

PUBLIC SERVICE
COMMISSION OF
THE DISTRICT OF
COLUMBIA



ANNUAL
REPORT
2017

CONNECTING FOR THE FUTURE



PUBLIC SERVICE COMMISSION OF THE DISTRICT OF COLUMBIA

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Washington, D.C. 20005

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August 2018

The Honorable Muriel Bowser
Mayor, District of Columbia
Executive Office of the Mayor
1350 Pennsylvania Avenue, N.W.
Suite 316
Washington, D.C. 20004

Dear Mayor Bowser:

The Public Service Commission of the District of Columbia (Commission) has the honor of submitting the 2017 Annual Report. Except where otherwise noted, this Annual Report covers the calendar year period from January 1, 2017 through December 31, 2017.

The 2017 Annual Report provides a detailed review of the Commission's accomplishments in 2017. Most importantly, it provides an account to District ratepayers of how we worked to protect consumers by regulating electric, natural gas, and local telecommunications companies to ensure safe and reliable utility services.

As the energy and telecommunications industries undergo major transformations, the Commission will continue to be at the forefront of the relevant issues, working to serve the public interest.

Respectfully submitted,

Richard A. Beverly
Commissioner

Betty Ann Kane
Chairman

Willie L. Phillips
Commissioner

PUBLIC SERVICE COMMISSION OF THE DISTRICT OF COLUMBIA

2017 ANNUAL REPORT

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CHAIRMAN'S REMARKS

The theme of this 2017 Annual Report is “Connecting for the Future.” We at the Public Service Commission understand the importance of having a modern infrastructure which will respond to the needs of the age, and we understand the importance of ensuring that all citizens can connect to that modern infrastructure.

In 2017, we encouraged “Connecting for the Future” in several ways:

- We continued our efforts in our important MEDSIS proceeding — Formal Case 1130, formally titled “Modernizing the Energy Distribution System for Increased Sustainability.” In this case we have identified the barriers to modernization of our energy delivery system that our rules and regulations present and we are seeking to provide realistic solutions. We have engaged in a collaborative process with stakeholders and have held a series of workshops and informal discussions to identify technologies and projects for grid modernization. From that experience, the Commission was able to articulate a Vision Statement for MEDSIS:

The District of Columbia’s modern energy delivery system must be sustainable, well-planned, encourage distributed energy resources and preserve the financial health of the energy distribution utilities in a manner that results in an energy delivery system that is safe and reliable, secure, affordable, interactive and non-discriminatory.

We expect to continue our efforts in 2018 by completing MEDSIS rulemakings, engaging in a Technical Conference, and establishing Working Groups to determine pilot projects.

- We continued to improve our existing infrastructure. Both Pepco and Washington Gas Light Company (WGL) are engaged in significant infrastructure improvement projects. WGL is replacing natural gas pipelines on an accelerated basis through a program known as PROJECT Pipes. Pepco is also moving forward with placing electric power lines underground. This effort, known as D.C. PLUG was made possible through legislation passed by the D.C. Council in 2013 and amended in 2017.



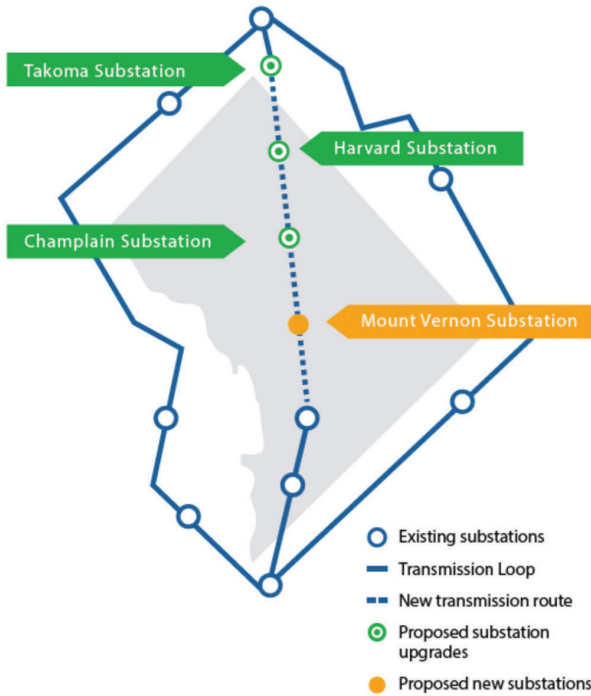
Betty Ann Kane • Chairman



DCPSC hosts MEDSIS Town Hall Meeting

IN 2017, THE COMMISSION USED ITS BEST EFFORTS TO ASSURE THAT D.C. RESIDENTS AND BUSINESSES ARE CONNECTED TO A MODERN, AFFORDABLE INFRASTRUCTURE THAT CAN SERVE THEM FOR DECADES TO COME.

CHAIRMAN'S REMARKS *CONTINUED*



• We also considered a significant investment in high-voltage transmission lines and substations that Pepco proposed in 2017, known as the Capital Grid Project. We understand that the filing made in 2017 is only the first part of a much larger project. We are concerned about how a project of this size impacts our MEDSIS efforts and we have asked Pepco to show how Capital Grid is consistent with the modern infrastructure envisioned by MEDSIS.

“Connecting for the Future” not only means assuring modern facilities, it also means addressing modern problems, like the need for increased energy efficiency and conservation. To that end, we held our second annual Winter Ready D.C. event, designed to bring together community leaders, utilities, and government agencies for a candid discussion of how to help D.C. residents prepare for wintry weather.

We also instituted a new case aimed at establishing Energy Efficient and Energy Conservation programs for low and limited income residents of the District, made possible by a \$11.25 million fund established as a commitment to the Pepco/Exelon merger. We have continued our outreach efforts to inform eligible residents about the utility discount programs which can assist in reducing utility bills.

In 2017, the Commission embarked on efforts to ensure that D.C. residents and businesses are connected to a modern, affordable infrastructure that can serve them for decades to come. We hope the District’s future connectivity is reflected in this Annual Report.



NBC4 Reporter Pat Collins and Chairman Betty Ann Kane at Winter Ready D.C. 2017.



Attendees at Winter Ready D.C. 2017.



Consumer Education and Outreach Specialist Kristen Randolph and Outreach Assistant Teresa Johnson meet with D.C. residents about our consumer services.

CHAIRMAN BETTY ANN KANE

Betty Ann Kane began her tenure as a Commissioner in March, 2007. She became Chairman on March 3, 2009. In 2014, she was confirmed for a third term, to end on June 30, 2018.

Betty Ann Kane is an experienced public official combining over 40 years of service to the District of Columbia Government in elected and appointed positions with extensive private sector experience in regulatory, administrative and public policy matters. Before joining the PSC, Chairman Kane served as a Trustee and as Executive Director of the District of Columbia Retirement Board. She served four years as an At-Large member of the DC Board of Education, and was elected to three terms as an At-Large member of the City Council. Her service on the Council included chairing the Public Services and Cable Television Committee, with legislative, budgetary and oversight responsibility for the Public Service Commission, the Office of Peoples Counsel, and the Office of Cable Television.

Chairman Kane is a member of the National Association of Regulatory Utility Commissioners (NARUC) Board of Directors, a member of the NARUC Telecommunications Committee, a NARUC appointee to the Virtual Working Group on Education, Training and Best Practices for The International Confederation of Energy Regulators and Treasurer of the National Regulatory Research Institute (NRRI), the research arm of NARUC. Additionally, she is a past Chairman of the Board of NRRI, and a past President of the Mid-Atlantic Conference of Regulatory Utilities Commissioners (MACRUC). Chairman Kane also serves in two FCC-appointed positions, as Chairman of the North American Numbering Council and as a member of the Joint Conference on Advanced Telecommunication Service.

She is a graduate of Middlebury College in Vermont and she also has a Master's Degree in English from Yale University, as well as specialized academic study in Telecommunications Regulations at the Annenberg School and Investing and Finance at the Wharton School, University of Pennsylvania.



