



PUBLIC SERVICE COMMISSION

District of Columbia

Your Energy. Your Voice.



2022-2023

ANNUAL REPORT

TRANSITION: TOWARD A
CLEAN ENERGY FUTURE





**PUBLIC SERVICE
COMMISSION**

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2022-2023 ANNUAL REPORT



Emile C. Thompson
Chairman



Richard A. Beverly
Commissioner



Ted Trabue
Commissioner

The Honorable Muriel Bowser
Mayor, District of Columbia
Executive Office of the Mayor
1350 Pennsylvania Avenue NW Suite 316
Washington, DC 20004

Dear Mayor Bowser:

The Public Service Commission of the District of Columbia (DCPSC) has the honor of submitting to you its combined 2022 and 2023 Annual Report, titled: "Transition: Toward a Clean Energy Future."

The last two years have marked a shift in our pandemic response, with the resumption of in-person events and creation of return-to-work policies. The DCPSC continues to adapt to this shifting landscape and remains proud of the substantial progress we've made in serving the best interests of District residents and businesses, and in serving as a leading national model for clean energy initiatives.

This report highlights the Commission's achievements and summarizes expenditures against our 2022 and 2023 budgets. The report also forecasts some of our next steps for 2024. The Commission's work was guided by our mission to serve District residents by ensuring that financially healthy utility companies provide safe, reliable, and high-quality services at reasonable prices, while also promoting the District's climate goals.

Respectfully submitted,

Emile C. Thompson
Chairman

Richard A. Beverly
Commissioner

Ted Trabue
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MESSAGE FROM CHAIRMAN THOMPSON

I'm grateful for the opportunity to present this year's annual report as the Chairman of the Public Service Commission of the District of Columbia. The past two years have been marked by significant transitions for the DCPSC. We have expanded our mandate to include an increased emphasis on renewable energy, welcomed new staff and Commissioners, resumed in-person events, and continued to assist District of Columbia residents in navigating their utility services. This time has only made the Commission better equipped to fulfill our mission, and is the impetus for this year's theme. "Transition: Toward a Clean Energy Future" speaks to the many changes the Commission has undergone during 2022 and 2023, and how each of these transformative moments prepare us, and the District, for the years to come.

As evidenced in this report, the DCPSC continues to pursue innovative renewable energy solutions, oversee the administration of reliable and affordable utility service to the District of Columbia, and educate residents on the programs and resources available to them. Our city sits in a unique position, with the vast majority of our energy being imported by neighboring jurisdictions. While this makes accomplishing the District's goals for renewable energy challenging, the Commission stands ready to face this challenge head on.

This year we've made great strides in actualizing the city's goal to achieve 100% renewable energy in the District by 2032 and 15% of electricity from solar in and around the District by 2041. Notably the Commission awarded a pilot project contract to create a community heat pump as a part of its PowerPath DC initiative.

We were able to make these strides in part because, for the first time in a little over a year, we had a fully staffed Commission. Additionally, in January 2023 we welcomed a new Executive Director.

This period of transition has certainly been a welcome one. All of us look forward to what 2024 has in store, and the ways in which we will ensure the District of Columbia remains a leader in aggressively pursuing our clean energy initiatives and goals.

Emile C. Thompson



TRANSITION: TOWARD A CLEAN ENERGY FUTURE



In 2022, DC ranked sixth on the 2022 State Energy Efficiency Scorecard from the American Council for an Energy-Efficient Economy.

Above: Solar installations at Nationals Park and atop the Royal Courts Apartments in Ward 8

AT A GLANCE (2022 - 2023)

Over the last two years, the DCPSC has made great strides helping the District reach its aggressive clean energy goals. **Those goals are some of the most ambitious in the nation:**



100%
renewable energy
by **2032**



15%
of electricity
from solar energy
sources by **2041**



50%
reduced
greenhouse gas
emissions by **2032**



**Carbon
Neutrality**
by **2045**



2022

The 2022 and 2023 Renewable Energy Portfolio Standard Reports highlight the continued growth in solar energy generator applications in the District, as well as the significant increase in Community Renewable Energy Facilities (CREFs).



JAN 2023

The District of Columbia Clean Energy Summit: Path to Decarbonization in January, hosted by the DCPSC, drew local and national experts to discuss the District's aggressive clean energy goals, supplier diversity, affordability, and the innovative strategies that can be utilized to help the city meet those goals.



FALL 2023

The DCPSC awarded a contract for a pilot project that marks the first effort in the District to build a comprehensive community heat pump system. The project will replace conventional fossil fuel-based space conditioning systems and enhance and modernize the District's energy distribution infrastructure.

PROGRESS TOWARD A CLEAN ENERGY FUTURE

The District of Columbia is a national leader in sustainability, with some of the most aggressive renewable energy standards in the country. The DCPSC has a clear vision for realizing a clean energy future and, in 2023 took, a critical step forward in actualizing this vision.



POWERPATH DC

The DCPSC awarded a \$2.5 million contract to Preservation for Affordable Housing (POAH) in November 2023 for a community geothermal pilot project at Barry Farm Redevelopment in Ward 8. This pilot project is the first of several to come out of the Commission's PowerPath DC initiative, and is an important step in creating a clean energy future.

