



**Public Service Commission of the District of Columbia**  
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## **Consumer Advisory**

**For Immediate Release: March 24, 2015**

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### **Pepco files Billing Error Notification with PSC**

[Pepco filed a Billing Error Notification \(BEN\)](#) with the Public Service Commission of the District of Columbia on March 20, 2015. Pepco has indicated that the billing error, which it discovered on March 19, 2015, impacts approximately 650 Pepco customers. Due to the error, Pepco is either not issuing a bill or only issuing partial bills to those affected customers in order to ensure that customers do not receive inaccurate bills. The Commission is looking further into the matter and will provide additional information as it becomes available.

For more information about Pepco's BEN, please contact the Commission's Office of Consumer Services at 202-626-5120.

*The Public Service Commission of the District of Columbia is an independent agency established by Congress in 1913 to regulate electric, natural gas, and telecommunications companies in the District of Columbia.*

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