Betty Ann Kane • Chairman

PRIOR TO COMING TO THE COMMISSION, CHAIRMAN BETTY ANNE KANE SERVED AS THE EXECUTIVE DIRECTOR OF THE D.C. RETIREMENT BOARD, AS AN AT-LARGE COUNCILMEMBER, AND AS AN AT-LARGE MEMBER OF THE D.C. SCHOOL BOARD.

COMMISSIONER WILLIE L. PHILLIPS



Willie L. Phillips • Commissioner

Willie L. Phillips began his tenure as Commissioner July 14, 2014.

Commissioner Phillips is an experienced regulatory attorney combining over a decade of legal expertise in private practice and as in-house counsel. Commissioner Phillips has an extensive background in the areas of public utility regulation, bulk power system reliability, and corporate governance.

Prior to coming to the DCPSC, Commissioner Phillips served as Assistant General Counsel for the North American Electric Reliability Corporation (NERC), a not-for-profit international regulatory authority, in Washington, D.C. Before joining NERC, Commissioner Phillips was an attorney at Van Ness Feldman LLP in Washington, D.C., where he advised clients on regulatory compliance and policy matters and assisted on litigation and administrative proceedings on the Federal and State level. He has also worked as an aide on Capitol Hill.

Commissioner Phillips is a member of the National Association of Regulatory Utility Commissioners, where he serves on the Committee on Electricity, and he is Second VP of the Mid-Atlantic Conference of Regulatory Utility Commissioners. He is also a member of the Keystone Policy Center Energy Board, Energy Bar Association, EPRI Advisory Council, and American Association of Blacks in Energy. And he serves on the Board of Directors of the Organization of PJM States, Inc. (OPSI).

Commissioner Phillips has a Bachelor of Science degree from the University of Montevallo and a Juris Doctor degree from Howard University School of Law. He is also a member of the District of Columbia Bar and the Alabama State Bar Association.

WE AT THE PUBLIC SERVICE COMMISSION UNDERSTAND THE IMPORTANCE OF HAVING A MODERN INFRASTRUCTURE WHICH WILL RESPOND TO THE NEEDS OF THE AGE AND WE UNDERSTAND THE IMPORTANCE OF ENSURING THAT ALL CITIZENS CAN CONNECT TO THAT MODERN INFRASTRUCTURE.

COMMISSIONER RICHARD A. BEVERLY

Richard A. Beverly was nominated by Mayor Muriel Bowser and confirmed as a DCPSC Commissioner by the D.C. Council effective December 21, 2016, for a term ending June 30, 2020.

Commissioner Beverly has a long and distinguished record in public service. He served as a Clinton Appointee to the U.S. Department of Labor's Administrative Review Board and has served as General Counsel for both the DCPSC and the Office of Employee Appeals for a total of over 30 years.

A Ward 1 resident, Commissioner Beverly received a Bachelor of Arts degree in Political Science from Howard University and a Juris Doctor degree from American University.



Richard A. Beverly • *Commissioner*

WE TRY TO LOOK FORWARD, TO ANTICIPATE BENEFICIAL DEVELOPMENTS IN TECHNOLOGY, ENERGY USE AND RESOURCE CONSERVATION, AND TO PROMOTE NEW IDEAS THAT WILL BRING THOSE BENEFITS TO THE DISTRICT OF COLUMBIA.

PUBLIC SERVICE COMMISSION OF THE DISTRICT OF COLUMBIA

DCPSC OVERVIEW

DCPSC Mission The Public Service Commission of the District of Columbia (DCPSC) was originally established by Congress in 1913 and was reaffirmed by Congress as an independent agency of the District of Columbia Government in the District of Columbia Home Rule Charter in 1973. The DCPSC functions as an independent, quasi-judicial agency in the District of Columbia Government.

The mission of the DCPSC is to serve the public interest by ensuring that financially healthy electric, natural gas, and telecommunications companies provide safe, reliable, and quality services at reasonable rates for District of Columbia residential, business, and government customers.

THE DCPSC CARRIES OUT ITS MISSION BY FOCUSING ON THE FOLLOWING GOALS:

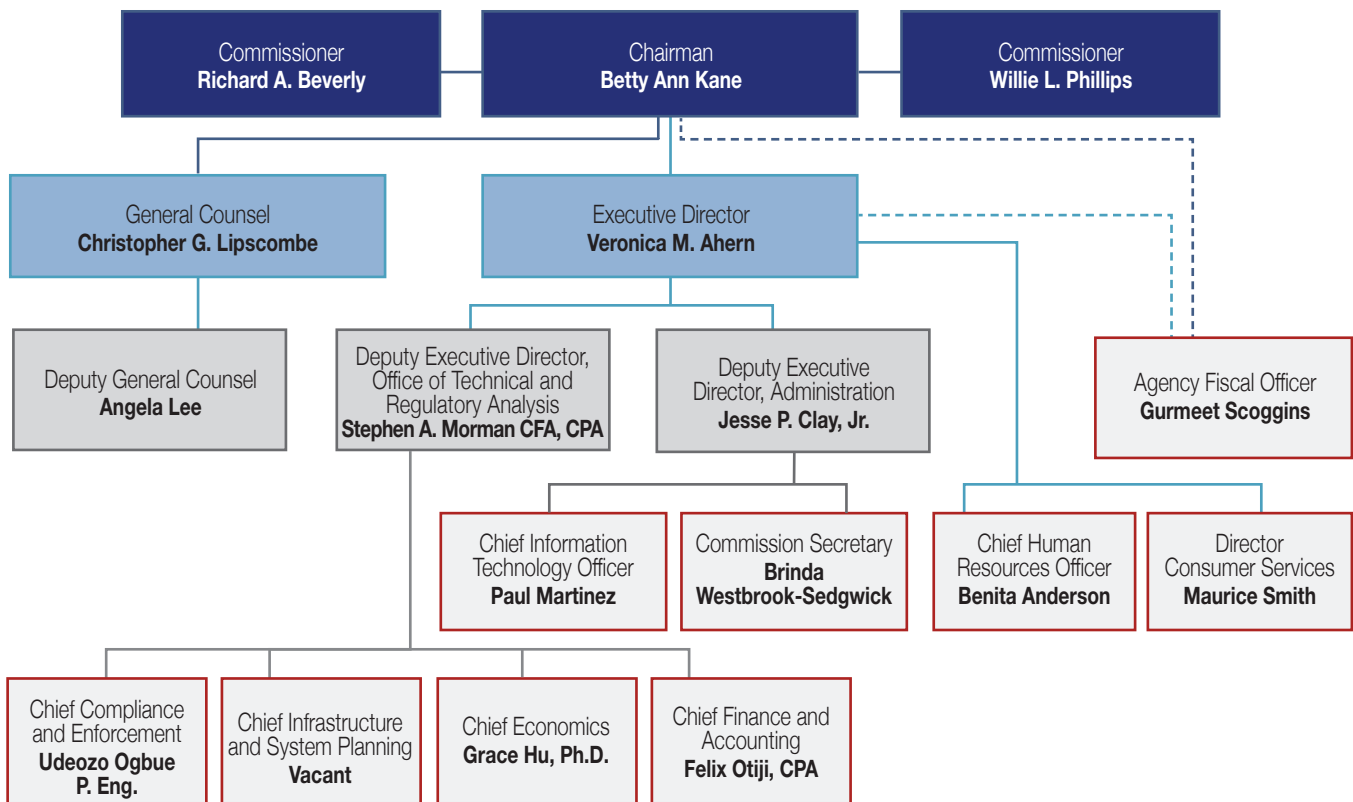
1. **Motivating customer- and results-oriented employees;**
2. **Protecting consumers and public safety by ensuring safe, reliable, and quality utility services;**
3. **Regulating monopoly utility service providers to ensure their rates are just and reasonable;**
4. **Fostering fair and open competition among utility service providers;**
5. **Conserving natural resources and preserving environmental quality;**
6. **Resolving disputes among consumers and utility service providers;**
7. **Educating utility consumers and informing the public; and**
8. **Supporting the economy of the District of Columbia.**

DCPSC STAFF

The DCPSC is under the leadership of the Chairman and Commissioners who are appointed to four-year terms by the Mayor, with the advice and consent of the D.C. Council.