This pilot project marks the first initiative in the District to include a comprehensive community heat pump system. The project will replace conventional fossil fuel-based space conditioning systems and enhance and modernize the District's energy distribution infrastructure. The geothermal heat pump pilot project at soon-to-be redeveloped Barry Farm will modernize heating and cooling systems by harnessing the earth's consistent underground temperature. This innovative approach not only promises to reduce energy consumption significantly, but also contributes to the development of environmentally responsible, cost-effective, and comfortable living conditions. This project reflects the Commission's unwavering commitment to sustainable energy solutions and helping the District achieve its clean energy goals.



Established in 2015, PowerPath DC outlines the critical next steps for realizing a more reliable, sustainable, affordable, and resilient energy grid. The initiative was established to identify technologies and policies that could modernize the District's energy delivery system. In order to effectively do this work, the Commission established the Pilot Projects Governance Board. This board is responsible for reviewing, selecting, and overseeing innovative pilot projects and studies that are in line with the PowerPath DC vision statement. PowerPath DC works to ensure that the energy delivery system is safe, reliable, affordable, sustainable, interactive, and secure, and in alignment with the Clean Energy DC Plan.

CLEAN ENERGY ACT COMPLIANCE

The Clean Energy Omnibus Amendment Act of 2018 (also known as the Clean Energy Act) significantly increased the District's Renewable Energy Portfolio Standard. This legislation created ambitious goals for the District — achieving **100% renewable energy by 2032** and **10% of electricity from solar in the District by 2041**. The Local Solar Expansion Act amended these goals to mandate **15% local solar by 2041**. The DCPSC plays a vital role in ensuring the District remains compliant with the Clean Energy Act. The Commission has:

- Certified **2,147 new solar facilities for participation in the District's Renewable Portfolio Standards (RPS) program, including 82 new CREFs**. As a result, the District had over 15,100 systems certified for the city's RPS program as of the end of 2022, including 301 CREFs.
- **Approved an initial Power Purchase Agreement (PPA)** from Pepco for a new solar facility to provide 5% of the utility's standard offer service load. While this agreement was terminated, the Commission has directed Pepco to file a new PPA with more flexible terms.
- Continued to preside over **climate policy proceedings** that determine if utility or energy companies under the DCPSC's oversight are meeting and advancing the District's clean energy and climate goals and then take action, where necessary.

ANNUAL RENEWABLE ENERGY PORTFOLIO STANDARD REPORT

Each year, the Commission publishes its Renewable Energy Portfolio Standard Report, with the latest data on the DCPSC's work found in the 2023 report. On May 1, the Commission published the 2023 Renewable Energy Portfolio Standard report. Required annually under the Renewable Energy Portfolio Standard Act, this report highlights the continued growth in solar energy generator applications in the District, as well as the significant increase in CREFs. Nearly 2,150 new solar energy systems, including 82 CREFs, were certified for the District's Renewable Energy Portfolio Standard Program in 2022, despite lingering pandemic conditions and other market challenges, such as supply chain issues. Previous Renewable Energy Portfolio Standard reports can be found at <https://bit.ly/RPSreports>.



DCPSC Chairman Emile Thompson joins U.S. Department of Energy Secretary Jennifer Granholm and staff from the DC Sustainable Energy Utility at a ribbon-cutting ceremony for a new CREF supporting the District's Solar for All program in Ward 5.



During 2022, Commission staff certified a total of 2,147 new solar systems. Each year the District is required to generate a certain amount of power through solar panels. Increasing the total number of solar systems gets the city one step closer to this goal.

DISTRICT OF COLUMBIA
CLEAN ENERGY SUMMIT
PATH TO DECARBONIZATION

CLEAN ENERGY SUMMIT: PATH TO DECARBONIZATION

In January 2023, the Commission held the 2023 District of Columbia Clean Energy Summit: Path to Decarbonization. This was the second Clean Energy Summit hosted by the DCPSC, drawing local and national experts. The summit again brought together

federal, state, local, and industry leaders to discuss the District's aggressive clean energy goals, and the innovative strategies that can help the city meet those goals. Additionally, it showcased the collective power of stakeholders working together toward a clean energy future. The DCPSC also used the summit as an opportunity to help advance conversations around diversity, equity, and inclusion in energy by assembling diverse panels of experts and curating questions that explored the socioeconomic and racial impacts of the clean energy transition.

Introduced by DC Councilmember Kenyan R. McDuffie, attendees at the 2023 summit heard from keynote speaker Willie Phillips, who was at the time Acting Chairman of the Federal Energy Regulatory Commission. During his opening remarks, Chairman Phillips talked about the importance of investing in the clean energy transition and how it is possible to take action on both the climate crisis and environmental justice. His remarks concluded by reminding attendees that we must "do the best that we can with all that we can."

Attendees also participated in three panels: The Inflation Reduction Act and Infrastructure Investment and Jobs Act, Workforce and Supply Chain Development, and Affordability. Panelists discussed how stakeholder feedback on tax credit, rebate, and energy efficiency program design is critical to creating effective, impactful programs; the importance of reducing the energy burden on low-income households; and how energy efficiency is critical to ensuring utilities are affordable. Additionally, panelists discussed the important role of regulators, manufacturing, and supply chains in clean energy. Building equitable clean energy manufacturing and supply chains creates quality, in-demand jobs and programs. Finally, panelists detailed how financial investments made from funds from the Inflation Reduction Act and Infrastructure Investment and Jobs Act will bolster initiatives aimed at reducing greenhouse gas emissions, and how making electric vehicles more accessible and affordable will help reduce the use of petroleum.

Watch a recording of the summit at dcpSC.org/CES.



Tobias Whitney (Fortress Information Security) and Arlen Herrell (District Department of Employment Services) speak at the 2023 summit.

