THE PUBLIC SERVICE COMMISSION OF THE DISTRICT OF COLUMBIA

THE FIRST 100 YEARS

RCR ASSOCIATES, LLC MARCH 15, 2013

WASHINGTON IN 1913



The District Building was completed in 1908.

The Municipal Building, Washington C., located at 14th and Pennsylvania West, is the home of the District of Combia Government. It is a beautiful white narble structure, 243 feet x 196 feet and cost ex 9211 clusive of site, nearly \$2,000,000. The District of Columbia is under the executive control of three Commissioners, two Civilian and one Army Engineer, who are appointed by the President. Congress makes its laws and pays half of the Municipal expense as an offset against non-assessment for taxes of United States property. Besides the office of the District Commissioners, the Police, Fire and Health Depts. are also located in the Municipal Building. A statue of Alexander P. Shepherd, the last Governor of the District of Columbia, by U. S. J. Dunbar, is erected in front of it.

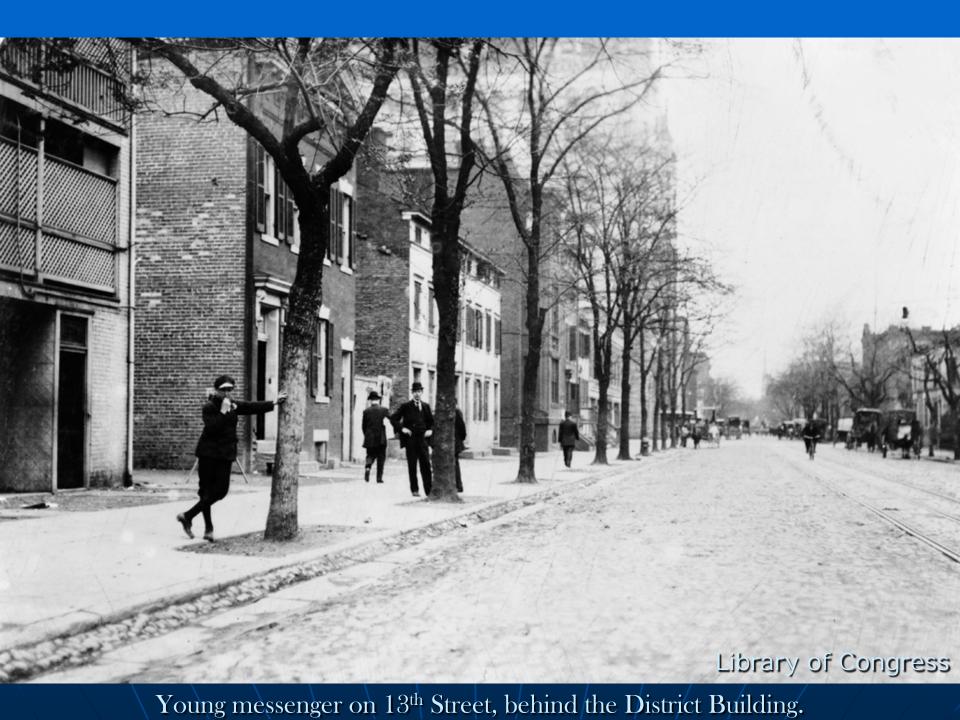
Mrs John Greger 4560 Baker Street

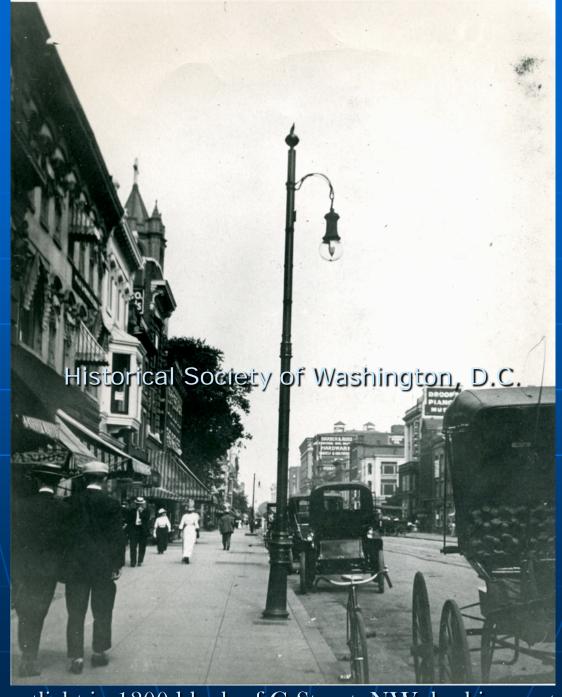
ADDRESS

Jarrived here safely. trict of control

Pub. by W. B.

trict of Columbia is under the executiv control of three Commissioners, two Civilia and one Army Engineer, who are appointed by the President. Congress makes its laws and pays half of the Municipal expense as an offset against non-assessment for taxes of United States property. Besides the office of the District Commissioners, the Police, Fire and Health Depts. are also located in the Municipal Building.

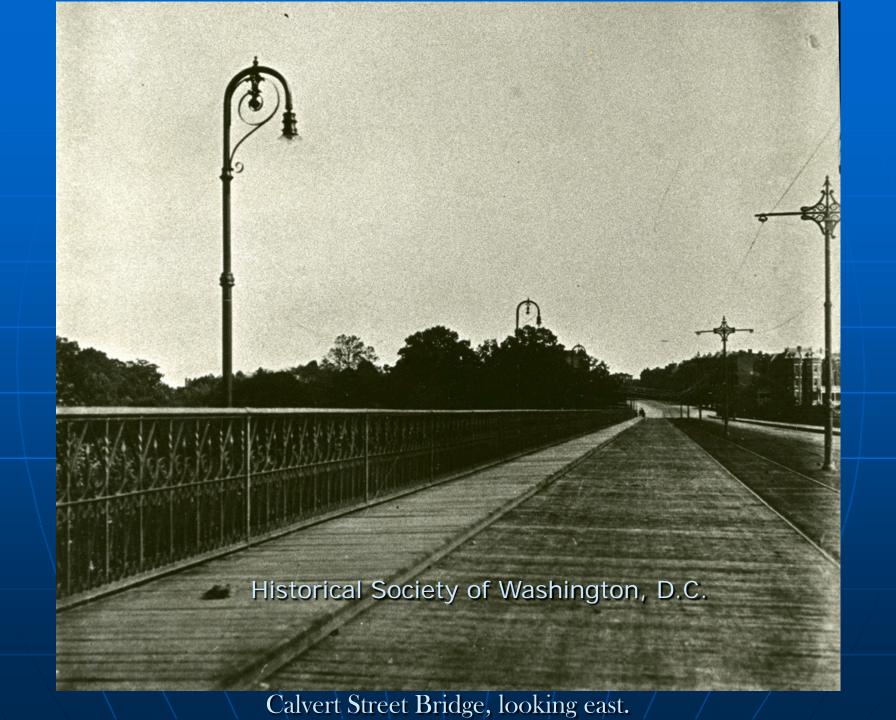




Streetlight in 1300 block of G Street, NW, looking east.



A Pepco employee changes a streetlight near the Capitol.





A gas light at 19th and H streets, NW.

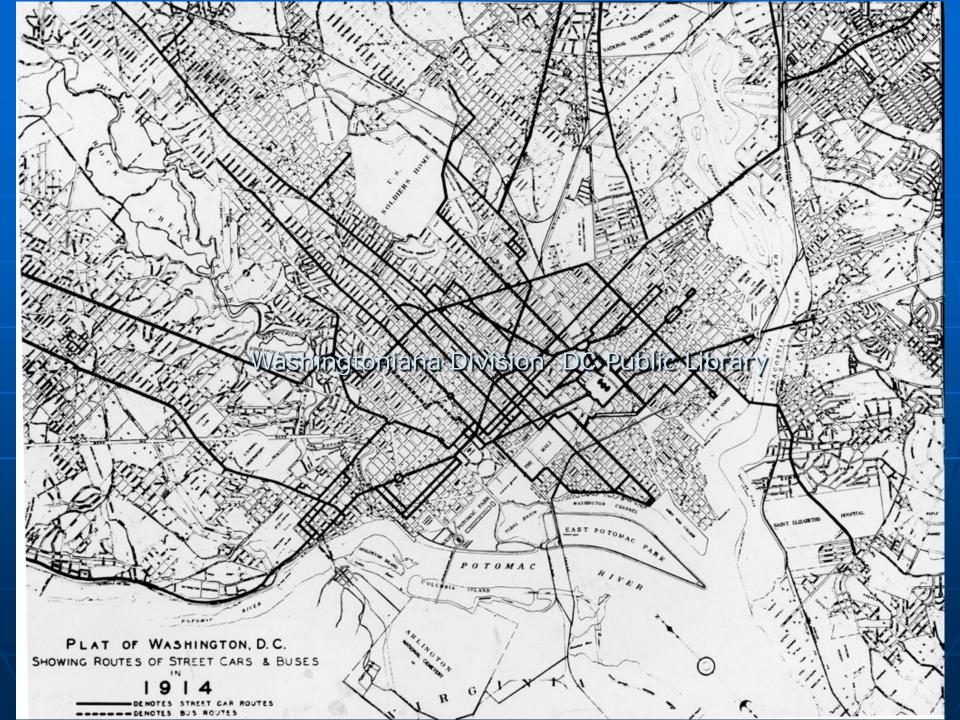


View along Virginia Avenue toward the West Station Gas Plant.





