



**PUBLIC SERVICE
COMMISSION**

District of Columbia

Your Energy. Your Voice.

ADAPTABILITY IN ACTION

Powering a Safer,
Smarter Energy Future

2025 ANNUAL REPORT

The Honorable Muriel Bowser
Mayor, District of Columbia
Executive Office of the Mayor
1350 Pennsylvania Avenue NW Suite 316
Washington, DC 20004



Dear Mayor Bowser:

The Public Service Commission of the District of Columbia (DCPSC) has the honor of submitting to you its 2025 Annual Report, titled *Adaptability in Action: Powering a Safer, Smarter Energy Future*.

The last year required the Commission to lean into its ability to adapt to unexpected budget constraints, a changing clean energy landscape, and the rising energy costs currently facing District residents. By adapting to meet each moment, the DCPSC was able to enhance critical internal functions, including the modernization of our internship application portal and the launch of the DCPSC Connector intranet, while continuing to serve the District community through our outreach efforts and educational programs. The DCPSC continues to work towards practical solutions that address energy demands and remains proud of the substantial progress we've made in serving the best interests of District residents and businesses, as well as in serving as a leading national model for energy initiatives.

This report highlights the Commission's achievements and summarizes expenditures against our 2025 budget. The report also forecasts some of our next steps for 2026. The Commission's work was guided by our mission to serve District residents by ensuring that financially healthy utility companies provide safe, reliable, and high-quality services at reasonable prices, while also promoting the District's energy goals.

Respectfully submitted,



Emile C. Thompson
Chairman



Richard A. Beverly
Commissioner



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Commissioner

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MESSAGE FROM CHAIRMAN THOMPSON

I'm grateful for the opportunity to present this year's annual report as the Commission's Chairman. This past year presented significant and unanticipated challenges from shifts in federal energy policy to unexpected budget constraints to energy affordability. These changes required the Commission to think critically and creatively about how we continue to serve the District. Yet, through it all, our team demonstrated the kind of adaptability that defines true institutional strength. The Public Service Commission of the District of Columbia was built to adapt, and our resilience has only made the Commission better equipped to fulfill our mission, which is the impetus for this year's theme. Adaptability in Action: Powering a Safer, Smarter Energy Future, speaks to our ability to navigate rapidly changing circumstances while staying committed to the residents and communities we serve.

As evidenced in this report, the Commission continues to pursue innovative energy solutions that strike a balance between environmental responsibility and economic accessibility for District residents. This year has affirmed that our people are our greatest strength.

Despite budget constraints testing us and having to make difficult decisions about what the Commission could accomplish this year, our staff rose to the occasion with remarkable resourcefulness and an unwavering dedication to the safety of District residents. We continued damage prevention and pipeline inspections without interruption, and rate cases proceeded with the scrutiny necessary to ensure safety and reliability, even when the outcomes meant higher rates for residents and businesses. With a record year for resident engagement, including an unprecedented community turnout for our Winter Ready DC program, the Commission continues to educate the public and provide tools on how to reduce their energy usage.

Through it all, our commitment to the District's energy goals remains firm. Notably, in 2025, the first of our PowerPath DC Governance Board Pilot Projects have entered the design and construction phase. These projects will serve as tangible guides and replicable models for future developments, strengthening our ability to help the city reach its energy goals.

Our ability to adapt to meet the moment was at the core of the Commission's work throughout 2025, enabling us to maintain balance and focus on our mission. We all look forward to what 2026 has in store and the ways in which we will ensure the District of Columbia remains a leader in aggressively pursuing energy that is safe, reliable, and sustainable, now and in the future.



Emile C. Thompson
Chairman

A handwritten signature in black ink, appearing to read "Emile C. Thompson". The signature is written in a cursive, flowing style.

2025 AT-A-GLANCE

The District's pursuit of its aggressive energy goals is more important now than ever. In 2025, the Commission continued to make great strides toward achieving these goals set by the DC Council. These goals include: 100% renewable energy by 2032, 15% of electricity from solar energy sources by 2041, 50% reduced greenhouse gas emissions by 2032, and carbon neutrality by 2050.



2025

Commission staff certified a total of 16,381 solar systems as of December 31, 2024. The 2025 Renewable Energy Portfolio Standard Report highlights the continued growth in solar energy generator applications in the District, as well as the continued increase in Community Renewable Energy Facilities (CREFs).

April 2025

This year, the Commission developed and launched a new online internship application portal, streamlining the process for students to easily apply and track their submissions. The new online portal is user-friendly and straightforward. By streamlining the Commission's application process, the DCPSC can more easily connect qualified students to real-world opportunities where they can gain hands-on experience working with energy policy and regulation.

Despite unprecedented budget constraints in 2025, the DCPSC was still able to reach over 4,500 DC residents through its outreach programs, educational initiatives, and participation in community events.





This year, the Commission launched the DCPSC Connector, the Commission's new staff intranet, allowing DCPSC staff to better and more consistently educate and serve the community. The Connector centralizes access to announcements, news, events, and resources, creating a true one-stop shop where staff can quickly find what they need. It houses unique internal content—such as staff committees, recognition, and directories—while reducing reliance on email and minimizing the risk of information getting lost in inboxes. By improving search functionality and archiving, it also makes it easier to retrieve information over time, enhancing transparency, organization, and visibility across the Commission.

November 2024 and 2025

DCPSC heard rate cases from both Pepco and Washington Gas Light Company (WGL), who submitted applications to increase their rates. During both rate cases, the DCPSC sought to balance Pepco and WGL's needs with utility affordability for District ratepayers.

In November 2024, the Commission approved a modified version of Pepco's proposed multiyear rate plan for 2025 and 2026. The approved plan was a 35% reduction from Pepco's initial request. The average residential customer's monthly bill increased by \$7.54 in 2025 and an additional \$3.80 in 2026. The residential customer charge will increase by \$1.00 per month each year.

A year later, in November 2025, the Commission partially approved WGL's application for a rate increase, effective January 1, 2026. The approved increase represents a 27% reduction from WGL's original proposal. The Commission's decision will result in an average monthly bill increase of approximately \$11.24, or 12.87%, for a typical residential heating customer.

Low-income customers in the Residential Aid Discount program remain exempt from rate increases, continuing to receive free electric distribution services.



DCPSC Day of Impact

As part of the DCPSC's Good Neighbor Initiative, the Commission supported the Street Sense Media holiday celebration, helping to serve District residents experiencing homelessness. Street Sense Media works to end homelessness through job opportunities, journalism training, and case management.

More than 120 people attended, including vendors, volunteers, staff, and board members. DCPSC volunteers helped decorate, serve food, and assemble holiday gift bags with essential winter items.

