



Public Service Commission of the District of Columbia's 2021 Certified Business Enterprise (CBE) Webinar

**Softek Services, Inc.
June 2, 2021**



Softek Services, Inc.

- Offers high-quality, results-driven information technology services.
- Is headquartered in Washington, D.C.
- Provides custom training, consulting, and programming solutions since 1988.



Mission

Enhance efficiency and maximize technology investments through training and automation.

“Maximizing
technology investments
through
training and automation.”



It has been a pleasure working with the Commission, and we value their commitment to automation, transparency, and efficiency.



Integrated Commission Management System (ICMS)



SharePoint Portal



Office 365 and SharePoint Training



Web-Based Electric Supplier Training



Renewable Portfolio Standard

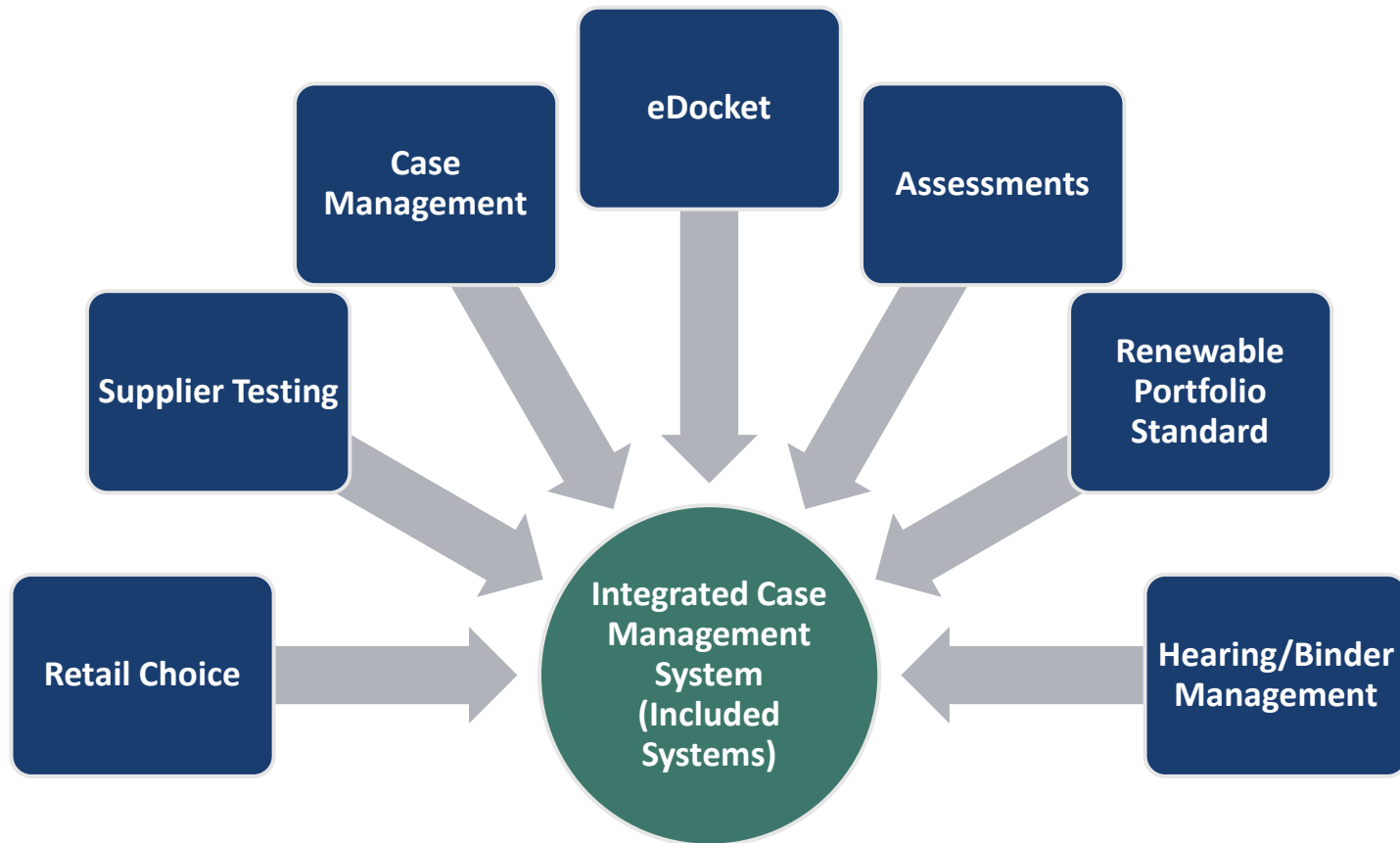


Assessments



DC Power Connects: Electric Supplier Offers

Integrated Commission Management System



SharePoint Portal & Training

- A customizable portal allows employees to quickly view news, events, and documents.
- Tiles on the left provide access to business and case management apps, with single sign-on using one set of credentials via Office 365.

The screenshot displays a SharePoint Portal interface. On the left, a vertical navigation pane contains tiles for Office 365, eDocket, RPS, Assessments, CCMS, eTraining/eTravel, eProcurement/eInvoice, Templates, Conferences Rooms, Employee Directory, and IT Helpdesk. The main content area is divided into two sections: 'CENTRALIZED TASK LIST' and 'DATA REQUESTS'.

CENTRALIZED TASK LIST

Filter by users: My tasks (dropdown)
Search: (text input)

Application	Description	Assigned To	Submitted By	Submitted Date	Due Date	
RPS	RPS Application # 469 was submitted on 11/9/2018. Please review this application by 12/4/2018	RPS Admin	rpstest	11/09/2018 11:17:16	11/30/2018	Review Edit
RPS	RPS Application # 466 was submitted on 11/4/2018. Please review this application by 11/27/2018	RPS Admin	kylelost	11/04/2018 10:32:45	11/23/2018	Review Edit