15th and G streets, NW.





Woman's suffrage demonstration on Pennsylvania Avenue, March 3, 1913.

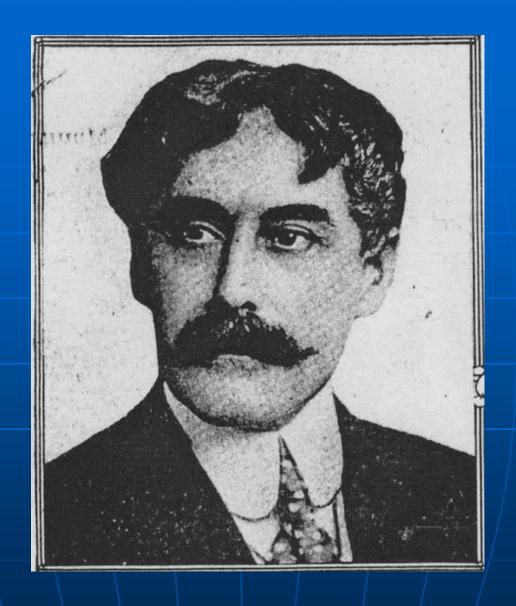


President Wilson's inaugural parade, March 4, 1913.

CREATION OF THE COMMISSION



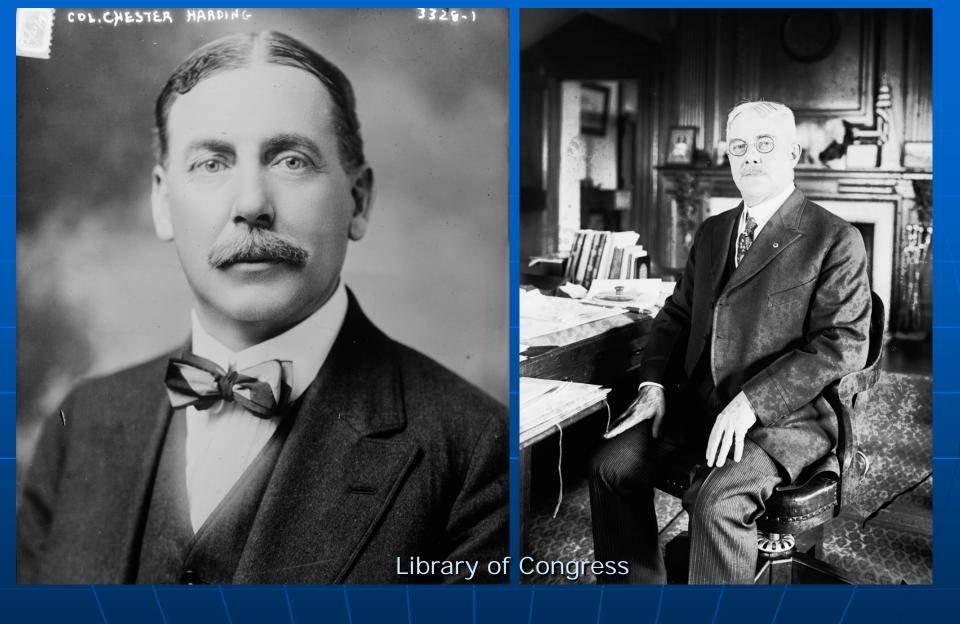
President Taft signs legislation creating the Commission March 4, 1913.



William McK. Clayton, founding president of the Federation of Citizens Associations.

The 1913 law required DC public utility companies to:

- Furnish reasonably safe and adequate service and facilities;
- Establish charges that are reasonable, just, and nondiscriminatory; and
- Obey the lawful orders of the Public Utilities Commission.

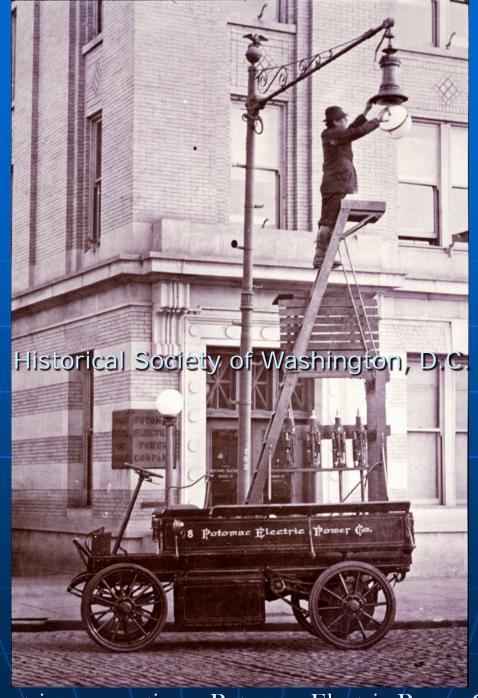


First two commissioners:
Col. Chester Harding (chairman); and Cuno Rudolph.



The District Building, the Commission's first home.

REGULATED UTILITIES



Electric corporations: Potomac Electric Power Co.



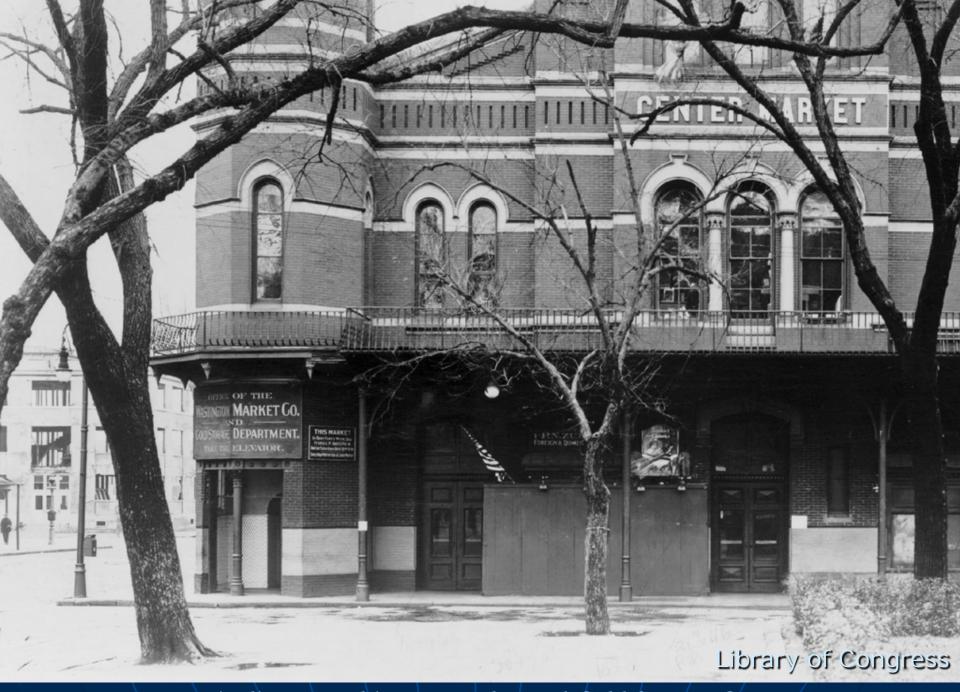
Gas corporations: Washington Gas Light Co.



Telephone and telegraph corporations: Chesapeake & Potomac Telephone Co.



Pipelines: Washington Market and Cold Storage Co.



Pipelines: Washington Market and Cold Storage Co.



Street railway companies: Washington Railway and Electric Co.



Taxicab companies: Federal Taxicab Co.



Express companies: Adams Express Co.

THE COMMISSION'S EMRLY YEMRS



Image from PUC's 1914 WR&E valuation report: 4-1/2 Street, SW, car barn.



