



**THE PUBLIC SERVICE COMMISSION  
OF THE DISTRICT OF COLUMBIA**

**PRESENTS**

**Winter Ready DC 2017: Focused on Preparing the District:  
Educate – Plan – Support**

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Thursday, October 12, 2017

**Moderator: Renee Nash, Director of Information & Public Affairs, WHUR 96.3**

9:30 – 9:45a.m.

Welcome and Opening Remarks

- Betty Ann Kane, Chairman, DCPSC
- Snow – Did you know?
  - Pat Collins, NBC 4

10:00a.m– 10:45a.m.

**Utilities and Winter Weather Preparedness: What overall steps are the utilities taking to prepare for winter and what types of customer assistance programs are available?**

- Mike Poncia, VP Customer Operations, Pepco
- Ruben Rodriguez, Director, Customer Experience & Communications, WGL
- Ernest Jolly, Energy Chief, DC Water
- Lawrence Graham, Verizon DC

10:45 – 11:00a.m.

Acknowledgment of Agencies and Organizations  
Richard Beverly, Commissioner, DCPSC

11:00 – 11:45a.m.

**Government resources available to District residents**

- Maurice Smith, Director, Consumer Services, DCPSC
- Kenley Farmer, Associate Director of our Energy Affordability & Efficiency Division, DOEE
- Tommie Jones, Director, MOCRs
- Pamela Nelson, Energy Efficiency Outreach Specialist, OPC
- Anthony Stevens, Volunteer Engagement Director, Serve DC

12:00p.m -12:45

**Practical cost effective tips to winterize your home and save energy**

- Ted Trabue, Managing Director, DCSEU
- Donnie Anderson, Licensed HVAC Contractor
- Mark Morris, Licensed Home Contractor

12:45p.m.-1:00p.m.

2017 DCPSC Community Leader  
Award Presentation

1:00p.m.

Closing Remarks  
Willie Philips, Commissioner, DCPSC