

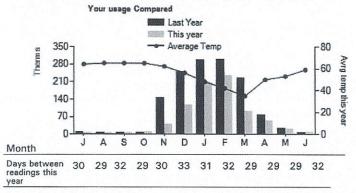
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#### Gas Bill

Please pay \$ 19.26 by July 13, 2016.

To avoid late payment charges, full payment must be received by the due date. Please note late fees will continue to accrue in accordance with our tariffs.

Thanks for being a valuable customer of Washington Gas. Your next meter reading date is July 21, 2016.



For energy advice visit washingtongasliving.com

The budget plan can help you manage natural gas costs.	
Call the automated line at 703-750-7944 to enroll today	

Account number:

Bill date: June 23, 2016

Period: May 20, 2016-Jun 21, 2016 (32 days)

Service address:

WASHINGTON DC 20007

#### Questions?

washingtongas.com

703-750-1000 Mon - Fri: 8am - 9pm, Sat: 8am - 4:30pm

Washington Gas Customer Care

6801 Industrial Road Springfield VA 22151-4294

Your account	
Balance on your last bill	\$30.40
Payments/Credits	\$-30.40
Balance brought forward	\$0.00
Current Gas Charges	\$19.26
Total Charges This Period	\$19.26
Total to pay	\$19.26

See over for details



101 Constitution Avenue, NW Washington, DC 20080 1-703-750-1000 ● 1-800-752-7520

ADDRESS SERVICE REQUESTED

Account Number	0
Amount Due	\$19.26
Due Date	Jul 13, 2016
Amount Paid \$	
Don't forget to i	onate to the Washington Area Fuel Fund. nclude your donation with your payment. nareafuelfund.org.
Fuel Fund donation	\$

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## Your charges in detail

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Rate Class:

Residential Heating

Meter number		Next rea	ad date: Jul 21, 20	16
Gas you've	used this p	eriod		
Jun 21, 2016	<b>i</b>	Actual Meter Reading	7296	
May 20, 2016	6	Actual Meter Reading	7287	
Total CCF use	ed		9	
Total Therms total CCF x 1.0		for 32 days	9.3	
Charges	Previous E	Bill Amount		\$ 30.40
this period	You paid	on Jun 15, 2016		\$ -30.40

Previous Bill Amount	\$ 30.40
You paid on Jun 15, 2016	\$ -30.40
Thank you	
Balance brought forward	\$ 0.00
DISTRIBUTION SERVICE	
Distribution Charge 9.3 TH x .3839	\$ 3.57
PROJECTpipes Adjustment	\$ 0.17
Customer Charge	\$ 9.90
NATURAL GAS SUPPLY SERVICE	
PGC 9.3 TH x .4757	\$ 4.42
TAXES	
DC Rights-of-Way Fee	\$ 0.36
Sustainable Energy Trust Fund 9.3 TH x .014000	\$ 0.13
Energy Assistance Trust Fund 9.3 TH x .005100	\$ 0.05
Delivery Tax 9.3 TH x .070700	\$ 0.66
Total Current Washington Gas Charges	\$ 19.26
Total Washington Gas Charges This Period	\$ 19.26

Washington Gas protects customers' account information. It is shared only with the person whose name appears on the account, and only that person can authorize that a second name be added.

Customer Choice Program: You now have the option of buying natural gas from natural gas suppliers. Washington Gas will still deliver the natural gas to your home or business and will be available around-

the-clock to respond to any emergency involving your gas service. Exercising this choice could result in lower gas costs, and ultimately, a lower gas bill.

For more information about the Choice Program and to see a list of Suppliers, go to washingtongas.com/pages/CustomerChoiceinDC or call 703-750-1000.

# Ways to pay

#### **Automated Payment Plan**

The easiest way to pay your bill and avoid late payment charges. Get more information, or sign up today at washingtongas.com



### Phone

Pay your gas bill over the phone any time by check, credit or debit card on our automated Special Services line at 703-750-7944

### **Budget Plan**

Spread higher winter heating bills over the entire year. Call 703-750-7944 to enroll

Washington Gas protects customers' account information. It is shared only with the person whose name appears on the account.



#### Online

Pay your bill online anytime, day or night, at washingtongas.com. Enroll to receive bill notifications and ask for services.



Please send your check (made payable to Washington Gas) with this remittance stub to Washington Gas, PO Box 37747, Philadelphia PA 19101-5047

Please note: If you pay by check, you authorize us to clear it electronically. We will not return your check to you. Your payment receipt and bank statement are proof of payment.

#### About your supplier

Your gas is supplied and distributed by Washington Gas. Washington Gas is regulated by the Public Service Commission of the District of Columbia. Washington Gas will furnish rate schedule and bill calculation data upon request.

DC Commission phone: 202-626-5100
Fax: 202-393-1389 TTY/TTD: 711 or 202-855-1234
DC Commission address: 1325 G Street, NW

8th Floor, Washington DC 20005

#### Other Contacts

Bill Inquiries: 703-750-1000 711 for TTY/TDD; voice relay

Bill inquiries outside your local calling area: 1-800-752-7520

If you smell gas: 911 or 703-750-1400 Office of People's Counsel (OPC) represents District of Columbia utility ratepayers before the Public Service Commission in matters regarding the rates and services provided by utilities in DC. Visit the OPC website at www.opc-dc.gov,

or write to 1325 G Street, NW, 8th Floor, Washington DC 20005, or call 202-727-3071.

#### **Useful Information**

CCF: A unit of measurement for the amount of gas used. One CCF = 100 cubic feet.

Therm (TH): A measure of the energy in natural gas, equal to the amount of gas (in CCFs) times a heat content factor.

Distribution charge: Covers the monthly cost of transporting your gas through our pipes and storage tanks to your meter. The charge is based on the amount of gas used.

Customer charge: Covers certain other costs of providing your service, including depreciation of equipment, taxes, maintenance and repair of customer lines, and expenses such as meter reading and billing.

PGC (Purchased Gas Charge): The cost of the natural gas we buy, plus the cost of transporting it to

For more information about this bill or terminology used, please visit our web site at washingtongas.com/pages/UnderstandingYourBill

Questions? Any inquiries about this bill should be made prior to the due date, in order to avoid late charges. Call 703-750-1000 or write to Washington Gas, Customer Care, 6801 Industrial Road, Springfield, VA 22151-4294

### Payment locations (M-F 8am-4pm)

1100 H Street, NW, Washington DC 2300 Martin Luther King Jr Ave, SE, Wash DC 350 Hillandale Lane, Winchester VA 1800 N Market St, Frederick MD

Payment Drop boxes are available at each of the above offices. Payment drop boxes are also located at: 101 Constitution Avenue, NW, Washington DC 6801 Industrial Rd, Springfield VA 4000 Forestville Road, Forestville MD

Multiple Global Express locations listed at washingtongas.com or by calling 1-800-989-6669

Need to change your information? If you've changed your mailing address or other personal detail call us on 703-750-1000