Thanks to strong collective support, the Commission exceeded its \$2,000 fundraising goal, providing a catered luncheon, event décor, and critical supplies including waterproof bags, thermal socks and gloves, and personal hygiene kits for attendees.

ADAPTING TO MEET DC'S ENERGY GOALS



PowerPath DC is a groundbreaking initiative, led by the Public Service Commission, to modernize the District's energy grid, helping the city achieve its ambitious energy and climate goals. To help guide the initiative, the DCPSC established the PowerPath DC Pilot Projects Governance Board. This board is responsible for reviewing, selecting, and overseeing innovative pilot projects and studies that are in line with the PowerPath DC vision statement. PowerPath DC works to ensure that the energy delivery system is safe, reliable, affordable, sustainable, interactive, secure, and in alignment with the Clean Energy DC Plan.

Through the PowerPath DC Pilot Projects Governance Board, the Commission has awarded grants to organizations rooted in community development and dedicated to improving underserved communities. These pilot projects are also helping the District achieve its energy goals and ensuring no one is left behind in the energy transition.

In 2025, PowerPath DC made progress on four key pilot projects. These projects are:

1. Virtual Power Plant Pilot Project:

The DCPSC is reviewing proposals received in response to a 2025 Request for Proposals (RFP). With more than \$4.4 million in available funding, selected pilot projects will demonstrate the grid interactivity and interoperability of buildings and Distributed Energy Resources (DERs), ultimately reducing greenhouse gas emissions.

2. Transactive Neighborhood Renewable Microgrid Pilot Project:

The Commission received proposals in September 2025, with \$10 million in available funding, and is currently reviewing submissions for these innovative projects. Among them, the Transactive Neighborhood Renewable Microgrid Pilot Project—recommended by the PowerPathDC Pilot Projects Governance Board—aims to demonstrate a neighborhood-scale microgrid serving 50 to 200 homes and buildings in the District. By integrating local energy generation, storage, and advanced controls, this pilot will showcase how community-based renewable systems can operate independently when needed and strengthen overall grid resilience. The project supports the District's goal of carbon neutrality by 2045 and is expected to deliver key benefits, including improved reliability, potential cost savings for residents, and meaningful environmental gains.

3. Solar Aggregation and Advanced Inverter Pilot Project:

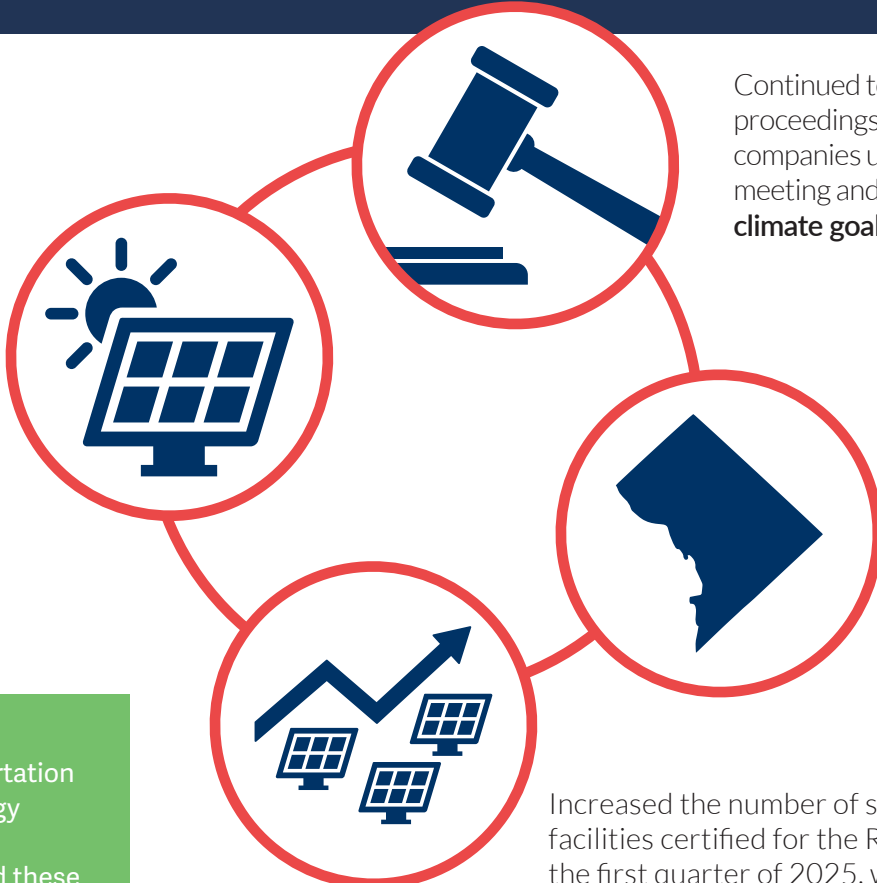
The Commission awarded a \$3 million contract to Ecogy Energy, in partnership with Ecosuite, as part of its PowerPathDC Initiative to modernize the District's energy delivery system. Selected by the PowerPathDC Pilot Projects Governance Board, this innovative project is a major win for the District, demonstrating how advanced solar technology and smart, two-way communication systems can strengthen grid reliability and flexibility. The pilot will help expand access to renewable energy, reduce carbon emissions, and showcase how coordinated, forward-thinking solutions can deliver real benefits for District residents while advancing a more sustainable and resilient energy future.

4. Community Heat Pump Pilot Project:

This was the first pilot project selected by the PowerPath DC Pilot Projects Governance Board, which aims to design and construct a large community heat pump system in DC. The DCPSC awarded \$2.5 million for the geothermal heat pump system at Barry Farm Redevelopment in Ward 8 in 2023. A second community heat pump at the Meadow Green Courts apartment community in Ward 7 is currently in the design phase.

Clean Energy Act Compliance

The DCPSC plays a leading role in ensuring District compliance with the Clean Energy Act. The Clean Energy Omnibus Amendment Act of 2018 (the Clean Energy Act) significantly increased the District's Renewable Energy Portfolio Standard. This legislation created ambitious goals for the District—achieving 100% renewable energy by 2032 and 10% of electricity from solar in the District by 2041. The Local Solar Expansion Act amended these goals to mandate 15% local solar by 2041. Over the last year, the Commission has:




Continued to preside over climate policy proceedings that determine if utility or energy companies under the DCPSC's oversight are meeting and **advancing the District's energy and climate goals**, taking action when necessary.

Certified **16,381 solar energy systems** in the District for the Renewable Energy Portfolio Standard (RPS) program as of year-end 2024, representing 258.5 megawatts ("MW") of capacity.

Ensured equal access to RPS-eligible solar energy systems, with systems located across all eight wards. Notably, **Ward 7 has the most systems**, followed by Wards 4 and 5.

