

Table 4: Customer Participation

District of Columbia Residential Customer Choice Program

January 1999 - Present

| Month | Customers Choosing Alternative Supplier Total | DC Sales Service Customers Total | DC Residential Customers Total | Market Share | |
|--------|--|-------------------------------------|-----------------------------------|--|---------------------------------|
| | | | | % of Customers Choosing Alternative Supplier | % of Customers on Sales Service |
| Jan-99 | 6,563 | 125,345 | 131,908 | 5% | 95% |
| Feb-99 | 7,030 | 124,841 | 131,871 | 5% | 95% |
| Mar-99 | 7,249 | 123,911 | 131,160 | 6% | 94% |
| Apr-99 | 7,424 | 123,233 | 130,657 | 6% | 94% |
| May-99 | 7,430 | 122,614 | 130,044 | 6% | 94% |
| Jun-99 | 7,412 | 122,294 | 129,706 | 6% | 94% |
| Jul-99 | 7,389 | 122,107 | 129,496 | 6% | 94% |
| Aug-99 | 7,360 | 122,008 | 129,368 | 6% | 94% |
| Sep-99 | 7,319 | 122,476 | 129,795 | 6% | 94% |
| Oct-99 | 7,367 | 122,333 | 129,700 | 6% | 94% |
| Nov-99 | 9,208 | 121,983 | 131,191 | 7% | 93% |
| Dec-99 | 10,137 | 121,903 | 132,040 | 8% | 92% |
| Jan-00 | 11,162 | 122,021 | 133,183 | 8% | 92% |
| Feb-00 | 11,083 | 121,539 | 132,622 | 8% | 92% |
| Mar-00 | 10,982 | 121,255 | 132,237 | 8% | 92% |
| Apr-00 | 11,014 | 120,554 | 132,092 | 8% | 91% |
| May-00 | 11,219 | 118,334 | 129,553 | 9% | 91% |
| Jun-00 | 13,631 | 116,136 | 129,767 | 11% | 89% |
| Jul-00 | 14,272 | 115,112 | 129,384 | 11% | 89% |
| Aug-00 | 15,839 | 113,545 | 129,384 | 12% | 88% |
| Sep-00 | 17,314 | 112,070 | 129,384 | 13% | 87% |
| Oct-00 | 16,978 | 112,406 | 129,384 | 13% | 87% |
| Nov-00 | 17,254 | 112,130 | 129,384 | 13% | 87% |
| Dec-00 | 17,622 | 112,253 | 129,875 | 14% | 86% |
| Jan-01 | 16,997 | 112,878 | 129,875 | 13% | 87% |
| Feb-01 | 16,565 | 113,310 | 129,875 | 13% | 87% |
| Mar-01 | 15,369 | 114,506 | 129,875 | 12% | 88% |
| Apr-01 | 14,948 | 114,927 | 129,875 | 12% | 88% |
| May-01 | 10,837 | 123,073 | 133,910 | 8% | 92% |
| Jun-01 | 10,764 | 123,146 | 133,910 | 8% | 92% |
| Jul-01 | 10,764 | 123,146 | 133,910 | 8% | 92% |
| Aug-01 | 10,832 | 123,813 | 134,645 | 8% | 92% |
| Sep-01 | 11,941 | 122,704 | 134,645 | 9% | 91% |
| Oct-01 | 12,577 | 120,263 | 132,840 | 9% | 91% |
| Nov-01 | 13,272 | 120,671 | 133,943 | 10% | 90% |
| Dec-01 | 15,807 | 119,396 | 135,203 | 12% | 88% |
