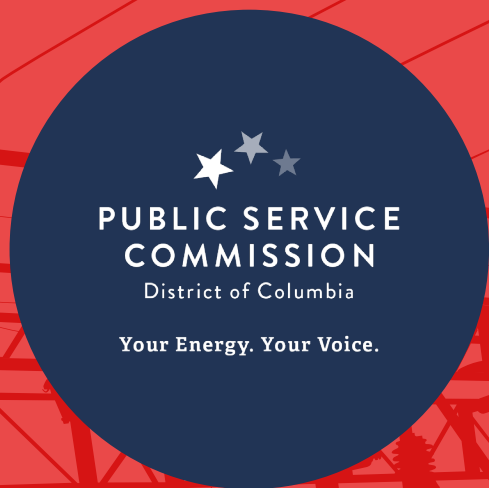
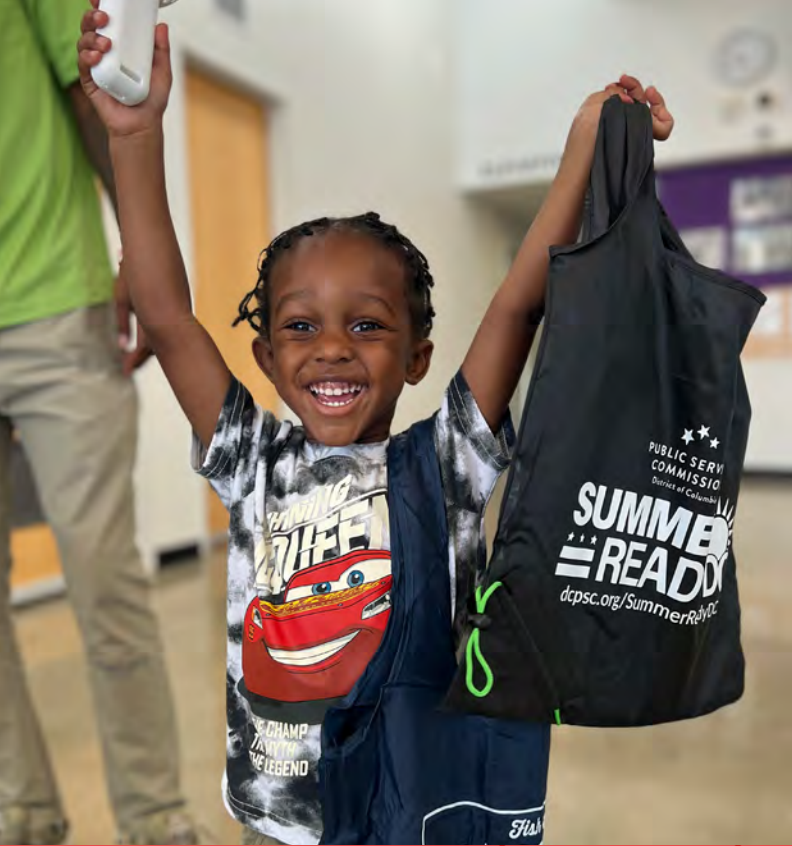




SERVING TOGETHER

Energizing, Empowering,
and Excelling in the District

ANNUAL REPORT 2024



Emile C. Thompson
Chairman



Richard A. Beverly
Commissioner



Ted Trabue
Commissioner

The Honorable Muriel Bowser
Mayor, District of Columbia
Executive Office of the Mayor
1350 Pennsylvania Avenue NW Suite 316
Washington, DC 20004



Dear Mayor Bowser:

The Public Service Commission of the District of Columbia (DCPSC) has the honor of submitting its 2024 Annual Report, titled “**Serving Together: Energizing, Empowering, and Excelling within the District.**”

The last year has marked a period of opportunity for the Commission, with the return of the District of Columbia Clean Energy Summit, the launch of a new consumer relationship management system, and continued work on innovative renewable energy pilot projects. The DCPSC continues to identify opportunities and remains proud of the substantial progress we’ve made in serving the best interests of District residents and businesses, and in serving as a leading national model for clean energy initiatives.

This report highlights the Commission’s achievements and summarizes expenditures against our Fiscal Year 2024 budget. The report also forecasts some of our next steps for 2025. The Commission’s work was guided by our mission to serve District residents by ensuring that financially healthy utility companies provide safe, reliable, and high-quality services at reasonable prices while promoting the District’s climate goals.

Respectfully submitted,

Emile C. Thompson
Chairman

Richard A. Beverly
Commissioner

Ted Trabue
Commissioner

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Message from Chairman Thompson



Emile C. Thompson
Chairman



Your Energy. Your Voice.

I'm grateful for the opportunity to present this year's annual report as the Chairman of the Public Service Commission of the District of Columbia. This past year has only fortified the Commission's unwavering commitment to its five core values: respect, collaboration, service, adaptability, and equity. Service, in particular, is the foundation on which all of the Commission's work is built. We have launched a new consumer relationship management system that allows the Commission to promptly and thoroughly address complaints from ratepayers, leveraged the increased use of solar in the District to increase cost savings, and continued educating community members on the Commission's work and the energy options available to them.

Our commitment to service has better equipped the Commission to fulfill our mission, and is the impetus for this year's theme. "Serving Together: Energizing, Empowering, and Excelling within the District" speaks to how through service with and for ratepayers in the District, the Commission can ensure safe, affordable, and reliable utility service.

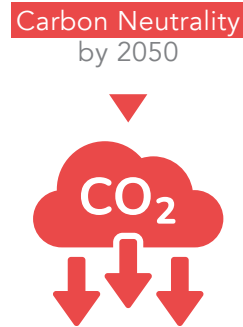
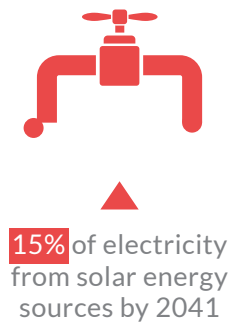
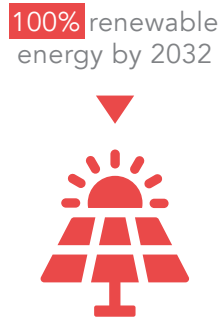
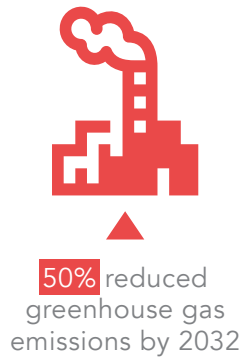
As evidenced in this report, the Commission continues to pursue innovative renewable energy solutions that provide reliable, affordable, and environmentally friendly energy to the District of Columbia. Our city is in a unique position, with the majority of our energy imported by neighboring jurisdictions. While this makes accomplishing the District's goals for renewable energy challenging, the Commission stands ready to face this challenge head on. This year, we've made great strides in actualizing our goal of achieving 100% renewable energy in the District by 2032 and 15% of electricity from solar in and around the District by 2041. Notably, in 2024, the Commission instituted an investigation to ensure we are effectively facilitating solar interconnection onto the grid, providing transparency for developers and for the electric distribution company, and making sure this connection is cost effective.

