

# CUSTOMER CHOICE & RATES

NATURAL GAS, ELECTRIC, and  
TELECOMMUNICATIONS in the DISTRICT



District of Columbia Public Service  
Commission

Angel M. Cartagena, Jr.,  
Chairman

D.C. Energy Office  
Wednesday, March 28, 2001

# THE COMMISSION

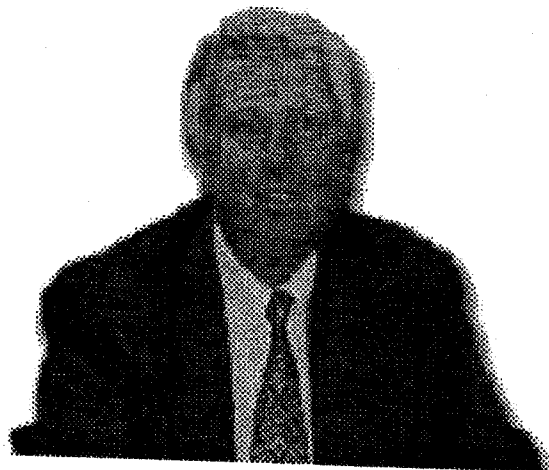


The Public Service Commission of the District of Columbia was established by Congress in 1913 as an independent District Government agency to regulate the electric, gas and telephone companies in the District.

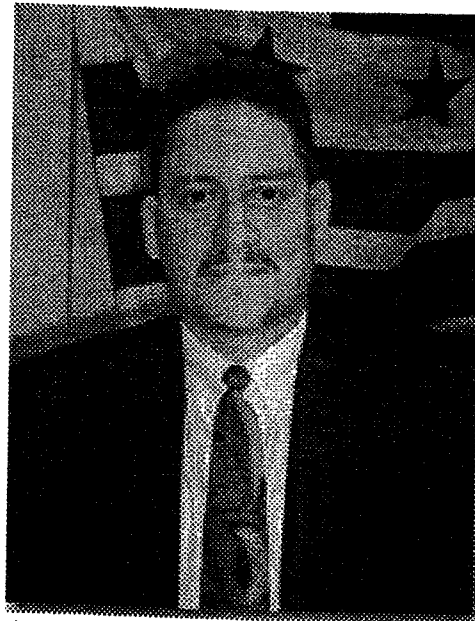
# PUBLIC SERVICE COMMISSION



## COMMISSIONERS



Edward M. Meyers  
Commissioner



Angel M. Cartagena, Jr.  
Chairman



Agnes M. Alexander  
Commissioner

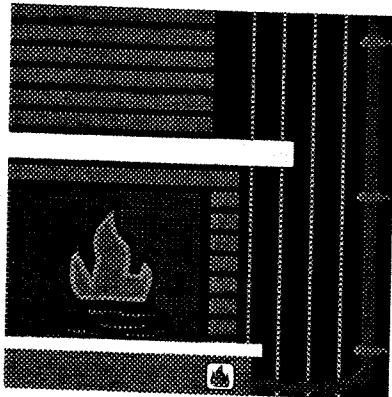
# MISSION STATEMENT



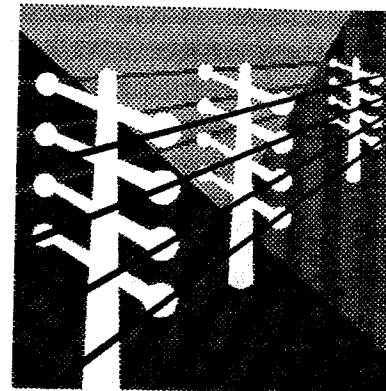
- For District of Columbia utility consumers, we promote the availability, reliability, affordability, and quality of energy and telecommunications services. We also promote the provision of utility services that are safe, universally available, and foster economic development.
- We do this by:
  - Fostering fair and open competition among service providers,
  - Empowering consumers,
  - Protecting consumers,
  - Resolving disputes among consumers and service providers, and
  - Enabling customer-and results-oriented employees.