| Jan-02 | 16,057 | 119,763 | 135,820 | 12% | 88% |
| Feb-02 | 16,033 | 119,992 | 136,025 | 12% | 88% |
| Mar-02 | 16,691 | 120,022 | 136,713 | 12% | 88% |
| Apr-02 | 17,277 | 119,275 | 136,552 | 13% | 87% |
| May-02 | 18,844 | 116,391 | 135,235 | 14% | 86% |
| Jun-02 | 19,249 | 115,400 | 134,649 | 14% | 86% |
| Jul-02 | 19,541 | 120,892 | 140,433 | 14% | 86% |
| Aug-02 | 20,635 | 113,928 | 134,563 | 15% | 85% |
| Sep-02 | 22,137 | 112,667 | 134,804 | 16% | 84% |
| Oct-02 | 23,701 | 111,985 | 135,686 | 17% | 83% |
| Nov-02 | 25,526 | 110,294 | 135,820 | 19% | 81% |
| Dec-02 | 26,438 | 109,382 | 135,820 | 19% | 81% |
| Jan-03 | 27,434 | 108,386 | 135,820 | 20% | 80% |
| Feb-03 | 27,460 | 108,360 | 135,820 | 20% | 80% |
| Mar-03 | 27,273 | 108,547 | 135,820 | 20% | 80% |
| Apr-03 | 27,272 | 108,548 | 135,820 | 20% | 80% |
| May-03 | 26,974 | 108,846 | 135,820 | 20% | 80% |
| Jun-03 | 23,992 | 111,828 | 135,820 | 18% | 82% |
| Jul-03 | 23,521 | 112,299 | 135,820 | 17% | 83% |
| Aug-03 | 23,083 | 112,737 | 135,820 | 17% | 83% |
| Sep-03 | 22,587 | 113,233 | 135,820 | 17% | 83% |
| Oct-03 | 22,378 | 111,322 | 133,700 | 17% | 83% |
| Nov-03 | 22,046 | 111,654 | 133,700 | 16% | 84% |
| Dec-03 | 21,673 | 112,027 | 133,700 | 16% | 84% |
| Jan-04 | 21,570 | 112,130 | 133,700 | 16% | 84% |
| Feb-04 | 21,419 | 112,281 | 133,700 | 16% | 84% |
| Mar-04 | 21,173 | 112,527 | 133,700 | 16% | 84% |
| Apr-04 | 19,800 | 113,900 | 133,700 | 15% | 85% |
| May-04 | 19,562 | 114,138 | 133,700 | 15% | 85% |
| Jun-04 | 18,968 | 114,732 | 133,700 | 14% | 86% |
| Jul-04 | 18,481 | 115,219 | 133,700 | 14% | 86% |
| Aug-04 | 17,767 | 115,933 | 133,700 | 13% | 87% |
| Sep-04 | 17,295 | 116,405 | 133,700 | 13% | 87% |
| Oct-04 | 16,875 | 116,825 | 133,700 | 13% | 87% |
| Nov-04 | 16,570 | 117,130 | 133,700 | 12% | 88% |
| Dec-04 | 16,405 | 117,295 | 133,700 | 12% | 88% |
| Jan-05 | 16,232 | 119,675 | 135,907 | 12% | 88% |
| Feb-05 | 15,629 | 120,278 | 135,907 | 11% | 89% |
| Mar-05 | 14,711 | 121,196 | 135,907 | 11% | 89% |
| Apr-05 | 13,773 | 122,134 | 135,907 | 10% | 90% |
| May-05 | 12,804 | 123,103 | 135,907 | 9% | 91% |
| Jun-05 | 12,108 | 123,799 | 135,907 | 9% | 91% |
| Jul-05 | 11,764 | 124,143 | 135,907 | 9% | 91% |
| Aug-05 | 11,568 | 124,339 | 135,907 | 9% | 91% |