The DCPSC ended FY 2017 with 84 employees, including the Chairman and two Commissioners. The DCPSC has a diverse workforce with a range of subject matter expertise in utility regulation, policy, and administration. Our employees include attorneys, economists, engineers, accountants, researchers, consumer specialists, and administrative personnel with experience working with the D.C. Council, District agencies, federal agencies, utilities, and District residents.

FY 2017 ORGANIZATIONAL CHART



*Angela Lee became Deputy General Counsel in FY 2017.

DCPSC OFFICES

The DCPSC has nine offices to help accomplish the organizational mission.

1. THE OFFICES OF THE CHAIRMAN AND COMMISSIONERS

The Offices of the Chairman and Commissioners consist of the Commissioners and their administrative and policy advisors. Through their Offices, the Commissioners review and make decisions on matters before the Commission and on issues of public policy pertaining to utility regulation and the mission of the Commission. The Commissioners provide testimony before the D.C. Council and represent the Commission on a local, regional and national level on various boards, committees, and task forces. These include, among others, participation in the D.C. Sustainable Energy Utility (DC SEU) Advisory Board, the Organization of PJM States (OPSI), the Mid-Atlantic Conference of Regulatory Utility Commissioners (MACRUC), the Multi-State Task Force on Cybersecurity, and various committees of the National Association of Regulatory Utility Commissioners (NARUC).



Office of the Chairman Betty Ann Kane (L to R): Management Analyst Cary Hinton, Chairman Betty Ann Kane and Technical Advisor Daniel Cleverdon
Not Pictured Executive Assistant Wendy Newkirk



Office of Commissioner Willie L. Phillips (L to R): Executive Assistant LaWanda Hale, Commissioner Willie L. Phillips and Policy Advisor Felicia West



Office of Commissioner Richard A. Beverly (L to R): Executive Assistant Mable Spears, Commissioner Richard A. Beverly, and Policy Advisor Brian Edmonds

2. THE OFFICE OF THE GENERAL COUNSEL (OGC)

OGC advises the Commissioners on all matters and proceedings related to the DCPSC’s statutory authority. OGC is responsible for all legal issues involving the day-to-day operations of the DCPSC, as well as a broad spectrum of issues that relate to the Commissioners’ regulatory responsibilities including appellate representation before the D.C. Superior Court and the D.C. Court of Appeals. The staff attorneys prepare orders and legal advisory memoranda, and assist the Commissioners in conducting all proceedings. Staff counsel also serve as hearing officers in formal consumer and pay telephone complaint hearings. OGC monitors proceedings at the Federal Energy Regulatory Commission and the Federal Communications Commission and submits filings with the Federal agencies as appropriate. OGC also reviews legislation of the D.C. Council and prepares comments and or amendments on draft legislation that may impact the DCPSC and its jurisdictional authority.



OGC (L to R): First Row—Law Clerk Tiffany Ganthier, Paralegal Specialist Irvin Brooms, Attorney Advisor Richard Herskovitz, Regulatory Affairs Specialist Tiffany Frazier, General Counsel Christopher Lipscombe, Attorney Advisor Kim Lincoln-Stewart, Attorney Advisor Kenneth Glick, Attorney Advisor Milena Yordanova, and Attorney Advisor Lara Walt; Second Row— Attorney Advisor Naza Shelley, Attorney Advisor Ken Hughes, Attorney Advisor Craig Berry, and Attorney Advisor Noel Antonio
Not pictured—Attorney Advisor Sanford Speight

3. THE OFFICE OF THE EXECUTIVE DIRECTOR (OED)

OED is comprised of the Executive Director (ED) and two Special Assistants. The ED plans, directs, coordinates, and manages the internal affairs of the DCPSC on a day-to-day basis under the broad direction of the Chairman. The ED oversees the technical and administrative offices of the DCPSC and serves as the performance officer for the DCPSC. The ED is also responsible for all strategic planning initiatives and the management of the program-side of the agency’s budget and financial responsibilities.



OED (L to R): Special Assistant Aminta Daves, Executive Director Veronica Ahern, and Special Assistant Susan Nelson

4. THE OFFICE OF TECHNICAL AND REGULATORY ANALYSIS (OTRA)

OTRA advises the Commissioners on financial, accounting, economics, engineering, compliance, enforcement, and infrastructure and system planning issues in formal cases and rulemakings. In addition, OTRA staff monitors electric, natural gas, and local telecommunications markets at the retail and wholesale levels. This includes keeping abreast of energy activities at the Federal Energy Regulatory Commission (FERC) and PJM Interconnection (the Regional Transmission Organization) and telecommunications activities at the Federal Communications Commission (FCC). OTRA also tracks and analyzes energy and telecommunications prices at the local, regional, and federal levels. The Office also conducts compliance reviews, audits, inspections, and annual surveys to gauge the status of local competition in the District; helps manage formal cases and investigations, and enforces compliance of service providers. Furthermore, OTRA performs activities associated with utility assessments and prepares materials for the Commission Annual Report.

- **Office of Compliance and Enforcement (OCE)** protects consumers by monitoring and enforcing compliance of service providers. The enforcement matters handled by OCE in cooperation with OGC include pipeline safety requirements and electric and gas reliability standards.
- **Office of Economics (OE)** advises on complex economic matters involving the public utilities, particularly for utility rate cases. OE monitors electric, natural gas, and local telecommunications markets.
- **Office of Finance and Accounting (OFA)** advises the Commission on complex financial matters such utility rate case analysis, regulatory filings, assessments, auditing investigations and studies.
- **Office of Infrastructure and System Planning (OISP)** is responsible for providing professional engineering and other technical support on all matters relating to the planning, design, construction, operation, maintenance and replacement of infrastructure and systems utilized by the electric, natural gas and local telephone companies.



OTRA (L to R): First Row—Chief Economist Grace Hu, Telecommunications Economist Edward Ongweso, Financial Analyst Timour Skrynnikov, Program Support Specialist Anjanette Parker, Pipeline Safety Engineer Manmohan Singh, Deputy Executive Director of Regulatory Matters Stephen A. Mormann, Compliance Inspector Damon Patterson, General Engineer Gary Pulliam, One Call Inspector James Modozie, Pipeline Safety Engineer Amrik Singh Kaisth, Economist Matthew Mercogliano, Compliance and Enforcement Officer Donald Jackson; Second Row—Senior Accountant Jason Benati, Economist Jonathan Morse, Senior Economist John Howley, Pipeline Safety Engineer Ahmadou Bagayoko, Staff Assistant Khadysha Moore, Chief of Finance and Accounting Felix Otiji, Senior Electricity Economist Roger Fujihara, Auditor Rodney Wilson
Not pictured—Chief of the Office of Compliance and Enforcement Udeozo Ogbue

5. THE OFFICE OF HUMAN RESOURCES (OHR)

OHR provides human resources services to the DCPSC so that it can attract, develop, retain, and motivate a qualified and diverse workforce. OHR facilitates employee training and development to increase productivity, enhance workforce skills, and improve morale and performance.



OHR (L to R): Human Resources Assistant Natalie Taylor, Chief Human Resources Officer Benita Anderson and Human Resources Specialist Sophia Pryce

6. THE OFFICE OF CONSUMER SERVICES (OCS)

OCS serves as the consumer relations arm of the DCPSC. OCS's Consumer Specialists are responsible for investigating and mediating consumer complaints regarding utility service providers, and responding to consumer inquiries. OCS and its Consumer Specialists also develop and execute the DCPSC's community outreach program to help consumers make informed choices about retail electric and natural gas suppliers, and to raise awareness about the Utility Discount Program for low-income, District residents. Each year, OCS has an annual goal of participating in approximately 100 outreach events. OCS also keeps the Commissioners and staff informed of local and national consumer-related trends, and provides the DCPSC with information on the quality-of-service performance of local utility service providers. OCS personnel also serve as the DCPSC's social media administrator for the agency's social media platforms on Twitter, Facebook, and YouTube. OCS is also responsible for issuing press releases, consumer advisories, and fact sheets as well as overseeing the preparation of the Commission's annual report.