Leaning into what it means to serve District ratepayers guided the Commission throughout 2024. All of us look forward to what 2025 has in store, and the ways in which we will ensure the District of Columbia remains a leader in aggressively pursuing our clean energy initiatives and goals.

Emile C. Thompson

A handwritten signature in black ink, appearing to read "El C Thompson", with a long horizontal flourish extending to the right.

2024 At a Glance



Did You Know?

The Commission oversees Pepco and Washington Gas' senior and disabled citizen bill credit programs which provide \$90 per year of bill credits for about 17,000 qualifying customers.

In 2024, the DCPSC reached over 160,000 District residents through its outreach programs, educational initiatives, and participation in community events.



Renewable Energy

The DCPSC certified a total of 2,100 new solar systems. The 2024 Renewable Energy Portfolio Standard Report highlights the continued growth in solar energy generator applications in the District, as well as the continued increase in Community Renewable Energy Facilities (CREFs).

Clean Energy Summit

The 2024 District of Columbia Clean Energy Summit—Powering Tomorrow: Clean Energy for a Sustainable and Equitable Future—hosted by the DCPSC, drew local and national experts to discuss the District's aggressive clean energy goals, how we can work collaboratively to create an equitable energy future, the transformative potential of distributed energy resources (DERs), and green energy job opportunities.

Pepco Rate Case

The DCPSC approved Pepco's 2nd Multiyear Rate Plan, Formal Case No. 1176, on an extended pilot basis. The Commission's decision reduced Pepco's initial request by about 35%, allowing a \$123.4 million increase over 2025 and 2026. This decision was made with careful consideration of the needs of both Pepco and residents. Low-income customers in the Residential Aid Discount program remain exempt from rate increases, continuing to receive a monthly credit on their bill.

Progress Towards a Clean Energy Future

The District of Columbia is a national leader in sustainability, with some of the most aggressive renewable energy standards in the country. The DCPSC has a clear vision for realizing a clean energy future, and in 2024 we took a critical step forward in actualizing this vision.



PowerPath DC

PowerPath DC is a groundbreaking initiative, led by the DCPSC, to modernize the District's energy grid, helping the city achieve its ambitious clean energy and climate goals. To help guide the initiatives, the DCPSC established the PowerPath DC Pilot Projects Governance Board to select and recommend innovative energy pilot projects that are in line with the PowerPath DC vision statement. PowerPath DC works to ensure that the energy delivery system is safe, reliable, affordable, sustainable, interactive, and secure, and in alignment with the Clean Energy DC Plan.

In 2024, the PowerPath DC Pilot Projects Governance Board and the Commission made progress on several pilot projects, which include:

Community Heat Pump Pilot Projects

Designing and constructing large community heat pump systems to replace fossil fuel-based space conditioning systems.

Solar Aggregation and Advanced Inverter Pilot Project

Demonstrating how advanced inverter technology and solar distributed energy resources can enhance grid sustainability, maximize hosting capacity, and address integration challenges.

Transactive Neighborhood Renewable Microgrid Pilot Project

Creating an innovative, multi-customer, neighborhood-scale microgrid demonstration project to show how community-based renewable energy systems can provide essential grid services.



Clean Energy Act Compliance

The DCPSC plays a vital role in ensuring District compliance with the Clean Energy Omnibus Amendment Act of 2018 (the Clean Energy Act). The Clean Energy Act significantly increased the District's Renewable Energy Portfolio Standard. This legislation created ambitious goals for the District – achieving 100% renewable energy by 2032 and 10% of electricity from solar in the District by 2041. The Local Solar Expansion Act amended these goals to mandate 15% local solar by 2041. Over the last year, the Commission has:

- Certified over 2,100 new solar facilities for participation in the District's Renewable Portfolio Standards (RPS) program, including 66 new Community Renewable Energy Facilities (CREF). As a result, the District now has over 13,533 systems certified for the city's RPS program as of the end of 2023, including 367 CREF's.
- Made progress on the certification of more virtual CREFs (VCREF), including the construction of additional VCREF facilities (around 2.7 megawatts (MW)) at Gallaudet University, part of its on-campus microgrid project.
- Continued to preside over climate policy proceedings that determine if utility or energy companies under the DCPSC's oversight are meeting and advancing the District's clean energy and climate goals and then take action, where necessary.

2,100

**new solar facilities
for participation
in the District's
Renewable
Portfolio Standards
(RPS) program**

66

**new Community
Renewable Energy
Facilities (CREF)**

13,533

**systems certified
for the city's RPS
program as of the
end of 2023**

Annual Renewable Energy Portfolio Standard Report



This year, on May 1, the Commission published its annual [Renewable Energy Portfolio Standard Report](#), with the latest data on the DCPSC's work found in the 2024 report. Required annually under the Renewable Energy Portfolio Standard Act, this report highlights the continued growth in solar energy generator applications in the District, as well as the significant increase in CREFs. More than 2,100 new solar energy systems, including 66 CREFs, were certified for the District's Renewable Energy Portfolio Standard Program in 2023. Previous Renewable Energy Portfolio Standard Reports can be found at <https://bit.ly/RPSreports>.

- During 2023, Commission staff certified more than 2,100 new solar systems, bringing the total number of solar energy systems in the District to 13,533. Each year the District is required under the Clean Energy Act to generate a certain amount of power through solar panels. Increasing the total number of solar systems gets the city one step closer to its goal of 15% of electricity from solar by 2041.
- As of the end of 2023, 66 District CREF's were certified, bringing the total of CREF's in the District to 367.
- In 2024, DC ranked tenth on the 2024 City Clean Energy Scorecard from the American Council for an Energy-Efficient Economy. DC also ranked third in cities that have strong building energy codes and have instituted requirements to improve energy performance in large existing buildings.

Integrated Distribution System Planning Process

At the end of 2024, the Commission launched an Integrated Distribution System Planning (IDSP) process for the electric distribution system by issuing a Notice of Inquiry (NOI) in [Formal Case No. 1182](#). This new initiative builds on the work of PowerPath DC and seeks to modernize the District's electric grid to accommodate the growing demands of a clean energy future while enabling the integration of DERs, such as solar power, energy storage, and electric vehicles. The launch of the NOI and the draft proposal represents the first phase of an ongoing, multi-step process designed to gather input and build stakeholder consensus. The insights garnered during this phase will inform subsequent stages of the IDSP, leading to a comprehensive, actionable roadmap for the District's energy future.