THE SUMMIT BY THE NUMBERS:



850+
Registrants



100+
Government agencies, utility companies, federal agencies, nonprofit organizations, corporations, and clean energy stakeholders represented



25+
clean energy solutions discussed

RATE CASES

As the utility regulator, the DCPSC must guarantee that a utility's rates are fair and reasonable. The Commission initiates formal rate case proceedings whenever a utility company submits an application seeking a rate increase for utility service. In ruling on a rate case, the DCPSC must balance competing interests and ensure that financially healthy utility companies provide safe, reliable and quality utility services at reasonable rates for the District.



PEPCO

In 2019, Pepco requested an increase to the existing electric distribution rates in the District by \$162 million through a multiyear rate plan (MRP) for the years 2020 through 2022. The DCPSC approved a Modified Enhanced Multiyear Rate Plan (Modified EMRP) from Pepco that gradually increased rates over those years (Formal Case No. 1156).

The Modified EMRP included, among other things:

- A **33% reduction in revenue requirements** from Pepco's original \$162.0 million MRP proposal;
- A total package of **\$11.4 million of Pepco shareholder-funded customer benefits** including \$7.8 million for residential and streetlight bill offsets, and \$3.6 million of credits for residential customers;
- A **\$5 million small commercial customer energy efficiency program**, encompassing rebates and loans;
- A set of **tracking performance incentive mechanisms** focused on the District's climate and clean energy goals; and
- A clause that **prohibited Pepco from filing a new MRP application** until at least January 2, 2023, with rates to have become effective no earlier than January 1, 2024.

In April 2023, Pepco applied for approval to increase rates through the implementation of a MYP, also referred to as the "Climate Ready Pathway," for its electric distribution service (Formal Case No. 1176). In addition to increasing rates, the "Climate Ready Pathway" details investments that Pepco would make from 2024-2026 to support clean energy programs and technologies.

Pepco's proposal would result in an average monthly increase of \$6.13 for District residents on their electric bill over the three year-period contemplated in the proposal. This case is still pending before the Commission.



WASHINGTON GAS

Washington Gas (WGL) submitted an application in April 2022 requesting a \$53 million revenue increase. After reviewing the entire record, the Commission approved a \$24.6 million revenue increase, representing 54% less than WGL's request. The Commission estimates that under the new rates the average residential heating customer's overall bill will increase by approximately \$7.63 per month, or 7.9% on a total estimated bill of \$104.24. The decision, informed by the Commission's investigation and community hearings, addresses operational expenses, affordability, and the District's climate goals.

To support low-income households, the Commission approved a WGL proposal to cut the total monthly customer charge by 50% during non-heating months, providing an annual \$50 credit for eligible Residential Essential Service customers. The DCPSC's measured approach reflects commitment to fiscal responsibility, consumer protection, and environmental goals, ensuring reliable natural gas services in line with community needs.

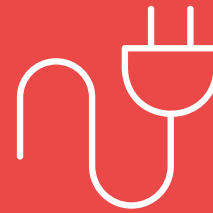


TRANSITION: UPDATES ON KEY INITIATIVES

Clockwise, from left: DC PLUG groundbreaking in Ward 3; an engineer inspects an electrical substation; DCPSC Pipeline Safety Engineer Rafael Bohorquez speaks with a utility worker in the field.



DCPSC staff join representatives from Pepco for a tour of the Mt. Vernon substation.



Established in 2013, DC PLUG is a public-private partnership between Pepco, the District Department of Transportation, and other District agencies. Overseen by the Commission, DC PLUG has a total investment of \$483 million.

INITIATIVE UPDATES

The DCPSC plays an important, integral role in ensuring that utilities are affordable and reliable, that the District meets its clean energy goals, and that the city remains a leader in its use of renewable energy.

DC PLUG

The DC Power Line Undergrounding initiative (DC PLUG) is enhancing the reliability and resilience of the District's energy grid by placing vulnerable overhead distribution lines underground in Wards 3, 4, 5, 7, and 8. DC PLUG benefits District residents by reducing the severity of power outages during major storms, thereby improving reliability and resiliency.

The Commission provides critical oversight to the initiative, including reviewing reports and related followings, initiating follow-up actions, and attending monthly District Department of Transportation utility construction coordination meetings. In January 2022, the Commission approved the Third Biennial Plan that allocates \$85 million for four underground distribution lines.

THE CAPITAL GRID PROJECT

The Capital Grid Project is Pepco's long-term electric utility initiative to address updates for aging infrastructure, enhance system resiliency, improve reliability, and increase in power supply. The project is providing a networked

high-voltage transmission system, while also providing about 70 megawatts of additional hosting capacity for future distributed energy resources (DER), with an initial budget of \$850 million to be split between both DC and Maryland customers.

The DCPSC actively monitors and manages the following updates on the project:

- A **new 10-mile, 230 kV underground transmission line construction** which will affect all the wards in the District. Construction started on March 30, 2020, and is expected to be completed by 2029.
- The construction of the **Harvard Substation in Columbia Heights** began in August 2020 and was completed in 2023.
- The construction of the **Mt. Vernon Substation in the NoMA neighborhood** began in April 2021, and is expected to be completed in 2024.
- Both the **Harvard and Mt. Vernon substations operate using state-of-the-art switchgear equipment** in an above-ground indoor facility and will become 230 kV/13 kV substations with an initial capacity of 140 MVA.

