



winter
ready DC
Speaker's Packet

October 12, 2017



**Moderator
Renee Nash
News & Public Affairs Director**



Renee Jacqueline Nash is the News and Public Affairs Director for WHUR 96.3 FM – Howard University. With 30 years of experience in the broadcast industry, Renee is a well-respected anchor, journalist and producer who has covered a range of issues from local and national politics, to healthcare and welfare reform, to civil and human rights.

With a keen ability to multi-task, Renee is also the host and producer of several programs on HUR

Voices Sirius XM Channel 141. Renee teams up with Financial Wizard Muriel Garr Fridays @ 2:30pm for “Beyond the Bling... Financial Wisdom for Women,” a 30-minute program designed to provide women with the money savvy tips they need to succeed. She is also the female voice on “He Said She Said” on Mondays

@ 1pm, an hour-long high-energy show devoted to discussing relationships and the myriad of issues connected to finding and keeping love.

Renee is the Executive Producer of “The Sighlent Storm,” the only live weekly show devoted to tackling the issue of domestic violence. She is also the Executive Producer of “Taking It to the Streets,” which can be heard weekdays on the “Steve Harvey Morning Show” on WHUR 96.3FM.

Renee has worked at several radio and television stations holding a variety of positions including, disc jockey, writer, reporter, producer, and anchor. She was promoted to Director of News and Public Affairs at WHUR in 2002. In that position, Renee found her passion for helping the needy. Renee has spearheaded numerous award-winning projects including, radiothons; town hall meetings; walks; financial and housing seminars; and food, toy, and clothing drives raising millions of dollars in financial support for low-income children and families. From 2003 to 2006, Renee helped to raise more than \$800,000 to build a new shelter for battered women in Prince George’s County.

A breast cancer survivor, Renee works professionally and personally with the American Cancer Society and the Howard University Cancer Center to raise awareness about breast and other forms of cancer. She is an active member of numerous organizations and sits on a variety of boards.

Renee is the proud parent of two grown children, Dominique and Delante.

Favorite quote that directs her daily: “Life is filled with possibilities. Pick One.”



Pat Collins
News 4 Reporter



Pat Collins is a general assignment reporter for News4, covering breaking news and feature reports.

Mr. Collins joined News4 in 1986. Prior to that, he worked for WJLA-TV in Washington, D.C., and WLS-TV in Chicago. He also spent seven years as a general assignment, investigative and feature reporter for WDVM-TV (now WUSA-TV) in Washington, D.C.

He began his career as a print journalist working first for the Washington Daily News and later for the Washington Star. Collins actually began writing for newspapers at the age of 15, and, by the age of 17 he had a regular column in the Daily News.

Panel 1 – Utilities Representatives



Michael S. Poncia

Vice President, Customer Operations, Pepco Holdings

Mr. Poncia is responsible for all aspects of customer operations including meter services and meter reading, billing, credit and collections, customer contact centers, and energy conservation programs for Pepco Holdings' customers across its three regulated (gas and electric) utilities. Based in Washington, D.C., Pepco Holdings employs more than 4,700 people, owns more than \$16.1 billion in assets and generates approximately \$4.8 billion in annual revenues. Pepco Holdings serves 2 million customers as the parent company of Pepco, an electric utility serving Washington, D.C., and suburban Maryland; Delmarva Power, an electric and gas utility serving Delaware and the rest of the Delmarva Peninsula; and Atlantic City Electric, an electric utility serving southern New Jersey. Pepco Holdings is a recently acquired subsidiary of Exelon Corporation, one of the nation's leading energy services companies. Exelon is headquartered in Chicago and trades on the NYSE under the ticker EXC.



Ruben E. Rodriguez

**Director - Customer Experience & Communications WGL
& Washington Gas**

Mr. Rodriguez is Director of Customer Experience & Communications for Washington Gas. In his position, he oversees all aspects of Washington Gas' customer service policies, objectives and initiatives. He is responsible for overall customer experience strategy, improvement initiatives and customer relationship management, including call centers, walk-in customer service offices, escalated cases, large key account management and customer correspondence.





