

Consumer Contacts for Verizon Washington, DC and the Competitive Local Exchange Carriers Providing Service at December 31, 2007

	Company Name	Consumer Service Contact	Title	Address	City	State	Zip Code	Toll Free Number	EMail Address
1	1-800-Reconex, Inc. d/b/a USTel	Call Center		2500 Industrial Ave	Hubbard	OR	97032	800/418-6020	cs@custel.com
2	AboveNet Communications, Inc. d/b/a AboveNet Media Networks	Jill Sandford	Senior Attorney	360 Hamilton Ave.	White Plains	NY	10601	866/859-6971	amosden@above.net
3	Access One, Inc	Maggie Szejda	Director of Operations	820 West Jackson Blvd., 6th Floor	Chicago	IL	60607	800/804-8333	maggies@accessoneinc.com
4	Access Point, Inc.	Ted Bohner	Customer Service	1100 Crescent Green, Suite 109	Cary	NC	27511	800/957-6468	ted.bohner@accesspointinc.com
5	ACN Communication Services, Inc.	Michael Day	Director of Customer Care	32991 Hamilton Court	Farmington Hills	MI	48334	888/226-9013	mday@acninc.com
6	AT&T Communications of Washington DC, LLC	Timothy O'Hara	Area Manager-External Affairs	1401 Eye Street NW, Suite 1100	Washington	DC	20005	800/222-0400	tohara@att.com
7	ATX Licensing, Inc. d/b/a ATX Telecommunications Services	Art Gairo	VP Customer Operations	2100 Renaissance Blvd.	King of Prussia	PA	19406	800/220-2892	art.gairo@atx.com
8	Broadview Networks, Inc.	Art Gairo	SVP Customer Repair	2100 Renaissance Blvd.	King of Prussia	PA	19406	800/276-2384	www.broadviewnet.com
9	Broadwing Communications LLC f/k/a Focal Communications	Broadwing Customer Care		8549 United Plaza Blvd., 3rd Floor	Baton Rouge	LA	70809	800/422-1199	
10	Budget PrePay, Inc. d/b/a Budget Phone	Germain Bell Turner		1325 Barksdale Blvd, Ste 200	Bossier City	LA	71111	888/424-5588	germaineb@budgetphone.com
11	Business Telecom, Inc. d/b/a BTI	Brent Williams	Network Operations Mgr. Maintenance & Repair	1530 Deltacom Drive	Anniston	AL	36207	800/239-3000	brent.williams@deltacom.com
12	Cable & Wireless Americas Operations, Inc.	Mike Murphy	Marketing	20099 Ashbrook Pl, Ste 105	Leesburg	VA	20147	866/875-6900	mike.murphy@cw.com
13	Cavalier Telephone Mid-Atlantic, LLC	Ms. Valerie Herbenick	Department Head - Customer Complaints	2704 Alt. US 19 North	Palm Harbor	FL	34683	877/474-4926	lsims@cavtel.com

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14	Comtel Telecom Assets d/b/a VarTec Telecom	Becky Gibson	Sr. Director, Regulatory Affairs	433 East Las Colinas Blvd., Suite 1300	Irving	TX	75039		becky.gibson@excel.com
15	Comtel Telecom Assets LP d/b/a Excel Telecommunications	Keith Henderson	Vice President of Customer Care & Provisioning	2440 Marsh Lane	Carrollton	TX	75006	800/708-7395	
16	CTC Communications Corp. d/b/a One Communications	Office of the Chairman	Client Services Dept.	100 Chestnut Street Suite 600	Rochester	NY	14604	888/832-5802	inquiry@onecommunications.com
17	Cypress Communications Operating Company	Nicole Browne	Regulatory Analyst	4 Piedmont Center Ste. 600	Atlanta	GA	30305	888/528-1788	support@cypresscom.net
18	Eureka Telecom, Inc. d/b/a InfoHighway Communications	Ross Artale	VP Customer Care	39 Broadway 19th Floor	New York	NY	10006	800/562-4206	ross.artale@eurekanetworks.net
19	France Telecom Corporate Solutions L.L.C.	Jean-Sabastien Falisse	Treasurer	13775 McLearen Road, Mailstop 1100	Oak Hill	VA	20171	866/280-3726	jean-sebastien.falisse@ftld.com
20	Global Crossing Telemanagement, Inc.	Amy Nash	Customer Service	550 S. 24th Street West	Billings	MT	59102	800/414-1973	executive.office@globalcrossing.com
21	Granite Telecommunications, LLC	Jacqueline Paris	Manager, Customer Service	100 Newport Ave. Ext.	Quincy	MA	02171	877/810-4392	jparis@granitet.com
22	LightWave Communications	Matthew Ball	COO	14504 Greenview Drive, Suite 302	Laurel	MD	20708	888/953-9300	mball@lightwaveellc.com
23	Matrix Telecom, Inc. d/b/a Matrix Business Technologies	Patricia Van Voorhees		7171 Forest Lane, Suite 700	Dallas	TX	75230	888-411-0111	customerservice@matrixbt.com
24	Matrix Telecom, Inc. d/b/a Trinsic Communications, Inc.	Martha Ward	Customer Service Manager	100 Brookwood Road	Atmore	AL	36502	877/987-4674, bus:51/368-8600; 1-877-448-7467	res: 877/987-4674, bus: 888/874-6742
25	McGraw Communications, Inc.	Mike O'Neill	Director of Operations	228 East 45th St. - 12th Floor	New York	NY	10017	888/874-6742	moneill@mcgrawcom.net
26	MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services	J. Henry Ambrose	Vice President - State Public Policy	2055 L Street, 5th Floor	Washington	DC	20036	res: 800/444-2222, bus: 888/624-9266	j.henry.ambrose@verizon.com