IMPROVING DC'S INFRASTRUCTURE WITH PROJECTpipes

PROJECTpipes is WGL's accelerated 40-year pipeline replacement program. With DCPSC approval and oversight, this program aims to modernize 1,200 miles of the District's gas distribution system. The project, which began in 2014, is divided into phases. Over the past two years, the Commission has provided oversight and support to WGL in completing Phase II of the project, which included additional compliance reporting and an audit of WGL's implementation of PROJECTpipes.

ELECTRIC VEHICLES AND INCREASING EFFICIENCY

Electric vehicle (EV) transition is a key strategy identified by the Commission to reduce the District's dependence on fossil fuels, as well as decrease air pollution and greenhouse gas emissions. The DCPSC promotes the use of EVs through make-ready infrastructure, including increasing the number of public chargers and DC fast chargers for taxis and rideshare vehicles.

The DCPSC has also launched its Whole Building Deep Energy Retrofit Program that assists affordable multifamily building owners in the District with energy efficiency retrofit financing and helps them identify other energy programs that could minimize their buildings' energy usage. The program is targeted primarily toward both affordable multifamily units, and master metered multifamily buildings in the District.



DCPSC Damage Prevention Inspector James Modozie photographs a utility work site.





From left: A resident of the Robert L. Walker House in Ward 8 receives Winter Ready DC supplies; DCPSC Racial Equity Officer Shanelle Patterson demonstrates bicycle-powered electricity generation at PARK(ing) Day in Ward 8; DCPSC Consumer Services Specialist Aaron Aylor assists a District resident at an Energy Efficiency Day event at the Southwest Library in Ward 6.

OUTREACH AND ENGAGEMENT

THE DCPSC IN THE COMMUNITY

Community engagement is one of the Commission's three goals for successfully carrying out its mission. Through the Commission's outreach, it engages with District residents and community groups so the Commission can understand their concerns and share updates on the DCPSC's consumer programs and initiatives.

The DCPSC reached numerous residents in all eight wards of the District in 2022-2023 through 107 community engagement events. The Commission also hosted or sponsored 29 events during this two-year period and collaborated with other District agencies 56 times. This section provides a snapshot of some of the Commission's community engagement and outreach work over the last two years.

SUMMER READY DC AND WINTER READY DC

For the last eight years, the Commission has managed their Summer Ready DC and Winter Ready DC campaigns. These campaigns help District residents prepare for both hot and cold weather and weather-related events by offering home weatherization items, information on utility assistance programs, and resources on how to cut energy costs throughout the hotter and colder months. Summer Ready DC and Winter Ready DC are some of the main ways

the DCPSC interacts with District residents throughout the year.

A key piece of the Winter Ready DC campaign is its website, which provides residents with tips and tricks for saving money on their winter utility bills, as well as the winter weatherization kits that participating residents receive.

The site features:

- A list of supplies residents should have in their homes in case of a major snowstorm or power outage;
- Suggestions on how residents can prepare both the interior and exterior of their homes for the winter to save money on utility bills; and
- An instructional video on how residents can weatherize their homes for the cold weather.

Through its Summer Ready DC campaign, the Commission reached over 550 residents. During its Winter Ready DC campaigns in 2022 and 2023, the Commission distributed 2,250 winter weatherization items to District residents. Additionally, the Winter Ready DC campaign's website had more than 7,000 views – meaning DC residents were learning about how to weatherize their homes and participate in the campaign.

These items assist DC residents in keeping their utility bills low by sealing gaps around doors and windows to prevent drafts and adding insulation, ultimately adding insulation, reducing the need for heating or cooling and keeping energy bills low.



Items available to residents during the Summer Ready DC campaign included:

- Smart LED light bulbs;
- Weatherstripping;
- A reusable tote bag;
- Cooling towels; and
- A cold/hot pack.



Items available to residents during the Winter Ready DC campaign included:

- Draft stops;
- Window insulation kits;
- Ice scrapers;
- Mug sleeves; and
- An insulated tote bag.



From left: DCPSC Office of Consumer Services staff Amarjeet Kaur, Aaron Aylor, and Margaret Moskowitz

SUCCESSFUL COMPLAINT MEDIATION RESOLUTIONS

As a part of its mandate, the DCPSC facilitates a complaint mediation program with Pepco, WGL, Verizon DC, and other competitive utility suppliers. The complaint mediation program allows District residents to have the Commission formally investigate any programs, issues, or concerns they may have with a utility company. If the DCPSC cannot successfully resolve a complaint, residents can request a formal hearing in writing. The complainant can also have the Office of the People's Counsel provide free legal representation at such a hearing. In the case of billing disputes, the DCPSC engineering staff may also conduct electric and natural gas meter tests upon request.

In fiscal year 2022, the DCPSC maintained high resolution rates in its informal mediation process, with:

- **279 of 285, or 99.2%**, of Pepco complaints resolved.
- **254 of 255, or 99.6%**, of WGL complaints resolved.
- **111 of 111, or 100%**, of Verizon complaints resolved.



Attendees of the inaugural DCPSC Chat & Chew Series for diverse suppliers join DCPSC Executive Director Quincy Booth and Commissioner Ted Trabue

A MORE INCLUSIVE FUTURE

In 2019, the Commission formed a first-of-its-kind Advisory Council on Utility Supplier and Workforce Diversity. During the Council's first few years, it focused on providing expert advice and recommendations on improving diversity and inclusion within DC's energy workforce and utility suppliers. Since then, the DCPSC's commitment to diversity, equity, and inclusion continues to lead the nation. In 2022 and 2023, the Council collaborated with utility suppliers to track and measure their diversity and inclusion efforts, including a capacity-building program for Black-owned businesses and an analytics program tracking diverse spending trends.