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|--------|--|-------------------------------------|-----------------------------------|--|---------------------------------|
| | | | | % of Customers Choosing Alternative Supplier | % of Customers on Sales Service |
| Sep-05 | 11,435 | 124,472 | 135,907 | 8% | 92% |
| Oct-05 | 13,478 | 122,429 | 135,907 | 10% | 90% |
| Nov-05 | 12,859 | 123,048 | 135,907 | 9% | 91% |
| Dec-05 | 12,850 | 123,057 | 135,907 | 9% | 91% |
| Jan-06 | 13,160 | 122,849 | 136,009 | 10% | 90% |
| Feb-06 | 13,122 | 122,887 | 136,009 | 10% | 90% |
| Mar-06 | 13,101 | 122,908 | 136,009 | 10% | 90% |
| Apr-06 | 13,060 | 122,949 | 136,009 | 10% | 90% |
| May-06 | 12,969 | 123,040 | 136,009 | 10% | 90% |
| Jun-06 | 12,896 | 123,113 | 136,009 | 9% | 91% |
| Jul-06 | 12,799 | 123,210 | 136,009 | 9% | 91% |
| Aug-06 | 12,778 | 123,231 | 136,009 | 9% | 91% |
| Sep-06 | 12,717 | 123,292 | 136,009 | 9% | 91% |
| Oct-06 | 12,637 | 123,372 | 136,009 | 9% | 91% |
| Nov-06 | 12,597 | 123,412 | 136,009 | 9% | 91% |
| Dec-06 | 12,723 | 123,286 | 136,009 | 9% | 91% |
| Jan-07 | 12,632 | 124,645 | 137,277 | 9% | 91% |
| Feb-07 | 12,573 | 124,704 | 137,277 | 9% | 91% |
| Mar-07 | 12,533 | 124,744 | 137,277 | 9% | 91% |
| Apr-07 | 12,459 | 124,818 | 137,277 | 9% | 91% |
| May-07 | 12,407 | 124,870 | 137,277 | 9% | 91% |
| Jun-07 | 12,356 | 124,921 | 137,277 | 9% | 91% |
| Jul-07 | 12,291 | 124,986 | 137,277 | 9% | 91% |
| Aug-07 | 12,184 | 125,093 | 137,277 | 9% | 91% |
| Sep-07 | 12,097 | 125,180 | 137,277 | 9% | 91% |
| Oct-07 | 12,025 | 125,252 | 137,277 | 9% | 91% |
| Nov-07 | 12,055 | 125,222 | 137,277 | 9% | 91% |
| Dec-07 | 11,990 | 125,287 | 137,277 | 9% | 91% |
| Jan-08 | 12,061 | 125,519 | 137,580 | 9% | 91% |
| Feb-08 | 12,083 | 125,497 | 137,580 | 9% | 91% |
| Mar-08 | 12,091 | 125,489 | 137,580 | 9% | 91% |
| Apr-08 | 12,155 | 125,425 | 137,580 | 9% | 91% |
| May-08 | 12,107 | 125,473 | 137,580 | 9% | 91% |
| Jun-08 | 12,037 | 125,543 | 137,580 | 9% | 91% |
| Jul-08 | 11,958 | 125,622 | 137,580 | 9% | 91% |
| Aug-08 | 11,898 | 125,682 | 137,580 | 9% | 91% |
| Sep-08 | 11,786 | 125,794 | 137,580 | 9% | 91% |
| Oct-08 | 11,717 | 125,863 | 137,580 | 9% | 91% |
| Nov-08 | 11,651 | 125,929 | 137,580 | 8% | 92% |
| Dec-08 | 11,949 | 125,631 | 137,580 | 9% | 91% |
| Jan-09 | 11,915 | 126,481 | 138,396 | 9% | 91% |
| Feb-09 | 11,879 | 126,517 | 138,396 | 9% | 91% |
| Mar-09 | 12,042 | 126,354 | 138,396 | 9% | 91% |
| Apr-09 | 12,749 | 125,647 | 138,396 | 9% | 91% |
| May-09 | 12,739 | 125,657 | 138,396 | 9% | 91% |
| Jun-09 | 12,709 | 125,687 | 138,396 | 9% | 91% |
| Jul-09 | 12,637 | 125,759 | 138,396 | 9% | 91% |
| Aug-09 | 12,568 | 125,828 | 138,396 | 9% | 91% |
| Sep-09 | 12,511 | 125,885 | 138,396 | 9% | 91% |
| Oct-09 | 12,452 | 125,944 | 138,396 | 9% | 91% |
| Nov-09 | 12,377 | 126,019 | 138,396 | 9% | 91% |
| Dec-09 | 12,368 | 126,028 | 138,396 | 9% | 91% |
| Jan-10 | 12,589 | 126,274 | 138,863 | 9% | 91% |
| Feb-10 | 12,831 | 126,032 | 138,863 | 9% | 91% |
| Mar-10 | 12,798 | 126,065 | 138,863 | 9% | 91% |
| Apr-10 | 12,787 | 126,076 | 138,863 | 9% | 91% |
| May-10 | 12,779 | 126,084 | 138,863 | 9% | 91% |
| Jun-10 | 12,812 | 126,051 | 138,863 | 9% | 91% |
| Jul-10 | 12,734 | 126,129 | 138,863 | 9% | 91% |
| Aug-10 | 12,636 | 126,227 | 138,863 | 9% | 91% |
| Sep-10 | 12,653 | 126,210 | 138,863 | 9% | 91% |
| Oct-10 | 12,619 | 126,244 | 138,863 | 9% | 91% |
| Nov-10 | 12,702 | 126,161 | 138,863 | 9% | 91% |
| Dec-10 | 12,783 | 126,080 | 138,863 | 9% | 91% |
| Jan-11 | 12,865 | 126,978 | 139,843 | 9% | 91% |
| Feb-11 | 12,881 | 126,962 | 139,843 | 9% | 91% |
| Mar-11 | 13,015 | 126,828 | 139,843 | 9% | 91% |
| Apr-11 | 12,977 | 126,866 | 139,843 | 9% | 91% |
| May-11 | 12,954 | 126,889 | 139,843 | 9% | 91% |
| Jun-11 | 12,937 | 126,906 | 139,843 | 9% | 91% |
| Jul-11 | 12,958 ** | 126,885 | 139,843 | 9% | 91% |
| Aug-11 | 13,088 | 126,755 | 139,843 | 9% | 91% |
| Sep-11 | 13,018 | 126,825 | 139,843 | 9% | 91% |
| Oct-11 | 13,083 | 126,760 | 139,843 | 9% | 91% |
| Nov-11 | 13,266 | 126,577 | 139,843 | 9% | 91% |
| Dec-11 | 13,365 | 126,478 | 139,843 | 10% | 90% |
| Jan-12 | 13,592 | 127,036 | 140,628 | 10% | 90% |
| Feb-12 | 14,809 | 125,819 | 140,628 | 11% | 89% |
| Mar-12 | 14,949 | 125,679 | 140,628 | 11% | 89% |
| Apr-12 | 14,943 | 125,685 | 140,628 | 11% | 89% |

