March 19, 2020

CONSUMER ALERT

Electricity and Natural Gas Suppliers Door-to-Door Marketing Moratorium during the COVID-19 Public Health Emergency

In response to the COVID-19 health emergency, the Public Service Commission of the District of Columbia (Commission) is taking prudent steps to ensure the health, safety, and welfare of utility service consumers in the District.

Accordingly, we request that all electric suppliers and natural gas suppliers and their third-party marketing companies immediately discontinue all Door-to-Door solicitation and marketing efforts during the COVID-19 public health emergency and for 15 days thereafter.

Questions regarding our response to electric suppliers’ and natural gas suppliers’ during the COVID-19 public health emergency, please contact the Office of Consumer Services at 202-626-5120.