PROMOTING PROGRESS: SUPPLIER DIVERSITY

Building on the Memoranda of Understanding (MOU) signed among local utility companies in 2021, the Commission held its first Supplier Diversity Hearing in 2022 with Pepco, WGL, and Verizon. The MOU encourages the utilities to award at least 25% of their total procurement spend to minority-, women-, service-disabled veteran-, veteran-, and/or LGBTQ-owned businesses as well as not-for-profit companies. The MOU promotes and widens business opportunities to more District-based organizations and residents, and reflects the District's diversity. During the hearing, the utilities presented their progress, with each of the Utilities meeting or exceeding the 25% goal.

The Commission also held a panel discussion during this inaugural hearing in which attendees heard from key representatives from the National Utilities Diversity Council, DC Department of Small and Local Business Development, Volt Energy, and the DC Infrastructure Academy. Panelists shared ideas and insights that ultimately highlighted the experiences of diverse businesses and stakeholders who work with, and for, the District community and utilities.

In July 2023, the Commission held its second supplier diversity hearing. The DCPSC again evaluated the utilities' commitment to the voluntary MOU and determined if their results were indicative of quantifiable improvements. DCPSC Commissioners reviewed the quantitative data provided by the utilities and engaged with both the utilities and suppliers for qualitative data. All three utility companies expressed their dedication to supplier diversity and their continuous efforts to improve and surpass diversity goals in their procurement practices. Each utility company is still in compliance with the MOU. A full recording of the 2023 Supplier Diversity Hearing can be found on the Commission's YouTube channel.

LOOKING INWARD: CREATING AN INCLUSIVE WORKPLACE

Black History Month

The Commission celebrated Black History Month by recognizing the Black Commissioners who helped shape the Commission and the field of utility regulation in years past. This recognition included creating a video honoring former Commissioners and hosting a moderated discussion about how the agency has changed over the years, the impact of previous Black Commissioners, and the future of the DCPSC.

Women's History Month

The Commission celebrated Women's History Month in March 2023 by participating in the Mayor's 5th Annual HerStory 5K Run/Walk. The DCPSC also hosted a conversation between former Chairman of the DCPSC Betty Ann Kane and former DC Council Chair Linda Cropp. Finally, the Commission named Infrastructure & System Planning Chief Poorani Ramachandran and Deputy General Counsel Angela Lee winners of the 2023 DCPSC Women's Leadership Awards.

Because You Matter Committee

The Because You Matter Committee, a new internal DCPSC committee staffed with volunteers from across the Commission, is a safe space for staff to meet, discuss, and plan activities that embrace and promote an environment of belonging and inclusion, with a primary goal of elevating diversity, equity, inclusion, and justice by intentionally identifying and managing bias blind spots. Committee members work to ensure that staff feel valued, empowered, and motivated to work towards the Commission's mission, vision, and goals. Through open dialogue, collaboration, and the implementation of various activities, the committee enhances the Commission's overall culture and makes a positive impact on the diverse residents of the District of Columbia.

From top: DCPSC staff join staff from The Salvation Army to donate Angel Tree program gifts for local youth; DCPSC Chairman Emile Thompson and Commissioner Ted Trabue with former DCPSC Chairman Betty Ann Kane, former D.C. Council Chair Linda Cropp, and Washington Informer Publisher Denise Rolark Barnes; 2023 DCPSC Women's Leadership Award winners Poorani Ramachandran and Angela Lee.





TRANSITION: NEW COMMISSION, SAME MISSION



Clockwise, from bottom: Youth examine giveaway items at a DCPSC Summer Ready DC popup event; DCPSC Commissioner Ted Trabue, Chairman Emile Thompson, and Commissioner Richard Beverly; Building construction in Navy Yard.

COMMISSIONERS

The Commission is headed by a Chairperson and two Commissioners, all of whom are appointed to 4-year terms by the Mayor, with the advice and consent of the DC Council.

CHAIRMAN EMILE C. THOMPSON

Emile C. Thompson was appointed to the Public Service Commission of the District of Columbia by Mayor Muriel Bowser in 2021 and re-appointed as Interim Chairman on December 1, 2021. He was confirmed as Chairman on June 7, 2022.

Before the Commission, Chairman Thompson was an Assistant United States Attorney in the U.S. Attorney's Office for the District of Columbia, serving as a Deputy Chief. He has also served as a Principal Member of the DC Water Board of Directors since 2016. Chairman Thompson began his career as a law clerk for the Honorable (Ret.) Herbert B. Dixon, Jr. of the Superior Court of the District of Columbia. He also served as a senior advisor to the Mayoral Administrations of Vincent Gray and Muriel Bowser.

Chairman Thompson is an active member of the National Association of Regulatory Utility Commissioners (NARUC), representing public service commissions that regulate telecommunications, energy, and water utilities. He serves as Co-Chair of the Commission Chairs Council, which provides a forum for Commission Chairs to discuss pertinent issues that affect Commissions nationwide. In addition, he serves as Vice Chair of the Committee on Critical Infrastructure and is a member of the NARUC Committee on Energy Resources and the Environment. He serves on the Advisory Board of the Financial Research



Institute and the Critical Consumer Issues Forum. He also serves on the Board of Directors of the Organization of PJM States, Inc. Chairman Thompson graduated from Morehouse College with a degree in Computer Science and minors in Math and Biology. He obtained his law degree from Wake Forest University.

