2500 APPLICABILITY

2500.1 Pursuant to D.C. Code § 34-2001 et seq., this Chapter shall apply to all parties seeking certification to provide local exchange service in the District of Columbia after the effective date of these regulations.

2501 CERTIFICATION REQUIRED PRIOR TO PROVIDING LOCAL EXCHANGE SERVICE

No party shall provide local exchange service to the public in the District of Columbia, regardless of the facilities used, without first receiving certification from the Commission to provide such service. All parties seeking a certificate must begin providing service to customers in the District of Columbia within five (5) years from the date that the certificate is issued in accordance with Section 2514 of this chapter.

2502 FILING AN APPLICATION FOR CERTIFICATION

- A party seeking to provide local exchange service in the District of Columbia shall file with the Office of the Commission Secretary an Application, which shall include a detailed Statement of Business Operations ("Statement"). A copy of the Application shall also be filed with the Office of the People's Counsel on the same date that the Application is filed.
- The Application shall be accompanied by a check in the amount of \$1,000 made payable to the Treasurer of the District of Columbia. This fee is non-refundable.

2503 CONTENT OF THE APPLICATION

Each Application filed with the Commission shall: 1) state whether the applicant seeks authorization to provide local telecommunications services within the District pursuant to the automatic certification requirements of D.C. Code § 34-2002(d)(1) ("automatic certification requirements") or the certification by waiver requirements of § 34-2002(d)(3) ("certification by waiver requirements"); 2) provide a detailed statement of the facts the applicant relies upon to demonstrate that it satisfies the certification requirements set forth in sections 2504 or 2505; and 3) state whether the applicant plans to provide resold and/or facilities-based services within the District of Columbia.

The Statement of Business Operations section of the Application shall contain the specifically identified information, in the following order, either in the text of the Statement or in attached exhibits:

- (a) The complete name, address, telephone number, and fax number of the applicant, and the name under which telecommunications services will be provided in the District;
- (b) The type or form of business, the date the business was formed, and a copy of the applicant's articles of incorporation, articles of organization, or charter;
- (c) If the applicant is a corporation: the name, title, address, telephone number, fax number, and e-mail address, if available, of the corporation's corporate contact person, the regulatory contact person authorized to respond to Commission inquiries on behalf of the corporation, and the corporation's registered agent in the District of Columbia;
- (d) If the applicant is a partnership, a limited liability corporation, or any form of business organization other than a corporation: the name, address, telephone number, fax number, and e-mail address, if available, of the organization's contact person, the regulatory contact person authorized to respond to Commission inquiries on behalf of the business organization, and all principal owners and/or partners;
- (e) The local or toll free telephone number for customer service and a telephone number, address, fax number, and e-mail address, if available, for the employee(s) with overall responsibility for customer service and quality of service;
- (f) The name, title, address, telephone number, fax number, and e-mail address, if available, of the individual(s) with overall responsibility for repairs and maintenance, complaints, billing questions, and refunds;
- (g) A brief description of the type(s) of services to be offered, including the types of customers to be served;

- (h) If the applicant relies upon its affiliation with any other company(ies) to demonstrate its financial stability and experience in providing telecommunications services, a detailed description of the applicant's relationship with each affiliate;
- (i) A sworn and notarized tax attestation form signed by a corporate officer, partner, or an employee, who is authorized to act on behalf of the applicant, which attests that, as of the date the form is executed, the applicant: (1) has filed all tax returns required by federal, state, and District law; and (2) has no outstanding tax liability to the District or federal governments or any state or local government. The tax attestation form shall affirmatively declare that the authority to execute the tax attestation has been properly granted;
- (j) If the applicant relies upon its affiliation with another company to demonstrate its financial stability and/or experience in providing telecommunications services, a sworn and notarized tax attestation form signed by a corporate officer, partner, or an employee, who is authorized to act on behalf of the affiliate, which attests that, as of the date the form is executed, the affiliate: (1) has filed all tax returns all taxes required by federal, state and District law; and (2) has no outstanding tax liability to the District or federal governments or any state or local government. The tax attestation form shall affirmatively declare that the authority to execute the tax attestation has been properly granted;
- (k) A copy of the master business license issued by the Department of Consumer and Regulatory Affairs showing evidence of authorization to operate a business in the District of Columbia;
- (l) Financial statements in accordance with Section 2506 of these Rules;
- (m) An affidavit, signed by a person with authority to bind the entity, who shall affirmatively declare that the authority to execute the affidavit has been properly granted, that the applicant is familiar with and intends to adhere to the laws of the District of Columbia and the Rules and Orders of the Commission, including any quality of service standards established by the Commission; and
- (n) An affidavit, signed by a person with authority to bind the applicant, stating that the contents of the Application are true, accurate and correct, and that the applicant understands that if the contents of the Application are found to be false or to contain misrepresentations, any authority granted may be suspended or revoked upon Commission Order. The affidavit shall affirmatively declare that the authority to submit the Application has been properly granted.
- For a party seeking authorization to provide telecommunications services pursuant to the certification by waiver, the Statement of Business Operations shall include all other information required by these Rules, and:

