



# PUBLIC SERVICE COMMISSION

District of Columbia

**Your Energy. Your Voice.**

## Consumer Advisory

For Immediate Release: May 9, 2024

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### DCPSC Offices Shut Down Over High Carbon Monoxide Levels in Building

(WASHINGTON, D.C.) – The offices of the Public Service Commission of the District of Columbia, located at 1325 G Street, N.W., have been temporarily closed due to elevated levels of carbon monoxide on the 2nd floor of the building. As a precautionary measure, the building has been evacuated by the DC Fire and Emergency Medical Services (EMS) Department. There have been no reports of illness related to this incident. Until further notice, our offices will remain closed as DC Fire and EMS work diligently to address and rectify the situation.

Our Office of Consumer Services remains operational and available by phone or through our website to assist consumers with any inquiries or concerns. Please feel free to reach out to us during regular business hours of 9:00 a.m. to 5:30 p.m.:

- By phone: 202-626-5120
- By the website: <https://dcpsc.org/>

We appreciate your patience and understanding as we prioritize our safety and well-being. As the situation progresses, we will provide updates regarding the reopening of our offices.

*The Public Service Commission of the District of Columbia is an independent agency established by Congress in 1913 to regulate electric, natural gas, and telecommunications companies in the District of Columbia.*

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