Born in Washington, DC, Chairman Thompson resides here with his wife and children. He is active in the DC community serving as a board member of the Abramson Scholarship Foundation and is a former board member of the Boys and Girls Club of Greater Washington. He also serves as an adjunct professor at American University Washington College of Law.



COMMISSIONER RICHARD A. BEVERLY

Richard A. Beverly served as General Counsel to the Public Service Commission until he was appointed as Commissioner by Mayor Bowser in 2016 and re-appointed on December 7, 2021. His current term ends on June 30, 2024.

Commissioner Beverly graduated from Howard University Magna Cum Laude. He obtained a Juris Doctor from American University in 1981 and became a member of the District of Columbia Bar that same year.

He entered the DC government as a hearing officer with the Office of Employee Appeals in 1983 and quickly rose to the position of General Counsel, a position where he gained extensive administrative law and litigation experience. During this time, he also served as an Advisory Neighborhood Commissioner and as a volunteer arbitrator for the Better Business Bureau.

In 1997, the Chairperson of the Commission asked Commissioner Beverly to accept a position as General Counsel, and he served in that position until obtaining a presidential appointment to serve as a member of the U.S. Department of Labor's Administrative Review Board (ARB). The ARB functioned as an appellate review board for decisions of federal administrative law judges.

In 2002, a new Commission Chairperson asked Commissioner Beverly to return as an advisor, and he was later unanimously asked by all three Commissioners to again serve as general counsel.

In addition to being a member of the DC Bar, Commissioner Beverly is also a member of the Bar for the U.S. District Court for the District of Columbia and the Bar for the U.S. Court of Appeals for the District of Columbia.

Commissioner Beverly is a longtime resident of the District of Columbia.

COMMISSIONER TED TRABUE

Ted Trabue was appointed to the Public Service Commission of the District of Columbia by Mayor Muriel Bowser and was confirmed by the Council of DC on December 20, 2022. His current term ends June 30, 2026.

Commissioner Trabue previously served as the Managing Director of the District of Columbia Sustainable Energy Utility (DCSEU) from 2011-2022. Prior to that, he was the Vice President for District of Columbia Affairs at Pepco, worked at the Greater Washington Board of Trade as Staff Director for Critical Issues for the District of Columbia and Maryland,

and served as Chief of Staff for former Council of DC Chairman Linda Cropp.

Commissioner Trabue served on the District of Columbia State Board of Education for more than five years, including as President from 2010- 2012 and as Vice President in 2009.

Commissioner Trabue is a fourth generation Washingtonian and, like his mother and grandmother, he attended District of Columbia Public Schools. He received a degree in Economics from Dartmouth College and holds a law degree from Howard University School of Law.





**PUBLIC SERVICE
COMMISSION**

The DCPSC's mission is at the heart of the Commission's work. It informs the DCPSC's goals, decisions, and initiatives in serving District residents. It also links to the District of Columbia's energy and climate action policies.

OUR MISSION

The mission of the Public Service Commission of the District of Columbia is to serve the public interest by ensuring that financially healthy utility companies provide safe, reliable, and quality utility services at reasonable rates for District of Columbia customers, while fostering grid modernization, conservation of natural resources, preservation of environmental quality and advancement of the District's climate policy commitments.

We do this by:

- Motivating customer- and results-oriented employees
- Protecting consumers by ensuring public safety, reliability, and quality services
- Regulating monopoly services to ensure their rates are just and reasonable
- Fostering fair and open competition among service providers
- Conserving natural resources and preserving environmental quality
- Resolving disputes among consumers and service providers
- Educating consumers and informing the public

OUR GOALS

The Commission has identified three goals for carrying out its mission.

GRID MODERNIZATION

The Commission's top priority is modernizing the District's distribution energy delivery system. A modern grid is essential for deploying solar and other renewable energy resources in order to achieve the District's clean energy commitments.

INFRASTRUCTURE ENHANCEMENTS

The Commission works to ensure that the District's energy delivery system remains safe, reliable, and affordable while also becoming more sustainable, interactive, and secure.