OCS (L to R): First Row—Senior Consumer Specialist Margaret Moskowicz; OCS Director Maurice Smith, Graphic Designer Shola Kalejaiye; Second Row— Media Relations Specialist Kellie Armstead Didigu, Supervisory Consumer Services Specialist Donna Galloway, Senior Consumer Specialist Kenneth Ford
Not pictured—Consumer Specialist Aaron Aylor, Consumer Specialist Hicham Mokhtari, Consumer Education and Outreach Specialist Kristen Randolph and Consumer Education and Outreach Assistant Teresa Johnson

7. OFFICE OF DEPUTY EXECUTIVE DIRECTOR FOR ADMINISTRATIVE MATTERS (ODEDAM)

The Office of the Deputy Executive Director for Administrative Services (ODEDAM) is responsible for overseeing a variety of management and administrative areas, including information technology, contracts and procurement functions, facility management, vehicle administration, telephone administration, and other DCPSC administrative programs and projects. The Director of the Office of the Commission Secretary also reports to the Deputy Executive Director for Administrative Matters.

Contracts and Procurements

As an independent agency, the DCPSC has its own procurement and contracting authority. ODEDAM is responsible for purchasing goods and services for the DCPSC. ODEDAM develops the purchasing /contracting methods that will ensure the best value, competition, and price, while meeting the DCPSC's requirements.

Other Administrative Areas

- Coordinates the One Fund Campaign of charitable giving in which there was 97% employee participation;
- Administers the e-Procurement, e-Invoice, e-Travel Systems;
- Manages the administrative concerns in conjunction with the Agency Fiscal Officer;
- Achieved 110% of the Commission's Certified Business Enterprise (CBE) goal;
- Oversees DCPSC Information Technology Advances.



ODEDAM (L to R): Administrative Support Specialist Darnice Wright, Contract Specialist Karen Hester, Deputy Executive Director for Administrative Matters Dr. Jesse Clay, Jr., Chief Information Technology Officer Paul Martinez, IT Specialist Bruce Cho
Not Pictured—Program Analyst Patrice Hunter

8. THE OFFICE OF THE COMMISSION SECRETARY (OCMS)

The Office of the Commission Secretary (OCMS) is responsible for maintaining the official records of the Commission. Thus, the office serves as the custodian of the official files and documents and as the filing and distribution point for the public's access to Commission filings, orders, and other documents. OCMS also manages e-Docket, the Commission's electronic filing system. In addition, OCMS schedules, staffs and coordinates the evidentiary, community, and public interest hearings and open meetings. OCMS provides coverage for the DCPSC's reception area, support for telephone calls placed to the DCPSC's primary telephone numbers, and face-to-face service to DCPSC visitors. OCMS staff serves as the primary website administrator; determines, develops and updates the Commission's website content and mobile application, in addition to identifying data and content trends and problems. OCMS staff also serves as the key operator for copier and audio-visual equipment, schedules courier services, manages and delivers all Commission mail, and hires transcription service providers. The Director of OCMS reports to the Deputy Executive Director for Administrative Matters.



OCMS (L to R) First Row—Public Information Assistant Hazel Doe, Commission Secretary Brinda Westbrook, Regulatory Docket Specialist Vasheena Butler; Second Row—Regulatory Docket Manager Carmen Davis, Regulatory Docket Specialist Alphonzo Harris, Regulatory Docket Specialist Harvey Jessup, Records Management Specialist Marvin Briggs

9. THE OFFICE OF THE AGENCY FISCAL OFFICER (OAF0)

The Office of the Agency Fiscal Officer (OAF0) is responsible for the execution of the DCPSC's annual operating budget and the tracking of expenditures in conformance with the approved budget. The OAF0 staff is employed by the D.C. Office of the Chief Financial Officer (OCFO). They are assigned to the Commission by the OCFO, but are primarily paid out of the DCPSC budget. The DCPSC's AFO is tasked with the responsibility of ensuring that the DCPSC's budgeting and financial operations are managed in compliance with OCFO guidelines. The OAF0 manages all fund receipts and disbursements for each revenue type and for the DCPSC's formal cases. Additionally, the OAF0 is responsible for accounting operations for the DCPSC and the financial reporting of all funds to the DCPSC's Chairman, Executive Director, and the Associate CFO of the Economic Development and Regulation Cluster (ACFO). The AFO also supports the DCPSC Chairman during budget hearings before the D.C. Council's Committee on Business, Consumer and Regulatory Affairs.



OAF0 (L to R): Agency Fiscal Officer Gurmeet Scoggins and Budget Analyst Vanetta Wells

2017 MAJOR REGULATORY & ORGANIZATIONAL ACCOMPLISHMENTS

The mission of the DCPSC is to serve the public interest by ensuring that financially healthy electric, natural gas, and telecommunications companies provide safe, reliable, and quality services at reasonable rates for District of Columbia residential, business, and government customers. In supervising and regulating public utilities and third-party suppliers, the DCPSC considers the public safety, the economy of the District, the conservation of natural resources, and the preservation of environmental quality. The following major regulatory and organizational accomplishments highlight our commitment to achieving our mission.

REGULATORY ACCOMPLISHMENTS

MATTERS INVOLVING ELECTRICITY

- **Renewables**—Processed 862 Renewable Portfolio Standard (RPS) applications received in FY 2017; Monitored the District’s energy suppliers to ensure they were only obtaining Renewable Energy Credits and Solar Renewable Energy Credits from energy facilities that comply with District law; Prepared and submitted a timely RPS Report to the D.C. Council.
- **Formal Case No. 1017**—Monitored the competitive auction for electricity for Standard Offer Service (SOS) for District consumers who do not choose their electricity supplier and approved the new rates for SOS service; Completed Biennial Review of the SOS procurement process, including the implementation of changes to that process (Order No. 18829), as modified by Order on Reconsideration (Order No. 19106).
- **Formal Case No. 1119**—Issued Order No. 17947 on August 27, 2015, which denied the Joint Application of Exelon Corporation, Pepco Holdings Inc., and Pepco for approval of a change of control of Pepco; Considered a Non-unanimous Full Settlement Agreement and Stipulation (NSA) filed by Joint Applicants, the Office of the People’s Counsel, the District of Columbia Government, the National Consumer Law Center, the National Housing Trust, and the Apartment and Office Building Association of Metropolitan Washington; Rejected the NSA, with one Commissioner proposing alternative terms for a Revised NSA that would, if accepted by the settling parties, result in the approval of the Revised NSA and the merger application (Order 18109); Considered a Request for Other Relief filed by the Joint Applicants, agreeing to the alternative terms, and concluded that the merger, as revised, was in the public interest (Orders 18148 and 18160); Denied applications for reconsideration of the approval of the Pepco/Exelon merger (Order 18243). The D.C. Court of Appeals, considering an appeal of the Commission’s decision, pending at the end of 2016, found in the Commission’s favor in 2017 (*OPC v. PSC*, No. 16-AA-815, July 20, 2017).
- **Formal Case No. 1119** (Commitment Tracker)—Continued implementation of a Merger Commitment Tracker to identify the conditions placed upon Pepco and Exelon in the Merger Orders and follow the progress made by the companies on those commitments; Continued implementation of a public version of the Commitment Tracker to be updated every month that will allow members of the public to see whether the companies have lived up to their commitments. In 2018, the Commission will open proceedings to address additional merger commitments, including implementation of energy efficiency and energy conservation programs for multi-family units and master-metered multi-family buildings which include low and limited income residents.
- **Formal Case No. 1130**—Continued an inquiry into Modernizing the Energy Distribution System for Increased Sustainability (MEDSIS) to explore aspects of grid modernization and new developments that are fundamentally changing how electricity is being generated and delivered; Issued a Staff Report on grid modernization, including discussion of Comments and Workshops; Held a MEDSIS Town Hall focusing on Section VII (Proposed MEDSIS Grant Funding Parameters & Proposed Demonstration Projects) of the MEDSIS Staff Report; Issued Notices of Proposed Rulemaking to change rules for consistency with grid modernization; Began Preparation of a MEDSIS Vision Statement.