Lawrence Graham
Manager, State Government Relations, Verizon

Mr. Graham is Director-State Government Relations for Verizon's Mid-Atlantic Region. In this capacity he is responsible for supporting Verizon's public policy initiatives in the state of Maryland and coordination of regulatory matters in the District of Columbia. His responsibilities include advocating policies that will enable Verizon to continue to serve residents and businesses by providing a powerful network of advanced telecommunication and entertainment services in Maryland and the District of Columbia.

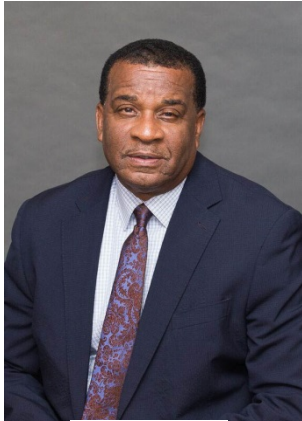


Ernest Jolly
Energy Chief, DC Water

Mr. Jolly is Energy Chief for DC Water. Ernest is a board member of the Maryland – District of Columbia Utilities Association and of the Association of Energy Engineers National Capital Chapter. Jolly is a graduate of the U. S. Naval Academy and a retired Navy Commander. He is a Chartered Member in the Energy Managers Society; a Certified Energy Auditor (CEA) and a Certified Energy Manager (CEM). He is a Combined Administrator, Erosion and Sediment Control and a Class A Contractor in the State of Virginia. He is an alum of Leadership Greater Washington Class of 2007 and Leadership New Jersey Class of 1989. He has been recognized as a Legend in Energy by the Association of Energy Engineers and a recipient of Black Engineer of the Year President's Award for exceptional achievement.



Panel 2 – Government Resources



Maurice Smith
Director, Office of Consumer Services, DCPSC

Mr. Smith is the Director of Office of Consumer Services, the consumer relations arm of the DCPSC. In his position, he oversees mediation of consumer complaints regarding utility service providers and responding to inquiries. His office is also responsible for the community outreach program to help consumers make informed choices about retail electric and natural gas suppliers, and raise awareness about the Utility Discount Program for low-income, District residents. During the winter season, OCS will provide outreaches to encourage residents to prepare for winter throughout District neighborhoods. #WinterReadyDC17



Pamela Nelson
Energy Outreach Specialist, OPC

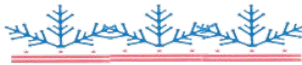
Ms. Nelson is an Energy Efficiency Outreach Specialist with the Office of the People's Counsel. In 2011 revised the format of OPC's Annual Energy Efficiency Expos (2001 to 2010) to a hands-on **Energy Efficiency Workshop ("EEW"):** "Keeping it Simple and Practical" format to help residents change their behavior regarding their daily energy usages for energy savings. The EEWs provide residents with simple and practical energy efficiency measures and tips that they can immediately apply to their homes for energy savings. The hands-on workshops are presented to a myriad of District of Columbia community groups, multi-family residents, schools, church and senior groups, and many others.





Kenley Farmer
Associate Director Energy Affordability & Efficiency Division, DOEE

Ms. Farmer is the Associate Director for the Affordability and Efficiency Division, under the Energy Administration of the District of Columbia's Department of Energy and Environment. She joined DOEE in March, 2015 as the Program Manager for the District's Property Assessed Clean Energy (PACE) program and as a Program Analyst for the District's Weatherization and Low Income Home Energy Assistance Programs (LIHEAP).



Tommie Jones
Director, MOCR

Mr. Jones is the Director of the Mayor's Office of Community Relations and Services. He joined the Bowser Administration January 2015 as a Ward 5 Liaison before taking on leadership positions for the Mayor including a stint as the Director of the Office of the Clean City and now Director of MOCRS. Tommie is originally from the State of Wisconsin where he led the State of Wisconsin's Volunteer Income Tax Assistance (VITA) program. He lives with his wife Monica and their 1 year old son Cole in Ward 5.



