



Public Service Commission of the District of Columbia  
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## Press Release

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### DCPSC Directs Pepco to Modify its Interconnection Process

(WASHINGTON, D.C.) – The Public Service Commission of the District of Columbia (Commission) directed Pepco to make modifications to address issues with its interconnection process (Order No. [18575](#)).

After reviewing Pepco's Annual Reports from 2009 to 2014, the Commission found several issues in Pepco's interconnection process that were in need of improvement. In some instances these issues affected customers seeking to participate in interconnection in the District. As a result, on July 21, 2015, the Commission held a legislative-style hearing to allow Pepco, the Office of the People's Counsel and other interested stakeholders to address impediments to the implementation of interconnection and providing a record with the Commission on interconnection in the District. Since the legislative-style hearing, the Commission has reviewed the Annual Report for 2016 and evaluated the current state of interconnection implementation in the District.

In today's Order, the Commission provides its findings from the Annual Report for 2016 and establishes several requirements for Pepco to improve its interconnection process in response to the legislative-style hearing, including:

1. Changing the language on Pepco's website to comport with D.C. Code (§ 34-1518 (b)(2));
2. Modifying the labels on Pepco's website to make the interconnection application process more user-friendly;
3. Reporting the response time for customer inquiries in the Company's annual reports filed in 2017 and thereafter so the Commission can monitor Pepco's responsiveness to customers;
4. Providing a quarterly report with the information on missing deadlines and incomplete applications; and
5. Providing a quarterly report regarding incomplete applications.

Please visit the Commission website at [www.dcpssc.org](http://www.dcpssc.org) for more information about Formal Case 1050, In the Matter of the Investigation of Implementation of Interconnection Standards in the District of Columbia.

*The Public Service Commission of the District of Columbia is an independent agency established by Congress in 1913 to regulate electric, natural gas, and telecommunications companies in the District of Columbia.*

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