- **Formal Case No. 1139**—Denied a June 30, 2016 application from Potomac Electric Power Company seeking to increase rates for distribution service by \$77,494,000; Granted a rate increase in the amount of \$36,888,000 based on a rate of return of 7.46% on Pepco’s jurisdictional test year rate base of \$1,614,803,000 and a net operating income of \$98,645,000 (Order No. 18846). On August 24, 2018, the Office of the People’s Counsel for the District of Columbia (OPC), the Apartment and Office Building Association of Metropolitan Washington (AOBA), the United States General Services Administration (GSA), and the Healthcare Council of the National Capital Area (HCNCA) filed applications for reconsideration of Order No. 18846; at the close of FY2017 those applications were still pending before the Commission.
- **Formal Case No. 1144**—Opened an investigation into a Pepco application for approval of a Notice of Construction of a construction project known as “Capital Grid” in which Pepco proposes to construct two 230kV underground transmission lines from the Takoma Substation to the rebuilt Harvard Substation and from the rebuilt Harvard Substation to the rebuilt Champlain Substation and to upgrade aging infrastructure.
- **Formal Case No. 1145**—Opened to consider all matters governing applications for approval of Biennial Underground Infrastructure Improvement Projects Plans filed pursuant to the Electric Company Infrastructure Improvement Financing Emergency Amendment Act of 2017 (Order No. 18801). Shortly thereafter, Pepco and the District of Columbia Department of Transportation filed an application for approval of the first biennial Underground Infrastructure Improvement Projects Plan and a financing Order. After considering testimony and community hearing input, the Commission granted the application in early FY 2018. The matter is now under appeal.

MATTERS INVOLVING GAS

- **Formal Case Nos. 1115 and 1027**—Considered progress in two Washington Gas Light Company construction programs: the Vintage Mechanical Coupling Replacement and Encapsulation Program (VMCR) and the Accelerated Pipeline Replacement Program (PROJECT-Pipes); Convened a technical conference to discuss a project management tool that could be used to improve implementation of the two programs; Reviewed the Technical Conference Report, as well as Monthly Reports and construction documents and plans; Required WGL to provide additional information regarding the VCMR (Order No. 19101); Approved the hiring of consultants to audit PROJECTPipes (Order No. 18723); directed WGL to file AACE Class 3 estimates for each project on its PROJECTPipes Annual Project list and directed WGL to file a complete Program Implementation Plan (Order No. 18815); denied WGL’s Application for Reconsideration of Order No. 18815 (Order No. 19088); Participated in Consumer Education events. It is anticipated that the Vintage Mechanical Coupling Replacement and Encapsulation Program will be completed in FY 2018.
- **Formal Case No. 1126**—Directed WGL to refund to District ratepayers an estimated \$2.4 million for over-delivery of natural gas during the 2008–2009 winter heating season (Order No. 18505); Directed WGL to apply the refunds consistent with the next annual 12-month Annual Cost Adjustment period (December 1, 2016 to November 30, 2017) and directed WGL to include with its quarterly Purchase Gas Charge reports an accounting of the refunds made (Order No. 18561).
- **Formal Case No. 1127**—Finalized charges to address the discount program for low-income natural gas customers in the District, the Residential Essential Service (RES) program, by accepting WGL’s Implementation Plan which applied to the distribution portion of the bill such that the discount is approximately 25% of the total bill (Order No. 18639); Began oversight of WGL implementation of the new RES program.





- **Formal Case No. 1137**—Denied a February 26, 2016 application from Washington Gas Light Company for a rate increase; Denied the application seeking to increase rates for gas distribution service by \$17,408,063; Granted a rate increase in the amount of \$8,510,251 based on a rate of return of 7.57% on WGL’s jurisdictional test year rate base of \$255,674,210 and a net operating income of \$12,833,646 (Order No. 18712).

- **Formal Case No. 1140**—Approved a purchase of receivables program for natural gas suppliers in the District of Columbia (Order No. 19140); Adopted components of a purchase of receivables (POR) program that will resemble WGL’s program already in effect in Maryland, and also Pepco’s program already in effect in the District. In a POR program, a utility purchases the receivables of a retail supplier at a discount rate equal to a utility’s actual uncollectible rate. This discount rate is then offset from the monthly payments the utility makes to the retail supplier and is subject to a periodic reconciliation process. POR programs promote customer choice, thereby increasing competition and reducing commodity prices.

- **Formal Case No. 1142**—Opened a formal case to consider an application by AltaGas Ltd., WGL Holdings, Inc., and Washington Gas Light Company for a change in control of Washington Gas Light Company; Considered testimony and exhibits. The Commission expects to act on the application in FY 2018.

MATTERS INVOLVING TELECOMMUNICATIONS

- **RM28-2016-01 Universal Service**—Amended Universal Service rules to achieve consistency with changes in the Federal Communications Commission Lifeline Modernization (Order No. 18609).



MATTERS INVOLVING MULTI-UTILITIES

- **Formal Case No. 1125**—Addressed promotion of the four Utility Discount Programs (UDP) in the District of Columbia: the Customer Assistance Program for water customers, Lifeline for telephone customers, Residential Aid Discount for electric customers, and Residential Essential Service for gas customers through the Utility Discount Program Education Working Group, comprising WGL, Pepco, Verizon D.C., D.C. Water, DOEE, OPC, and the Commission; Oversaw the Consumer Education Program, a multimedia program that targets low-income utility consumers in the District of Columbia to inform them of the four UDPs available.



ORGANIZATIONAL ACCOMPLISHMENTS

- In FY 2017, the Commission issued 129 formal case orders; Opened eight new formal cases; closed two formal cases; Conducted 1,358 natural gas pipeline safety inspections, One-Call inspections and pay telephone site inspections; Processed 862 Renewable Portfolio Standards applications; Responded to 949 consumer complaints and inquiries, and managed the licensing and oversight of about 100 competitive suppliers of energy and telecommunications services.
- The Commission’s website, www.dcpsc.org, is the primary way that the Commission communicates with the public. In 2017, we continued to make timely improvements in the quality of the website.
- Engaging with the public is essential to achieving the mission of the Commission. Our goal is to ensure that the public is aware of our initiatives and the services we provide, and has confidence that we are meeting their energy and telecom needs. That begins with well-informed customers. In 2017, we expanded our efforts to connect with the people we serve through social media, including Twitter, Facebook and YouTube. Our social media campaigns have focused on informing the public about our open meetings, live streaming of regulatory proceedings, consumer services, energy efficiency and weatherization tips, and highlighting our presence at numerous community festivals and large citywide events. This has led to increased followers on each of our social media platforms. Most importantly, District residents who are aware and understand how the Commission is serving the public interest.
- In October 2017, the Commission held its second the “Winter Ready D.C. Campaign” to raise awareness about winter preparedness in the District of Columbia. The 2017 campaign began with a well-attended forum presenting panels of experts discussing how utilities are preparing for winter, what resources are available to District consumers, and the District Government strategy for emergency preparedness. The Winter Ready campaign is part of the Commission’s year-round efforts to hold utilities to tougher reliability standards, reduce outages, and improve responsiveness and restoration times.

GOVERNMENTAL AND INDUSTRY ORGANIZATIONS

- **D.C. Sustainable Energy Utilities (DC SEU):** Chairman Kane serves as an advisory board member for the District of Columbia Sustainable Energy Utility (DCSEU) that helps D.C. residents and businesses use less energy and save money. Since 2011, the DCSEU has delivered financial incentives, technical assistance, and information to District residents and businesses, to help them save on their energy costs. The work of the SEU is funded primarily through a surcharge that appears on the utility bills of District ratepayers.