Showing 1 to 2 of 2 entries

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DATA REQUESTS

Enter Case # (text input) [Create Data Request Document](#)

Name	Request Date	Request Company	Case	Response Due	Requestor Name	Assign
DR-1234-2018-9-17	9/14/2018	Softek Services, Inc.	1234	9/21/2018	Lynn Lear	Assign
DR-4444-2018-09-11	9/12/2018	Softek Services, Inc.	Formal Case No. 4444	9/13/2018	Lynn Lear	Assign
DR-9999-2018-9-20	9/7/2018	Softek Services, Inc.	9999	9/28/2018	Lynn Lear	Assign

PSC NEWS

Phase I & II of the Integrated Case Management System are almost complete!

Phase III of the Commission's business process evaluation will start FY 2019. Start thinking about your office's business processes and complete the attached BP questionnaire.

Now Available! 2017 Annual Report Connection for the Future
<https://dcpsc.org/PSCAnnualReport2017/site/index.html>

Sept. 19th Executive Closed Session Integrated Case Management System Presentation

Discuss the Integrated Case Management System, a demonstration of various aspects of the system, and discuss any follow-on tasks (implementation, training, communications plan, etc) for FY 2019.

[View All](#)

UPCOMING PSC EVENTS

No Items to display

Centralized Task List (CTL)

- The CTL is the heart of the Commission's workflow. As cases, filings, applications, and documents are submitted from various systems, tasks are added to the centralized list.
- Employees see their pending tasks with links to review the item in the associated application. Managers can view their subordinates' tasks.

CENTRALIZED TASK LIST

Show ▼ entries

Filter by users: My tasks ▼

Search:

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Showing 1 to 2 of 2 entries

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Renewable Energy Portfolio Standard

- The website offers a streamlined application process for certification as an eligible renewable energy standards generating facility.
- Suppliers have their own dashboard to submit applications and view status of existing applications.