# Our Job at the Commission

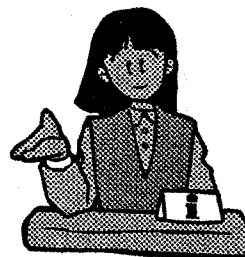
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**Gas**



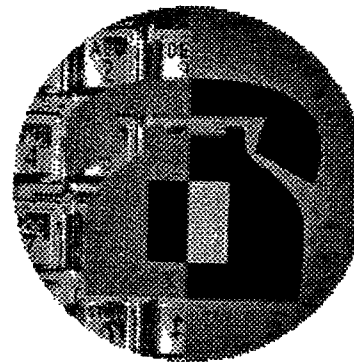
**Electricity**



**Customer Service**



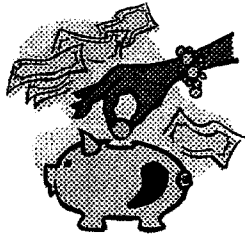
**Pay  
Telephones**



**Telecommunications**

# GOOD NEWS – REDUCTIONS IN RATES

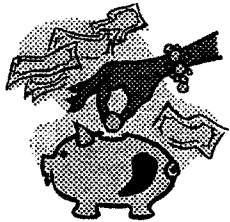
## GAS:



3.75 CENTS PER THERM (10%) REDUCTION IN DISTRIBUTION CHARGE IN DECEMBER 2000

4.24 CENTS PER THERM REDUCTION IN PURCHASE GAS CHARGE (PGC ON BILL) IN DECEMBER 2000

## ELECTRICITY:



2 BASE RATE REDUCTIONS IN 2000 – IN JANUARY 2000 AND JULY 2000

1 BASE RATE REDUCTION IN FEBRUARY 2001 (IN DISTRIBUTION SERVICES CHARGE)

## TELEPHONE:

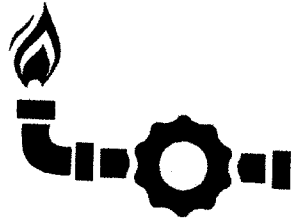


\$2.3 MILLION REDUCTION IN BUSINESS AND RESIDENTIAL RATES IN JULY 2000

\$2 MILLION IN ADDITIONAL REDUCTIONS NOW BEFORE THE COMMISSION

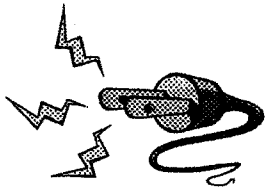
# BAD NEWS

GAS:



LARGE INCREASES IN WHOLESALE  
NATURAL GAS PRICES AND HENCE PGC  
ON BILLS (WHOLESAL PRICES UNDER  
JURISDICTION OF FEDERAL ENERGY  
REGULATORY COMMISSION)

ELECTRIC:



INCREASES IN GENERATION SERVICE  
CHARGES IN FEBRUARY 2001

TELEPHONE:



INCREASE IN ECONOMY 1 SERVICE RATE

GAS, ELECTRIC,  
& TELEPHONE:

IMPOSITION OF NEW RIGHTS OF WAY FEE

# WHY ARE RECENT GAS BILLS SO HIGH?

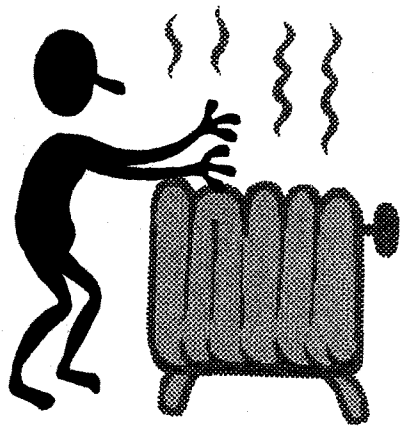
**Higher Usage x Higher Commodity Gas Prices**