DCSEU

DISTRICT OF COLUMBIA SUSTAINABLE ENERGY UTILITY

- **Mid-Atlantic Distributed Resources Initiative (MADRI):**

The Commission staff participates in MADRI meetings, along with representatives from the public utility commissions of Maryland, Delaware, New Jersey, and Pennsylvania and the U.S. Department of Energy (DOE), the U.S. Environmental Protection Agency (EPA), FERC, and PJM Interconnection, to identify and remedy retail barriers to the deployment of distributed generation, demand response, and energy efficiency in the Mid-Atlantic region. Discussions have focused primarily on issues related to the deployment of distributed generation, with a focus on the deployment of solar. Chairman Kane serves as Chairman of MADRI.



- **Organization of PJM States, Inc. (OPSI):** The Commission participates in OPSI, an inter-governmental organization of utility regulatory agencies from the 14 jurisdictions that are in the service area of PJM Interconnection, Inc., the Regional Transmission Organization (RTO) approved by FERC. PJM operates the high-voltage electric transmission grid and wholesale electricity market for the service area. OPSI's activities include, but are not limited to, coordinating data/issues analyses and policy formulation related to PJM, its operations, its Independent Market Monitor, and related FERC matters. Commissioner Phillips serves on the Board of OPSI.



- **National Association of Regulatory Utility Commissioners (NARUC):** The Commissioners and the Commission Staff participate in educational and policy forums and committees sponsored by NARUC on a variety of subjects including electricity, natural gas, telecommunications, critical infrastructure, utility market place access, energy resources and the environment, and education and research. The Commission often hosts international delegations visiting Washington as part of NARUC's international programs. Chairman Kane serves on the NARUC Board of Directors and on the Telecommunications Committee, and Commissioner Phillips serves on the Electricity Committee.



- **National Regulatory Research Institute (NRRI):** The National Regulatory Research Institute (NRRI) was founded in 1976 by NARUC. NRRI serves as the research arm to NARUC and its members, the utility regulatory commissions of the fifty states and the District of Columbia in the U.S. NRRI's primary mission is to produce and disseminate relevant and applicable research related to the utility sector — natural gas, electricity, water, and telecommunications. Chairman Kane is the Treasurer of NRRI.



- **Mid-Atlantic Conference of Regulatory Utilities Commissioners (MACRUC):** The Commissioners and Commission staff participate in MACRUC, a regional organization of eleven state public utility commissions organized to address public utility regulatory, legislative, and policy public issues through an Annual Education Conference and other educational forums and meetings. Commissioner Phillips is the Secretary-Treasurer of MACRUC.



- **National Council on Electricity Policy:** The National Council on Electricity Policy (NCEP) serves as a national marketplace of ideas on electricity issues in the U.S. Begun in 1995 and re-invigorated in 2015, NCEP



**NATIONAL COUNCIL
ON ELECTRICITY POLICY**

convenes regulators, state legislators, energy and air officials, consumer advocates, and Governors' office representatives to serve as an incubator for discussions on electricity policy. NCEP provides a forum for identifying, discussing, and debating the issues that underpin the revolution of the electricity generation, transmission, and distribution grid. NCEP publishes policy documents and offers technical and policy training, peer-to-peer exchanges, and other services in collaboration with research laboratories, universities, trade and not-for-profit associations, and others. NCEP is funded by the U.S. Department of Energy and is managed by the National Association of Regulatory Utility Commissioners (NARUC). Chairman Kane serves on the Board of NCEP.

- **Electric Power Research Institute (EPRI):** Commissioner Phillips serves on the Advisory Council to the Electric Power Research Institute (EPRI). EPRI conducts



research, development and demonstration projects for the benefit of the public, the United States and internationally. As an independent, non-profit organization for public interest energy and environmental research, EPRI focuses on electricity generation, delivery and use in collaboration with the electricity sector, its stakeholders and others to enhance the quality of life by making electric power safe, reliable, affordable, and environmentally responsible.

- **Keystone Policy Center Energy Board:** Commissioner Phillips is a member of the Keystone Policy Center Energy Board. The Board is a long-standing forum for representatives across the energy sector to learn about and discuss current energy issues and examine the linkages among energy, environmental, and economic policies.



**KEYSTONE
POLICY CENTER**

- **Harvard Electricity Policy Group (HEPG):** Harvard Electricity Policy Group (HEPG) provides a forum for the analysis and discussion of important policy issues facing the electric industry. Founded in 1993, its objectives are to address key problems related to the transition



HARVARD Kennedy School

**MOSSAVAR-RAHMANI CENTER
for Business and Government**

to a more competitive electric market, to foster informed and open debate, and to contribute to the wider public policy agenda affecting the electric sector. Commissioner Phillips is a participant in the HEPG forums.

2017 FISCAL YEAR BUDGET

The PSC's budget is comprised of two primary revenue types: *Operating Funds (or Special Purpose Revenue)* and *Grant Funds*. As an independent D.C. government agency, the PSC's operating budget is not funded by taxpayers, but rather by assessments levied on regulated utility companies based on their share of revenue derived in the D.C. marketplace. The PSC's expenditures for Special Purpose Revenue were \$12,764,288 in FY 2015, \$13,448,499 in FY 2016 and \$12,846,402 in FY 2017. Grant funds are obtained through the Federal government. Total grant-funded expenditures were \$442,571 in FY 2015, \$486,473 in FY 2016 and \$475,476 in FY 2017. In addition, the agency expended \$55,197 in FY 2015 in intra-District funds. No expenditures were incurred in intra-District category in FY 2016 and FY 2017. The expenditures in Private Donations were \$14,615 in FY 2015, \$11,876 in FY 2016 and \$10,276 in FY 2017. The gross expenditures were \$13,276,671 for FY2015, \$13,946,848 for FY 2016 and \$13,332,154 for FY 2017.

Public Service Commission (DHO)
BUDGET vs. EXPENDITURE SUMMARY
FY 2015-2017 (FY 2018 Approved)

FY 2015-2017 Budget Summary (dollars in thousands)

Comptroller Source Group	FY 2015 Actual Exp.	FY 2016 Actual Exp.	FY 2017 Approved Budget	FY 2017 Actual Exp.	FY 2017 Unexp. Bal.	% FY 2017 Unexp. Bal.	FY 2018 Approved Budget	Variance Over FY 2017 Budget
0011-REGULAR PAY—CONT FULL TIME	6,393	6,781	7,778	7,351	427	5%	8,377	599
0012-REGULAR PAY—OTHER	1,017	1,044	1,206	895	311	26%	1,036	-170
0013-ADDITIONAL GROSS PAY	86	67	0	96	-96	—	—	0
0014-FRINGE BENEFITS—CURR PERSONNEL	1,429	1,557	1,923	1,619	304	16%	2,014	91
0015-OVERTIME	5	6	0	5	-5	—	—	0
Subtotal Personnel Services (PS):	8,930	9,455	10,907	9,966	941	9%	11,427	520
0020-SUPPLIES AND MATERIALS	34	57	36	61	-25	-69%	36	0
0030-ENERGY, COMM. AND BLDG. RENTALS	2	2	4	1	3	75%	2	-2
0031-TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	78	84	79	78	1	1%	81	2
0032-RENTALS—LAND AND STRUCTURES	1,855	1,181	1,546	1,542	4	0%	1,615	69
0033-JANITORIAL SERVICES	0	0	0	—	0	0%	—	0
0035-OCCUPANCY FIXED COSTS	0	0	0	—	0	0%	25	25
0040-OTHER SERVICES AND CHARGES	2,096	1,269	904	1,339	-435	-48%	950	46
0041-CONTRACTUAL SERVICES—OTHER	141	212	192	108	84	44%	192	0
0050-SUBSIDIES AND TRANSFERS	0	1,308	0	—	0	—	—	0
0070-EQUIPMENT & EQUIPMENT RENTAL	141	379	221	237	-16	-7%	271	50
Subtotal Non-Personnel Services (NPS):	4,347	4,492	2,982	3,366	-384	-13%	3,172	190
Gross Funds	13,277	13,947	13,889	13,332	557	4%	14,599	710

FTEs

Appropriated Fund	FY 2015 Actual FTEs	FY 2016 Actual FTEs	FY 2017 Approved FTEs	FY 2017 Actual FTEs	FY 2017 FTE Variance	% Variance	FY 2018 Approved Budget	FY 2018 FTE Variance Over FY 2017
Special Purpose Revenue	80.1	73.5	80.5	79.7	0.8	1%	80.5	0.0
Federal Grant Funds	2.9	3.1	4.1	3.6	0.5	12%	4.1	0.0
FTEs	83.0	76.6	84.6	83.3	1.3	2%	84.6	0.0

Note: The reduction in the FY 2017 budget results from the absence of CSG 50 budget (Subsidies and Transfer/refunds to utility companies).