Anthony Stevens
Volunteer Engagement Director, Serve DC

Mr. Stevens is Volunteer Engagement Director for Serve DC--The Mayor's Office on Volunteerism. As the DC Government agency dedicated to promoting service as an innovative, sustainable solution to pressing social challenges, Serve DC engages District communities by building partnerships and organizational capacity, leading local and national volunteer and service initiatives, and providing and promoting meaningful service opportunities. Anthony is responsible for the implementation of Volunteer and Donations Management as outlined in the District Service Plan and the District Response Plan. Previously, he was a political consultant managing both nation-wide and local campaigns to diversify the electorate. He was also a project manager responsible for programs targeting America's best and brightest to run and win issue/political campaigns. He received his B.A. in Africana Studies from the University of North Carolina at Charlotte. Anthony is a proud DC Native and resides in the Historic Anacostia community of Ward 8.

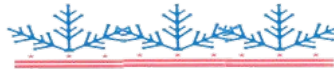


Panel 3 – Home Professionals



Ted Trabue
Managing Director, DCSEU

Mr. Trabue is Managing Director of the DC Sustainable Energy Utility. He is responsible for leading the DCSEU in meeting its economic, environmental, and job creation goals. Mr. Trabue has over 30 years of experience in public affairs, most recently as Executive Director of the Green Builders Council of DC. He also served two terms as the President of the District of Columbia State Board of Education.



Donnie Anderson
Licensed Home HVAC Consultant

Mr. Anderson began Frontline Mechanical Services in 2007. He feels that heating and cooling are not just comfort issues, but productivity and financial ones as well. Frontline works in a wide variety of areas, from homes to commercial locations. Mr. Anderson and his team partner with their customers so that they can provide value oriented service to the residents and businesses in the DMV.



Mark Morris
Licensed Home Contractor

Mr. Morris began his construction business in 2000. Morris Construction LLC, is a small minority owned business that offers reliable construction and renovation to the Greater Washington DC area. He has completed new construction, remodeling and commercial projects from his hometown of Chester, SC to Washington, DC.



Before becoming a general contractor, he spent 10 years in residential and commercial painting, carpentry, flooring, roofing and new construction under the tutelage of his father, who is also a general contractor. Mr. Morris built his own debt free home from the ground up at the age of 23. After which, he became highly sought after for new construction and remodeling. This foundation has made him well versed in all aspects of the business.

Roofing and remodeling have become a trademark of Mr. Morris' general contracting business. He has built a reputation on being a reliable and honest contractor that his clients can trust. He is credited for working for and with his clients to create a finished product that fits within his client's financial parameters.

DCPSC's 2017 Community Leader Award Recipient

Anthony Wood NOW - Neighborhood Organized Workforce, Inc.



Anthony Wood is the founder and CEO of NOW, Neighborhood Organized Workforce Inc., a non-profit, community based organization that focuses on education and vocational training to unemployed and low-income residents in District neighborhoods and beyond. The program is designed to offer a combination of GED instructions, Life Skills, and HVAC training for a period of ten weeks. After completion of the NOW, Inc. curriculum, graduates become NOW, Inc. members and promote the program financially.

NOW, Inc. partners with various social service providers by targeting youth who are at-risk that trains and prepares students to become licensed HVAC technicians. After passing the HVAC certification test, students receive their EPA/CFC License which enables them to secure a living wage with benefits through employment at Apartment management companies, building maintenance contractors, commercial buildings, air conditioning and heating companies, as well as residential and commercial building management companies that include hotels, universities, hospitals, etc.

Anthony and his staff are not only instructors. They also serve as mentors that provide a safety net for students who may be having some difficulty and need assistance in making decisions as they try to obtain their goals.

NOW, Inc. personifies the "Each One Teach" philosophy. NOW, Inc. believes that their comprehensive approach is an alternative way to taking back our neighborhoods that have long been underserved.

The Public Service Commission of the District of Columbia recognizes Anthony Wood of NOW, Inc. as the 2017 DCPSC Community Leader Award recipient.