



CUSTOMER CHOICE & UTILITY
SERVICES

NATURAL GAS, ELECTRIC, and
TELECOMMUNICATIONS in the DISTRICT

Chairman Angel M. Cartagena, Jr.

District of Columbia Public Service
Commission

February 2, 2002

The Public Service Commission



The Public Service Commission of the District of Columbia was established by Congress in 1913 as an independent District Government agency to regulate the electric, gas, and telephone companies in the District.



Our Job at the Commission



Gas

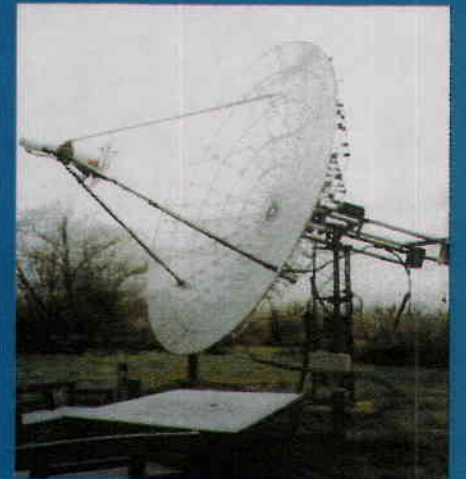
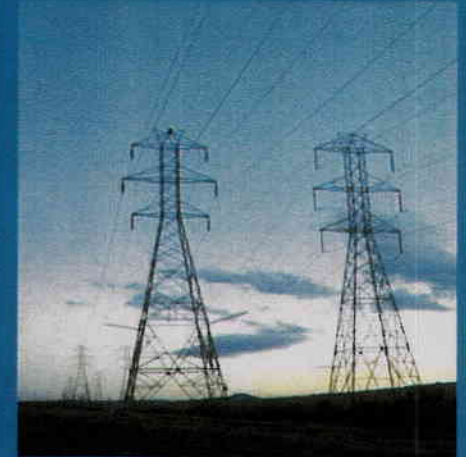


Pay
Telephones



Customer Service

Electricity



Telecommunications



PUBLIC SERVICE COMMISSION



COMMISSIONERS



Agnes A. Yates
Commissioner



Angel M. Cartagena, Jr.
Chairman



Vacant Seat
Commissioner



Commissioners

Technical &
Regulatory Analysis

Office of the
General Counsel

*The
Commission*

Secretary

Consumer
Services





MISSION STATEMENT

- For District of Columbia utility consumers, we promote the availability, reliability, affordability, and quality of energy and telecommunications services. We also promote the provision of utility services that are safe, universally available, and foster economic development.
- We do this by:
 - Protecting consumers to ensure public safety and reliability
 - Continuing to regulate monopoly services to ensure their rates are just and reasonable
 - Fostering fair and open competition among service providers,
 - Empowering consumers and protecting them from market power abuses,
 - Resolving disputes among consumers and service providers, and
 - Motivating customer-and results-oriented employees.



PSC GOALS



- Promote Economic Development
- Ensure Public Safety and Reliability
- Protect Consumers
- Educate Consumers
- Ensure Motivated and Customer-Oriented Employees



Economic Development Goals



- Introduce competition in the Gas, Electric, and Telecommunications industries in the District.
- Ensure just & reasonable rates through continued regulation of monopoly services