



Public Service Commission of the District of Columbia
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Press Release

For Immediate Release: October 13, 2016

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DCPSC Directs WGL to Reform Discount Program for Low-Income Customers

(WASHINGTON, D.C.) – The Public Service Commission of the District of Columbia (Commission) adopts a new methodology for computing the credit associated with the Residential Essential Services (RES) Program (Order No. [18565](#)). The RES Program is a discount program offered by Washington Gas Light Company (WGL) to income eligible natural gas customers during the winter months from November through April. The discount is only for the distribution portion of RES consumers' bills.

The Commission also directs WGL to file a revised tariff for the RES Rider that will include a RES credit equal to 55% of the distribution portion of the customer's bill, and to place a line item on RES customers' bills. The line item will indicate the amount of the RES customers' credit as well as the total avoided costs of all surcharges from which customers are exempt.

WGL must file a detailed implementation plan, including:

1. cost and time projections for making the necessary changes to WGL's customer billing software;
2. any necessary tariff revisions;
3. a description of changes to be made to WGL's customer website;
4. any customer education materials that would be used to explain this new program;
5. any associated work papers, and
6. a sample bill display.

The detailed implementation plan must be filed within 21 days of the date of this Order.

Please visit the Commission website at www.dcpssc.org for more information about Formal Case 1127, In the Matter of the Commission's Establishment of a Discount Program for Low-Income Natural Gas Customers in the District of Columbia.

The Public Service Commission of the District of Columbia is an independent agency established by Congress in 1913 to regulate electric, natural gas, and telecommunications companies in the District of Columbia.

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