LIST OF CURRENT AND OPEN FORMAL CASES AND ISSUES IN 2017

ELECTRIC

- 1. FC No. 766** In the matter of the Public Service Commission's fuel adjustment clause audit and review program.
- 2. FC No. 982** Electric Quality of Service Standards (EQSS), monthly outage reports, outage investigations, and follow-up and electric service restoration issues
- 3. FC No. 1017** Pepco's default Standard Offer Service (SOS) for electricity customers who have not chosen an alternative generation supplier and transmission rate deadband filings
- 4. FC No. 1050** Mid-Atlantic Distributed Resources Initiative (MADRI) model small generator interconnection procedures
- 5. FC No. 1056** Pepco's implementation of Advanced Metering Infrastructure (AMI) including the deployment of smart meters and the development and implementation of a customer education program through the AMI Customer Education Working Group
- 6. FC No. 1076** Pepco rate case and related Cost Allocation Manual (CAM) and management audit issues
- 7. FC No. 1086** Pepco's request for approval of a residential air conditioner direct load control program
- 8. FC No. 1098** Washington Gas Energy Services' petition for an investigation into retail electricity supplier access to smart meter data
- 9. FC No. 1099** Pepco's application for a certificate authorizing it to issue and sell up to \$850,000,000.00 of long-term secured and unsecured debt securities.
- 10. FC No. 1101** OPC's Petition for an investigation to establish a mechanism by which Pepco management compensation will be adjusted for poor electric distribution system reliability performance in the District of Columbia.
(Formal Case Closed in CY2017)
- 11. FC No. 1105** Commission's investigation into the business and solicitation practices of Starion Energy in the District of Columbia and addressing the Petition of the Office of the People's Counsel to open a wide-ranging investigation of all Alternative Energy Suppliers Licensed in the District of Columbia
- 12. FC No. 1114** Investigation of the policy, economic, legal and technical issues and questions related to establishing a dynamic pricing plan in the District of Columbia.— Suspended as of May 13, 2015, pursuant to Commission Order No. 17877.
- 13. FC No. 1116** Pepco/DDOT's application for approval of the Power Lines Underground Projects Plan
- 14. FC No. 1117** Pepco's formal notice of plans to construct four 138 kV underground transmission circuits between Little Falls Parkway in Maryland and Pepco's Van Ness Substation in Northwest, D.C.

- 15. FC No. 1119** Merger of Exelon Corporation, Pepco Holdings, Inc., Potomac Electric Power Company, Exelon Energy Delivery Company, LLC and New Special Purpose Entity, LLC
- 16. FC No. 1120** Commission's investigation into the Residential Aid Discount program.
- 17. FC No. 1121** Pepco's Financing Order Application/ D.C. PLUG Initiative
- 18. FC No. 1123** Pepco's formal notice of plans to construct a 230 kV/138 kV/13 kV waterfront substation and four 230 kV/138 kV underground transmission circuits on Buzzard Point in Southwest, D.C.
- 19. FC No. 1124** Pepco's application for authorization to issue \$750,000,000.00 of long-term secured or unsecured debt securities
- 20. FC No. 1131** Commission's investigation into the business practices of Solar Solution, LLC
(Formal Case Closed in CY2017)
- 21. FC No. 1136** Pepco's formal notice of plans to construct two 230 kV underground transmission circuits on Buzzard Point in Southwest, D.C.
- 22. FC No. 1139** Pepco's Application for Authority to Increase Existing Retail Rates and Charges for Electric Distribution Service
- 23. FC No. 1143** Pepco's Proposal for a Limited Demand Management Program for Plug-In Vehicle Charging in the District of Columbia.
(Formal Case Opened and Closed in CY2017)
- 24. FC No. 1144** Pepco's Formal Notice of Construction of the Capital Grid Project.
(Formal Case Opened in CY2017)
- 25. FC No. 1145** Applications for approval of Power Line Underground Projects Plans.
(Formal Case Opened in CY2017)
- 26. FC No. 1147** Pepco's application to the Commission for a certificate authorizing the Company to issue and sell up to \$600,000,000 of long-term secured or unsecured debt securities.
(Formal Case Opened in CY2017)
- 27. FC No. 1148** In the matter of the investigation into the establishment and implementation of Energy Efficiency and Energy Conservation Programs targeted towards both Affordable Multifamily Units and Master Metered Multifamily Buildings which include low and limited income residents in the District of Columbia.
(Formal Case Opened in CY2017)
- 28. FC No. 1149** In the matter of the investigation into the structure and application of an Experimental Rate Class for both Senior Citizens and Disabled Residents in the District of Columbia.
(Formal Case Opened in CY2017)
- 29. FC 1 No. 150** Pepco's Rate Application
(Formal Case Opened in CY2017)
- 30. BE - E** Electricity suppliers billing error notifications (Includes Pepco)
- 31. CAM2014-01** Pepco's 2014 Annual Cost Allocation Manual
- 32. CAM2015-01** Pepco's 2015 Annual Cost Allocation
- 33. DCC2014-01** Petition for Review of Commission Order Nos. 17625 and 17666
- 34. DCC2014-02** Petition for Review of Commission Order Nos. 17626 and 17666
- 35. DCC2015-01** Petition for Review of Commission Order Nos. 17697 and 17769
- 36. DCC2015-02** Petition for Review of Commission Order Nos. 17697 and 17769
- 37. DCC2016-01** OPC's Petition for Review of Commission Order No. 18243

- 38. **DCC2016-02** D.C. Government’s Petition for Review of Commission Order No. 18243
- 39. **DCC2016-03** D.C. SUN & Public Citizens’ Petition for Review of Commission Order No. 18243
- 40. **EAs** Electric Applications — Requests for certification of alternative electric generation suppliers
- 41. **ET 00-2** Pepco’s Rights of Way Fee
- 42. **FERC** Federal Energy Regulatory Commission Filings
- 43. **PEPACR** Pepco’s Annual Consolidated Reports
- 44. **PEPAMIR** Pepco’s Advanced Metering Infrastructure Reports
- 45. **PEPBSAR** Pepco’s Bill Stabilization Adjustment Reports
- 46. **PEPCAM** Pepco’s Cost Allocation Manual Filings
- 47. **PEPCCR** Pepco’s Call Center Reports
- 48. **PEPDLPR** Pepco’s Direct Load Program Reports
- 49. **PEPEMMR** Pepco’s Electric Market Monitoring Reports
- 50. **PEPGD** Pepco’s Watt Hour Meter Test Reports
- 51. **PEPISCR** Pepco’s Incremental Storm Damage Costs Reports
- 52. **PEPMIR** Pepco’s Manhole Inspection Reports
- 53. **PEPPOR** Pepco’s Purchase of Receivables Reports
- 54. **PEPRADR** Pepco’s Residential Aid Discount Reports
- 55. **PEPRORETR** Pepco’s Rate of Return Reports
- 56. **PSCMIR** Commission’s Manhole Inspection Audit Reports
- 57. **RM5** ACR Rules (D.C.M.R. Chapter 5)
- 58. **RM9** Net Metering Rules (D.C.M.R. Chapter 9)
- 59. **RM29** RPS Rules (D.C.M.R. Chapter 29)
- 60. **RM36** Electric Quality of Service Standards’ Rules (D.C.M.R. Chapter 36)
- 61. **RM41** Standard Offer Service Rules (D.C.M.R. Chapter 41)
- 62. **RM46** Electricity Suppliers Licensing and Bonding Rules (D.C.M.R. Chapter 46)
- 63. **RPS** Renewable Energy Portfolio Standards Applications — certification of eligible District of Columbia renewable energy standards generating facilities
- 64. **RPSR** Renewable Energy Portfolio Standards Application Reports
- 65. **SO - E** Pepco’s non-major service outage reports