- (a) If available, projected financial statements (balance sheets, income statements, statements of cash flow) for the first three (3) years of the applicant's operations in the District showing anticipated capital requirements and how those requirements will be met, or alternative information showing capital requirements and how they will be met. If financial support is being provided by an affiliate, the projected financial information should be for the affiliate, if available:
- (b) Copies of the documents evidencing the existence and availability of the applicant's or its affiliate's financial resources, which may include, line-of-credit agreements, irrevocable letters of credit, sworn letters of guaranty, bank loan approval documents, recent bank statements, vendor financing commitments, or underwriting agreements;
- (c) Brief biographies of the individuals who will manage the applicant's operations in the District;
- (d) If the applicant is or plans to be a facilities-based carrier, a detailed description of the network architecture to be used in providing local exchange service in the District and the applicant's technical qualifications to design, construct, operate and maintain the proposed network;
- (e) A brief description of the applicant's experience providing the proposed local exchange service or other telecommunications services;
- (f) A statement identifying, by jurisdiction and docket number, any decision by the FCC, any state regulatory body, or court that imposed sanctions against the applicant, an affiliate, officer, director, partner, or owner of more than 10% of the applicant for failure to comply with laws, rules, regulations or orders relating to the applicant's provision of telecommunications services; and
- (g) Lists of states in which the applicant: (1) is providing local exchange service, (2) has been certified to offer local exchange service, (3) has withdrawn its application to provide local exchange service upon notification of the state regulatory body that the application is not likely to be approved, (4) or had its application for certification denied.

2504 AUTOMATIC CERTIFICATION REQUIREMENTS

- An applicant shall be exempt from any other certification requirements if the applicant demonstrates in its Application that the applicant or its affiliate:
 - (a) Has at least three (3) years of experience providing telecommunications services pursuant to authorization(s) by the FCC or a state regulatory body; and
 - (b) Derived more than \$50 million in gross annual revenue from telecommunications services in the year immediately preceding the year in which the Application is filed.

SOURCE: Notice of Final Rulemaking published at 47 DCR 2601 (April 14, 2000).

2505 CERTIFICATION BY WAIVER REQUIREMENTS

- 2505.1 The Commission may waive the experience and annual gross revenue requirements of Section 2504 of these Rules, if an applicant demonstrates in its Application that:
 - (a) The applicant has sufficient experience to ensure the continued provision of local exchange services within the District;
 - (b) The applicant has the financial stability to ensure the continued provision of local exchange services within the District; and
 - (c) The public interest will be served by the applicant's entry into the local telecommunications marketplace within the District.
- An applicant will be deemed to have sufficient experience to ensure the continued provision of local exchange services within the District if:
 - (a) The applicant or its affiliate has at least three (3) years of experience providing telecommunications services pursuant to authorization(s) by the FCC or a state regulatory body;
 - (b) The applicant employs individuals with: 1) substantial managerial experience in the telecommunications industry, and 2) adequate technical expertise to provide the telecommunications services proposed in the Application; or
 - (c) The Application otherwise demonstrates that the applicant has sufficient experience to ensure the continued provision of local exchange services within the District.
- An applicant will be deemed to have the financial stability to ensure the continued provision of local exchange services within the District if:
 - (a) The applicant or its affiliate(s) derived at least \$50 million in gross annual revenue from telecommunications services in any of the last three years preceding the Application;
 - (b) The applicant has cash, a line of credit, or other resources sufficient to meet its anticipated capital requirements for operations in the District of Columbia for a minimum of three years;
 - (c) The applicant demonstrates that: 1) an affiliate, in a notarized document, agrees to provide financial support sufficient to meet the applicant's anticipated capital requirements for a minimum of three years, and 2) the financial strength of that affiliate is sufficient to provide support; or
 - (d) The Application otherwise demonstrates that the applicant has the financial stability to exercise staying power in the District of Columbia.