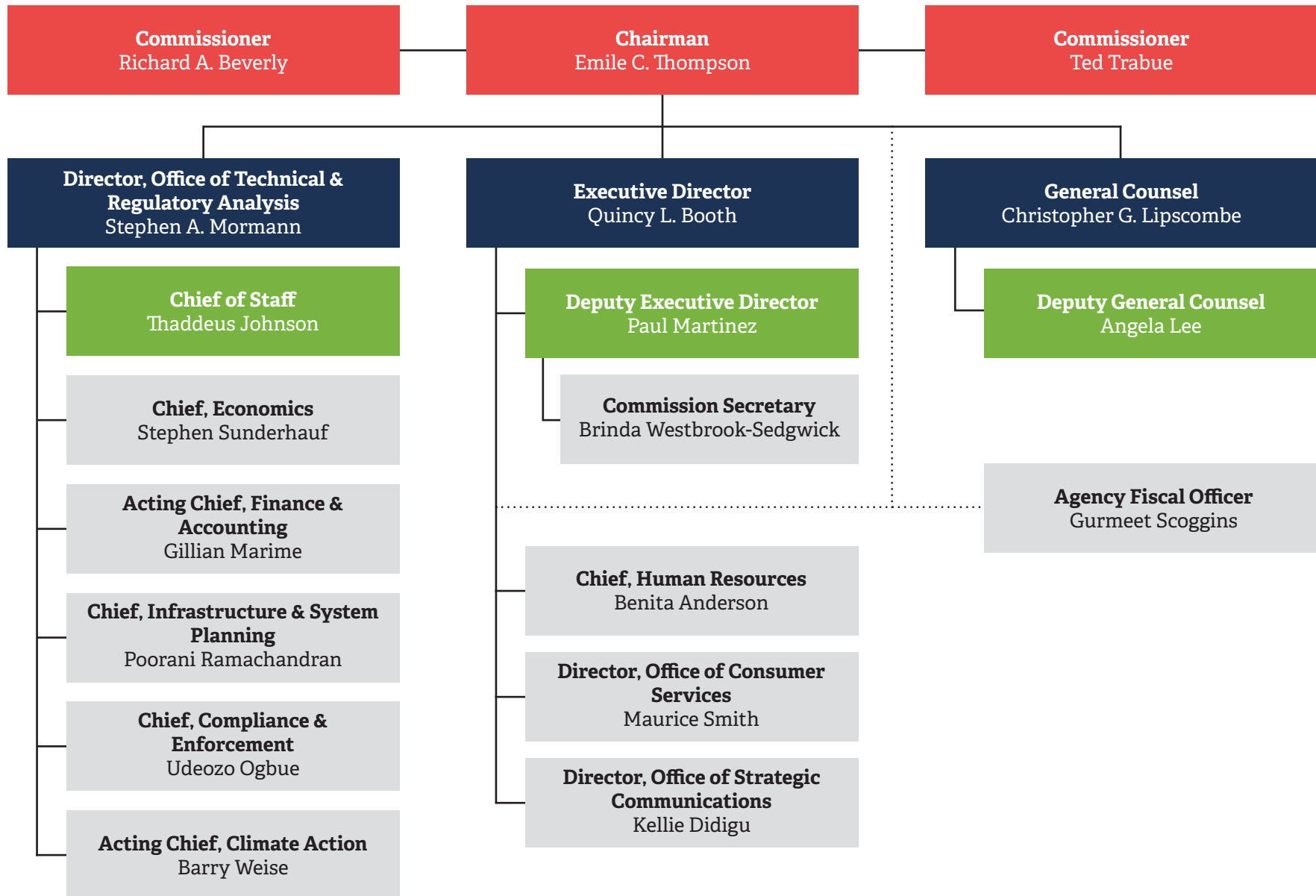


COMMUNITY ENGAGEMENT

The Commission conducts its operations in a transparent way, engaging DC customers through an aggressive outreach program, using social media, traditional media, community events and programs, and the DCPSC's website. The Commission's Consumer Service Specialists interact with the public daily while resolving consumer complaints and other issues.



ORGANIZATIONAL STRUCTURE (as of DEC. 31, 2023)



PUBLIC SERVICE COMMISSION OF THE DISTRICT OF COLUMBIA

OFFICES

Office of the Executive Director (OED)

The Office of the Executive Director (OED) oversees the administrative offices of the Commission. The Executive Director is the performance officer for the Commission, responsible for developing and assuring completion of all strategic planning initiatives as well as overseeing the agency's budget and financial management. The Deputy Executive Director, Chief of Human Resources, the Director of Strategic Communications, and the Director of Consumer Services report to the Executive Director.

Office of the Deputy Executive Director (ODED)

The Office of the Deputy Executive Director (ODED) is responsible for overseeing a variety of management and administrative areas, including information technology, contracts and procurements, facility management, vehicle administration, and other Commission administrative programs and projects. The Commission Secretary also reports to the Deputy Executive Director.

Office of Technical & Regulatory Analysis (OTRA)

The Director of the Office of Technical & Regulatory Analysis (OTRA) advises the Commissioners on accounting, economic, engineering, clean energy, and financial issues in formal cases that are before the DCPSC. OTRA staff also monitor electric, natural gas and local telecommunications markets at the retail and wholesale levels. OTRA conducts compliance reviews and audits and manages formal cases and investigations. Staff conduct annual surveys to gauge the status of local competition in the District. OTRA analyzes the electric and gas utilities' climate policy plans and targets, including reductions in greenhouse gas emissions, energy efficiency objectives, and other demand-side management programs. OTRA is subdivided into five technical offices: Office of Economics, Office of Finance & Accounting, Office of Infrastructure & System Planning, Office of Compliance & Enforcement and Office of Climate Action.

Office of the General Counsel (OGC)

The Office of the General Counsel (OGC) is responsible for all legal issues involving the day-to-day operations of the Commission, as well as a broad spectrum of issues that relate to the Commission's regulatory responsibilities. OGC represents and advises the Commission on all actions and proceedings set forth in the enabling statute or any other legislation. The staff of attorneys prepare orders, advisory memoranda, and assist the Commissioners in conducting all proceedings of the Commission.

Office of Strategic Communications (OSC)

The Office of Strategic Communications (OSC) oversees internal and external communications efforts, including stakeholder engagement initiatives, media relations, and other digital efforts, and maintains the DCPSC brand identity. OSC develops and disseminates all materials intended for external stakeholders, including members of the public, the press, the DC Council, the Mayor, and District/federal agencies, as well as internal communications for staff. The office prepares public notices, press releases, newsletters, social media updates, website updates, explanatory videos, and other materials.

Office of the Commission Secretary (OCMS)

The Office of the Commission Secretary (OCMS) is responsible for maintaining the official files of the Commission. The office serves as the custodian of the official files and documents, ensuring their safety and integrity, and serves as a distribution point for the public's access to Commission filings, orders, and other documents.