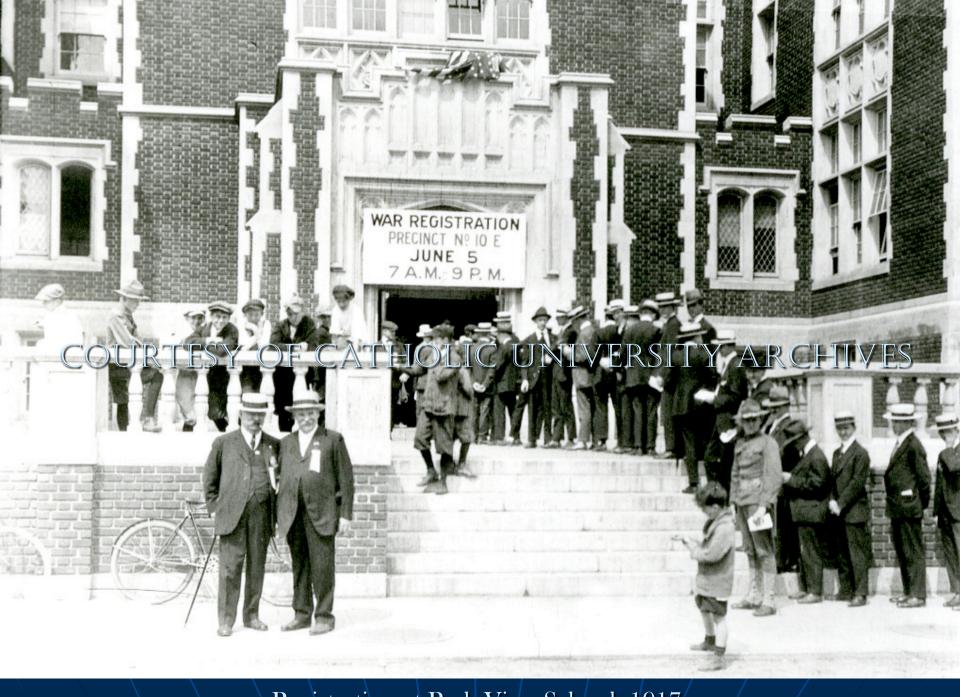
Image from PUC's 1914 Capital Traction valuation report: turbo-generators at Georgetown Power Plant



The PUC attempts to separate Potomac Electric Power Co. and WR&E.



C&P transports "telephone girls" to work during 1916 streetcar strike.



Registration at Park View School, 1917.



Some of the New York and Philadelphia operators who responded to Washington SOS when old man Mars boosted toll and local traffic to such an extent that outside aid became imperative. Sept. 1917



15th and F streets, NW - World War I era.





Red Cross canteen at Union Station during World War I.



War worker housing near Union Station, World War I era.



Red Cross emergency ambulance station drill during 1918 influenza pandemic.



Walter Reed Hospital flu ward during 1918 pandemic.



President Wilson (seen with his wife Edith) appoints the first female commissioner, Mabel Boardman, in September 1920.



Red Cross Secretary Mabel Boardman is sworn in, Sept. 25, 1920.

enterday

WASHINGTON, D. C., SATURDAY, SEPTEMBER 11, 1920 - TWENTY-FOUR PAGES.

VOTE "X" PROBLEM EXING REPUBLICANS

Live-Wire Politicians Are Workers to Cast Their Ballots nocratic Party Candidates.

s who are indeliver to the candidate is a ests the demoworries the rethere is much

d advising the necratic canditelr friends and vote: for, them.

hat the labor vote 000 men, and that 0,000 women, mcmose mates are eniks, will vote this re mainly congestal centers, and it at number of them, may be classed as ection—Ohio. Indiecticut, New York

Control Many.

ent in republican leaders who have he solid labor vote addressed in crowds. able to turn over of the vote. They

BENGER. tack upon Gov. Cox's labor record in Congress and the digging up of some statements deregatory to him made at the time by labor officials.

The republicans also expect it

fact that organized labor has undertaken to defeat the republican ticket. It is calculated that when full realization comes of that propaganda, indepenamps and it is dent votes will be drawn tombe repubas perplexing on the whole result organized labor's political activity in the black-listing of a whole party. Democratic manuers, while appreciative of kind words from any source, are not mentioned. ife in the em ful of the phase and realize that it vantage, especially if toward the end of the campaign the labor positicians should become aggressive.

> what the democratic managers desire to avoid, and the labor political workers are being admonished to keep their activities under cover as much as possible; so as to avoid stirring up a reaction. Inded, this seems to be the program which is being followed and it is what worries the republicans.

Most of Work Secret.

The most of the work is being, it is said, in the secreey of the union meetings, and in passing the word quietly from man to man. The only in republican way the republicans can combut this reached after is by the distribution of the mruch discussion. and the efforts of the campaign talk. ers wherever laboring men can be

> The republicans have a highly competent organization of foreign-lan-

OF NORTH DAKOTA

State Paradox of Politics, as

Conservatives Unite for ningtoniana

ellieuwen now and election Mr. Law-renos will visit every northern state, mak-ing stqueries and re-porting what he see-and hours. Just before election he will make a final summary, torresasting loya-the doubtful states will sales.

This is the second of a series of dis-

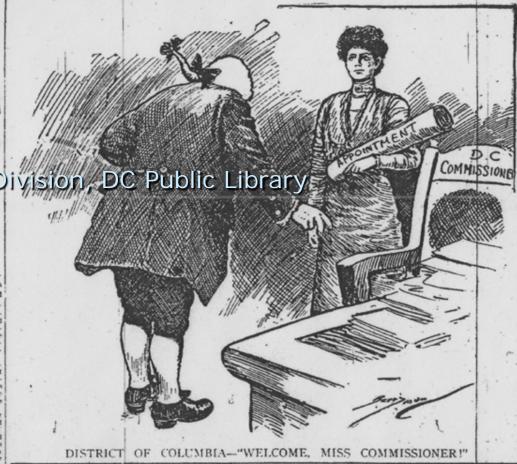
patches analyting political scutiment in

BY DAVID LAWRENCE.

FARGO, N. D., September 11-Politically speaking. North Pakota es a paradox. Nothing like it will be found anywhere else in the I nion. Here old. Aggressiveness, however, is just line democrats and old-line republicans, conservatives all, have formed a combination known as the Independent Voters' Association, the sole object of which is to break the Nonl'artisan League's hold on North Da-

> The fight over state offices is bit ter. Neither side cares a whole lot about Harding or Cox. National polities is talked about only as it relates to the use of funds to boost state officers, and therein lies the chance for blundering.

The Non-Partisan have as many state offices as it used to have, and the Independent Voters Association is this time determined to wrest control from the Non-Partisan democrat-J. F. T. O'Connor-governor to succeed they. Frazier, the Non-Parti-



Mabel Boardman on the front page, Sept. 11, 1920.



President Calvin Coolidge signs the bill restructuring the PUC, 1926.

Calendar No. 1041

69TH CONGRESS | 1st Session

SENATE

REPORT No. 1024

REORGANIZATION OF THE PUBLIC UTILITIES COM-MISSION OF THE DISTRICT OF COLUMBIA

JUNE 9, 1926 .- Ordered to be printed

Mr. CAPPER, from the Committee on the District of Columbia, submitted the following

REPORT

[To accompany H. R. 11119]

The Committee on the District of Columbia, to whom was referred the bill (H. R. 11119) to alter the personnel of the Public Utilities Commission of the District of Columbia, and for other purposes, having considered the same, report favorably thereon with the recommendation that the bill do pass with the following amendments:

Page 1; line 3, strike out the words "the first paragraph of."
Strike out lines 9 to 12, both inclusive, on page 1, and lines 1 to 16, both inclusive, page 2, and insert in lieu thereof the following:

PAR. 97. (a) The Public Utilities Commission of the District of Columbia shall be composed of three commissioners, as follows: (1) The engineer commissioner of the District of Columbia, and (2) two persons appointed by the President, by and with the advice and consent of the Senate. Each of the ap-



The People's Counsel helps everyone during the Depression.

