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Washington Gas Provides Support to Federal Government Employees Impacted by Government Shutdown

Washington, D.C. (January 8, 2019) – As the shutdown of the Federal Government continues, Washington Gas announced Tuesday that it will offer flexible payment arrangements for government employees directly impacted.

“We recognize that federal government employees may be in a challenging financial position as the shutdown continues,” said Adrian Chapman, President and CEO of Washington Gas and WGL. “We will work with affected employees so that they continue to receive their natural gas service without interruption.”

Washington Gas makes several payment plans and services available to customers who may have difficulty paying their bills. Customers should contact Washington Gas customer service representatives at **1-844-WASHGAS** to discuss their individual situations. Plans to assist customers include:

- **The Washington Gas Budget Plan:** This plan allows eligible customers to spread the cost of winter heating over the entire year. It helps to minimize the impact of typically higher seasonal bills and provides greater flexibility in managing a household budget. The Budget Plan is designed as a 12-month program, and we encourage customers to stay on it year-round to realize the potential benefits.
- **Payment Deferrals:** Washington Gas will work with all eligible customers who cannot pay the “past due bill amount” as well as the “current charges” on their gas bill, by offering deferred payment arrangements upon request by the customer. Washington Gas will comply with all applicable laws, tariff regulations and orders of its regulators when extending payment deferrals to customers who show a willingness to pay past due amounts. The deferred payment agreement Washington Gas may enter into with its customers prevents further credit action on the account, including the assessment of late charges, mailed reminder and/or turn off notices, and collection calls, as long as the customer abides by the agreement.
- **The Washington Area Fuel Fund (WAFF):** Founded by Washington Gas and administered by The Salvation Army, WAFF helps families who do not qualify for, or who have exhausted, government energy assistance. WAFF provides funds for all types of fuel to heat families' homes during the winter heating season. Through its merger with AltaGas, Washington Gas has increased its funding to WAFF and broadened WAFF's eligibility beyond low-income customers. For example, a family of four earning \$75,050 could qualify for assistance.

WAFF also accepts donations to assist neighbors in need. Every dollar donated to WAFF goes directly to those who need assistance because Washington Gas pays the administrative fees of the fund. For more information or to apply for assistance, contact The Salvation Army at **888-318-WAFF (9233)** or visit www.waffhelp.org. Donations can also be made at this website.

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About WGL and Washington Gas

The WGL family of companies—Washington Gas, WGL Energy, WGL Midstream and Hampshire Gas—are now indirect, wholly-owned subsidiaries of AltaGas Ltd [TSX:ALA]. WGL is headquartered in Washington, D.C., and is a leading source for clean, efficient and diverse energy solutions. With activities and assets across the U.S., WGL provides options for natural gas, electricity, green power and energy services, including generation, storage, transportation, distribution, supply and efficiency. Our calling as a company is to make energy surprisingly easy for our employees, our community and all our customers. Whether you are a homeowner or renter, small business or multinational corporation, state and local or federal agency, WGL is here to provide Energy Answers. Ask Us. For more information, visit us at wgl.com and [@wglanswers](https://twitter.com/wglanswers).

WGL's regulated natural gas utility, Washington Gas, provides safe, reliable natural gas service to more than 1.1 million customers in the District of Columbia, Maryland and Virginia. The company has been providing energy to residential, commercial and industrial customers for 170 years. Visit us at www.washingtongas.com and follow us on Twitter [@washingtongas](https://twitter.com/washingtongas).