Office of Consumer Services (OCS)

The Office of Consumer Services (OCS) mediates utility company complaints and inquiries as well as manages public and community outreach programs. OCS provides complaint and informational services to utility consumers, informs the Commission of local and national consumer-related trends, and provides the Commission with information on how well the utility companies serve their customers. OCS engages with individuals and community groups across the District to create a dialogue and understand residents' concerns.

Office of Human Resources (OHR)

The Office of Human Resources (OHR) provides human resource services to the DCPSC so that it can recruit, hire, manage, train, retain and motivate a qualified and diverse workforce. The office also facilitates employee training and development to help increase productivity, enhance workforce skills and improve the Commission's internal capabilities and performance.

Office of Information Technology (OIT)

The Office of Information Technology (OIT) is the central technology support for the Commission. OIT develops, implements, and maintains the Commission's technology infrastructure and implements major enterprise applications. It establishes and oversees technology policies and standards for the Commission as well as provides technology services. OIT develops technology solutions to improve services to all offices within the Commission.

Office of the Agency Fiscal Officer (OAF0)

The Office of the Agency Fiscal Officer (OAF0) develops, implements and administers the budgeting, accounting, financial reporting and auditing systems as mandated by the District's Office of the Chief Financial Officer. These responsibilities are carried out in collaboration with the management directives of the Commission's Chairman and the Commissioners.

PUBLIC SERVICE COMMISSION OF THE DISTRICT OF COLUMBIA

BUDGET VS EXPENDITURE SUMMARY (FY 2022 - 2024)

The Commission’s budget is comprised of two primary revenue types: Operating Funds (or Special Purpose Revenue) and Grant Funds. As an independent District Government agency, the Commission’s operating budget is not funded by taxpayers, but rather by assessments levied on regulated utility companies based on their share of revenue derived in the District marketplace.

| BUDGET SUMMARY | FY 2022 | | | | FY 2023 | | | | FY 2024 | |
|--|----------------|-------------|--------------------------|------------|----------------|-------------|--------------------------|------------|-----------------|------------------------------|
| Account Group | Revised Budget | Actual Exp. | Variance: Budget vs Exp. | % Variance | Revised Budget | Actual Exp. | Variance: Budget vs Exp. | % Variance | Approved Budget | Budget Variance Over FY 2023 |
| Regular Pay - Cont Full Time | 9,414 | 8,865 | 550 | 6% | 9,686 | 9,185 | 501 | 5% | 10,898 | 1,212 |
| Regular Pay - Other | 781 | 742 | 39 | 5% | 1,070 | 956 | 114 | 11% | 1,097 | 27 |
| Additional Gross Pay | - | 521 | (521) | - | - | 487 | (487) | - | - | - |
| Fringe Benefits | 2,162 | 2,016 | 146 | 7% | 2,278 | 2,194 | 84 | 4% | 2,567 | 289 |
| Overtime Pay | - | 2 | (2) | - | - | 1 | (1) | - | - | - |
| Subtotal Personnel Services (PS): | 12,357 | 12,144 | 213 | 2% | 13,034 | 12,822 | 211 | 2% | 14,562 | 1,529 |
| Supplies And Materials | 21 | 6 | 15 | 72% | 21 | 72 | (51) | -240% | 41 | 20 |
| Energy, Comm. And Bldg Rentals | 2,178 | 2,156 | 22 | 1% | 2,350 | 2,184 | 166 | 7% | 2,335 | (15) |
| Other Services And Charges | 2,750 | 2,199 | 551 | 20% | 2,655 | 1,669 | 986 | 37% | 2,399 | (256) |
| Contractual Services - Other | 192 | 98 | 94 | 49% | 177 | 128 | 48 | 27% | 177 | 0 |
| Purchases Equipment & Machinery | 211 | 205 | 7 | 3% | 459 | 286 | 173 | 38% | 202 | (257) |
| Rentals Equipment & Other | 142 | 119 | 23 | 16% | 147 | 90 | 57 | 39% | 148 | 1 |
| Subtotal Non-Personnel Services (NPS): | 5,494 | 4,783 | 711 | 13% | 5,809 | 4,430 | 1,379 | 24% | 5,301 | (508) |
| Gross Funds | 17,851 | 16,927 | 924 | 5% | 18,843 | 17,252 | 1,591 | 8% | 19,864 | 1,021 |

| FTES | FY 2022 | | | | FY 2023 | | | | FY 2024 | |
|-------------------------|---------------|-------------|-------------------------------|------------|---------------|-------------|-------------------------------|------------|---------------|---------------------------|
| Appropriated Fund | Budgeted FTEs | Actual FTEs | FTE Variance Budget vs Actual | % Variance | Approved FTEs | Actual FTEs | FTE Variance Budget vs Actual | % Variance | Approved FTEs | FTE Variance Over FY 2023 |
| Special Purpose Revenue | 87.4 | 81.4 | 6.0 | 7% | 87.6 | 76.6 | 11.0 | 13% | 90.6 | 3.0 |
| Federal Grant Funds | 3.2 | 3.0 | 0.2 | 6% | 3.0 | 3.0 | - | 0% | 3.0 | - |
| Gross Funds | 90.6 | 84.4 | 6.2 | 13% | 90.6 | 79.6 | 11.0 | 12% | 93.6 | 3.0 |

(Dollars in Thousands)



PUBLIC SERVICE COMMISSION

District of Columbia

Your Energy. Your Voice.



Public Service Commission of the District of Columbia
1325 G Street N.W., Suite 800, Washington, D.C. 20005



202-626-5100



dcpssc.org