Increased the number of solar energy facilities certified for the RPS program in the first quarter of 2025, with **839 new systems added**, including four CREFs.



The District of Columbia ranks sixth for building energy efficiency policies and tenth for transportation electrification outcomes in the 2025 State Energy Efficiency Scorecard published by the American Council for an Energy-Efficient Economy. Behind these rankings are policies and practices that put DC closer to achieving its aggressive energy goals.

Annual Renewable Energy Portfolio Standard Report

On May 1, 2025, the DCPSC published its annual Renewable Energy Portfolio Standard report, which covers CY24. Required annually under the Renewable Energy Portfolio Standard Act, this report highlights the continued growth in solar energy generator applications in the District, as well as the significant increase in CREFs. More than 2,100 new solar energy systems, including 66 CREFs, were certified for the District’s Renewable Energy Portfolio Standard Program in 2023. Previous Renewable Energy Portfolio Standard Reports can be found at bit.ly/RPSreports.

- As of December 31, 2024, the District had 16,381 certified solar energy systems representing 258.5 MW of capacity.
- More than 10,000 District residents are subscribed to community solar projects.
- The Commission received 3,854 applications for the RPS program in 2024, an increase of 1,138 applications over 2023.
- The District, with the Commission’s leadership, made progress on certifying solar energy facilities for the RPS program. At year-end 2024, 18,455 solar energy systems—including solar photovoltaic and solar thermal—were eligible to participate in the District’s RPS program to meet the solar RPS requirement.

CREFs Certified for the RPS Program as of December 31, 2024

| Year | Number | Capacity (MW) |
|------|--------|---------------|
| 2020 | 149 | 13.8 |
| 2021 | 231 | 27.0 |
| 2022 | 311 | 26.7 |
| 2023 | 377 | 45.9 |
| 2024 | 424 | 59.7 |

Between 2020 and 2024, there has been a 184.6% increase in the number of CREFs certified for the RPS program, resulting in a 332.6% increase in capacity and ultimately leading to decreases in subscribed ratepayers’ electricity bills.



Integrated Distribution System Planning Process

In June 2025, the Commission issued an RFP for a technical consultant to develop and implement the Integrated Distribution System Planning (IDSP) process. This RFP followed the Commission’s launch of an IDSP process for the electric distribution system, which issued a Notice of Inquiry (NOI) in Formal Case No. 1182 at the end of 2024. The DCPSC is currently reviewing proposals.

This new initiative will build on PowerPath DC’s work and modernize the District’s electric grid to accommodate the growing demands of a clean

energy future while enabling the integration of DERs, such as solar power, energy storage, and electric vehicles. The issuance of the RFP and review of submitted proposals represent the next phase in an ongoing, multi-step process designed to gather input and build stakeholder consensus. The insights garnered during this phase will inform subsequent stages of the IDSP, leading to a comprehensive, actionable roadmap for the District’s energy future.



RATE CASES

As the District's utility regulator, the DCPSC must guarantee that a utility's rates are fair and reasonable. The Commission initiates formal rate case proceedings whenever a utility company submits an application seeking a rate increase for utility service. In ruling on a rate case, the DCPSC must balance competing interests and ensure that financially healthy utility companies provide safe, reliable, and quality utility services at reasonable rates for the District.

Pepco

Formal Case No. 1176: Pepco's Modified Multiyear Rate Plan (2025-2026)

In November 2024, the Commission approved a modified version of Pepco's proposed multiyear rate plan for 2025 and 2026, authorizing an electric distribution rate increase of approximately \$123.4 million over the two-year period (Formal Case No. 1176). This represents a significant reduction—approximately 35%—from Pepco's initial request of \$190.7 million, reflecting the Commission's commitment to balancing utility infrastructure investment with consumer affordability. As of 2025, this rate case was being reviewed by the District of Columbia Court of Appeals.

The average residential customer's monthly bill will increase by \$7.54 in 2025 and by an additional \$3.80 in 2026. The residential customer charge will increase by \$1.00 per month each year. The Commission authorized a return on equity of 9.5%, with an overall rate of return of 7.28% in 2025 and 7.29% in 2026.

To protect consumers, the Commission implemented several safeguards: an automatic credit adjustment mechanism to address potential over-earning at the conclusion of the multiyear plan, continued quarterly rate-of-return filings, and a Lessons Learned process to evaluate the overall performance of the multiyear rate plan structure itself. Low-income District customers enrolled in the Commission's customer assistance programs will not be subject to these rate increases. The Commission's decision reflects its ongoing efforts to ensure that Pepco's infrastructure investments necessary to maintain service reliability are funded through rates that remain as affordable as possible for District residents.

Standard Offer Service (SOS) Rate Increase – Pepco Electricity Supply Rates

In May 2025, the Commission approved an increase in Pepco’s Standard Offer Service (SOS) rates for electricity supply, effective June 1, 2025. The increase reflects market conditions beyond the Commission’s direct control, including the retirement of generating facilities across the regional wholesale market and updated wholesale market rules designed to ensure generator availability.

Under the approved rates, residential customers experienced an increase in their energy charge component, while master metered customers saw an average monthly bill increase of \$13.49 (17.2% of the total monthly bill). Small

commercial customers experienced an average increase of 16.1%, and large commercial customers saw an increase of 12.1%. Recognizing the burden these increases place on District consumers, the Commission encouraged

customers to explore energy efficiency improvements, utilize available utility discount programs, compare rates with competitive electric suppliers, and apply for consumer assistance programs. This rate adjustment underscores the importance of the Commission’s ongoing work to help residents and businesses manage rising energy costs.

Washington Gas

Formal Case No. 1180: Washington Gas Rate Increase

In November 2025, the Commission partially approved WGL’s application for a rate increase, effective January 1, 2026 (Formal Case No. 1180). The approved increase represents a substantial reduction—approximately 27%—from WGL’s original proposal, demonstrating the Commission’s careful evaluation of utility requests against the District’s affordability challenges.

WGL’s application requested approximately \$45.6 million in additional annual revenue to recover costs associated with maintaining and upgrading its natural gas distribution infrastructure. This rate increase also includes moving \$12.5 million from the PROJECTpipes surcharge to base rates. The Commission’s decision will result in an average monthly bill increase of approximately \$11.24, or 12.87%, for a typical residential heating customer. The Commission rejected WGL’s proposed Weather Normalization Adjustment mechanism, determining that the utility had not demonstrated sufficient financial need for such a provision.

Chairman Emile Thompson stated that the approved rate increase reflects just and reasonable rates balanced against the essential requirement to maintain safe and reliable natural gas service in the District. When discussing Formal Case No. 1180, Chairman Thompson emphasized that “the path forward means providing bill assistance and tools to consumers and continuing to work with stakeholders on practical solutions that address energy sustainability and security.” The Commission continues to assist low-income District households with their natural gas bills through customer assistance programs and remains committed to exploring additional mechanisms to improve the affordability of utility service as the District navigates the complex balance between infrastructure investment, service reliability, and consumer protection.