- 2505.4 The public interest will be served by an applicant's entry into the local telecommunications marketplace within the District when the applicant and its affiliate (if the applicant relies on an affiliate to demonstrate its financial stability and/or experience):
 - (a) Are deemed by the Commission as technically and financially qualified to provide local exchange service in the District;
 - (b) If at any time ever certificated by any other state regulatory body to provide local exchange service, had a satisfactory history of regulatory compliance; and
 - (c) Provide, either directly or through arrangements with others, at a minimum, the following:
 - (1) Access to 911 and E911 services;
 - (2) Access to telecommunications relay services;
 - (3) Access to directory assistance;
 - (4) Access to operator services; and
 - (5) Interconnection on a non-discriminatory basis with other local exchange carriers.
- 2505.5 The Commission may waive the requirement that applicants provide all of the services listed in 2505.4(c) upon good cause shown.

SOURCE: Notice of Final Rulemaking published at 47 DCR 2601 (April 14, 2000); as amended by Final Rulemaking published at 47 DCR 8112 (October 6, 2000).

2506 FINANCIAL STATEMENTS

- An applicant that has been in operation for three years (3) or more shall submit:
 - (a) If the company is publicly traded, a copy of its two most recent Securities and Exchange Commission Form 10-K reports; or
 - (b) If the company is not publicly traded, audited balance sheets, income statements, and statements of cash flow for each of the immediately preceding three (3) fiscal years and for the interim quarters between the end of the last audited fiscal year and the application date.
- An applicant that has been in operation for at least twelve (12) months but less than three (3) years shall submit:
 - (a) If the company is publicly traded, a copy of its most recent Securities and Exchange Commission Form 10-K; or
 - (b) If the company is not publicly traded, audited balance sheets, income statements, and statements of cash flow, for each of the fiscal years the company was in operation and for the interim quarters between the end of the last audited fiscal year and the application date.
- An applicant that has been in operation for less than twelve (12) months on the date the Application is filed may submit such financial statements as are kept in the regular course of the applicant's business operations.
- If, in response to Section 2503.1(h), an applicant identified an affiliate upon which the applicant is relying to demonstrate financial stability and/or expertise in providing telecommunications services, the applicant shall submit, in addition to its own financial statements, those of the affiliate. The applicant shall submit financial statements for the affiliate pursuant to Sections 2506.1, 2506.2, or 2506.3, depending on the length of time that the affiliate has been in operation.
- 2506.5 If audited financial statements are unavailable, an applicant may submit unaudited financial statements and a statement explaining why audited statements are not available.
- 2506.6 The Commission may waive the requirement for audited financial statements upon a showing of good cause.

SOURCE: Notice of Final Rulemaking published at 47 DCR 2601 (April 14, 2000).

2507 COMMISSION REVIEW OF AN APPLICATION FOR AUTOMATIC CERTIFICATION

- Within fifteen (15) days of the date that an Application is filed, the Commission shall:
 - (a) Issue an Order granting the applicant's request for certification to provide telecommunications services within the District of Columbia, if the Application demonstrates that the applicant satisfies the minimum experience and gross annual revenue requirements of D.C. Code § 34-2002(d)(1). Such certification shall permit an applicant to provide resold and facilities-based services in the District of Columbia;
 - (b) Issue an Order denying, the applicant's request for certification to provide telecommunications services within the District of Columbia, if the Application fails to demonstrate that the applicant satisfies the minimum experience and gross annual revenue requirements of D.C. Code § 34-2002(d)(1). Any Order denying an applicant's request for certification shall identify the basis for the denial; or
 - (c) Request, in writing, supplemental information if the Application does not contain all information required by law or these Rules.
- A denied Application may be re-filed with the Commission at any time, with the payment of an additional application fee.