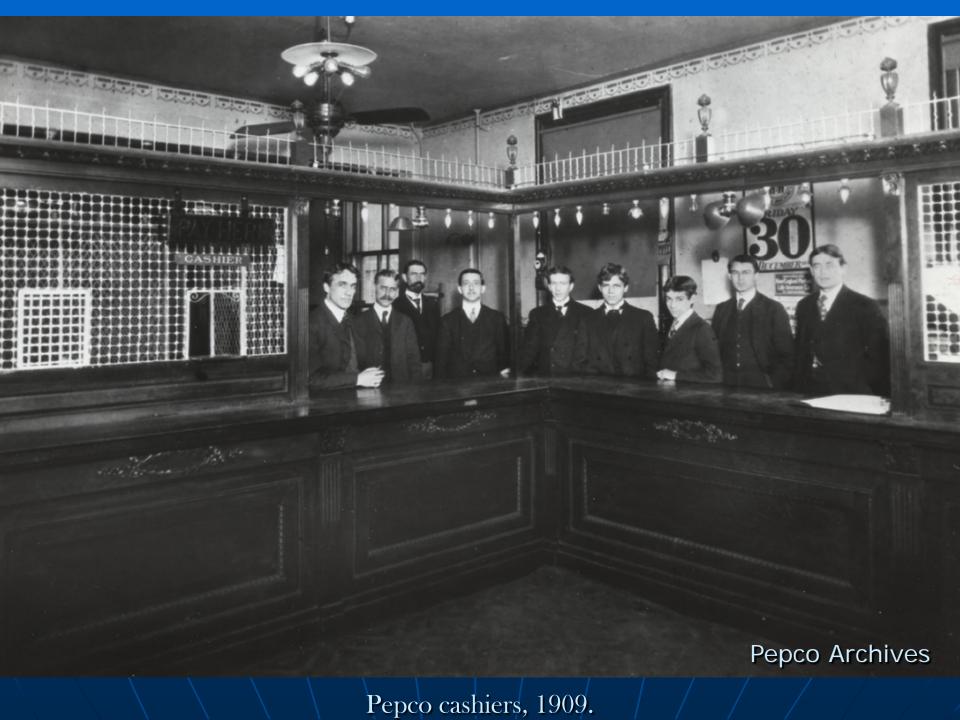
COMPANIES REGULATED BY THE COMMISSION

PEPCO



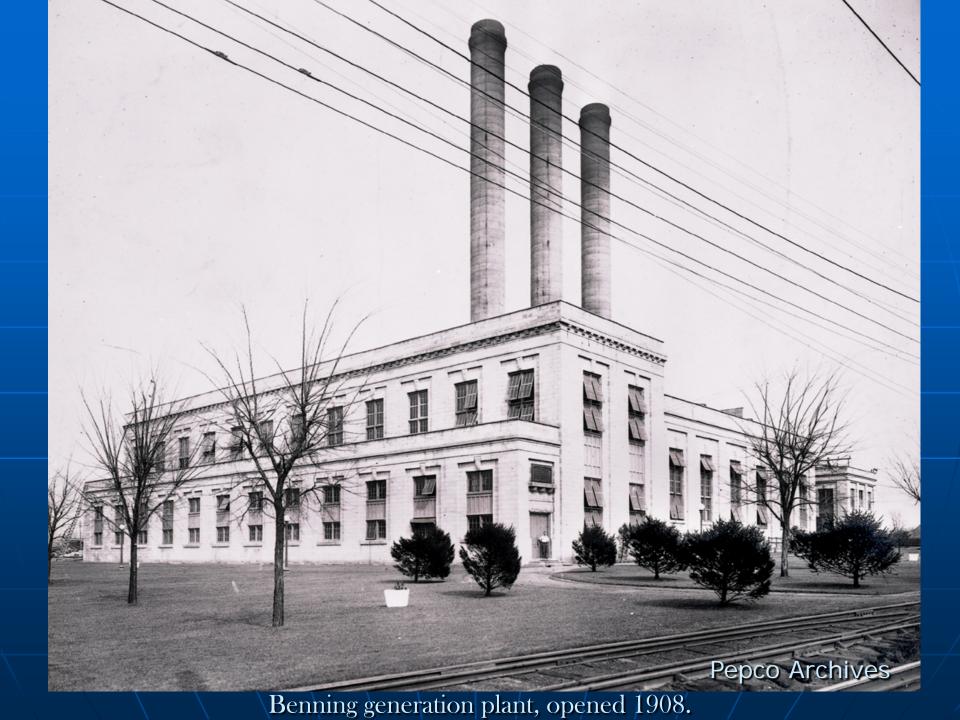
US Lighting Co. plant at 14th & B, NW - later merged with Pepco.







Changing a streetlight using a chain-driven truck,





Unloading a direct current regulator into a substation ca. 1920.

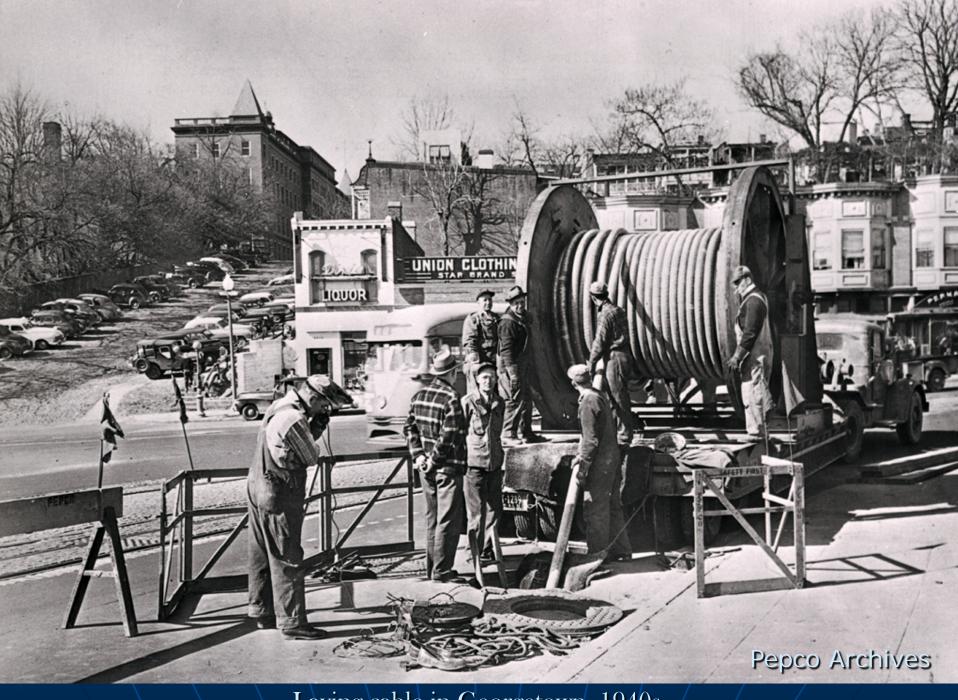




Pepco's 10th and E headquarters, 1930s.



Pepco promotes the all-electric kitchen, 1937.



Laying cable in Georgetown, 1940s.



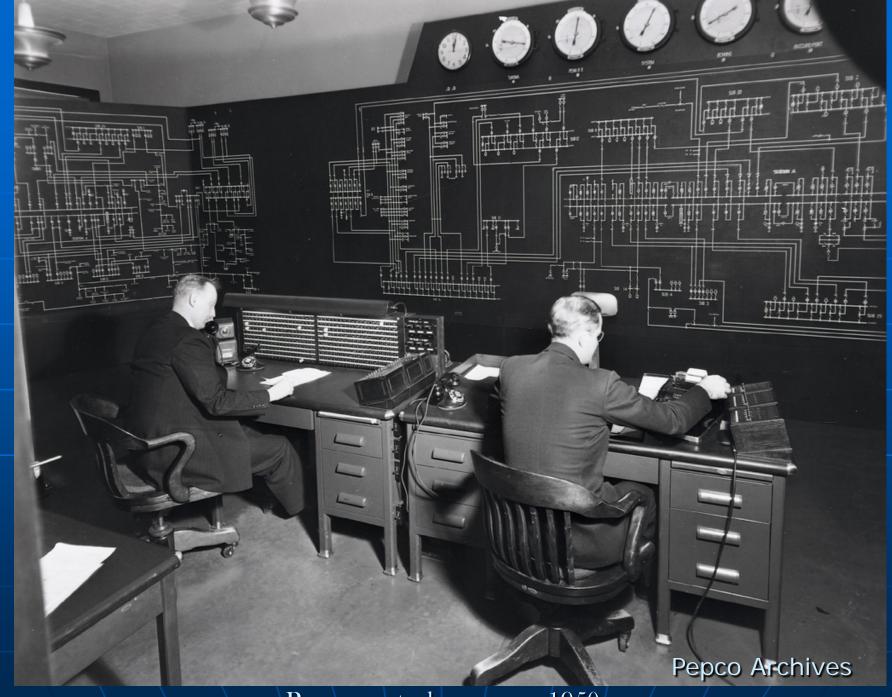
Coal yards at Pepco's Benning plant, 1946.



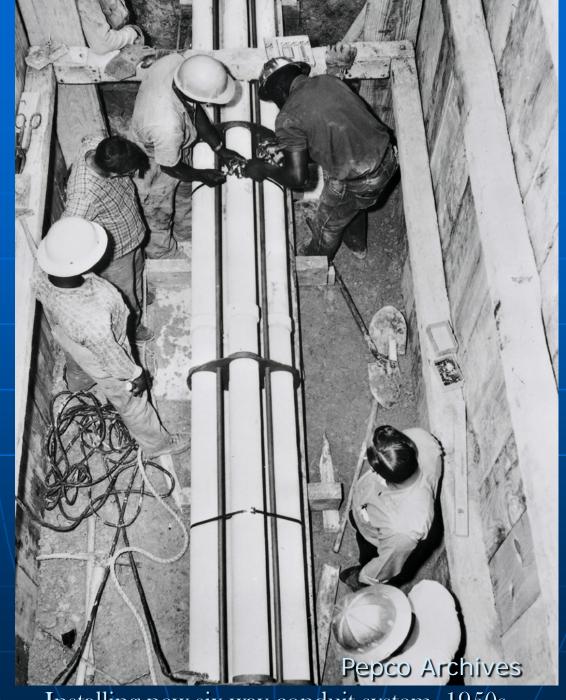
Power transformers in Southeast DC.