2024 District of Columbia Clean Energy Summit

Powering Tomorrow: Clean Energy for a Sustainable and Equitable Future



In October 2024, the Commission hosted the 2024 District of Columbia Clean Energy Summit—Powering Tomorrow: Clean Energy for a Sustainable and Equitable Future. The summit brought together federal, state, local, and industry leaders to discuss the District’s aggressive clean energy goals, and the innovative strategies that can help the city meet those goals. Additionally, it showcased the collective power of stakeholders working together toward a clean energy future. The DCPSC also used the summit as an opportunity to help advance conversations around diversity, equity, and inclusion in energy by assembling diverse panels of experts and curating questions that explored the socioeconomic and racial impacts of the clean energy transition.

The summit began with keynote remarks from Whitney Muse, senior policy advisor at the White House Office of Clean Energy Innovation and Implementation during the previous administration. Muse shared details on recent investments into clean energy, including the impact of the Greenhouse Gas Reduction Fund on funding for solar and electric initiatives. Her remarks concluded by encouraging summit attendees to think through how these advancements, initiatives, and grants can support their work.

Attendees also participated in four panels: Equity in the Energy Transition: Building a Fairer Future for All, Unlocking the Power: Harnessing the Benefits from Modern Energy Systems and Services, Equity in Action: Anticipating the Rise of Green Jobs and Green Banks, and What is the Future of Clean Energy in the District? Panelists discussed how communities of color are disproportionately impacted by energy insecurity and how we can work together to create an equitable energy infrastructure and future. Additionally, panelists discussed DERs, such as rooftop solar and battery storage, and the transformative potential of DERs. One of the panels also discussed how to provide all District residents access to DERs, allowing them to be active participants in the city’s clean energy transition. Finally, panelists also discussed green energy job opportunities and the evolving landscape of clean energy in the District, and the necessary steps to achieve DC’s clean energy goals.

Watch a recording of the summit at cleanenergysummitdc.com.

The Clean Energy Summit by the Numbers:



More than 923 in-person and online attendees.



Representatives from government agencies, utility companies, federal agencies, nonprofit organizations, corporations, and clean energy stakeholders.



Panels discussing equity in the energy transition, the transformative potential of DERs, community readiness for upcoming green job opportunities, and the evolving landscape of clean energy in the District.



Student participation before and during the summit, including a clean energy undergraduate student showcase of the students' vision for a clean energy future, high school student attendance, a student presentation of a clean energy innovation—culminating in them interning at the Commission—and the Commission's college interns helping market the summit to younger audiences.

Rate Cases

As the District's utility regulator, the DCPSC must guarantee that a utility's rates are fair and reasonable. The Commission initiates formal rate case proceedings whenever a utility company submits an application seeking a rate increase for utility service. In ruling on a rate case, the DCPSC must balance competing interests and ensure that financially healthy utility companies provide safe, reliable, and quality utility services at reasonable rates for the District.

Pepco

In April 2023, Pepco submitted an application for approval to increase rates through the implementation of a new Multiyear Rate Plan (MRP), also referred to as the "Climate Ready Pathway," for its electric distribution service in the District of Columbia for the years 2024 through 2026 (Formal Case No. 1176). As a part of the rate case process, the DCPSC held community hearings in Wards 8, 5, and 2 in March and April 2024, allowing the Commission to hear directly from residents.

In July 2024, the DCPSC held a legislative-style hearing for Pepco to present on rate case issues that would be integral to the Commission's decision. The DCPSC approved the MRP on an extended pilot basis on November 24, 2024 (Order No. 22328). That order reduces Pepco's initial request by approximately 35%, allowing for a \$123.4 million increase over 2025 and 2026. This decision was made with careful consideration of the needs of both Pepco and residents. Low-income customers in the Residential Aid Discount program remain exempt from rate increases, continuing to receive a monthly credit on their bill. The order also established several working groups seeking stakeholder participation to discuss possible improvements to low-income programs, improvements to the distribution rate decoupling mechanism, new time-of-use rates, and the development of lessons learned from the approved MRP.

Separately, in June 2021, the DCPSC approved Pepco's previous rate plan (Formal Case No. 1156). However, this rate case is still in progress due to litigation surrounding the case at the DC Court of Appeals. At issue is whether the DCPSC should or should not have permitted Pepco to recover remedial investigation and feasibility study costs regarding possible environmental damage from its distribution customers at or from its Benning Road generation station. The ongoing litigation also involves the Commission's decision to allow Pepco to recover the costs of two energy efficiency rebates and loan programs from its customers.



Rate Cases

Washington Gas

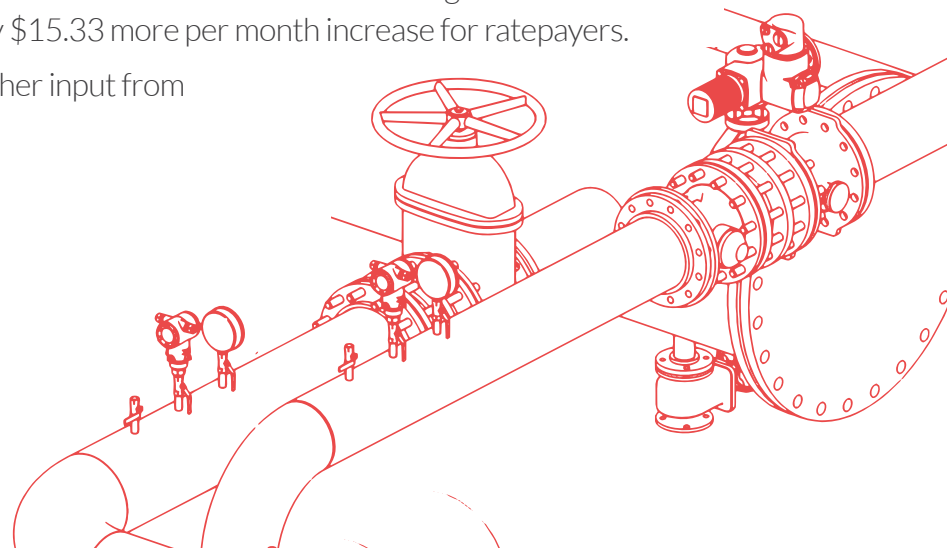
A partially approved rate increase went into effect on January 16, 2024 (Formal Case No. 1169). The decision, made after careful consideration, addressed the need for operational expenses necessary to ensure continued reliable and safe natural gas services for customers in the District of Columbia, the need for affordable natural gas service, and the need to ensure compliance with the District's aggressive climate goals.