2508 COMMISSION REVIEW OF AN APPLICATION FOR CERTIFICATION BY WAIVER

- Within fifteen (15) days of the date that an Application is filed with the Commission, if the Application demonstrates that:
 - (a) The applicant has sufficient experience to ensure the continued provision of local exchange services within the District;
 - (b) The applicant has the financial stability to ensure the continued provision of local exchange services within the District; and
 - (c) The public interest will be served by the applicant's entry into the local telecommunications marketplace within the District, the Commission shall issue an Order waiving the minimum experience and gross annual revenue requirements of D.C. Code § 34-2002(d)(1) and granting the applicant's request for certification to provide telecommunications services within the District of Columbia. The certification shall specify whether the applicant is authorized to provide resold services, facilities-based services, or both.
- 2508.2 If a telecommunications service provider granted certification by waiver desires to provide services other than those authorized by the certification, the telecommunications service provider shall file another Application, with an additional application fee, requesting certification to provide those additional services.
- Within fifteen (15) days of the date that an Application is filed with the Commission, if the Application fails to demonstrate that: (1) the applicant has sufficient experience and financial stability to ensure the continued provision of local exchange services within the District; or (2) it is in the public interest to grant certification, the Commission shall:
 - (a) Request, in writing, additional information pursuant to D.C. Code § 34-2002(d)(3) by letter or Order; or
 - (b) Issue an Order denying the applicant's request for certification to provide telecommunications services within the District of Columbia.
- 2508.4 If the Commission requests additional information pursuant to Section 2509 of these Rules, either: (1) within fifteen (15) days of the date that the additional information is received by the Commission; or (2) if additional information is not received by the deadline established by the Commission, within fifteen (15) days of that deadline; the Commission shall, in its discretion:
 - (a) Issue an Order granting the applicant's request for certification by waiver to provide telecommunications services within the District of Columbia. Such certification shall specify whether the applicant is authorized to provide resold services, facilities-based services, or both. If a telecommunications service provider granted certification by waiver

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desires to provide services other than those permitted by the certification, the telecommunications service provider shall file another Application, with an additional application fee, requesting certification to provide those additional services;

- (b) Issue an Order denying the applicant's request for certification to provide telecommunications services within the District of Columbia; or
- (c) Return the Application to the applicant without issuing an Order granting or denying the certification. The applicant may re-file the Application, but an additional application fee shall be required. The refiled Application shall include the information requested by the Commission.
- 2508.5 Any decision denying an Application shall identify the basis for the denial.

2509 REQUESTS BY THE COMMISSION FOR ADDITIONAL INFORMATION

- Pursuant to D.C. Code § 34-2002(d)(3), the Commission may request that an applicant file additional information relevant to the Commission's determination of whether the applicant's experience and financial stability are sufficient to ensure the continued provision of local exchange services.
- 2509.2 The Commission's request for additional information pursuant to D.C. Code § 34-2002(d)(3) shall be in writing and shall set forth with particularity the information sought by the Commission.
- Any information requested pursuant to this Section shall be filed with the Commission within fifteen (15) days of the date the request is sent to the applicant. The Commission may grant an extension of time for the filing of additional information upon a showing of good cause.
- 2509.4 If the applicant fails to submit the requested information by the 15-day or extended deadline, the Application shall be deemed dismissed without prejudice. The applicant may re-file the Application at any time, with the requisite One Thousand dollars (\$1,000) application fee. The re-filed Application shall include the information requested by the Commission.

2510 TARIFFS MUST BE FILED AND MAINTAINED WITH THE PUBLIC SERVICE COMMISSION

2510.1 Prior to commencing service, all certificated local exchange carriers shall file tariffs with the Commission for each service offered within the District. The tariffs shall describe the service being offered and all terms and conditions, and specify the rate or rates charged for the service pursuant to D.C. Code § 34-2002(f). Tariffs shall be maintained and updated as necessary.