**= Higher Bills**

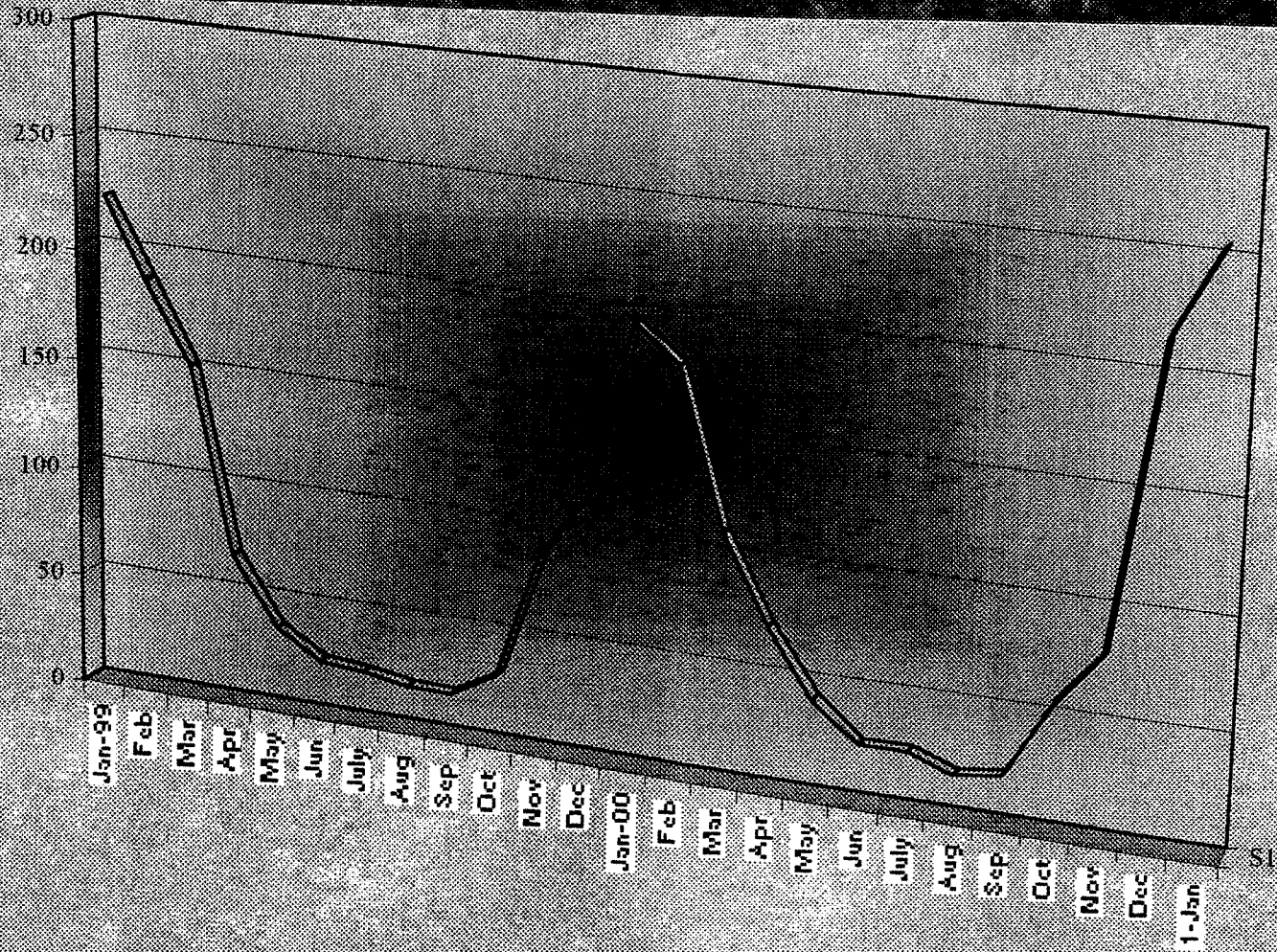


# WHY IS USAGE HIGH?

- Usage is high because the weather has been colder than in recent years, making furnaces and boilers run more.
- Average temperature in November 2000 was 10 degrees colder than in November 1999.
- Average temperature in December 2000 was 9 degrees colder than in December 1999.



# Gas Usage (Consumption) Jan '99 through Jan '01



	Jan-99	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan-00	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	1-Jan
Series1	223	188	151	67.5	36.9	25.6	23.4	19.2	20.3	31.3	88.4	118	197	182	111	72	42.9	26.5	25.7	19.3	21.4	55	80.4	216	254