



Public Service Commission of the District of Columbia
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Press Release

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Commission Directs Over \$500,000 in Unclaimed Funds to Help Low-Income, WGL Customers in District

(Washington, D.C.) Today, the Public Service Commission of the District of Columbia (Commission) ordered Washington Gas Light Company (WGL) to disburse \$522,189 in unclaimed funds to the Washington Area Fuel Fund (WAFF) and the Greater Washington Urban League (Urban League). The funds will be used to benefit low-income residential heating customers during the winter heating season.

In 2014, the Commission opened an investigation into allegations that WGL made \$2.4 million dollars in unauthorized payments to Competitive Service Providers that over-delivered natural gas supplies.

Due to the over-collection of payments from District ratepayers, WGL issued refunds to 33,590 inactive customers totaling \$452,924, and bill credits in the amount of \$1,457,579 to 73,268 current customer accounts. However, WGL reported that a total of \$522,189 remained unclaimed. This prompted WGL and Office of the People's Counsel (OPC) to recommend to the Commission to donate the unclaimed funds equally between WAFF and the Urban League in the amount of \$261,094.50 each.

As a condition for receiving the disbursement of the funds, the WAFF and the Urban League must submit an annual statement with WGL indicating the number of low-income natural gas customers' who received the funds in DC, and the average amount each customer received.

The Order directs WGL to disburse the funds within 15 days of the Order and to file a Final Disbursement Report confirming disbursement.

For additional information, visit the Commission's website at dcpsc.org.

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The Public Service Commission of the District of Columbia is an independent agency established by Congress in 1913 to regulate electric, natural gas, and telecommunications companies in the District of Columbia.

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