This rate case began on April 4, 2022, when Washington Gas (WGL) filed its application requesting to increase rates by approximately \$53.0 million, including a transfer of \$5.3 million PROJECT*pipes* surcharge. This would have resulted in a net increase of approximately \$47.7 million in new revenues and an overall increase of approximately 20.4% over existing bills. The requested rates were designed, if fully granted, to collect approximately \$226.4 million in total annual revenues.

On December 22, 2023, by Order No. 21939, the Commission approved a gross revenue increase of only \$24.6 million, including \$4.7 million PROJECT*pipes* surcharge revenue transfer to base rates. This \$24.6 million revenue increase represented a 54% reduction from WGL's original \$53.0 million gross revenue request, demonstrating the Commission's commitment to balancing utility needs with customer affordability.

In August 2024, WGL submitted an application to increase its total revenue by approximately \$257.2 million, which would mean a weather-adjusted annual increase of \$45.6 million (Formal Case No. 1180). This application also includes \$11.7 million from previously approved infrastructure projects known as PROJECT*pipes*, resulting in an effective net increase of \$33.9 million — or roughly an 11.9% increase over current rates. WGL's plan also includes a tool called the Weather Normalization Adjustment that's designed to even out customer bills during extreme weather fluctuations. If approved as proposed, this would result in an approximately \$15.33 more per month increase for ratepayers.

The DCPSC will be hosting three community feedback sessions in April 2025 to gather input from residents. This rate case is ongoing.





SERVING TOGETHER

Initiatives Supporting
Communities in the District



Infrastructure Updates

The DCPSC plays an integral role in ensuring that utilities are affordable and reliable, that the District meets its clean energy goals, and that the city remains a leader in its use of renewable energy.

DC PLUG

The DC Power Line Undergrounding initiative (DC PLUG) is enhancing the reliability and resilience of the District's energy grid by placing vulnerable overhead distribution lines underground in Wards 3, 4, 5, 7, and 8. DC PLUG benefits District residents by reducing the severity of power outages during major storms, improving reliability and resiliency. A total of 20 feeders will be undergrounded through DC PLUG, spread out over three biennial filings.

The Commission provides critical oversight to the initiative, including reviewing reports and monitoring construction schedules, periodically inspecting construction sites, initiating follow-up actions, attending feeder design review meetings, DC PLUG semi-annual meetings, and monthly District Department of Transportation utility construction coordination meetings. The DCPSC continues to monitor progress on this project.

The Capital Grid Project

The Capital Grid Project is Pepco's long-term electric utility initiative to address aging infrastructure, enhance system resiliency, improve reliability, and load growth. This project will increase the electric distribution system's reliability and resiliency and help prepare the District of Columbia for extreme weather events anticipated with climate change.

Recent project updates:

- A new 10-mile, 230 kilovolt (kV) underground transmission line stretching from the Takoma substation to the Waterfront substation (passing through the Harvard, Champlain, and Mt. Vernon substations) will impact all wards in the District. Construction started on March 30, 2020, and is expected to be completed by June 2026.
- The construction of the Harvard substation in Columbia Heights began in August 2020 and was completed in December 2024.
- The construction of the Mt. Vernon substation in the NoMA neighborhood began in April 2021 and was completed in June 2024.
- Both the Harvard and Mt. Vernon substations operate using state-of-the-art switchgear equipment in an above-ground indoor facility. Both are 230 kV/13 kV substations with an initial capacity of 140 mega volt-amperes (MVA).
- Construction of the Champlain substation in the Adams Morgan neighborhood is scheduled to begin in fall 2025 and is expected to be completed by November 2028.





PROJECT*pipes*

PROJECT*pipes* is WGL's accelerated 40-year pipeline replacement program. With DCPSC approval and oversight, this program aims to modernize 1,200 miles of the District's gas distribution system. The project, which began in 2014, is divided into phases. Over the past two years, the Commission has provided oversight and support to WGL in completing Phase II of the project, which included additional compliance reporting and an audit of WGL's implementation of PROJECT*pipes*.

In 2024, the Commission took several key actions on PROJECT*pipes*, including a focus on balancing pipe safety, increasing regulatory oversight, and ensuring the project was aligned with the District's climate commitments. While the second phase of the program was extended, the DCPSC rejected WGL's proposed third phase of the program and its associated new, strategically targeted pipe replacement planning process. The DCPSC aims to ensure that pipeline replacement efforts are guided by a targeted, risk-based prioritization approach, one that enhances safety for all District residents while aligning with the District's long-term climate objectives. Actions in Formal Case No. 1179 directed WGL to develop a restructured, risk-informed pipeline replacement plan that will:

- Address pipeline safety while considering the District's electrification initiatives.
- Include detailed coordination efforts with stakeholders and the District government.
- Ensure that newly replaced pipes are not expected to be decommissioned within 10 years.

WGL submitted its District Strategic Accelerated Facility Enforcement (SAFE) Plan in September 2024. This three-year, \$215 million proposal includes proposals for replacing 12 miles of gas main lines, replacing 966 service lines with those mains, remediating 2,612 service lines, and completing 554 service transfers. This project is ongoing.

Electric Vehicles

Electric vehicle (EV) transition is a key strategy identified by the Commission to reduce the District's dependence on fossil fuels, as well as decrease air pollution and greenhouse gas emissions. The DCPSC promotes the use of EVs through available time-of-use rates.

Outreach & Engagement

The DCPSC in the Community

Serving the community, and serving in partnership with the community, allows the DCPSC to understand the concerns of District residents, share updates on the Commission's consumer programs and initiatives, and empower residents to take ownership and understand their utility options in the District.

In total, the DCPSC reached over 160,000 District residents in 2024 through facilitating or attending 83 community engagement events. The Commission also hosted or sponsored 26 events during the last year, and collaborated with other District agencies 35 times. Additionally, the Commission saw an increase in inquiries and calls to their Office of Consumer Services.

In addition to these events, the Commission attended two virtual events and attended one event in Virginia.



Summer Ready and Winter Ready DC

For the last nine years, the Commission has managed its Summer Ready DC and Winter Ready DC campaigns. These campaigns help District residents prepare for both hot and cold weather and weather-related events by offering home weatherization items, information on utility assistance programs, and resources on how to cut energy costs throughout the hotter and colder months. The Summer Ready DC and Winter Ready DC campaigns are among the main ways the DCPSC interacts with District residents throughout the year.

Through its Summer Ready DC campaign, the Commission reached over 615 residents, an increase from last year. During its Winter Ready DC campaign in 2024, the Commission distributed 1,450 winter weatherization items to District residents.



Items available to residents during the Summer Ready DC campaign included:

- GE 60-Watt Full-Color Smart LED light bulb;
- GE 2 ft surge protector;
- A reusable tote bag;
- Rechargeable fans;
- Cooling towels; and
- A cold/hot pack.