2511 CHANGE OF CERTIFIED PROVIDER INFORMATION

- All certificated local exchange carriers shall file any change of name, address, telephone number, fax number, email address, registered agent, corporate contact, and customer service and/or maintenance contact information with the Commission within thirty (30) days of the change.
- For any change of ownership or control involving a certificated local exchange carrier that must be approved by the Commission pursuant to D.C. Code § 34-1001, all of the entities involved in the transaction must file an application with the Commission at least sixty (60) days before the proposed closing date of the transaction. The application must contain the following information:
 - (a) The name, address, telephone number, fax number, email address, and contact information of all applicants involved in the transaction;
 - (b) For certificated local exchange carriers involved in the transaction, the name under which the applicant is providing service in the District of Columbia, and the date and order number of the Commission order that authorized the certificated local exchange carrier to provide telecommunications services in the District of Columbia;
 - (c) A description of the transaction, including a description of the applicants' corporate structures pre-transaction and post-transaction as well as the closing date of the transaction;
 - (d) A description of how the transaction satisfies the following standards:
 - (1) How the proposed transaction will affect competition in the District of Columbia;
 - (2) How the proposed merger will affect universal service;
 - (3) How the proposed merger will affect public safety and welfare;
 - (4) Whether the proposed merger will affect the quality of local telecommunications services;
 - (5) How the proposed merger will affect consumer rights; and
 - (e) An affidavit verifying that all of the information in the application is true and correct.
- Within forty-five (45) days after receiving the application, the Commission shall approve the application, reject the application, or request supplemental information. If the Commission requests supplemental information, the applicant will be afforded fifteen (15) days to provide the Commission with such supplemental information. Upon receipt of supplemental information, the Commission shall have thirty (30) days to approve the application or reject the application.

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SOURCE: Notice of Final Rulemaking published at 47 DCR 2601(April 14, 2000); as amended by Notice of Final Rulemaking published 59 DCR 3150 (April 20, 2012); as amended by Notice of Final Rulemaking publish at 65 DCR 13762 (December 21, 2018).

2512 ASSIGNMENT OR TRANSFER OF CERTIFICATION TO PROVIDE LOCAL EXCHANGE SERVICE

- The certification to provide local exchange service within the District of Columbia granted to an applicant shall not be assignable or transferable, except in circumstances in which the assignor or transferor and assignee and transferee share the same or substantially similar corporate structures, affiliates, or financial, managerial, administrative, or technical personnel, equipment, and other resources. No certificated provider shall assign or transfer the certification to another party without written approval of the Commission.
- At least sixty days prior to the date of a proposed assignment or transfer, a certificated provider shall notify all affected customers of the proposed transfer or assignment by separate direct mailing or by bill insert. The notice shall describe any and all changes in terms, conditions, rates, and charges that will affect customers if the transfer or assignment is approved by the Commission and shall advise the customer of the right to terminate service prior to the effective date of the assignment or transfer.
- A request to transfer or assign a certification to provide local exchange service within the District shall be made by a joint application of the assignor and assignee or transferor and transferee.
- The joint applicants shall file with the Office of the Commission Secretary an original and fifteen (15) copies of the joint application not less than thirty days prior to the proposed effective date of the assignment or transfer.
- The joint application shall include, at a minimum, the following information, in the following order and specifically identified, either in the joint application or in attached exhibits:
 - (a) For each joint applicant, the complete name, address, telephone number, fax number, registered agent, corporate contact, and the name of the person authorized to respond to Commission inquiries on behalf of the joint applicant;
 - (b) The name under which local exchange services are currently provided by the assignor or transferor in the District;
 - (c) The name under which local exchange services will be provided if the assignment or transfer is approved;
 - (d) A description of the facilities, if any, currently owned or operated in the District by each applicant;
 - (e) A description of the services currently provided by each applicant in the District;

- (f) A description of the transaction that will result in the transfer or assignment of the certification to provide local exchange service within the District;
- (g) A detailed plan for the transfer of customers to the transferee or assignee;
- (h) A demonstration that the assignor or transferor and the assignee or transferee share the same or substantially similar corporate structures, affiliates, or financial, managerial, administrative, or technical personnel, equipment, and other resources;
- (i) A statement that all District of Columbia customers purchasing local exchange service from the assignor or transferor were notified of the provider's intent to transfer or assign its certification at least sixty days before the proposed effective date of the assignment or transfer;
- (j) A statement that the applicants understand that the filing of a joint application does not, by itself, constitute authorization to assign or transfer the certification; and
- (k) An affidavit signed by a person with authority to bind each of the joint applicants, affirmatively declaring that the authority to execute the affidavit has been properly granted, that the contents of the joint application are true, accurate and correct, and that the joint applicants understand that if the contents of the joint application are found to be false or to contain misrepresentations, any authority granted may be suspended or revoked upon Commission Order.
- Upon a determination that the joint application complies with the standards in 2512.1 and that the assignor or transferor and assignee or transferee have complied with the other provisions of Section 2512, and all other applicable Commission rules and requirements of applicable law, the Commission shall issue an Order transferring or assigning the automatic certification or certification by waiver to provide local exchange service to the transferee or assignee. The certification shall specify whether the assignee or transferee is authorized to provide facilities-based services, resold services, or both.