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| | | | | % of Customers Choosing Alternative Supplier | % of Customers on Sales Service |
| May-12 | 15,023 | 125,605 | 140,628 | 11% | 89% |
| Jun-12 | 15,050 | 125,578 | 140,628 | 11% | 89% |
| Jul-12 | 15,034 | 125,594 | 140,628 | 11% | 89% |
| Aug-12 | 15,010 | 125,618 | 140,628 | 11% | 89% |
| Sep-12 | 15,007 | 125,621 | 140,628 | 11% | 89% |
| Oct-12 | 14,958 | 125,670 | 140,628 | 11% | 89% |
| Nov-12 | 14,921 | 125,707 | 140,628 | 11% | 89% |
| Dec-12 | 14,920 | 125,708 | 140,628 | 11% | 89% |
| Jan-13 | 14,995 | 126,795 | 141,790 | 11% | 89% |
| Feb-13 | 14,924 | 126,866 | 141,790 | 11% | 89% |
| Mar-13 | 15,313 | 126,477 | 141,790 | 11% | 89% |
| Apr-13 | 15,810 | 125,980 | 141,790 | 11% | 89% |
| May-13 | 16,135 | 125,655 | 141,790 | 11% | 89% |
| Jun-13 | 16,031 | 125,759 | 141,790 | 11% | 89% |
| Jul-13 | 16,149 | 125,641 | 141,790 | 11% | 89% |
| Aug-13 | 15,921 | 125,869 | 141,790 | 11% | 89% |
| Sep-13 | 15,968 | 125,822 | 141,790 | 11% | 89% |
| Oct-13 | 15,815 | 125,975 | 141,790 | 11% | 89% |
| Nov-13 | 15,724 | 126,066 | 141,790 | 11% | 89% |
| Dec-13 | 15,739 | 126,051 | 141,790 | 11% | 89% |
| Jan-14 | 15,780 | 126,010 | 141,790 | 11% | 89% |
| Feb-14 | 16,137 | 126,112 | 142,249 | 11% | 89% |
| Mar-14 | 15,935 | 126,314 | 142,249 | 11% | 89% |
| Apr-14 | 15,982 | 126,267 | 142,249 | 11% | 89% |
| May-14 | 15,963 | 126,286 | 142,249 | 11% | 89% |
| Jun-14 | 16,000 | 126,249 | 142,249 | 11% | 89% |
| Jul-14 | 16,163 | 126,086 | 142,249 | 11% | 89% |
| Aug-14 | 16,286 | 125,963 | 142,249 | 11% | 89% |
| Sep-14 | 16,389 | 125,860 | 142,249 | 12% | 88% |
| Oct-14 | 16,468 | 125,781 | 142,249 | 12% | 88% |
| Nov-14 | 16,592 | 125,657 | 142,249 | 12% | 88% |
| Dec-14 | 16,735 | 125,514 | 142,249 | 12% | 88% |
| Jan-15 | 16,456 | 126,812 | 143,268 | 11% | 89% |
| Feb-15 | 16,371 | 126,897 | 143,268 | 11% | 89% |
| Mar-15 | 16,302 | 126,966 | 143,268 | 11% | 89% |
| Apr-15 | 16,295 | 126,973 | 143,268 | 11% | 89% |
| May-15 | 16,269 | 126,999 | 143,268 | 11% | 89% |
| Jun-15 | 16,199 | 127,069 | 143,268 | 11% | 89% |
| Jul-15 | 16,110 | 127,158 | 143,268 | 11% | 89% |
| Aug-15 | 16,120 | 127,148 | 143,268 | 11% | 89% |