Items available to residents during the Winter Ready DC campaign included:

- Frost King Double Draft Stop;
- 3-Pack frost king window insulation kit;
- Frost King rubber medium gap seal tape;
- Ceramic coffee mugs;
- Ice scrapers;
- Mug sleeves; and
- An insulated tote bag.

Summer Ready DC and Winter Ready DC outreach event attendees also received educational materials, including a storm checklist, help card, the DCPSC overview booklet, and information on how to fight utility scams.

These items assist District residents in keeping their utility bills low by sealing gaps around doors and windows to prevent drafts and adding insulation, ultimately reducing the need for heating or cooling and keeping energy bills low.

Successful Complaint Mediation Resolutions

As a part of its mandate, the DCPSC facilitates a complaint mediation program with Pepco, WGL, Verizon DC, and other competitive utility suppliers. The complaint mediation program allows District residents to have the Commission formally investigate any programs, issues, or concerns they may have with a utility company. If the DCPSC cannot successfully resolve a complaint, residents can request a formal hearing in writing. The complainant can also have the Office of the People's Counsel provide free legal representation at such a hearing. In the case of billing disputes, the DCPSC engineering staff may also conduct electric and natural gas meter tests upon request.

In 2024, the DCPSC maintained high resolution rates in its informal mediation process, with:

491 of 495

or 99.2%, of Pepco
complaints resolved.

213 of 215

or 99%, of WGL
complaints resolved.

74 of 74

or 100%, of Verizon
complaints resolved.



In 2024, the DCPSC produced an informational video explaining how the District gets its energy, helping empower and educate District residents to understand their energy choices. The full video can be found on the [Commission's YouTube channel](#).

Serving Together: Increasing, Uplifting, and Celebrating Diversity

In 2019, the Commission formed a first-of-its-kind Advisory Council on Utility Supplier and Workforce Diversity. During the Council's first few years, it focused on providing expert advice and recommendations on improving diversity and inclusion within the District's energy workforce and utility suppliers. Since then, the DCPSC's commitment to diversity, equity, and inclusion continues to lead the nation. In 2024, the Council continued collaborating with utility suppliers to track and measure their diversity and inclusion efforts, including a capacity-building program for Black-owned businesses and an analytics program tracking diverse spending trends.

Promoting Progress: Supplier Diversity

Building on the Memoranda of Understanding (MOU) signed among local utility companies in 2021, the Commission held its first Supplier Diversity Hearing in 2022 with Pepco, WGL, and Verizon. Since then the Commission has held three Supplier Diversity Hearings with utility providers, the most recent being held in July 2024. The MOU encourages the utilities to award at least 25% of their total procurement spend to minority-, women-, service-disabled veteran-, veteran-, and/or LGBTQ-owned businesses as well as not-for-profit companies. The MOU promotes and widens business opportunities to more District-based organizations and residents, and reflects the District's diversity. During the hearing, the utilities presented their progress, with each of the Utilities meeting or exceeding the 25% goal.

The 2024 Supplier Diversity Hearing focused on "Building Business Relationships in the District." Discussion during the event centered on diversity being good for business and how the DCPSC values relationship building among District-based businesses—ultimately emphasizing the DCPSC's desire to maximize opportunities for diverse suppliers, with special attention to District suppliers. The event also featured an information session featuring officials from the District Department of Small and Local Business Development (DSLBD) who provided guidance on doing business within the energy sector. Continuing its "chat and chew" series, the DCPSC also hosted individuals from several diverse suppliers in the District as part of the event to share knowledge and participate in a Q&A forum for working with Pepco, WGL, Verizon DC, and other local utility companies.

A full recording of the 2024 Supplier Diversity Hearing can be found on the [Commission's YouTube channel](#).



Looking Inward: Creating an Inclusive Workplace

Shining Star Award

The DCPSC Shining Star Award is a quarterly award that celebrates staff members who embody teamwork, leadership, and service, inspiring colleagues and advancing our mission.

The 2024 winners were:



Margaret Moskowitz
Supervisory Consumer
Services Specialist



Kellie Didigu
Director, Office of Strategic
Communications



Christopher Lundt
Economist



Gillian Marime
Chief, Finance &
Accounting

Good Neighbor Initiative

The DCPSC is dedicated to helping others, volunteering at community outreach events, and supporting those in need through initiatives like the Good Neighbor Initiative. In 2024, Commission staff sponsored a holiday party for Street Sense Media vendors and participated in The Salvation Army's Angel Tree program to provide holiday gifts to needy children.



Employee Appreciation Day

DCPSC staff gathered at the Kellogg Conference Center at Gallaudet University in July 2024 for an annual Employee Appreciation Day. The Commission was joined by Terrapin Adventures, who led DCPSC staff through team-building activities that fostered leadership and provided strategies for understanding one's personal leadership style. The Employee Appreciation Day also included a core values-themed activity and an award ceremony to recognize the contributions of several staff members.



The DCPSC Gives Back to the DC Community

The DCPSC regularly participates in the DC One Fund, the District's workplace giving program that is jointly administered by the United Way of the National Capital Area and the United Black Fund Inc. of Greater Washington, DC. In 2024, more than 50% of DCPSC staff members participated in the program, donating more than \$19,000.

DC ONE FUND
Each One Give One



Black History Month

The Commission celebrated Black History Month in February 2024 by commemorating influential Black individuals in D.C. history and in the utility and energy fields at an all-hands event where Commission staff participated in a Jeopardy-style trivia. This event created an engaging space for the DCPSC to recognize the Black Commissioners who helped shape the Commission and the field of utility regulation in years past.



Women's History Month

The Commission celebrated Women's History Month in March 2024 by participating in the Mayor's 6th Annual HerStory 5K Run/Walk. The DCPSC also held an informal roundtable discussion with female members of its staff on the unique challenges of balancing life and work as a woman. The event also created space for women on staff to share their experiences, lend advice, and connect. The Commission also honored Consumer Outreach Officer Karimah Bilal and Attorney Advisor Lara Walt at its annual Women's Leadership Awards. This award recognizes the significant contributions of women staff members.



Because You Matter Committee

The Because You Matter Committee, an internal DCPSC committee staffed with volunteers from across the Commission, provides a safe space for staff to meet, discuss, and plan activities that embrace and promote an environment of belonging and inclusion, with a primary goal of elevating diversity, equity, inclusion, and justice by intentionally identifying and managing bias blind spots. Committee members work to ensure that staff feel valued, empowered, and motivated to work towards the Commission's mission, vision, and goals. Through open dialogue, collaboration, and the implementation of various activities, the committee enhances the Commission's overall culture and makes a positive impact on the diverse residents of the District of Columbia.