The DCPSC developed and launched a digital campaign around the new SOS rates that went into effect in June 2025. This campaign included a dedicated page on the Commission’s website and the creation of a comprehensive and clear video explainer about how the District gets its electricity and understanding what’s included in your electric and natural gas bills. The Commission deepened our commitment to educate DC ratepayers a step further by overhauling our Retail Choice landing page, conducting additional education around default rates (SOS rate) and competitive offers from other suppliers, and producing a natural gas bill explainer video.

INITIATIVES IN ACTION

The DCPSC plays an important, integral role in ensuring that utilities are affordable and reliable, that the District meets its energy goals, and that the city remains a leader in its use of renewable energy.

DC PLUG

The DC Power Line Undergrounding initiative (DC PLUG) is enhancing the reliability and resilience of the District's energy grid by placing vulnerable overhead distribution lines underground in Wards 3, 4, 5, 7, and 8. DC PLUG benefits District residents by reducing the severity of power outages during major storms, thereby improving reliability and resiliency.

The Commission provides critical oversight to the initiative, including reviewing reports and related followings, initiating follow-up actions, and attending monthly District Department of Transportation utility construction coordination meetings. DC PLUG is broken into three phases, with Phase Two, also called the Second Biennial Plan, currently underway. Civil construction is either completed or currently underway for various feeders during the Second Biennial Plan. This phase began in 2025 and will serve 13,000 customers. Work in this phase is expected to conclude in 2029.

District SAFE Plan

The District Strategic Accelerated Facility Enhancement (SAFE) Plan was developed and implemented in 2024 following the Commission's rejection of WGL's phase-three plan for PROJECTpipes. The Commission rejected the phase-three plan due to concerns that it did not align with the District's climate policy objectives.

In September 2024, WGL filed a restructured plan, which became known as District SAFE. The DCPSC is currently conducting a thorough evaluation of the District SAFE Plan on its merits, and hearing from WGL, intervening parties, and the community in Formal Case 1179. If approved, District SAFE would be a WGL initiative overseen by the DCPSC.

District SAFE outlines:

- A three-year program (running from March 2025 through December 2027) at an estimated cost of \$215 million.
- The replacement or remediation of approximately 12 miles of main lines and approximately 3,600 service lines, selected using a "risk-reduced-per-dollar-spent" methodology.
- The creation of a Customer Choice Pilot Program to provide customers with the option to permanently disconnect from gas service as an alternative to replacement.

The DCPSC's evaluation process balances pipeline safety needs, cost impacts on ratepayers, system reliability, and alignment with the District's climate goals, including the reduction of greenhouse gas emissions.



The Capital Grid Project

The Capital Grid Project is Pepco's long-term electric utility initiative to address updates for aging infrastructure, enhance system resiliency, improve reliability, and increase power supply. Through the work of this project, the DCPSC is helping reduce the frequency and duration of power outages, and allow the District's electrical system to better withstand extreme weather events.

The DCPSC actively monitors and manages the following updates on the project:

- A new 10-mile, 230-kilovolt (kV) underground transmission line will connect the Takoma, Harvard, Champlain, Mount Vernon, and Waterfront substations, forming a resilient network backbone. Construction began in March 2020 and is expected to be completed by June 2026.
- The Champlain substation in Adams Morgan is slated for rebuilding and repurposing. Construction began in Fall 2025 and is expected to conclude by December 2028.

Electric Vehicles and Increasing Efficiency

Electric vehicle (EV) transition is a key strategy identified by the Commission to reduce the District's dependence on fossil fuels, as well as to decrease air pollution and greenhouse gas emissions. The DCPSC promotes the use of EVs through make-ready infrastructure, including increasing the number of public chargers and DC fast chargers for taxis and rideshare vehicles. The DCPSC has also launched its Whole Building Deep Energy Retrofit Program that assists affordable multifamily building owners in DC with energy efficiency retrofit financing and helps them identify other energy programs that could reduce their buildings' energy usage. The program is targeted primarily toward both affordable multifamily units and master metered multifamily buildings in the District. These efforts have led to Washington, DC, being ranked tenth out of all 50 states, plus the District, for transportation electrification outcomes.



Informational Hearing on Utility Contracts and Procurement Practices

In 2019, the Commission formed a first-of-its-kind Advisory Council on Utility Supplier and Workforce Diversity. During the Council’s first few years, it focused on providing expert advice and recommendations for improving and expanding the District’s energy workforce and utility suppliers. Since then, the DCPSC’s commitment to accessibility, affordability, and fairness has continued to lead the nation. In 2025, the Council continued collaborating with utility suppliers to track and measure their efforts to partner with a variety of suppliers, including a capacity-building program for Black-owned businesses and an analytics program tracking diverse spending trends.

On July 24, 2025, the DCPSC held its fourth annual Informational Hearing on Utility Contracts and Procurement Practices (formerly known as the “Supplier Diversity Hearing”). This year’s hearing focused on the Pepco and WGL 2024 annual reports and 2025 plans for utility contracts and procurement practices. This hearing builds off of a Memoranda of Understanding (MOU) signed among local utility companies in 2021.

The 2025 Informational Hearing on Utility Contracts and Procurement Practices highlighted the importance of continuing to keep ratepayer dollars within the District by supporting local Certified Business Enterprises (CBEs). Pepco increased its spending with DC-based CBEs by \$20 million, totalling \$84 million in 2025. Pepco’s total spend with suppliers in 2025 was \$331 million. Pepco’s Empowerment Academies have helped over 100 suppliers since they began in 2013. At this year’s Informational Hearing on Utility Contracts and Procurement Practices, Pepco provided updates on its new IT-focused academy and forthcoming academy to build the “bench strength” of local CBE suppliers. In 2025, WGL achieved 35.9% of their addressable spend with certified DBE suppliers, totalling \$201 million and representing a 37.3% year-over-year increase. WGL also partnered with JPMorgan Chase to provide financial literacy training to suppliers.

In 2025, the DCPSC produced two animated, informational videos explaining how to read and understand your electric and gas bills. The full videos can be found on the Commission's YouTube channel.



ADAPTING TO SERVE: THE COMMISSION AND THE COMMUNITY

Serving the community, and serving in partnership with the community, allows the Commission to better understand the concerns of DC residents, including the growing challenge of energy affordability. It also enables the DCPSC to share updates on consumer programs and initiatives, and help empower DC residents to take ownership and understand their utility options in the District. Through our commitment to the Washington, DC, community and the perseverance of Commission staff and leadership, the Commission was able to continue to provide in-person programming, resources, and partnership to DC residents, despite unexpected budget constraints.