Pepco workers raising a pole.



Pepco control room, ca. 1950.



Installing new six-way conduit system, 1950s.

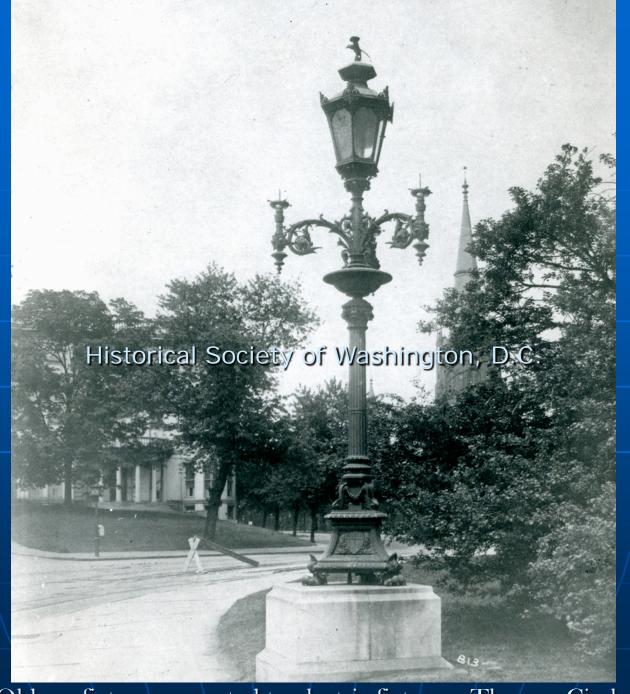
COMPANIES REGULATED BY THE COMMISSION

WASHINGTON GAS CO.





Gasworks on the Mall, 1865.



Old gas fixture converted to electric fixture - Thomas Circle.



Washington Gas Light Co. employees, 1928.



Washington Gas Light Co. plant in Northeast.



Washington Gas headquarters at 413 10th Street (opened 1867).



New Washington Gas offices at 11th and H, NW, 1941.

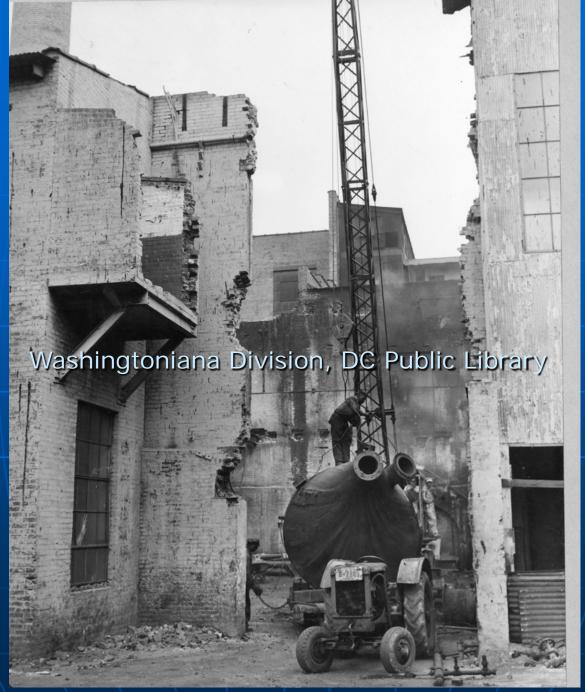


Movie star Ann Rutherford helps WGL promote gas appliances, 1940s.

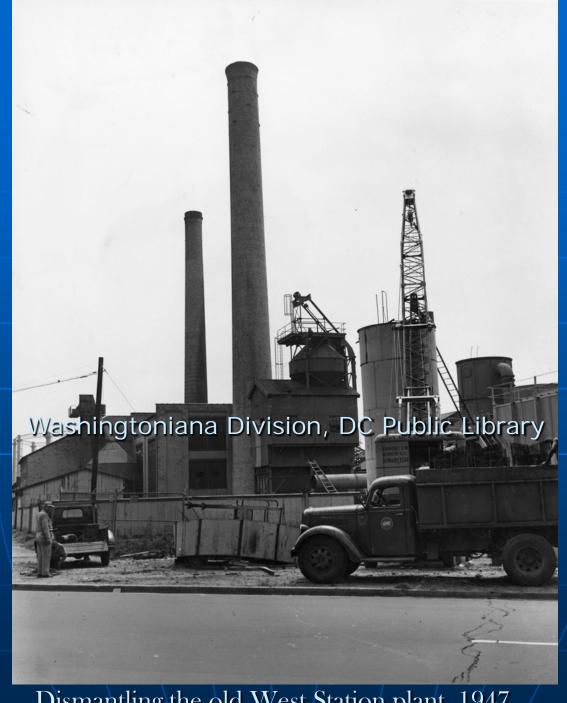




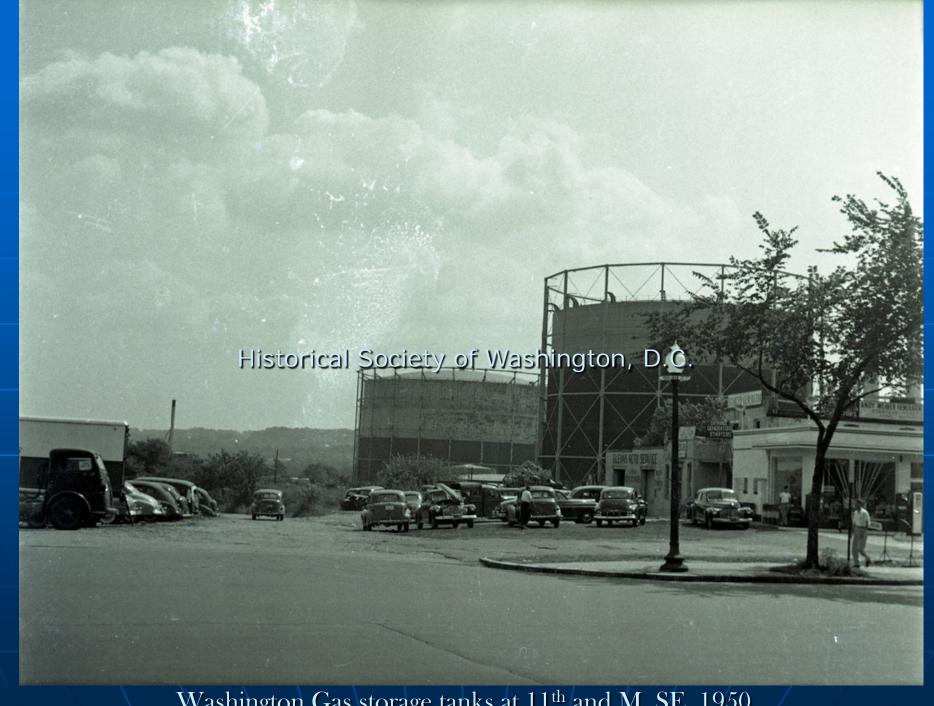
Demolition of West Station gas plant, 1947.



Removing the old water set used in the manufacture of artificial gas, 1947.



Dismantling the old West Station plant, 1947.



Washington Gas storage tanks at 11th and M, SE, 1950.



Remnants of the West Station plant, 1954.