Advancing Racial Equity Training

The DCPSC participated in the Office of Racial Equity's "Advancing Racial Equity: The Role of Government" training in May. This training equips District employees with the tools and knowledge to identify and address issues of racial equity—increasing their capacity to use racial equity tools.



Student Internships

Each year, the DCPSC offers college students hands-on experience in energy regulation and environmental policy through its internship program. Students pursuing careers in law, engineering, economics, environmental studies, communications, human resources, and information technology work alongside industry professionals, contribute to key projects, and develop valuable skills in regulatory affairs and public service.



Elevator Wraps

In November 2024, the DCPSC had elevator wraps installed in its office, serving as a constant reminder of staff core values: service, respect, equity, collaboration, and adaptability.

Commissioners

The Commission is headed by a Chairperson and two Commissioners, all of whom are appointed to 4-year terms by the Mayor, with the advice and consent of the D.C. Council.



Chairman Emile C. Thompson

Emile C. Thompson was appointed to the Public Service Commission of the District of Columbia by Mayor Muriel Bowser in 2021 and re-appointed as Interim Chairman on December 1, 2021. He was confirmed as Chairman on June 7, 2022.

Before the Commission, Chairman Thompson was an Assistant United States Attorney in the U.S. Attorney's Office for the District of Columbia, serving as a Deputy Chief. He has also served as a Principal Member of the D.C. Water Board of Directors since 2016. Chairman Thompson began his career as a law clerk for the Honorable (Ret.) Herbert B. Dixon, Jr. of the Superior Court of the District of Columbia. He also served as a senior advisor to the Mayoral Administrations of Vincent Gray and Muriel Bowser.

Chairman Thompson is a member of the National Association of Regulatory Utility Commissioners (NARUC) Board of Directors, representing public service commissions that regulate telecommunications, energy, and water utilities. He serves as Co-Chair of the Commission Chairs Council, which provides a forum for Commission Chairs to discuss pertinent issues that affect Commissions nationwide. In addition, he serves as Vice Chair of the Committee on Critical Infrastructure and is a member of the NARUC Committee on Energy Resources and the Environment. He serves on the Advisory Board of the Financial Research Institute and the Critical Consumer Issues Forum and the Advisory Council of the Electric Power Research Institute Board of Directors. Chairman Thompson currently serves as President of the Organization of PJM States, Inc.

Chairman Thompson graduated from Morehouse College with a degree in Computer Science and minors in Math and Biology. He obtained his law degree from Wake Forest University School of Law.

Born in Washington, D.C., Chairman Thompson resides with his wife and children. He is active in the D.C. community serving as a board member of the Abramson Scholarship Foundation and is a former board member of the Boys and Girls Club of Greater Washington. He also serves as an adjunct professor at American University Washington College of Law.

Commissioners

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Commissioner Richard A. Beverly

Richard A. Beverly was appointed as Commissioner to the Public Service Commission of the District of Columbia by Mayor Muriel Bowser in 2016 and reappointed in 2024. His current term ends on June 30, 2028.

Commissioner Beverly previously served as General Counsel to the Commission, where he gained extensive experience in administrative law and litigation. He began his career in District government as a hearing officer with the Office of Employee Appeals in 1983 and quickly advanced to the role of General Counsel. During this time, he also contributed as an Advisory Neighborhood Commissioner and volunteered as an arbitrator for the Better Business Bureau.

In 1997, the Chairman of the Commission invited Commissioner Beverly to serve as General Counsel, a role he held until his presidential appointment to the U.S. Department of Labor's Administrative Review Board, which functions as an appellate review board for decisions made by federal administrative law judges.

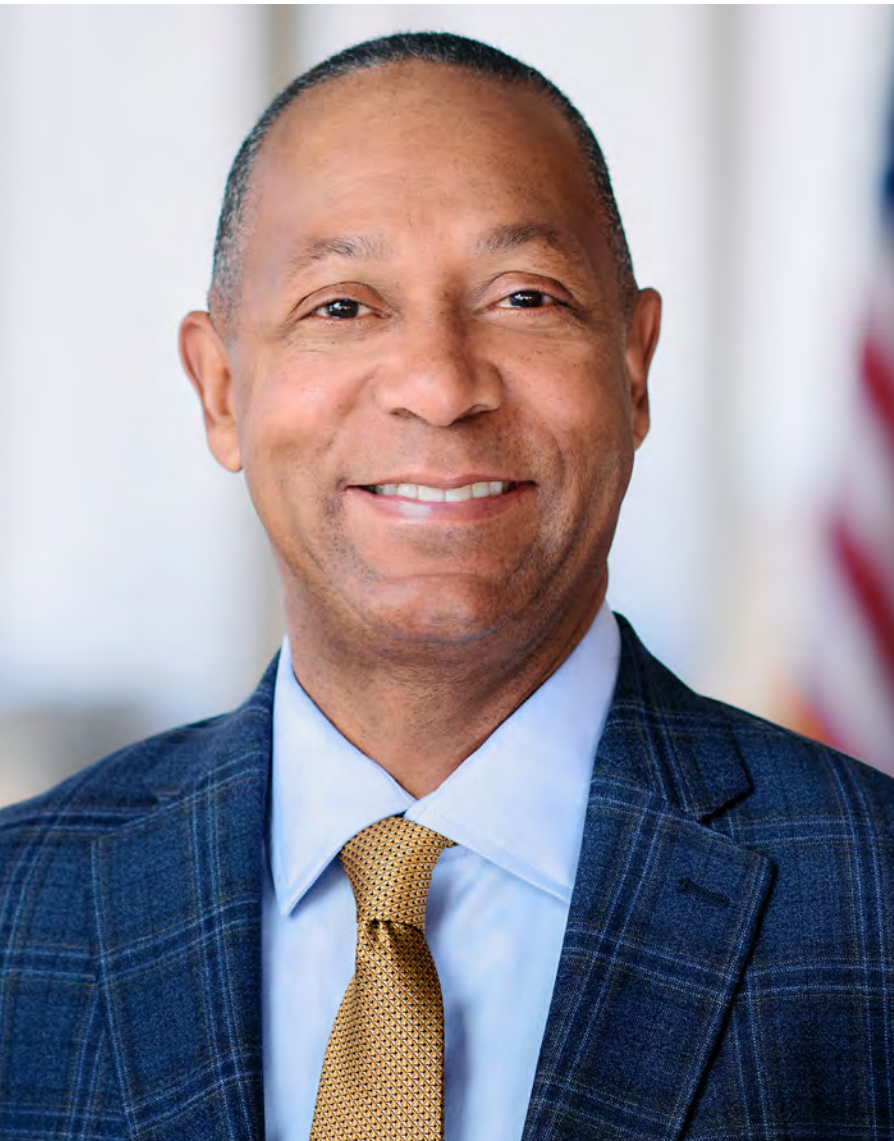
At the request of a new Commission Chairman, Beverly returned to the Commission in 2002 as an advisor. He was later unanimously invited by all three Commissioners to reassume the role of General Counsel.