SOURCE: Notice of Final Rulemaking published at 47 DCR 2601 (April 14, 2000); as amended by Final Rulemaking published at 51 DCR 9998 (October 29, 2004).

2513 WAIVER

2513.1 The Commission may upon request, or on its own initiative after notice to the parties of its intention do so, waive any provision of this chapter for good cause.

SOURCE: Notice of Final Rulemaking published at 47 DCR 2601 (April 14, 2000); as amended by Final Rulemaking published at 47 DCR 5778 (July 14, 2000). Notice of Final Rulemaking published at 67 DCR 011091 (September 18, 2020).

2514 PROVISION OF SERVICE REQUIREMENT

All parties granted a certificate to provide service under this chapter shall begin providing telecommunications service for hire to one or more customers in the District of Columbia within five (5) years from the date that the certificate is issued, or from the date that this rule is published in the *D.C. Register*, whichever is later.

Source: Final Rulemaking published at 61 DCR 9863 (September 26, 2014).

2515 CERTIFICATE REVOCATION

- 2515.1 If a certificated party fails to begin to provide telecommunications service to customers in the District of Columbia within five (5) years from the issuance of its certificate, or from the date that this rule is published in the *D.C. Register*, whichever is later, then the Commission shall institute a formal certificate revocation proceeding and shall give the certificated party an opportunity for a hearing, either oral or in writing.
- If a certificated party reports that it has no revenue from regulated telecommunications services in the assessment survey required by 15 DCMR § 1301.2 for five (5) years from the date that this rule is published in the *D.C. Register*, then the Commission shall institute a formal certificate revocation proceeding and shall give the certificated party an opportunity for a hearing, either oral or in writing.
- 2515.3 If the Commission has reason to believe that a certificated party is no longer providing regulated service in the District of Columbia but has not filed an abandonment of certification or service application under § \$ 2704, 2705, 2706, or 2708, then the Commission shall institute a formal certificate revocation proceeding and shall give the certificated party an opportunity for a hearing, either oral or in writing.
- The formal revocation proceeding shall commence with the issuance of a Show Cause Order directing the certificated party to show cause as to why their certificate should not be revoked.
- A certificated party's response to the Show Cause Order shall be reviewed by the Commission or by a hearing officer designated to act on the Commission's behalf.
- A certificated party may, at its option, relinquish its certificate in accordance with 15 DCMR § 2704 or 2708, whichever is applicable.

Final Rulemaking published at 61 DCR 9863 (September 26, 2014); as amended by Notice of Final Rulemaking publish at 65 DCR 13762 (December 21, 2018).

2599 **DEFINITIONS**

The following words and terms, when used in this Chapter, shall have the following meanings unless the context clearly indicates otherwise:

Affiliate – means a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership with, another person. As used in this paragraph, the term "owns" means to own an equity interest (or the equivalent thereof) of 10 percent or more.

Application – means an application for certification.

Capital requirements – means financing needed for the normal operations of the applicant as well as that required to acquire or improve capital assets.

Commission – means the Public Service Commission of the District of Columbia.

Days – means business days.

Facilities-based carrier – means a carrier that owns any plant, wire or poles located in the District of Columbia and used to provide telecommunications services for a fee directly to the public or to such classes of users as to be effectively available to the public.

FCC – means the Federal Communications Commission.

Joint Application – means an application submitted to transfer or assign the certification.

Local Exchange Service – means a telecommunications service provided within an exchange area.

Party – means an individual, corporation, partnership, or association.

Statement – means Statement of Business Operations.

Tariff – means a written schedule that describes the service being offered, lists all terms and conditions, and specifies the rate or rates charged for the service.

Telecommunications – means the transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

Telecommunications industry – means communications businesses using regulated or unregulated facilities or services and includes broadcasting, telecommunications, cable, computer data transmission, software, programming, advanced messaging and electronics.

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Telecommunications service – means the offering of telecommunications for a fee directly to the public or to such classes of users as to be effectively available to the public, regardless of the facilities used.

SOURCE: Final Rulemaking published at 47 DCR 2601 (April 14, 2000); as amended by Final Rulemaking published at 47 DCR 5778 (July 14, 2000).