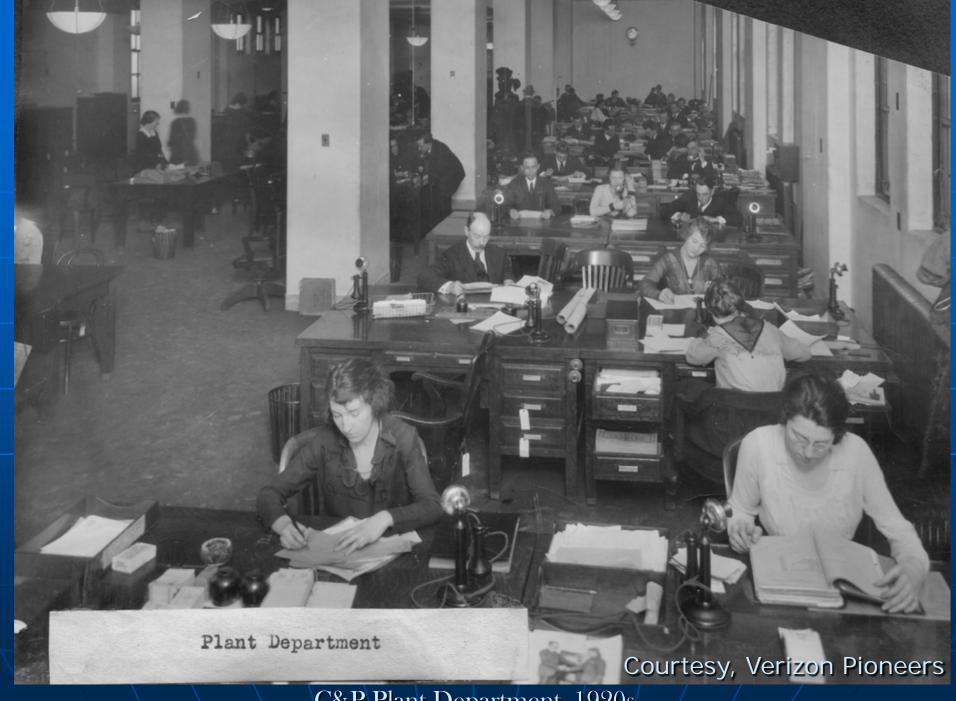
COMPANIES REGULATED BY THE COMMISSION

C&P TELEPHONE CO.





Assembling telephones at C&P, 1925.



C&P Plant Department, 1920s.



C&P employee working at files, 1920s.



C&P Telephone switchboard, 1925.



C&P main distribution system, ca. 1930.



First dial telephone, 1930.



C&P splicers, 1941



C&P operators, 1946.



Telephone booth in the 600 block of Pennsylvania Avenue, NW, 1950s.

COMPANIES REGULATED BY THE COMMISSION

TRANSPORTATION



A horse-drawn streetcar.



A 1919 streetcar accident. The PUC investigates utility company accidents.



New bus service between Georgetown and Cherrydale (Arlington), about 1920.



Streetcar tie-up in the snow, 1922. Companies must report delays to the PUC.



Seventh and Pennsylvania 1930s.



PUC rerouting needs to be fine-tuned, 1936.

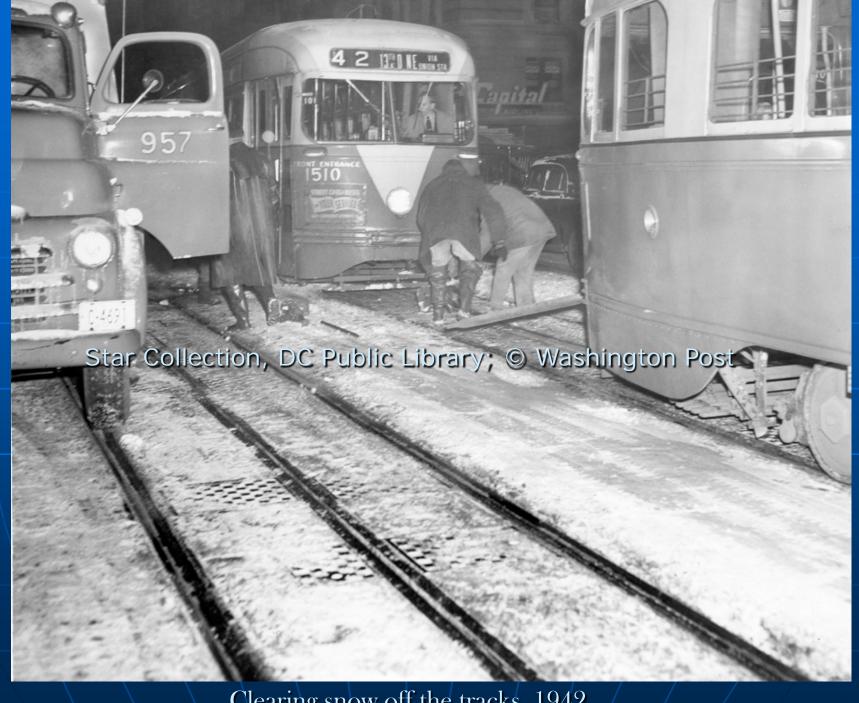


Boy Scout sight-seeing trip, 1937.



Greyhound Bus station during World War II.





Clearing snow off the tracks, 1942.



Inspecting a new streetcar, 1945.



A new D.C. Transit bus, 1956.



Celebrating D.C. Transit's new air-conditioned buses, 1958.



Proposed D.C. Transit bus shelter design, 1958.

WORLD WAR II ERA



Civilian Defense Message Center, 1943.



The boarding house telephone is always in use.



The use of motor buses and taxis for sightseeing is banned.



Normal traffic on 14th Street, NW (south of Thomas Circle), 1942.





Taxi strike, 1942.



Streetcar crowding during taxi strike.



Adam Clayton Powell, Jr., speaks at a citizens meeting to protest Capital Transit's refusal to hire African-American drivers, 1942.



A demonstration heading downtown (seen at 11th and Vermont, NW)



Capital Transit hires women operators in 1943.



Interjurisdictional issues arise over transportation to new Defense Dept. offices.

POST-WORLD WAR II ERA





Crowding into a cab during the 1945 streetcar strike.

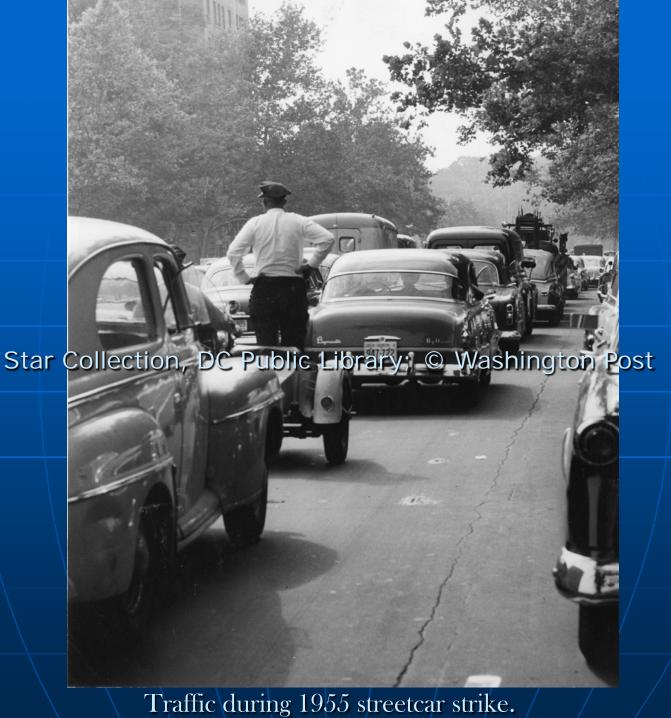


The PUC approves a new taxi association, 1946. Engineer Commissioner Gordon R. Young, center, inaugurates the fleet.

"... UPSET BY RADIO COMMERCIALS IN STREETCARS?
TRY DR. SCHMOODLE'S SOOTHING STOMACH SYRUP..." 37/m/3/000 A STREETCAR NAMED DESIRE-FOR-EXTRA-PROFITS Library of Congress HERBLOCK 91949 THE WASHINGTON POST CO.

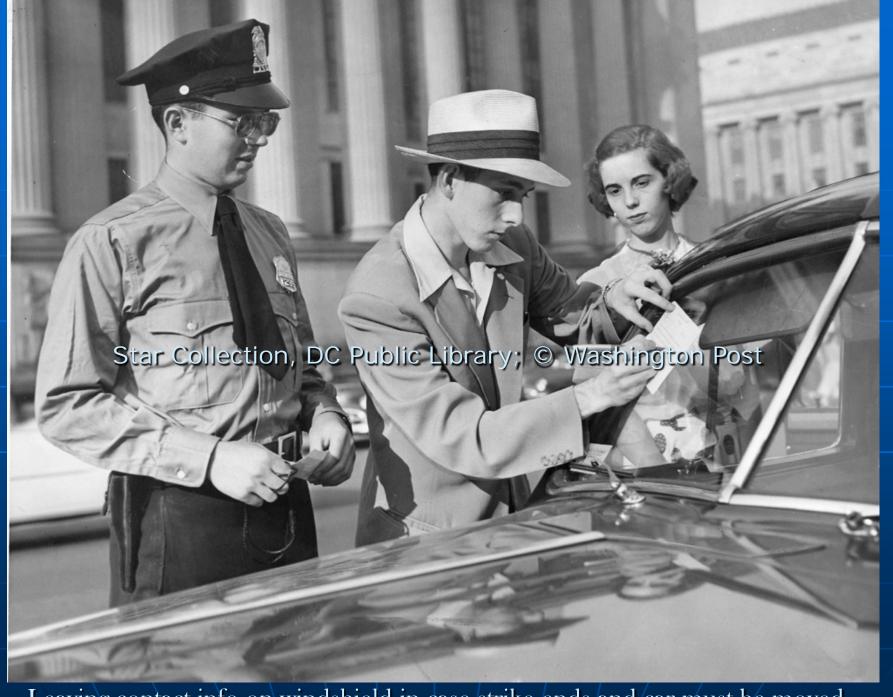


PUC cab fare hearing, 1951.