| Sep-15 | 15,969 | 127,299 | 143,268 | 11% | 89% |
| Oct-15 | 15,859 | 127,409 | 143,268 | 11% | 89% |
| Nov-15 | 15,789 | 127,479 | 143,268 | 11% | 89% |
| Dec-15 | 15,770 | 127,498 | 143,268 | 11% | 89% |
| Jan-16 | 15,690 | 128,646 | 144,336 | 11% | 89% |
| Feb-16 | 15,644 | 128,692 | 144,336 | 11% | 89% |
| Mar-16 | 15,577 | 128,759 | 144,336 | 11% | 89% |
| Apr-16 | 15,483 | 128,853 | 144,336 | 11% | 89% |
| May-16 | 15,430 | 128,906 | 144,336 | 11% | 89% |
| Jun-16 | 15,365 | 128,971 | 144,336 | 11% | 89% |
| Jul-16 | 15,245 | 129,091 | 144,336 | 11% | 89% |
| Aug-16 | 15,120 | 129,216 | 144,336 | 10% | 90% |
| Sep-16 | 15,040 | 129,296 | 144,336 | 10% | 90% |
| Oct-16 | 14,970 | 129,366 | 144,336 | 10% | 90% |
| Nov-16 | 15,001 | 129,335 | 144,336 | 10% | 90% |
| Dec-16 | 14,929 | 129,407 | 144,336 | 10% | 90% |
| Jan-17 | 14,868 | 130,618 | 145,486 | 10% | 90% |
| Feb-17 | 14,734 | 130,752 | 145,486 | 10% | 90% |
| Mar-17 | 14,740 | 130,746 | 145,486 | 10% | 90% |
| Apr-17 | 14,674 | 130,812 | 145,486 | 10% | 90% |
| May-17 | 14,591 | 130,895 | 145,486 | 10% | 90% |
| Jun-17 | 14,500 | 130,986 | 145,486 | 10% | 90% |
| Jul-17 | 14,347 | 131,139 | 145,486 | 10% | 90% |
| Aug-17 | 14,232 | 131,254 | 145,486 | 10% | 90% |
| Sep-17 | 13,988 | 131,498 | 145,486 | 10% | 90% |
| Oct-17 | 13,919 | 131,567 | 145,486 | 10% | 90% |
| Nov-17 | 13,883 | 131,603 | 145,486 | 10% | 90% |
| Dec-17 | 13,833 | 131,653 | 145,486 | 10% | 90% |
| Jan-18 | 13,763 | 134,732 | 148,495 | 9% | 91% |
| Feb-18 | 13,775 | 134,720 | 148,495 | 9% | 91% |
| Mar-18 | 13,798 | 134,697 | 148,495 | 9% | 91% |
| Apr-18 | 14,989 | 133,506 | 148,495 | 10% | 90% |
| May-18 | 13,550 | 134,945 | 148,495 | 9% | 91% |
| Jun-18 | 13,480 | 135,015 | 148,495 | 9% | 91% |
| Jul-18 | 13,451 | 135,044 | 148,495 | 9% | 91% |
| Aug-18 | 13,359 | 135,136 | 148,495 | 9% | 91% |
| Sep-18 | 13,306 | 135,189 | 148,495 | 9% | 91% |
| Oct-18 | 13,294 | 135,201 | 148,495 | 9% | 91% |
| Nov-18 | 13,243 | 135,252 | 148,495 | 9% | 91% |
| Dec-18 | 13,301 | 135,194 | 148,495 | 9% | 91% |
| Jan-19 | 13,283 | 137,134 | 150,417 | 9% | 91% |
| Feb-19 | 13,262 | 137,155 | 150,417 | 9% | 91% |
| Mar-19 | 13,208 | 137,209 | 150,417 | 9% | 91% |