Even with smaller program budgets, the DCPSC responded creatively by leveraging partnerships to ensure DC residents and businesses had access to critical resources to help manage and reduce utility costs during both summer and winter months. In total, the DCPSC reached 4,550 residents in 2025 through 74 community engagement events, hosted 12 Commission-sponsored events, and collaborated with 40 District agencies—all with a focus on improving awareness, access, and affordability of energy for District ratepayers.

Complaint Mediation Resolutions

As a part of its mandate, the DCPSC facilitates a complaint mediation program with Pepco, WGL, Verizon DC, and other competitive utility suppliers. The complaint mediation program allows District residents to have the Commission formally investigate any programs, issues, or concerns they may have with a utility company. If the DCPSC cannot

successfully resolve a complaint, residents can request a formal hearing in writing. The complainant can also have the Office of the People's Counsel provide free legal representation at such a hearing. In the case of billing disputes, DCPSC engineering staff may also conduct electric and natural gas meter tests upon request.

In 2025, the DCPSC continued to maintain high resolution rates in its informal mediation process, with:



Summer Ready and Winter Ready DC

For the last decade, the Commission has managed their Summer Ready DC and Winter Ready DC campaigns. These campaigns help District residents and businesses prepare for both hot and cold weather and weather-related events by offering home weatherization items, information on utility assistance programs, and resources on how to cut energy costs throughout the hotter and colder months, at community events across the District. Summer Ready DC and Winter Ready DC are some of the main opportunities for DCPSC to interact with District consumers throughout the year.

In 2025, the Commission promoted both the Winter Ready DC and Summer Ready DC campaigns at 63 events across the District, with the Summer Ready DC campaign reaching 914 residents. The Commission also conducted presentations at senior centers as a part of the Winter Ready DC campaign.



Items available to residents during the **Winter Ready DC** campaign included:



- Frost King Double Draft Stop
- Frost King Door Weatherstrip
- Frost King Indoor Shrink Window Kit (3-Pack)
- Insulated Reusable Tote Bag
- Ceramic Coffee Mug
- Ice Scraper
- Touch Screen Gloves
- Lip Balm



In spite of budget constraints, residents still received a weatherization tool from the Commission as a part of its **Summer Ready DC** campaign. Items included:



Summer/Storm Preparedness Checklist



Reusable Foldaway Bags

Residents could also win a GE Full-Color Smart LED Light during a spin-the-wheel engagement activity.

These items assist DC residents in lowering their utility bills by sealing gaps around doors and windows to prevent drafts and adding insulation, ultimately reducing the need for heating or cooling and keeping energy bills low.

Summer Ready DC and Winter Ready DC attendees also received educational materials, including a checklist, Lifeline flyer, DC Power Connect flyer, OCS Help Card, the DCPSC overview booklet, and information on how to fight utility scams.

LOOKING INWARD: CELEBRATING DCPSC STAFF AND PARTNERS

Shining Star Award

The DCPSC Shining Star Award is a quarterly award that celebrates staff members who embody teamwork, leadership, and service, inspiring colleagues and advancing our mission.

2025 recipients



Gillian Marime,
Chief, Office of Finance
& Accounting

Gillian received the Shining Star Award for her leadership, technical expertise, and mentorship.



Sophia Pryce,
HR Business Partner

Sophia received the Shining Star Award for her dedication and hard work, particularly around the Commission's internship program.



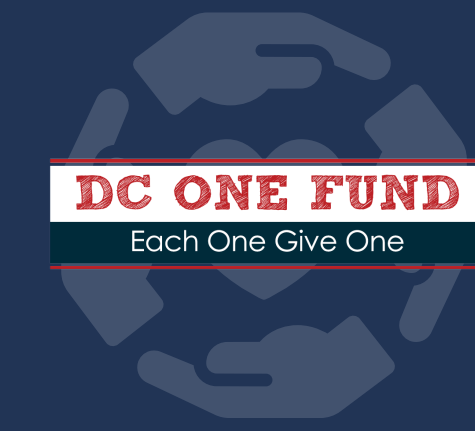
Sidd Malhotra,
IT Specialist

Sidd received the Shining Star Award for solving the DCPSC's technology issues with patience and professionalism and always going above and beyond.



Teresa Brown,
Infrastructure Project Lead

Teresa received the Shining Star Award due to her leadership, thoughtful problem-solving, and collaborative spirit.



Good Neighbor Initiative

The DCPSC is dedicated to helping others, volunteering at community outreach events, and supporting those in need through initiatives like the Good Neighbor Initiative. In 2025, the Commission sponsored the Street Sense Media vendor holiday party. The Commission also joined the DC Department of Aging and Community Living for a day of service in April 2025, and served as judges at the Langley Elementary School STEM Fair in June 2025.

Employee Appreciation Day

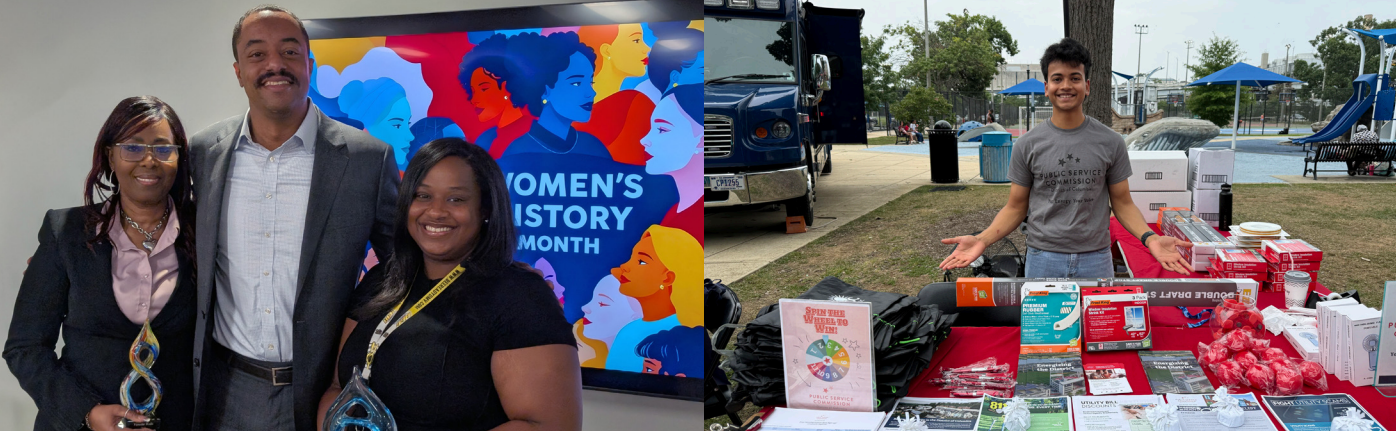
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The DCPSC Gives Back to the Community

The DCPSC regularly participates in the DC One Fund, the District's workplace giving program that is jointly administered by the United Way of the National Capital Area and the United Black Fund, Inc. of Greater Washington, DC. More than two-thirds of DCPSC staff participated in the program in 2025, donating more than \$23,000, which put the Commission among the top five District government agencies for participation throughout the campaign.

