	4,607	7,932	12,539	37%	63%
Oct-15	4,567	7,972	12,539	36%	64%
Nov-15	4,495	8,044	12,539	36%	64%
Dec-15	4,601	7,938	12,539	37%	63%
Jan-16	4,555	7,949	12,504	36%	64%
Feb-16	4,630	7,874	12,504	37%	63%
Mar-16	4,642	7,862	12,504	37%	63%
Apr-16	4,651	7,853	12,504	37%	63%
May-16	4,624	7,880	12,504	37%	63%
Jun-16	4,642	7,862	12,504	37%	63%
Jul-16	4,645	7,859	12,504	37%	63%
Aug-16	4,664	7,840	12,504	37%	63%
Sep-16	4,642	7,862	12,504	37%	63%
Oct-16	4,635	7,869	12,504	37%	63%
Nov-16	4,427	8,077	12,504	35%	65%
Dec-16	4,569	7,935	12,504	37%	63%
Jan-17	4,541	7,983	12,524	36%	64%
Feb-17	4,498	8,026	12,524	36%	64%
Mar-17	4,541	7,983	12,524	36%	64%
Apr-17	4,518	8,006	12,524	36%	64%
May-17	4,506	8,018	12,524	36%	64%
Jun-17	4,483	8,041	12,524	36%	64%
Jul-17	4,483	8,041	12,524	36%	64%
Aug-17	4,432	8,092	12,524	35%	65%
Sep-17	4,434	8,090	12,524	35%	65%
Oct-17	4,405	8,119	12,524	35%	65%
Nov-17	4,478	8,046	12,524	36%	64%
Dec-17	4,435	8,089	12,524	35%	65%
Jan-18	4,512	8,382	12,894	35%	65%
Feb-18	4,733	8,161	12,894	37%	63%
Mar-18	4,389	8,505	12,894	34%	66%
Apr-18	4,945	7,949	12,894	38%	62%
May-18	4,354	8,540	12,894	34%	66%
Jun-18	4,357	8,537	12,894	34%	66%
Jul-18	4,402	8,492	12,894	34%	66%
Aug-18	4,377	8,517	12,894	34%	66%
Sep-18	4,356	8,538	12,894	34%	66%
Oct-18	4,428	8,466	12,894	34%	66%
Nov-18	4,368	8,526	12,894	34%	66%
Dec-18	4,368	8,526	12,894	34%	66%
Jan-19	4,368	8,586	12,954	34%	66%
Feb-19	4,357	8,597	12,954	34%	66%
Mar-19	4,326	8,628	12,954	33%	67%
Apr-19	4,367	8,587	12,954	34%	66%
May-19	4,370	8,584	12,954	34%	66%
Jun-19	4,376	8,578	12,954	34%	66%
Jul-19	4,472	8,482	12,954	35%	65%
Aug-19	4,373	8,581	12,954	34%	66%
Sep-19	4,367	8,587	12,954	34%	66%
Oct-19	4,348	8,606	12,954	34%	66%
Nov-19	4,348	8,606	12,954	34%	66%
Dec-19	4,384	8,570	12,954	34%	66%
Jan-20	4,380	8,557	12,937	34%	66%
Feb-20	4,368	8,569	12,937	34%	66%
Mar-20	4,367	8,570	12,937	34%	66%
Apr-20	4,329	8,608	12,937	33%	67%
May-20	4,344	8,593	12,937	34%	66%
Jun-20	4,310	8,627	12,937	33%	67%
Jul-20	4,315	8,622	12,937	33%	67%
Aug-20	4,298	8,639	12,937	33%	67%
Sep-20	4,345	8,592	12,937	34%	66%
Oct-20	4,379	8,558	12,937	34%	66%
Nov-20	4,361	8,576	12,937	34%	66%
Dec-20	4,311	8,628	12,937	33%	67%
Jan-21	4,291	8,573	12,864 a/	33%	67%
Feb-21	4,277	8,587	12,864	33%	67%
Mar-21	4,280	8,584	12,864	33%	67%
Apr-21	4,278	8,586	12,864	33%	67%
May-21	4,265	8,599	12,864	33%	67%
Jun-21	4,250	8,614	12,864	33%	67%
Jul-21	4,239	8,625	12,864	33%	67%
Aug-21	4,200	8,664	12,864	33%	67%
Sep-21	4,167	8,697	12,864	32%	68%
Oct-21	4,108	8,756	12,864	32%	68%
Nov-21	4,070	8,794	12,864	32%	68%
Dec-21	3,973	8,891	12,864	31%	69%
Jan-22	4,087	8,763	12,850	32%	68%
Feb-22	4,065	8,785	12,850	32%	68%
Mar-22	4,098	8,752	12,850	32%	68%
Apr-22	4,091	8,759	12,850	32%	68%
May-22	4,036	8,814	12,850	31%	69%
Jun-22	4,028	8,822	12,850	31%	69%
Jul-22	4,049	8,801	12,850	32%	68%
Aug-22	4,021	8,829	12,850	31%	69%
Sep-22	4,113	8,737	12,850	32%	68%
Oct-22	4,098	8,752	12,850	32%	68%
Nov-22	4,153	8,697	12,850	32%	68%
Dec-22	4,119	8,731	12,850	32%	68%
Jan-23	4,140	8,870	13,010	32%	68%
Feb-23	4,149	8,861	13,010	32%	68%
Mar-23	4,060	8,950	13,010	31%	69%
Apr-23	4,136	8,874	13,010	32%	68%
May-23	4,154	8,856	13,010	32%	68%
Jun-23	4,188	8,822	13,010	32%	68%
Jul-23	4,197	8,813	13,010	32%	68%
Aug-23	4,241	8,769	13,010	33%	67%
Sep-23	4,247	8,763	13,010	33%	67%
Oct-23	4,254	8,756	13,010	33%	67%
Nov-23	4,280	8,730	13,010	33%	67%
Dec-23	4,284	8,726	13,010	33%	67%
Jan-24	4,348	8,746	13,094 a/	33%	67%
Feb-24	4,374	8,720	13,094	33%	67%
Mar-24	4,268	8,826	13,094	33%	67%
Apr-24	4,256	8,838	13,094	33%	67%
May-24	4,271	8,823	13,094	33%	67%
Jun-24	4,245	8,849	13,094	32%	68%

Source: Washington Gas Light Company

** Revised data for July 2011 based upon updated Supplier information.

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a/ Updated total number of DC commercial customers as of December 2023.