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| | | | | % of Customers Choosing Alternative Supplier | % of Customers on Sales Service |
| Apr-19 | 13,075 | 137,342 | 150,417 | 9% | 91% |
| May-19 | 13,267 | 137,150 | 150,417 | 9% | 91% |
| Jun-19 | 13,410 | 137,007 | 150,417 | 9% | 91% |
| Jul-19 | 13,543 | 136,874 | 150,417 | 9% | 91% |
| Aug-19 | 13,803 | 136,614 | 150,417 | 9% | 91% |
| Sep-19 | 14,017 | 136,400 | 150,417 | 9% | 91% |
| Oct-19 | 14,440 | 135,977 | 150,417 | 10% | 90% |
| Nov-19 | 14,793 | 135,624 | 150,417 | 10% | 90% |
| Dec-19 | 15,093 | 135,324 | 150,417 | 10% | 90% |
| Jan-20 | 15,345 | 135,639 | 150,984 | 10% | 90% |
| Feb-20 | 15,341 | 135,643 | 150,984 | 10% | 90% |
| Mar-20 | 15,492 | 135,492 | 150,984 | 10% | 90% |
| Apr-20 | 15,596 | 135,388 | 150,984 | 10% | 90% |
| May-20 | 15,893 | 135,091 | 150,984 | 11% | 89% |
| Jun-20 | 15,726 | 135,258 | 150,984 | 10% | 90% |
| Jul-20 | 15,727 | 135,257 | 150,984 | 10% | 90% |
| Aug-20 | 15,758 | 135,226 | 150,984 | 10% | 90% |
| Sep-20 | 15,764 | 135,220 | 150,984 | 10% | 90% |
| Oct-20 | 15,750 | 135,234 | 150,984 | 10% | 90% |
| Nov-20 | 15,852 | 135,132 | 150,984 | 10% | 90% |
| Dec-20 | 15,661 | 135,323 | 150,984 | 10% | 90% |
| Jan-21 | 15,600 | 136,092 | 151,692 | 10% | 90% |
| Feb-21 | 15,516 | 136,176 | 151,692 | 10% | 90% |
| Mar-21 | 15,457 | 136,235 | 151,692 | 10% | 90% |
| Apr-21 | 15,418 | 136,274 | 151,692 | 10% | 90% |
| May-21 | 15,330 | 136,362 | 151,692 | 10% | 90% |
| Jun-21 | 15,774 | 135,918 | 151,692 | 10% | 90% |
| Jul-21 | 15,738 | 135,954 | 151,692 | 10% | 90% |
| Aug-21 | 15,962 | 135,730 | 151,692 | 11% | 89% |
| Sep-21 | 16,314 | 135,378 | 151,692 | 11% | 89% |
| Oct-21 | 16,674 | 135,018 | 151,692 | 11% | 89% |
| Nov-21 | 16,969 | 134,723 | 151,692 | 11% | 89% |
| Dec-21 | 17,138 | 134,554 | 151,692 | 11% | 89% |
| Jan-22 | 17,183 | 134,795 | 151,978 a/ | 11% | 89% |
| Feb-22 | 17,312 | 134,666 | 151,978 | 11% | 89% |
| Mar-22 | 17,296 | 134,682 | 151,978 | 11% | 89% |
| Apr-22 | 17,325 | 134,653 | 151,978 | 11% | 89% |
| May-22 | 17,529 | 134,449 | 151,978 | 12% | 88% |
| Jun-22 | 17,635 | 134,343 | 151,978 | 12% | 88% |
| Jul-22 | 17,894 | 134,084 | 151,978 | 12% | 88% |
| Aug-22 | 17,460 | 134,518 | 151,978 | 11% | 89% |
| Sep-22 | 16,930 | 135,048 | 151,978 | 11% | 89% |
| Oct-22 | 16,830 | 135,148 | 151,978 | 11% | 89% |
| Nov-22 | 16,640 | 135,338 | 151,978 | 11% | 89% |
| Dec-22 | 16,646 | 135,332 | 151,978 | 11% | 89% |
| Jan-23 | 16,838 | 134,794 | 151,632 | 11% | 89% |
| Feb-23 | 16,672 | 134,960 | 151,632 | 11% | 89% |