Black History Month

To celebrate Black History Month, DCPSC staff attended a behind-the-scenes tour of the DC Public Library archives to explore the legacy and impact of Black DC residents and government leaders, and the role the Black community played in shaping the energy industry. During the tour, attendees had the opportunity to review the Commission's founding documents.



Women's History Month

To celebrate Women's History Month and International Women's Day, several members of DCPSC staff participated in DC Mayor Muriel Bowser's 7th Annual HerStory 5K Run/Walk. The Commission also hosted "Stronger Together: Ways Women Champion Each Other at Work," creating space for women on staff at the DCPSC to share experiences and explore ways they can continue to uplift, support, and advocate for one another. During Women's History Month, the Commission honored Senior Program Analyst Vanetta Wells and Public Affairs Specialist Whitney Douglas with the 2025 DCPSC Women's Leadership Awards. These awards honor women who illustrate outstanding efforts to contribute to the DCPSC's success through their leadership, support, teamwork, and commitment to public service.

Student Internships

Each year, the DCPSC offers college students hands-on experience in energy regulation and environmental policy through its internship program. Students pursuing careers in law, engineering, economics, environmental studies, communications, human resources, and information technology work alongside industry professionals, contribute to key projects, and develop valuable skills in regulatory affairs and public service. This year, the DCPSC examined its internal processes and developed an updated internship application portal—helping streamline the process and improve the applicant experience.

Because You Matter Committee

The Because You Matter Committee, an internal DCPSC committee staffed with volunteers from across the Commission, provides a safe space for staff to meet, discuss, and plan activities that embrace and promote an environment of belonging and inclusion, with a primary goal of elevating diversity, equity, inclusion, and justice by intentionally identifying and managing bias blind spots. Committee members work to ensure that staff feel valued, empowered, and motivated to work towards the Commission's mission, vision, and goals. Through open dialogue, collaboration, and the implementation of various activities, the committee enhances the Commission's overall culture and makes a positive impact on the diverse residents of the District of Columbia. Notable activities include the End-of-Year Staff Lunch, the Good Neighbor Initiative, Bring Your Child to Work Day, Employee Appreciation Day, and after-work staff socials.

The Commission is headed by a Chairperson and two Commissioners, all of whom are appointed to four-year terms by the Mayor, with the advice and consent of the DC Council.



COMMISSIONERS

Chairman Emile C. Thompson

Emile C. Thompson was appointed to the Public Service Commission of the District of Columbia by Mayor Muriel Bowser in 2021 and re-appointed as Interim Chairman on December 1, 2021. He was confirmed as Chairman on June 7, 2022.

Before the Commission, Chairman Thompson was an Assistant United States Attorney in the U.S. Attorney's Office for the District of Columbia, serving as a Deputy Chief. He has also served as a Principal Member of the DC Water Board of Directors since 2016. Chairman Thompson began his career as a law clerk for the Honorable (Ret.) Herbert B. Dixon, Jr. of the Superior Court of the District of Columbia. He also served as a senior advisor to the Mayoral Administrations of Vincent Gray and Muriel Bowser.

Chairman Thompson is a member of the National Association of Regulatory Utility Commissioners (NARUC) Board of Directors, representing public service commissions that regulate telecommunications, energy, and water

utilities. In addition, he serves as the Chair of the NARUC Committee on Critical Infrastructure and is a member of the NARUC Committee on Energy Resources and the Environment. He serves on the Advisory Council of the Electric Power Research Institute Board of Directors, the Critical Consumer Issues Forum, and the Advisory Board of the Financial Research Institute. He has also served as a past President of the Organization of PJM States, Inc.

Chairman Thompson graduated from Morehouse College with a degree in computer science and minors in math and biology. He obtained his law degree from Wake Forest University School of Law.

Born in Washington, DC, Chairman Thompson resides with his wife and children. He is active in the DC community, serving as a board member of the Abramson Scholarship Foundation and is a former board member of the Boys and Girls Club of Greater Washington. He also serves as an adjunct professor at American University Washington College of Law.

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COMMISSIONERS

Commissioner Richard A. Beverly

Richard A. Beverly was appointed as Commissioner to the Public Service Commission of the District of Columbia by Mayor Muriel Bowser in 2016 and reappointed in 2024. His current term ends on June 30, 2028.

Commissioner Beverly previously served as General Counsel to the Commission, where he gained extensive experience in administrative law and litigation. He began his career in District government as a hearing officer with the Office of Employee Appeals in 1983 and quickly advanced to the role of General Counsel. During this time, he also contributed as an Advisory Neighborhood Commissioner and volunteered as an arbitrator for the Better Business Bureau.

In 1997, the Chairman of the Commission invited Commissioner Beverly to serve as General Counsel, a role he held until his presidential appointment to the U.S. Department of Labor's Administrative Review Board, which functions as an appellate review board for decisions made by federal administrative law judges.

At the request of a new Commission Chairman, Beverly returned to the Commission in 2002 as an advisor. He was later unanimously invited by all three Commissioners to reassume the role of General Counsel.

Beverly graduated Magna Cum Laude from Howard University and obtained his Juris Doctor from American University in 1981, becoming a member of the District of Columbia Bar the same year. In addition to his membership in the DC Bar, he is also a member of the Bar for the U.S. District Court for the District of Columbia and the U.S. Court of Appeals for the District of Columbia.

A longtime resident of the District of Columbia, Beverly has deep roots in the community.

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COMMISSIONERS

Commissioner Ted Trabue

Ted Trabue was appointed to the Public Service Commission of the District of Columbia by Mayor Muriel Bowser and was confirmed by the Council of DC on December 20, 2022. His current term ends June 30, 2026.

Commissioner Trabue previously served as the Managing Director of the District of Columbia Sustainable Energy Utility (DCSEU) from 2011-2022. Prior to that, he was the Vice President for District of Columbia Affairs at Pepco, worked at the Greater Washington Board of Trade as Staff Director for Critical Issues for the District of Columbia and Maryland, and served as Chief of Staff for former Council of DC Chairman Linda Cropp.

Commissioner Trabue served on the District of Columbia State Board of Education for more than five years, including as President from 2010-2012 and as Vice President in 2009.

