Frequently Asked Questions by Electricity and Natural Gas Suppliers

1. Do suppliers who wish to provide both electric and natural gas services have to submit separate initial applications?
   
   **Answer:** Yes. Suppliers who intend to provide electric and natural gas services must submit separate initial applications for each.

2. Do suppliers applying to provide both electric and natural gas services have to submit $400.00 for each application?
   
   **Answer:** Yes. Each application requires a separate $400.00 fee.

3. What type of information must suppliers (aggregators, brokers and marketers) submit in the initial application in order to obtain a license?
   
   **Answer:** The suppliers shall provide the information requested in RM 46-2015-01 (Chapter 46) and RM 47-2017-01 (Chapter 47) of the Commission’s Rules and on the Energy Supplier’s Application for Electricity Suppliers and Natural Gas Suppliers posted on the Commission’s website.

4. When does a licensed Electricity Supplier and a Natural Gas Supplier’s license have to be renewed?
   
   **Answer:** A current licensed Electricity Supplier and a Natural Gas Supplier’s license is subject to renewal every five years after the date on which the license was issued or was last renewed.

5. How should an Electricity Supplier and a Natural Gas Supplier Licensee submit their information to renew their license?
   
   **Answer:** The Electricity Supplier and a Natural Gas Supplier Licensee shall provide the information requested on the Commission’s Renewal Energy Supplier’s Application (Renewal Application) for current Electricity Suppliers and Natural Gas Suppliers posted on the Commission’s website.

6. What type of information does the Licensee have to submit in order to have its license renewed?
**Answer:** The Licensee shall provide the information requested on the Commission’s Renewal Application Form which is on the Commission’s website.

7. Is there a filing fee to renew an Electricity Supplier and/or a Natural Gas Supplier’s license?

**Answer:** No

8. How long will it take for the Commission to process the Renewal Application?

**Answer:** The Commission will review the Renewal Application within thirty (30) days after it is filed.

9. Will the Commission issue an order approving or denying a Renewal Application?

**Answer:** No. If the Renewal Application is incomplete or deficient in any manner, the Commission may request additional information to cure the incompleteness or deficiency. If the Renewal Application is deemed complete, the Commission shall take no further action and the Electricity Supplier License and Natural Gas Supplier License shall remain in effect.

10. Who is subject to the Commission’s Licensing Requirements?

**Answer:** Any Person who engages in the business of an Electricity Supplier and Natural Gas Supplier in the District of Columbia shall hold an Electricity Supplier and Natural Gas Supplier License.

11. Are Suppliers that have been licensed five years or more but are not currently providing services to customers exempt from submitting a renewal application?

**Answer:** No. All Suppliers licensed five years or more are required to submit a renewal application.

12. Are Suppliers providing both electric and natural gas services required to submit separate renewal application forms?

**Answer:** No. Suppliers providing both services can submit one application that includes information for both services. However, the Supplier in this example will have to submit separate Affidavits of General Compliance and bond forms that are particular to the service provided, i.e., electricity or natural gas.

13. Is Supplier participation in the Supplier Education Workshop a one-time requirement or an ongoing requirement?

**Answer:** Ongoing. The Supplier must complete the Workshop each year on or around the anniversary date of its initial participation.

14. Are licensed Brokers required to complete the Supplier Education Workshop sponsored by the Commission?

**Answer:** Yes, all current and new licensees are required to complete the Workshop.