| Mar-23 | 16,829 | 134,803 | 151,632 | 11% | 89% |
| Apr-23 | 16,526 | 135,106 | 151,632 | 11% | 89% |
| May-23 | 16,729 | 134,903 | 151,632 | 11% | 89% |
| Jun-23 | 16,875 | 134,757 | 151,632 | 11% | 89% |
| Jul-23 | 16,924 | 134,708 | 151,632 | 11% | 89% |
| Aug-23 | 16,747 | 134,885 | 151,632 | 11% | 89% |
| Sep-23 | 16,539 | 135,093 | 151,632 | 11% | 89% |
| Oct-23 | 16,489 | 135,143 | 151,632 | 11% | 89% |
| Nov-23 | 16,448 | 135,184 | 151,632 | 11% | 89% |
| Dec-23 | 16,300 | 135,332 | 151,632 | 11% | 89% |
| Jan-24 | 16,324 | 135,080 | 151,404 a/ | 11% | 89% |
| Feb-24 | 16,119 | 135,285 | 151,404 | 11% | 89% |
| Mar-24 | 16,063 | 135,341 | 151,404 | 11% | 89% |
| Apr-24 | 16,162 | 135,242 | 151,404 | 11% | 89% |
| May-24 | 16,082 | 135,322 | 151,404 | 11% | 89% |
| Jun-24 | 16,017 | 135,387 | 151,404 | 11% | 89% |
| Jul-24 | 16,013 | 135,391 | 151,404 | 11% | 89% |
| Aug-24 | 15,903 | 135,501 | 151,404 | 11% | 89% |
| Sep-24 | 15,859 | 135,545 | 151,404 | 10% | 90% |
| Oct-24 | 15,821 | 135,583 | 151,404 | 10% | 90% |
| Nov-24 | 15,171 | 136,233 | 151,404 | 10% | 90% |
| Dec-24 | 15,144 | 136,260 | 151,404 | 10% | 90% |
| Jan-25 | 15,179 | 134,988 | 150,167 a/ | 10% | 90% |
| Feb-25 | 15,137 | 135,030 | 150,167 | 10% | 90% |
| Mar-25 | 15,213 | 134,954 | 150,167 | 10% | 90% |
| Apr-25 | 15,242 | 134,925 | 150,167 | 10% | 90% |
| May-25 | 15,242 | 134,925 | 150,167 | 10% | 90% |
| Jun-25 | 15,291 | 134,876 | 150,167 | 10% | 90% |
| Jul-25 | 15,280 | 134,887 | 150,167 | 10% | 90% |
| Aug-25 | 15,020 | 135,147 | 150,167 | 10% | 90% |

Table 4: Customer Participation

District of Columbia Residential Customer Choice Program

January 1999 - Present

| Month | Customers Choosing Alternative Supplier Total | DC Sales Service Customers Total | DC Residential Customers Total | Market Share | |
|--------|--|-------------------------------------|-----------------------------------|--|---------------------------------|
| | | | | % of Customers Choosing Alternative Supplier | % of Customers on Sales Service |
| Sep-25 | 15,004 | 135,163 | 150,167 | 10% | 90% |
| Oct-25 | 15,216 | 134,951 | 150,167 | 10% | 90% |
| Nov-25 | 15,226 | 134,941 | 150,167 | 10% | 90% |
| Dec-25 | 15,304 | 134,863 | 150,167 | 10% | 90% |
| Jan-26 | 15,307 | 134,466 | 149,773 a/ | 10% | 90% |
| Feb-26 | 15,345 | 134,428 | 149,773 | 10% | 90% |
| Mar-26 | 15,235 | 134,538 | 149,773 | 10% | 90% |

Source: Washington Gas Light Company

** Revised data for July 2011 based upon updated Supplier information.

a/ Updated Total number of DC residential customers as of December 2025.