Commissioner Trabue is a fourth generation Washingtonian and, like his mother and grandmother, he attended District of Columbia Public Schools. He received a degree in Economics from Dartmouth College and holds a law degree from Howard University School of Law.



MISSION AND GOALS

The DCPSC’s mission is at the heart of the Commission’s work. It informs the DCPSC’s goals, decisions, and initiatives in serving District residents. It also links to the District of Columbia’s energy and climate action policies.

Our Mission

The mission of the Public Service Commission of the District of Columbia is to serve the public interest by ensuring that financially healthy utility companies provide safe, reliable, and quality utility services at reasonable rates for District of Columbia customers, while fostering grid modernization, conservation of natural resources, preservation of environmental quality and advancement of the District’s climate policy commitments.

We do this by:

- Motivating customer–and results–oriented employees
- Protecting consumers by ensuring public safety, reliability, and quality services
- Regulating monopoly services to ensure their rates are just and reasonable
- Fostering fair and open competition among service providers
- Conserving natural resources and preserving environmental quality
- Resolving disputes among consumers and service providers
- Educating consumers and informing the public

Our Goals

Community Engagement

The Commission conducts its operations in a transparent way, engaging DC customers through an aggressive outreach program, using social media, traditional media, community events and programs, and the DCPSC’s website. The Commission’s Consumer Service Specialists interact with the public daily while resolving consumer complaints and other issues.

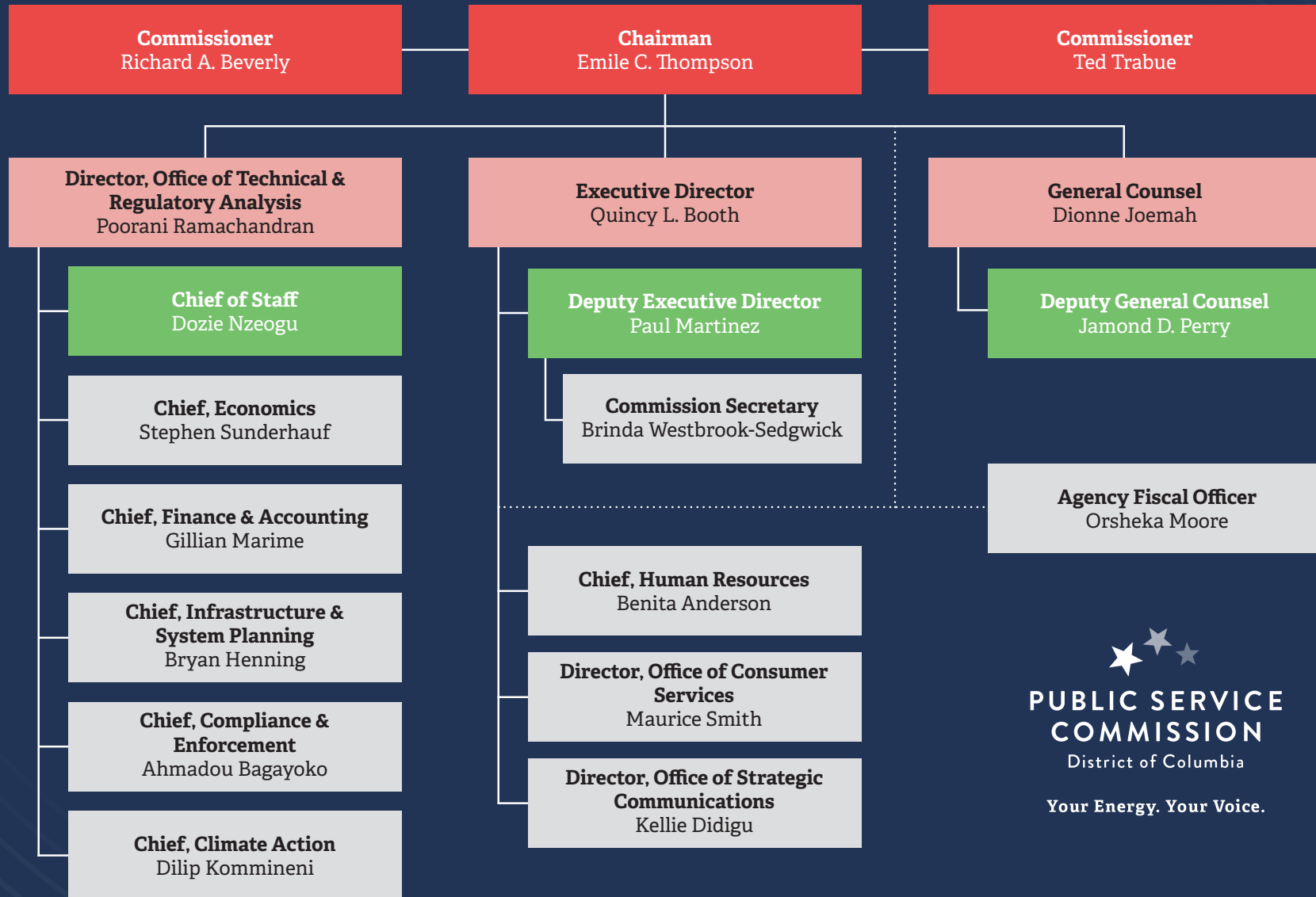
Infrastructure Improvements

The Commission’s top priority is modernizing the District’s distribution energy delivery system. A modern grid is essential for deploying solar and other renewable energy resources in order to achieve the District’s clean energy commitments.

Grid Modernization

The Commission works to ensure that the District’s energy delivery system remains safe, reliable, and affordable while also becoming more sustainable, interactive, and secure.

ORGANIZATIONAL STRUCTURE



Office of the Executive Director (OED)

The Office of the Executive Director (OED) oversees the administrative offices of the Commission. The Executive Director is the performance officer for the Commission, responsible for developing and assuring completion of all strategic planning initiatives as well as overseeing the agency's budget and financial management. The Deputy Executive Director, Chief of Human Resources, the Director of Strategic Communications, and the Director of Consumer Services report to the Executive Director.

Office of the Deputy Executive Director (ODED)

The Office of the Deputy Executive Director (ODED) is responsible for overseeing a variety of management and administrative areas, including information technology, contracts and procurements, facility management, vehicle administration, and other Commission administrative programs and projects. The Commission Secretary also reports to the Deputy Executive Director.

