

**PUBLIC SERVICE COMMISSION OF THE DISTRICT OF COLUMBIA
1325 G STREET, N.W., SUITE 800
WASHINGTON, D.C. 20005**

NOTICE OF TECHNICAL CONFERENCE

October 24, 2025

**FORMAL CASE NO. 977, IN THE MATTER OF THE INVESTIGATION INTO THE
QUALITY OF SERVICE OF WASHINGTON GAS LIGHT COMPANY, DISTRICT OF
COLUMBIA DIVISION, IN THE DISTRICT OF COLUMBIA,**

1. The Public Service Commission of the District of Columbia (“Commission”) gives notice that the Commission will hold two virtual technical conferences. The first technical conference will take place on November 5, 2025, at 10:00 a.m. EST. The next technical conference will be held on December 9, 2025, at 10:00 a.m. EST.

2. By Order No. 22461, the Commission directed staff to convene three technical conferences with both Washington Gas Light Company (“WGL”) and the Office of People’s Counsel (“OPC”) to both address recurring inconsistencies in data reporting and outline measurable improvements to internal controls.¹ The technical conferences will cover potential improvements to notification and data reporting, record-keeping, technician training, and retention of both the Natural Gas Quality Service Standards (“NGQSS”) and Leak Identification, Detection, and Repair, as well as Odor Complaints (“LIDAROC”).²

3. The virtual technical conferences will be held on Teams. To receive an invitation, the parties should contact Kimberly Lincoln-Stewart at kstewart@psc.dc.gov at least five (5) days in advance of a technical conference.

A TRUE COPY:

BY DIRECTION OF THE COMMISSION:



CHIEF CLERK:

**BRINDA WESTBROOK-SEDGWICK
COMMISSION SECRETARY**

¹ *Formal Case No. 977, In the Matter of the Investigation into the Quality of Service of Washington Gas Light Company, District of Columbia Division, in the District of Columbia*, Order No. 22461, ¶¶ 19, 28, rel. July 16, 2025 (“Order No. 22461”).

² Order No. 22461, at ¶ 19.