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Press Release

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DCPSC Annual Report Showcases Service to District Consumers and Community

(Washington, D.C.) The Public Service Commission of the District of Columbia (Commission) released today its <u>2015 Annual Report</u>, featuring its consumer engagement efforts. It also features infographics, as well as numerous tables and charts that highlight key outcomes of the Commission's work.

The Commission reports annually on its operations, activities, financial condition, and accomplishments to the Mayor, D.C. Council, and general public. The report also provides an overview of the Commission's regulatory and organizational accomplishments and how the Commission serves District electricity, natural gas, and local telecommunication customers.

Consumer engagement efforts featured in the 2015 Annual Report include:

- New Consumer Information Office where consumers can privately meet with Commission consumer specialists regarding their utility bill;
- Re-design of the Commission website to make the site user-friendly and easily accessible by users;
- Restructuring of utility discount programs for income-eligible, District consumers; and
- Community service projects coordinated by staff.

The 2015 Annual Report is available on the Commission's website (<u>www.dcpsc.org</u>). Hard copies will be available at each of the District's public libraries.

For additional information or questions, please contact the Commission at 202-626-5100.

The Public Service Commission of the District of Columbia is an independent agency established by Congress in 1913 to regulate electric, natural gas, and telecommunications companies in the District of Columbia.

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