Office of Technical & Regulatory Analysis (OTRA)

The Director of the Office of Technical & Regulatory Analysis (OTRA) advises the Commissioners on accounting, economic, engineering, clean energy, and financial issues in formal cases that are before the DCPSC. OTRA staff also monitor electric, natural gas, and local telecommunications markets at the retail and wholesale levels. OTRA conducts compliance reviews and audits and manages formal cases and investigations. Staff conduct annual surveys to gauge the status of local competition in the District. OTRA analyzes the electric and gas utilities' climate policy plans and targets, including reductions in greenhouse gas emissions, energy efficiency objectives, and other demand-side management programs. OTRA is subdivided into five technical offices: Office of Economics, Office of Finance & Accounting, Office of Infrastructure & System Planning, Office of Compliance & Enforcement, and Office of Climate Action.

Office of the General Counsel (OGC)

The Office of the General Counsel (OGC) is responsible for all legal issues involving the day-to-day operations of the Commission, as well as a broad spectrum of issues that relate to the Commission's regulatory responsibilities. OGC represents and advises the Commission on all actions and proceedings set forth in the enabling statute or any other legislation. The staff of attorneys prepare orders, advisory memoranda, and assist the Commissioners in conducting all proceedings of the Commission.

Office of Strategic Communications (OSC)

The Office of Strategic Communications (OSC) oversees internal and external communications efforts, including stakeholder engagement initiatives, media relations and other digital efforts, and maintains the DCPSC brand identity. OSC develops and disseminates all materials intended for external stakeholders, including members of the public, the press, the DC Council, the Mayor, and District/federal agencies, as well as internal communications for staff. The office prepares public notices, press releases, newsletters, social media updates, website updates, explanatory videos, and other materials.

Office of the Commission Secretary (OCMS)

The Office of the Commission Secretary (OCMS) is responsible for maintaining the official files of the Commission. The office serves as the custodian of the official files and documents, ensuring their safety and integrity, and serves as a distribution point for the public's access to Commission filings, orders, and other documents.

Office of Consumer Services (OCS)

The Office of Consumer Services (OCS) mediates utility company complaints and inquiries as well as manages public and community outreach programs. OCS provides complaint and informational services to utility consumers, informs the Commission of local and national consumer-related trends, and provides the Commission with information on how well the utility companies serve their customers. OCS engages with individuals and community groups across the District to create a dialogue and understand residents' concerns.

Office of Human Resources (OHR)

The Office of Human Resources (OHR) provides human resource services to the DCPSC so that it can recruit, hire, manage, train, retain, and motivate a qualified and diverse workforce. The office also facilitates employee training and development to help increase productivity, enhance workforce skills, and improve the Commission's internal capabilities and performance.

Office of Information Technology (OIT)

The Office of Information Technology (OIT) is the central technology support for the Commission. OIT develops, implements, and maintains the Commission's technology infrastructure and implements major enterprise applications. It establishes and oversees technology policies and standards for the Commission as well as provides technology services. OIT develops technology solutions to improve services to all offices within the Commission.

Office of the Agency Fiscal Officer (OAFO)

The Office of the Agency Fiscal Officer (OAFO) develops, implements, and administers the budgeting, accounting, financial reporting and auditing systems as mandated by the District's Office of the Chief Financial Officer. These responsibilities are carried out in collaboration with the management directives of the Commission's Chairman and the Commissioners.

FISCAL YEAR BUDGETS

| BUDGET SUMMARY | FY 2024 | | | | FY 2025 | | | | FY 2026 | |
|--|-----------------|-------------|--------------------------|------------|-----------------|-------------|--------------------------|------------|-----------------|------------------------------|
| Account Group | Approved Budget | Actual Exp. | Variance: Budget vs Exp. | % Variance | Approved Budget | Actual Exp. | Variance: Budget vs Exp. | % Variance | Approved Budget | Budget Variance Over FY 2023 |
| Regular Pay - Cont Full Time | 10,898 | 9,935 | 963 | 9% | 11,481 | 10,567 | 915 | 8% | 11,566 | 84 |
| Regular Pay - Other | 1,097 | 1,106 | (9) | -1% | 1,033 | 1,226 | (193) | -19% | 1,118 | 84 |
| Additional Gross Pay | - | 475 | (475) | - | - | 215 | (215) | - | - | - |
| Fringe Benefits | 2,567 | 2,267 | 300 | 12% | 2,966 | 2,488 | 478 | 16% | 2,917 | (49) |
| Overtime Pay | - | - | - | - | - | 0 | (0) | - | - | - |
| Subtotal Personnel Services (PS): | 14,562 | 13,783 | 779 | 5% | 15,481 | 14,496 | 985 | 6% | 15,600 | 120 |
| Supplies And Materials | 41 | 12 | 29 | 71% | 41 | 4 | 37 | 90% | 41 | - |
| Energy, Comm. And Bldg Rentals | 2,335 | 2,178 | 157 | 7% | 2,353 | 2,243 | 109 | 5% | 2,422 | 69 |
| Other Services And Charges | 2,399 | 2,338 | 60 | 3% | 2,321 | 2,008 | 313 | 13% | 2,147 | (174) |
| Contractual Services - Other | 177 | 114 | 62 | 35% | 189 | 88 | 102 | 54% | 179 | (11) |
| Purchases Equipment & Machinery | 202 | 109 | 93 | 46% | 302 | 168 | 134 | 44% | 280 | (22) |
| Rentals Equipment & Other | 148 | 100 | 48 | 33% | 124 | 90 | 33 | 27% | 124 | - |
| Subtotal Non-Personnel Services (NPS): | 5,301 | 4,852 | 449 | 8% | 5,330 | 4,602 | 729 | 14% | 5,192 | (138) |
| Gross Funds | 19,864 | 18,636 | 1,228 | 6% | 20,811 | 19,098 | 1,713 | 8% | 20,793 | (18) |

| FTES | FY 2024 | | | | FY 2025 | | | | FY 2026 | |
|-------------------------|---------------|-------------|-------------------------------|------------|---------------|-------------|-------------------------------|------------|---------------|---------------------------|
| Appropriated Fund | Budgeted FTEs | Actual FTEs | FTE Variance Budget vs Actual | % Variance | Approved FTEs | Actual FTEs | FTE Variance Budget vs Actual | % Variance | Approved FTEs | FTE Variance Over FY 2024 |
| Special Purpose Revenue | 90.60 | 79.24 | 11.4 | 13% | 90.60 | 83.30 | 7.30 | 8% | 90.60 | - |
| Federal Grant Funds | 3.00 | 2.91 | 0.1 | 3% | 3.00 | 2.35 | 0.65 | 22% | 3.00 | - |
| Gross Funds | 93.60 | 82.15 | 11.5 | 12% | 93.60 | 85.65 | 7.95 | 8% | 93.60 | - |



PUBLIC SERVICE COMMISSION

District of Columbia

Your Energy. Your Voice.



Public Service Commission of the District of Columbia
1325 G Street NW, Suite 800, Washington, DC 20005



202-626-5100



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2025 ANNUAL REPORT