Beverly graduated Magna Cum Laude from Howard University and obtained his Juris Doctor from American University in 1981, becoming a member of the District of Columbia Bar the same year. In addition to his membership in the D.C. Bar, he is also a member of the Bar for the U.S. District Court for the District of Columbia and the U.S. Court of Appeals for the District of Columbia.

A longtime resident of the District of Columbia, Beverly has deep roots in the community.

Commissioners

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Commissioner Ted Trabue

Ted Trabue was appointed to the Public Service Commission of the District of Columbia by Mayor Muriel Bowser and was confirmed by the Council of D.C. on December 20, 2022. His current term ends June 30, 2026.

Commissioner Trabue previously served as the Managing Director of the District of Columbia Sustainable Energy Utility (DCSEU) from 2011-2022. Prior to that, he was the Vice President for District of Columbia Affairs at Pepco, worked at the Greater Washington Board of Trade as Staff Director for Critical Issues for the District of Columbia and Maryland, and served as Chief of Staff for former Council of DC Chairman Linda Cropp.

Commissioner Trabue served on the District of Columbia State Board of Education for more than five years, including as President from 2010- 2012 and as Vice President in 2009.

Commissioner Trabue is a fourth generation Washingtonian and, like his mother and grandmother, he attended District of Columbia Public Schools. He received a degree in Economics from Dartmouth College and holds a law degree from Howard University School of Law.

Mission and Goals

The DCPSC's mission is at the heart of the Commission's work. It informs the DCPSC's goals, decisions, and initiatives in serving District residents. It also links to the District of Columbia's energy and climate action policies.

Our Mission

The mission of the Public Service Commission of the District of Columbia is to serve the public interest by ensuring that financially healthy utility companies provide safe, reliable, and quality utility services at reasonable rates for District of Columbia customers, while fostering grid modernization, conservation of natural resources, preservation of environmental quality and advancement of the District's climate policy commitments.

We do this by:

- Motivating customer–and results–oriented employees
- Protecting consumers by ensuring public safety, reliability, and quality services
- Regulating monopoly services to ensure their rates are just and reasonable
- Fostering fair and open competition among service providers
- Conserving natural resources and preserving environmental quality
- Resolving disputes among consumers and service providers
- Educating consumers and informing the public



Grid Modernization

The Commission's top priority is modernizing the District's distribution energy delivery system. A modern grid is essential for deploying solar and other renewable energy resources in order to achieve the District's clean energy commitments.



Infrastructure Improvements

The Commission works to ensure that the District's energy delivery system remains safe, reliable, and affordable while also becoming more sustainable, interactive, and secure.

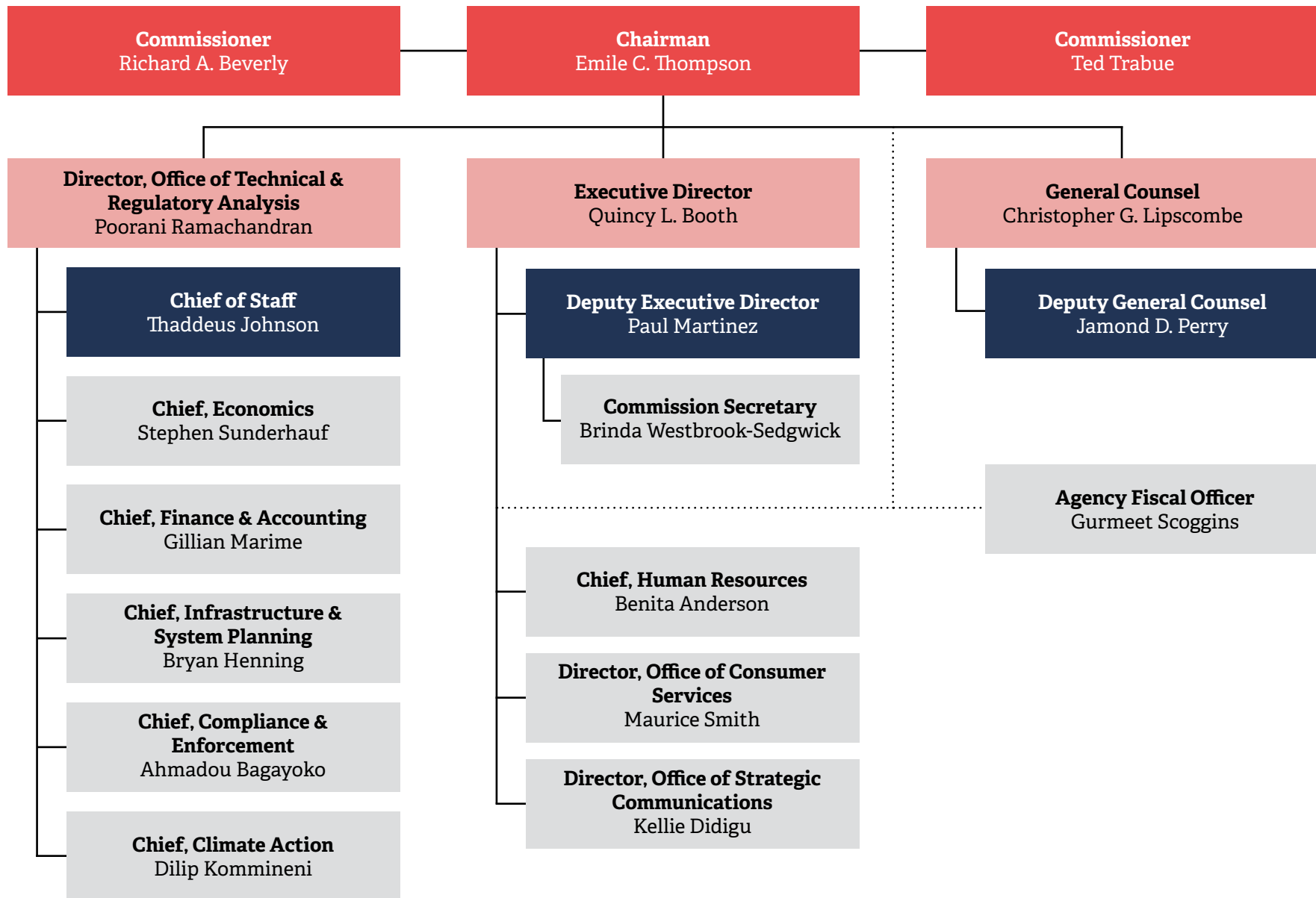


Community Engagement

The Commission conducts its operations in a transparent way, engaging DC customers through an aggressive outreach program, using social media, traditional media, community events and programs, and the DCPSC's website. The Commission's Consumer Service Specialists interact with the public daily while resolving consumer complaints and other issues.



