

**PUBLIC SERVICE COMMISSION OF THE DISTRICT OF COLUMBIA
1333 H STREET, NW, SECOND FLOOR, WEST TOWER
WASHINGTON, DC 20005**

PUBLIC NOTICE

February 28, 2014

FORMAL CASE NO. 813, IN THE MATTER OF THE APPLICATION OF POTOMAC ELECTRIC POWER COMPANY FOR AN INCREASE IN ITS RETAIL RATES FOR THE SALE OF ELECTRICAL ENERGY;

and

FORMAL CASE NO. 988, IN THE MATTER OF THE DEVELOPMENT OF UNIVERSAL SERVICE STANDARDS AND THE UNIVERSAL SERVICE TRUST FUND FOR THE DISTRICT OF COLUMBIA

1. The Public Service Commission of the District of Columbia (“Commission”) hereby gives notice that, on January 31, 2014, the District Department of the Environment’s Energy Administration (“DDOE”) filed the Annual Report of the Utility Discount Program Education Working Group (“UDPE WG”) for Fiscal Year 2013 (“FY 2013 Annual Report”).¹

2. In Order No. 16615, the Commission fundamentally changed the education and outreach program for low-income consumers to obtain information about and access to the four utility discount programs (“UDP’s”) in the District of Columbia.² Instead of an annual event to sign up eligible customers, known as the Joint Utility Discount Day (“JUDD”), the Commission approved the establishment of the year-long Consumer Education Program (“CEP”), which would undertake to educate consumers about the UDP through a variety of media throughout the year. In approving the replacement of JUDD with the CEP, the Commission directed the UDPE WG to submit an annual report regarding each fiscal year’s CEP, so the Commission could evaluate its effectiveness. The annual report was to include a summary of the previous fiscal year’s budget and expenditures, numbers of approved UDP applicants, a summary of CEP and UDPE WG member outreach and education activities, and an evaluation of the success of the

¹ *Formal Case No. 813, In the Matter of the Application of Potomac Electric Power Company for an Increase in its Retail Rates for the Sale of Electrical Energy and Formal Case No. 988, In the Matter of the Development of Universal Service Standards and the Universal Service Trust Fund for the District of Columbia (“Formal Case Nos. 813 and 988”), Annual Report of the Utility Discount Program Education Working Group for Fiscal Year 2013, filed January 31, 2014.*

² *Formal Case Nos. 813 and 988, Order No. 16615, rel. November 21, 2011. The four UDPs in the District of Columbia are the Customer Assistance Program (“CAP”) for water customers; Lifeline, for telephone customers; Residential Aid Discount (“RAD”) for electric customers; and Residential Essential Service (“RES”) for gas customers.*

previous year's CEP, including areas where the CEP could be improved.³ In Order No. 17246, the Commission instructed the UDPE WG to add an annual compilation of customer feedback survey results.⁴ DDOE, on behalf of the UDPE WG, filed its FY 2013 Annual Report containing this information on January 31, 2014.

3. All persons interested in commenting on the FY 2013 Annual Report may submit written comments and reply comments not later than fifteen (15) and thirty (30) days, respectively, after the Commission's issuance of this notice. Comments are to be addressed to Brinda Westbrook-Sedgwick, Commission Secretary, Public Service Commission of the District of Columbia, 1333 H Street, N.W., West Tower, Suite 200, Washington, D.C. 20005. Copies of the FY 2013 Annual Report may be obtained by visiting the Commission's website at www.dcpssc.org. Once at the website, open the "eDocket" tab, click on "Search database" and input "FC 988" as the case and "970" as the item number. Copies of the FY 2013 Annual Report may also be purchased at cost, by contacting the Commission Secretary at (202) 626-5150 or bwestbrook@psc.dc.gov.

³ Order No. 16615, ¶ 20.

⁴ *Formal Cases Nos. 813 and 988*, Order No. 17246, rel. September 19, 2013.