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27	Metropolitan Telecommunications of DC d/b/a MetTEL	Andoni Economou	Vice President	44 Wall Street, 6th Floor	New York	NY	10005	800/876-9823	aeconomou@mettel.net
28	Nationsline District of Columbia	Brandy Underwood	Customer Care Specialist	3435 Chip Dr. NE	Roanoke	VA	24012	888/477-1224	prioritycustomers@nationsline.com
29	NOS Communications	Customer Service	Customer Service Manager	4380 Boulder Highway	Las Vegas	NV	89121	800/569-4667	rhardin@nos.com
30	Now Communications, Inc. d//b/a Cleartel Communications	Awilda Santiago		12124 High Tech Avenue, Suite 100	Orlando	FL	32817-1474	888/389-4100	
31	Paetec Communications, Inc.	Noell Bulka	Customer Service Manager	600 Willowbrook Office Park	Fairport	NY	14450	877/340-2600	noell.bulka@paetec.com
32	Quantum Shift Communications, Inc. d/b/a VCOM Solutions	Customer Service		12657 Alcosta Blvd #418	San Ramon	CA	94583	800/804-8266	service@vcomsolutions.com
33	Qwest Communications Corporation	Roberto Dominguez	Exec/Reg Escalations Analyst	1801 California Street, 4th Floor	Denver	Co	80202	877/440-8959	Qwestcag@Qwest.com
34	RNK, Inc.	Douglas S. Denny-Brown	General Counsel/ V.P. Regulatory Affairs	333 Elm Street, Suite 310	Dedham	MA	02026		dougdb@rnkcom.com
35	Southwestern Bell Communications Long Distance, LLC d/b/a AT&T Long Distance	Sonny Gann	Sr. Project Manager	1460 Round Table, 1st Floor	Dallas	TX	75247	800-222-0300	sg7291@att.com
36	Sprint Communications Company L.P.	Sandra McNabb	Manager, Customer Service	4704 Mercantile Drive N	Fort Worth	TX	76137	res: 800/877-4646, bus: 800/877-4020	jennifer.a.duane@sprint.com
37	Starpower Communications, LLC	Deshawn Brown	Customer Advocate	10000 Derekwood Lane	Lanham	MD	20706	800/746-4726	deshawn.brown@rcn.net
38	Teleport Communications of Washington, DC, Inc.	Timothy O'Hara	Area Manager - External Affairs	1401 Eye Street NW, Suite 1100	Washington	DC	20005	877/207-9323	tohara@att.com
39	Time Warner Telecom of D.C. LLC f/k/a Xspedius Management Co.	Rochelle Jones	Sr. Vice President	14 Wall Street 9th Fl.	New York	NY	10005	800/937-7473	rochelle.jones@twtelecom.com

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40	Trans National Communications International, Inc.	Charles R. Luca	Senior Vice President - Operations	2 Charlesgate West	Boston	MA	02215	800/800-8400	cluca@tncii.com
41	US LEC of Virginia LLC d/b/a PAETEC Business Services	Pam Hammond	Mgr. Customer Care Services	6801 Morrison Boulevard	Charlotte	NC	28211	800/978-7532	pam.hammon@paetec.com
42	VDL, Inc. d/b/a Global Telecom Brokers	Paul Meek	Vice President Operations	500 Redland Court, Ste. 309	Owings Mills	MD	21117	877/225-5482	paulm@gtb.net
43	Verizon Washington, DC Inc.	Shazada Kashif	Specialist	2055 L Street, 5th Floor	Washington	DC	20036	800/826-2355	shazada.l.kashif@verizon.com
44	XO Communications Services, Inc.	Teresa Miller	Technical Support Manager	9201 N. Central Expressway, 3rd Floor	Dallas	TX	75231	888-845-0608	regulatorygrievance@xo.com