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**Know what's below.
811 before you dig.**

811 Consumer Fact Sheet

What is 811?

811 is the national number designated by the Federal Communications Commission to help protect homeowners and professional excavators from unintentionally hitting underground utility lines while working on digging projects – large and small.

Why call 811?

Every digging project requires a call to 811. Hitting an underground utility line while digging can harm the environment, cause serious personal injuries, disrupt service to an entire neighborhood and potentially incur fines and repair costs.

When should I call 811?*

- Installing a rural mailbox
- Putting in a fence
- Planting trees or shrubbery
- Building a patio or deck
- Excavating a new garden area

* These are a few common examples of when to call. You or your contractor should call at least 2 working days before any digging project.

How does 811 work?

- One easy phone call to 811, at least 2 working days prior to digging, starts the process of getting your underground utility lines marked for free.
- When you call 811 from anywhere in the country, a representative from your local one-call center will answer your call. Local one call center representative will ask you for the location and description of your digging job, and will notify affected utility companies, who will then send a professional locator to the proposed dig site to mark the approximate location of your lines within a few days of your call.
- Once your underground lines have been marked, you will know the approximate location of your utility lines and can dig safely.
- Please visit www.call811.com, in the “state specific” area of the website, for more information about the one call center in your area.

What happens if I don't call?

- Every six minutes an underground utility line is damaged because someone decided to dig without first calling 811.
- Knowing approximately where underground utility lines are buried before each digging project helps to prevent these situations.
- Not calling 811 could result in compliance and/or enforcement actions and fines.