Organizational Structure



Offices

Office of the Executive Director (OED)

The Office of the Executive Director (OED) oversees the administrative offices of the Commission. The Executive Director is the performance officer for the Commission, responsible for developing and assuring completion of all strategic planning initiatives as well as overseeing the agency's budget and financial management. The Deputy Executive Director, Chief of Human Resources, the Director of Strategic Communications, and the Director of Consumer Services report to the Executive Director.

Office of the Deputy Executive Director (ODED)

The Office of the Deputy Executive Director (ODED) is responsible for overseeing a variety of management and administrative areas, including information technology, contracts and procurements, facility management, vehicle administration, and other Commission administrative programs and projects. The Commission Secretary also reports to the Deputy Executive Director.

Office of Technical & Regulatory Analysis (OTRA)

The Director of the Office of Technical & Regulatory Analysis (OTRA) advises the Commissioners on accounting, economic, engineering, clean energy, and financial issues in formal cases that are before the DCPSC. OTRA staff also monitor electric, natural gas, and local telecommunications markets at the retail and wholesale levels. OTRA conducts compliance reviews and audits and manages formal cases and investigations. Staff conduct annual surveys to gauge the status of local competition in the District. OTRA analyzes the electric and gas utilities' climate policy plans and targets, including reductions in greenhouse gas emissions, energy efficiency objectives, and other demand-side management programs. OTRA is subdivided into five technical offices: Office of Economics, Office of Finance & Accounting, Office of Infrastructure & System Planning, Office of Compliance & Enforcement, and Office of Climate Action.

Office of the General Counsel (OGC)

The Office of the General Counsel (OGC) is responsible for all legal issues involving the day-to-day operations of the Commission, as well as a broad spectrum of issues that relate to the Commission's regulatory responsibilities. OGC represents and advises the Commission on all actions and proceedings set forth in the enabling statute or any other legislation. The staff of attorneys prepare orders, advisory memoranda, and assist the Commissioners in conducting all proceedings of the Commission.

Office of Strategic Communications (OSC)

The Office of Strategic Communications (OSC) oversees internal and external communications efforts, including stakeholder engagement initiatives, media relations, and other digital efforts, and maintains the DCPSC brand identity. OSC develops and disseminates all materials intended for external stakeholders, including members of the public, the press, the DC Council, the Mayor, and District/federal agencies, as well as internal communications for staff. The office prepares public notices, press releases, newsletters, social media updates, website updates, explanatory videos, and other materials.

Office of the Commission Secretary (OCMS)

The Office of the Commission Secretary (OCMS) is responsible for maintaining the official files of the Commission. The office serves as the custodian of the official files and documents, ensuring their safety and integrity, and serves as a distribution point for the public's access to Commission filings, orders, and other documents.

Office of Consumer Services (OCS)

The Office of Consumer Services (OCS) mediates utility company complaints and inquiries as well as manages public and community outreach programs. OCS provides complaint and informational services to utility consumers, informs the Commission of local and national consumer-related trends, and provides the Commission with information on how well the utility companies serve their customers. OCS engages with individuals and community groups across the District to create a dialogue and understand residents' concerns.

Office of Human Resources (OHR)

The Office of Human Resources (OHR) provides human resource services to the DCPSC so that it can recruit, hire, manage, train, retain, and motivate a qualified and diverse workforce. The office also facilitates employee training and development to help increase productivity, enhance workforce skills and improve the Commission's internal capabilities and performance.

Office of Information Technology (OIT)

The Office of Information Technology (OIT) is the central technology support for the Commission. OIT develops, implements, and maintains the Commission's technology infrastructure and implements major enterprise applications. It establishes and oversees technology policies and standards for the Commission as well as provides technology services. OIT develops technology solutions to improve services to all offices within the Commission.

Office of the Agency Fiscal Officer (OAFO)

The Office of the Agency Fiscal Officer (OAFO) develops, implements and administers the budgeting, accounting, financial reporting, and auditing systems as mandated by the District's Office of the Chief Financial Officer. These responsibilities are carried out in collaboration with the management directives of the Commission's Chairman and the Commissioners.

Fiscal Year Budgets

BUDGET SUMMARY										
FY 2023					FY 2024				FY 2025	
Account Group	Approved Budget	Actual Exp.	Variance: Budget vs Exp.	% Variance	Approved Budget	Actual Exp.	Variance: Budget vs Exp.	% Variance	Approved Budget	Budget Variance Over FY 2023
Regular Pay - Cont Full Time	10,099	9,185	914	9%	10,898	9,935	963	9%	11,481	583
Regular Pay - Other	1,070	956	114	11%	1,097	1,106	(9)	-1%	1,033	(64)
Additional Gross Pay	-	487	(487)	-	-	475	(475)	-	-	-
Fringe Benefits	2,390	2,194	196	8%	2,567	2,267	300	12%	2,966	399
Overtime Pay	-	1	(1)	-	-	-	-	-	-	-
Subtotal Personnel Services (PS):	13,559	12,822	736	5%	14,562	13,783	779	-3%	15,481	918
Supplies And Materials	76	59	17	22%	41	12	29	71%	41	0
Energy, Comm. And Bldg Rentals	2,350	2,184	166	7%	2,335	2,178	157	7%	2,353	18
Other Services And Charges	2,380	1,678	702	29%	2,399	2,338	61	3%	2,321	(78)
Contractual Services - Other	177	139	38	21%	177	114	63	35%	189	12
Purchases Equipment & Machinery	211	290	(79)	-37%	202	109	93	46%	302	100
Rentals Equipment & Other	90	90	-	0%	148	100	48	33%	124	(24)
Subtotal Non-Personnel Services (NPS):	5,284	4,441	844	16%	5,301	4,852	450	8%	5,330	28
Gross Funds	18,843	17,263	1,580	8%	19,864	18,636	1,229	6%	2,0811	946

FTES										
FY 2023					FY 2024				FY 2025	
Appropriated Fund	Budgeted FTEs	Actual FTEs	FTE Variance Budget vs Actual	% Variance	Approved FTEs	Actual FTEs	FTE Variance Budget vs Actual	% Variance	Approved FTEs	FTE Variance Over FY 2024
Special Purpose Revenue	87.60	76.6	11	13%	90.60	79.24	11.40	13%	90.6	
Federal Grant Funds	3.00	3.00	-	0%	3.00	2.91	0.10	3%	3.00	
Gross Funds	90.60	79.60	11	12%	93.60	82.15	11.50	12%	93.60	-



**PUBLIC SERVICE
COMMISSION**

District of Columbia

Your Energy. Your Voice.



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