[Submit New Application](#)[Submit Addendum](#)

My Application(s)

Show entries

Application #	Facility Name	Facility Address	Fuel Type	Submitted Date	Case #	Status
471	Sample Photovoltaic Application	1101 14th ST NW	Photovoltaic			Draft
470	Non Solar Application	1156 15th ST NW #100	Geothermal			Draft
469	Sample Thermal Application	1156 15th ST NW #100	Thermal	11/09/2018		Submitted

Showing 1 to 3 of 3 entries

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My Renewable Energy Generating Facility(s)

Show entries[Certified](#)[Decertified](#)[Export to](#) 

Facility Name	Facility Address	Fuel Type	GATS Unit ID	Certified Date	Status
Sample Photovoltaic Application	1156 15th ST NW #100	Photovoltaic		11/09/2018	Certified

DC Power Connect

- The Search Electric Offers tool was designed to allow consumers to search for active electric supply offers in the Washington, D.C. area.
- Approved suppliers have their own dashboard to add and manage offers.

Search Electric Offers

Filter

Usage Level (kWh) *

Rate Type

☒ FIXED
☒ VARIABLE
☒ NON-VOLUMETRIC

Rate Schedule

☒ RESIDENTIAL
☒ COMMERCIAL

Renewable percent

0%

100%

Contract Length

1 months

36 months

Price per kWh

\$0

\$0.2

Reset

Filter

19 results found

Sort by Price per kWh (low to high)

Compare Up to 5

Monthly estimate based on 700 kWh

<input type="checkbox"/>	Energy Now - Sample Offer #1 ⓘ 678-111-2222 Fixed - Residential Renewable Percent: 50% Wind, 40% Solar	\$0.050 price per kWh	\$35.00 per month	Contract Length: 24 months Offer details & terms of service Sign up now
<input type="checkbox"/>	Power Direct - New Homeowner Special ⓘ 777-555-2222 Fixed - Residential Renewable Percent: 50% Wind, 50% Solar	\$0.050 price per kWh	\$35.00 per month	Contract Length: 12 months Offer details & terms of service Sign up now
<input type="checkbox"/>	Power Direct - New Homeowner Special ⓘ 777-555-2222 Fixed - Residential Renewable Percent: 50% Wind, 50% Solar	\$0.050 price per kWh	\$35.00 per month	Contract Length: 12 months Offer details & terms of service Sign up now
<input type="checkbox"/>	Power Direct - New Homeowner Special ⓘ 777-555-2222 Fixed - Residential Renewable Percent: 50% Wind, 50% Solar	\$0.050 price per kWh	\$35.00 per month	Contract Length: 12 months Offer details & terms of service Sign up now
<input type="checkbox"/>	Power Direct - New Homeowner Special ⓘ 777-555-2222 Fixed - Residential Renewable Percent: 50% Wind, 50% Solar	\$0.050 price per kWh	\$35.00 per month	Contract Length: 12 months Offer details & terms of service Sign up now

Showing 1 to 5 of 19

First

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Last

Electric Supplier Training

- Web-based training is available to educate electricity suppliers expected to certify or recertify every 12 months.
- The course integrates test results into the Commission's Case Management system.



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 - Responsibilities of Utilities
 - Consumer Pamphlets and R...
 - Knowledge Check #1
- Section 2
 - Nature and Types of Compl...
 - History of Complaints
 - Informal Complaint Process
 - Formal Complaints
 - Formal Hearings Procedures

PUBLIC SERVICE COMMISSION
of the District of Columbia

Welcome

Welcome to the Public Service Commission of the District of Columbia's online Energy Supplier Training! This training was designed to educate any individual engaging in the business of an Energy Supplier in the District of Columbia on the rules and requirements for obtaining an Energy Supplier License. You can train at your own pace.

Use the Forward and Back buttons located at the bottom of the window to navigate. You can also use the Table of Contents located on the left side of the window to navigate to specific topics. Knowledge checks are provided throughout the workshop to confirm your understanding of various topics.

Back Forward



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THANK YOU

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