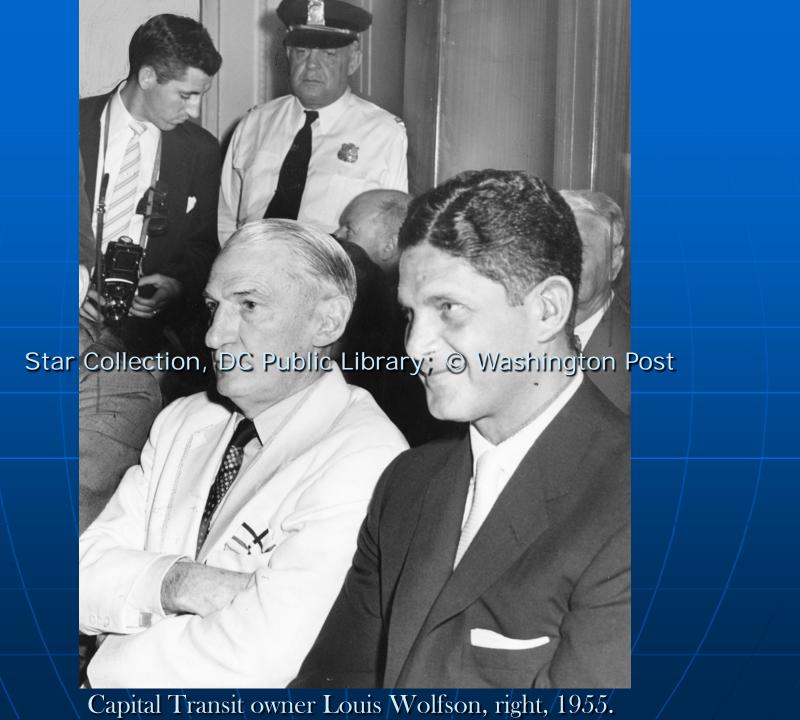


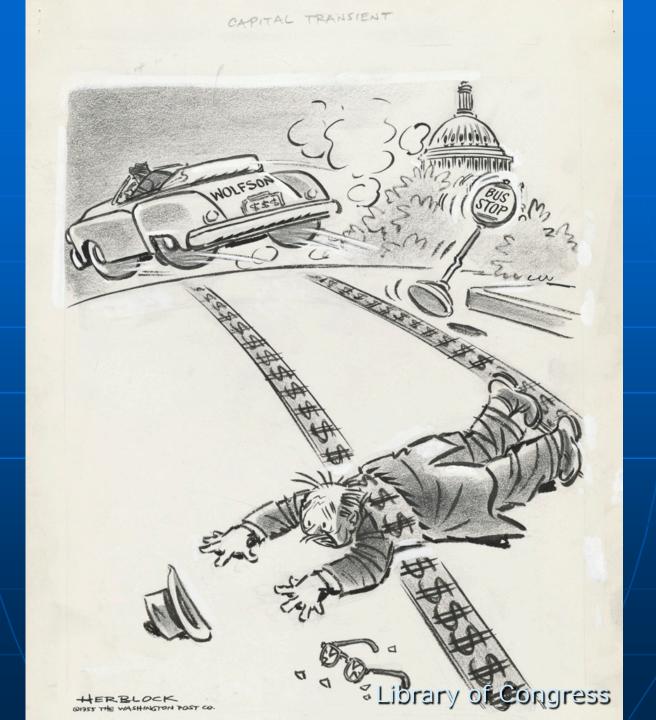


Traffic during 1955 streetcar strike.



Leaving contact info on windshield in case strike ends and car must be moved.







Clearing the rail after 1955 streetcar strike - 16th & Columbia, NW.



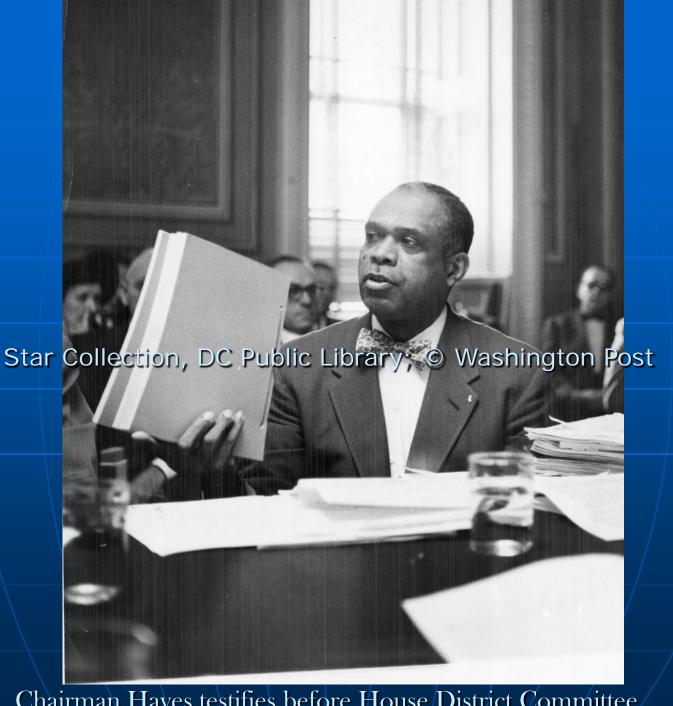
Sweeping rails after 1955 streetcar strike - Tenleytown



Happy commuters after 1955 streetcar strike.



Judge Nathan Clayton swears in George E.C. Hayes, 1955.



Chairman Hayes testifies before House District Committee.

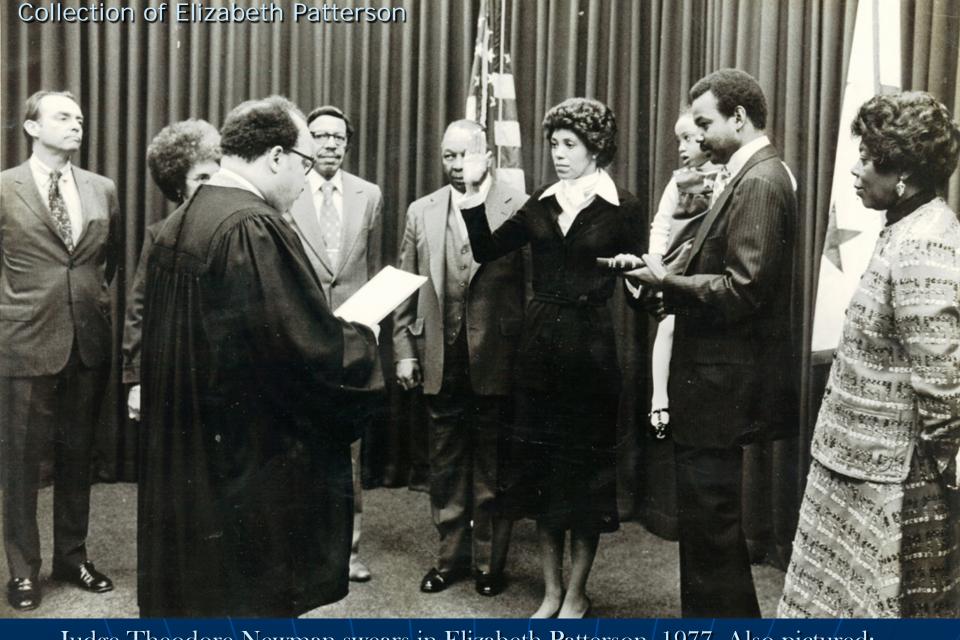


PSC moves to the Cafritz Building, 1625 I Street, NW, 1963.

HOME RULE ERA



Mayor Walter E. Washington with President Lyndon B. Johnson.



Judge Theodore Newman swears in Elizabeth Patterson, 1977. Also pictured: CM Hilda Mason, CM Jerry Moore, Mayor Walter Washington, Mr. Patterson, and Commissioner Ruth Hankins-Nesbitt.

Users of Utilities In District Get A Bill of Rights

By Jack Eisen Washington Post Staff Writer

A "consumer bill of rights" that tightens rules for disconnecting household utility services in the District of Columbia and sets up new machinery for refereeing customer complaints was adopted yesterday by the D.C. Public Service Commission.