NATURAL GAS

- 1. **FC No. 787** Application of Washington Gas Light Company (WGL’s) for authority to increase existing rates and charges for gas service
- 2. **FC No. 874** WGL’s natural gas procurement plans
- 3. **FC No. 977** Establishment and monitoring of WGL’s quality of service standards
- 4. **FC No. 1027** Investigation and monitoring of water leaks into WGL’s distribution system, monitoring WGL’s implementation of a vintage coupling encapsulation program, and the approval of a cost recovery mechanism
- 5. **FC No. 1089** Development of natural gas pipeline safety rules and regulations
- 6. **FC No. 1106** Commission’s Investigation of WGL’s Interruptible Service Customer Class, the Operation of WGL’s Distribution Charge Adjustment, How WGL’s Class Cost of Service Study Accounts for Revenue from Certain Classes of Customers, The Proper Design of Interruptible Service Rates, and Related Issues (Formal Case Closed in CY2017)

7. **FC No. 1115** WGL's request for approval of a revised accelerated pipeline replacement plan
8. **FC No. 1122** WGL's application for authority to issue debt securities and preferred stock
9. **FC No. 1126** OPC's Complaint against WGL regarding its unlawful compensation of competitive service providers in violation of its Rate Schedule No. 5
10. **FC No. 1127** Commission's establishment of a discount program for low-income natural gas customers in the District of Columbia
11. **FC No. 1128** Integrys Energy Services — Natural Gas, LLC for itself and in its capacity as agent for Pepco Energy Services, Inc., Novec Energy Solutions, Inc., Direct Energy Services, LLC, and Bollinger Energy, LLC's complaint regarding Operational Flow Order Noncompliance Penalties Levied by WGL for the period January through March, 2014
12. **FC No. 1129** Commission's Investigation into default gas service provided by WGL Company through the Purchase Gas Charge in the District of Columbia
13. **FC No. 1133** WGL'S Application for Approval of Special Contract
14. **FC No. 1134** Commission's Investigation into the Procurement Cost Adjustment for Standard Offer Services
15. **FC No. 1135** WGL's Request to Establish a Regulatory Asset
16. **FC No. 1137** WGL's Application for authority to increase exiting rates and charges for Gas Service; and to revise terms and conditions related to gas service in the District of Columbia.
17. **FC No. 1138** Commission's investigation into WGL's new billing system and process and the potential impact on customers and competitive natural gas suppliers.
18. **FC No. 1140** Investigation into the establishment of a purchase of receivables program for natural gas suppliers and their customers in the District of Columbia.
19. **FC No. 1141** OPC's Petition for an Investigation into the Pipe Replacement and Meter Relocation Practice of WGL.
20. **FC No. 1142** AltaGas Ltd., WGL Holdings, Inc., and WGL's Merger Application with supporting testimony, exhibits, and work papers to obtain approval for a change of control.
(Formal Case Opened in CY2017)
21. **FC No. 1146** WGL's Application for Authority to Issue Debt Securities and Preferred Stock.
(Formal Case Opened in CY2017)
22. **ACA** WGL's Actual Cost Adjustment Reports
23. **BE - G** Natural gas suppliers' billing error notifications (Includes WGL)
24. **FDS 2015-01** WGL's Balancing and Equalization
25. **GA** Gas Applications — Requests for certification of commodity natural gas suppliers
26. **GT 00-2** WGL's rights of way fee
27. **GT 01-1** WGL's hedging programs
28. **GT 95-3** WGL's Application for Authority to Amend its Steam and Chilled Water Tariff
29. **GT 96-3** WGL's customer choice programs for residential and **GT 97-3** and large commercial customers respectively
30. **GT2013-01** WGL's Compressed Natural Gas Service Tariff
31. **GT2014-01** WGL's Application to Amend General Service Provision No. 4
32. **GT2014-03** WGL's Application to Amend Rate Schedule Nos 3 3A, and 5
33. **GT2016-01** WGL's Residential Essential Surcharge Tariff

- 34. **GT2016-02** WGL's Residential Essential Reform Tariff
- 35. **OPC2017-01** OPC's Independent Data Request to WGL regarding AltaGas, Ltd.'s proposed indirect acquisition of WGL.
- 36. **PGC** WGL's Purchased Gas Charge Reports
- 37. **VIO** Notices of Probable Utility Violations
- 38. **WGCAM** WGL's Cost Allocation Manual Filings
- 39. **WGIA 2016-01** WGL's Request for Approval of Independent Accountant
- 40. **WGPRPR** WGL's Pipeline Replacement Project Reports
- 41. **WGRORETR** WGL's Rate of Return Reports

TELECOMMUNICATIONS

- 1. **FC 892 and TAs (Telecommunications Applications)**
Requests for certification of Competitive Local Exchange Carriers (CLECs)
- 2. **FC No. 950** Investigation into the Payment Center Operations of Verizon
- 3. **FC No. 962** Implementation of D.C. and Federal Telecommunications Competition Acts, including establishment of unbundled network element (UNE) rates
- 4. **FC No. 988** D.C. Universal Service Trust Fund (DCUSTF) and Telecommunications Relay Service (TRS) issues
- 5. **FC No. 990** Establishment and monitoring, wholesale and retail telecommunications quality of service standards for the District of Columbia and investigations of service quality in the telecommunications industry

- 6. **FC No. 1057** Verizon's petition for approval of Price Cap Plan 2007 and monitoring Verizon's promotional offerings
- 7. **FC No. 1090** OPC's request for an investigation into the reliability of Verizon's telecommunications infrastructure in the District of Columbia
- 8. **FC No. 1102** In the Matter of the Investigation into the Continued Use of Verizon Washington, D.C., Inc.'s Copper Infrastructure to Provide Telecommunications Services.
- 9. **FC No. 1125** Orders, filings, and reports on the Consumer Education Program and Utility Discount Program Education Working Group
- 10. **BE - T** Telecommunications providers' billing error notifications (Includes Verizon)
- 11. **FCC** Federal Communications Commission Filings
- 12. **NC** Numbering Conservation Filings
- 13. **SO - T** Telecommunications providers' service outage reports
- 14. **TIAs** Verizon's Telephone Interconnection Agreements
- 15. **TT 00-5** Verizon's rights-of way-fee
- 16. **TT 06-6** Verizon's promotional filings
- 17. **RM27** Telecommunications Service Rules—(D.C.M.R. Chapter 27)
- 18. **RM28** Universal Service Trust Fund Rules (D.C.M.R. Chapter 28)
- 19. **VAPLR** Verizon's Annual Payment Location Reports
- 20. **VERGD** Verizon's General Dockets

MULTI-UTILITY

- 1. FC No. 712** Commission's rules, including the mandatory e-filing rulemaking and the implementation of the DC Council's Act re: fines and forfeitures
- 2. FC No. 1130** The Commission's Investigation into Modernizing the Energy Delivery Structure for Increased Sustainability
- 3. ASMT** Annual assessments of electric, natural gas, and local telecommunications providers serving the District for DCPSC's and OPC's operating budgets
- 4. ARDIR** Pepco and WGL's Arrearages and Disconnections Reports
- 5. CC** Formal Consumer Complaints
- 6. FOIAs** Freedom of Information Act Requests
- 7. GD** Matters requiring potential formal action by the Commission
- 8. MOUs** Monitoring Pepco, Verizon and WGL's minority contracting initiatives in accordance with a Memorandum of Understanding (MOU) with the Commission
- 9. RM3** Notice of Proposed Tariff (NOPT) in the D.C. Register. The Public Service Commission of the District of Columbia ("Commission") Public Notice dated July 10, 2015.



Public Service Commission of the District of Columbia

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