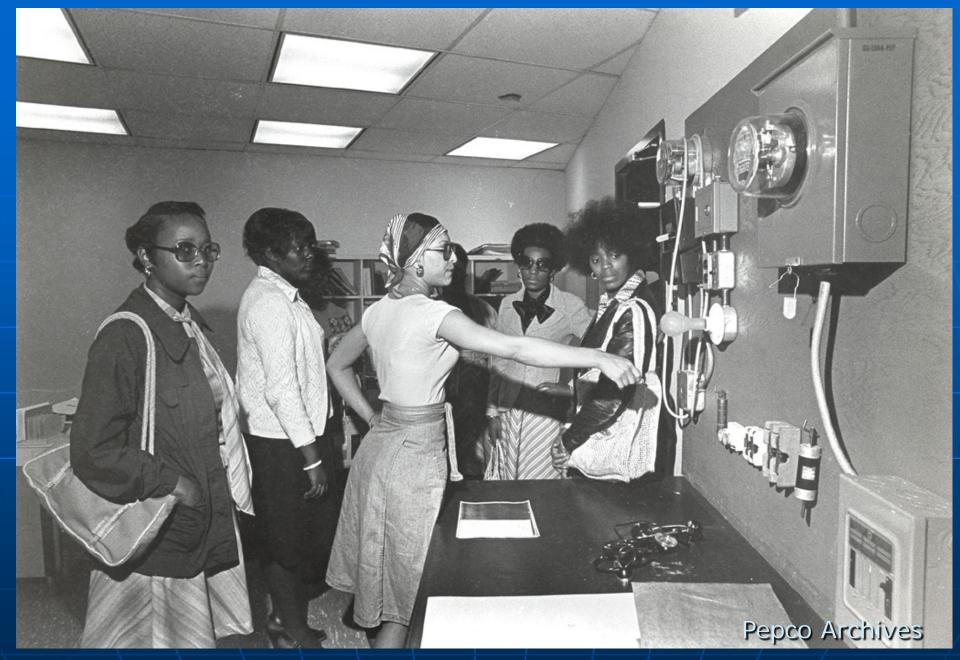
The document outlaws the imposition of security deposits as a condition for getting telephone service, and puts a ceiling of \$100 on deposits that all utility firms can require from customers who consistently are late in paying their bills.

member PSC at which the 27-page document was read aloud, line by line. The unanimous approval followed four years of sporadic study, deliberations and hearings.

Only utility lawyers and reporters were in the audience when the final vote came.

No effective data was set for the new rules. PSC Chairman Elizabeth Hayes Patterson said it probably will be announced in a formal order to be issued later, probably Friday.

There was no detailed analysis available of how the new rules will specifically affect the three utility



Orientation for new Pepco customer service staff on various types of metering equipment, 1980s.

Utility Regulators Feeling Heat Of Increased Public Scrutiny

By Elizabeth Tucker Washington Post Staff Writer

he power and the politics have always been there, but for many years, the public officials who set utility rates in Maryland, Virginia and the District of Columbia did so largely outside of the consciousness of the consumers who paid them.

Now, with higher rates and major shifts in the nature of the utility industry under deregulation, those same officials are encountering more pressure and publicity—and in some cases finding themselves in the middle of controversy as they sort out the increasingly complicated issues resulting from deregula-

"It's getting more difficult because the consumer has gotten accustomed to one set of rates and [to] stability, and the ratepayer is very confused about what he is entitled to," said Maryland Public Service Commissioner Claude M. Ligon, the newest addition to the Maryland body.

"Utilities are branching out into unregulated areas. . . . We all are being exposed to ways of doing things we haven't been accustomed to in the past," he said.

In addition to having a more complicated job, commissioners are subjected to greater

See PSC, page 34



PSC Chairman Ruth Hankins-Nesbitt, Commissioner Elizabeth Patterson, Mayor Marion Barry, Commissioner Wesley Long, 1980.

COMPETITION ARRIVES

THE BEST DEAL ON A PHONE IS RIGHT IN YOUR LIVINGROOM.

If you're a District of Columbia customer, doesn't it make sense to own the Bell phone you now lease? The one you're already happy with.

Now you can own it, instead of leasing it. Pay for it once or in easy monthly installments. So in the long run, you could save money.

This is a new choice for any Bell Standard, Princess*, or Trimline* phone (Touch-Tone* or Rotary).

For an example of the prices, look at the picture below. You can continue leasing with maintenance included, if you choose. But if you want to own the phone in your home, just call 1800 554-3400, or fill out the coupon and send it in now.



1800 554-3400

| MODEL | NO. OF SETS | COLOR | (CHECK ONE) |
|---|------------------|-------------------------|-----------------------------|
| | | | □ Rotary Dial □ Touch-Tone |
| | | | Rotary Dial Touch-Tone |
| | | | Rotary Dial Touch-Tone |
| Name | | | |
| (Please Print) | | | |
| Address | | | |
| | (where your ph | iones are located) | |
| CityState and local taxes apply to all purchases. | | Phone Number (|) |
| (Chirch Char) in pill to thy buone acc ta | s one payment. | ents (only available or | n purchase of \$25 or more) |
| MAIL TO: C&P TELEPHONE, P.O. B | OX 49208 Atlanta | CA 30350 'Subj | ect to change. |



Buy or lease, we give you a choice.

The AT&T Breakup: A World of Confusion

By Peter Behr and Michael Isikoff Washington Post Staff Writers

For most of this century, the telephone has been a simple necessity of American life, as much taken for granted as the kitchen faucet.

That relationship between Americans and their telephone is about to be turned inside out. On New Year's Day, American Telephone & Telegraph Co., the country's oldest and biggest monopoly, will be broken up into eight separate billion-dollar companies, accelerating a chain re-

TURMOILOVER TELEPHONES

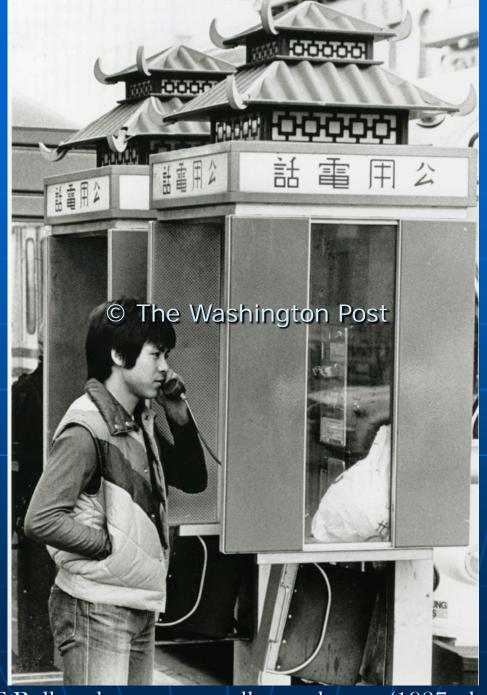
PART 1

pay much more than that, depending on where you live. It can be 100 percent or 200 percent."

In the District, the Chesapeake & Potomac Telephone Cos. have proposed to raise the flat monthly local telephone charge from \$8.83 to \$13.08 and the cost of a pay phone call from 15 cents to 25 cents. Larger rate requests are pending in suburban Maryland and Virginia. C&P President Thomas Gibbons predicts that local rates in the Washington metropolitan area will double in the next several years.

Nationally, the local Bell phone companies—about to be separated from AT&T—are seeking an unprecedented \$6.7 billion in higher rates and fees, at least in part to help cover the costs of divestiture. In addition, the Federal Communications

Washington Post article - December 11, 1983.



AT&T-Bell no longer owns all pay phones (1987 photo).



PSC authorizes Pepco to sell its generation plants, including Buzzard Pt., 1999.

THE COMMISSION'S HOMES



Old City Hall - the Commission's home during most of the 1980s.



SEC Building, 450 Fifth Street, NW: the Commission's home 1987-1996.



717 14th Street, NW: the Commission's home from 1996 to 2000.



1333 H Street, NW: the Commission's home since 2000.

ENTERING THE SECOND CENTURY



PSC inspection of manholes.



The PSC continues to examine the question of whether Pepco should underground cables in neighborhoods that are historically prone to outages caused by storms.



The PSC must help the District meet its goals for renewable energy.



Consumers may choose their electricity generator. The PSC licenses generators and regulates Pepco, the sole distributor.



PSC staff conduct a natural gas inspection.



A PSC employee inspects a smart meter.



A Verizon employee inspects a cable box in the copper (landline) system. The PSC is addressing issues related to the maintenance of the copper system.



A staff person explains PSC programs to help save energy and money. In the era of competition, the PSC's role includes informing utility customers of their rights and responsibilities.



A 2011 PSC hearing: Commissioner Rick Morgan, Chairman Betty Ann Kane, Commissioner Lori Murphy Lee.



Commissioner Joanne Doddy Fort and Chair Betty Ann Kane with PSC staff, early 2013.