Issues in Evaluating Demand-Side Management Programs in the Least Cost Planning Process

by

Grace Hu, Ph.D.
Public Service Commission of District of Columbia¹

In recent years, various methods and tests have appeared in the literature for screening demand-side management (DSM) programs to determine their cost-effectiveness. Two widely used tests are the All-Ratepayers Test and the No-Losers Test. Different state commissions have different regulations and emphases on these program screening tests.

The purpose of this paper is to discuss (a) the long-term, short-term rate and bill impacts and the cost-effectiveness of utilities' energy efficiency programs; and (b) marginal cost and program screening in an integrated least cost planning framework. Specifically, there are six sub-issues this paper discusses: (1) link the bill impact and rate impact with the cost-effectiveness tests; (2) identify the relationship between size of the conservation program and the (i) rate impact and (ii) bill impact; (3) link the rebate level determination with bill impact; (4) provide static and dynamic conditions under which a program will have negative rate impact or bill impact; (5) provide examples from DC utilities to illustrate the differences in results of rate impact test for electric and gas companies; and (6) marginal cost and program screening.

Size of the Conservation Programs and Rate Impacts

In 1986, Ann Bachman and Paul Chernick presented a paper "Assessing Conservation Program Cost-Effectiveness, Participants, Non-participants and the Utility System" at the BRIC conference. They argued the rate impact of a DSM program will be negative if the unit cost of conservation is smaller than the product of (a) the difference between marginal cost and average costs and (b) the ratio of baseload with conservation over baseload without conservation.

One of their conclusions is that a large conservation program is more likely to increase average unit costs than is a small program, even if the costs of conservation and the displaced energy do not vary between the two programs. (See Appendix A for their model and final inequality.)

However, their conclusion can be reversed through a dynamic example. Tables 1 and 2 in Appendix B illustrate why this is the

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case. This example shows the higher the amount of conservation, the greater the favorable rate impact. The rate impact turns negative in an earlier year only under relatively high levels of conservation. The reason why Bachman and Chernick's conclusion does not apply is because when they developed their final inequality, they rearranged the terms for simplification. In so doing, they overlooked the fact that the terms have been rearranged to derive the final condition. Therefore, one can use the final inequality to determine the sign of the rate impact, but not the size of the rate impact.

In other words, as described in Appendix A, the rate impact is determined by cost of service per kwh after implementation of conservation programs minus cost of service per kwh under growth without conservation (S_c-S_a) , which is not equal to or measured by:

$$P_{c} - (P_{q} - P_{b}) * Q_{b} / (Q_{b} + Q_{q})$$

where P_c is average cost of conservation, P_g is incremental cost of supply, P_b is the base average cost, Q_b is the baseload kilowatthour sales, and Q_g is kilowatthour growth without conservation.

In fact, the rate impact is not a key concern from the customers' perspective. Most people do not know their electric rate per kwh. From a customer's perspective, it is more important to see the bill comes down. In this way, the effect of conservation may exceed the impact of rate increases and lead to lower customer bills. So the question is when a program will create a negative bill impact, rather than a negative rate impact.

Bill Impact -- Static and Dynamic Conditions

The static and dynamic conditions for a negative bill impact are different from those for a negative rate impact. The static and dynamic conditions are derived and included in Appendix C. size of the bill impact is determined by the amount of conservation times the difference between the incremental cost of production minus the cost of conservation, then divided by number of Therefore, the amount of conservation is proportional to the size of the bill impact. In a dynamic sense, the time when the bill impact turns negative is mainly influenced by the unit cost of conservation and the marginal cost of production. The larger the incremental cost of supply, the earlier the favorable bill impact will occur. Conversely, the larger the unit cost of conservation, the later the favorable bill impact will show up. Unlike the rate impact, the amount of conservation will not influence the time when the bill impact turns negative in this case. Tables 1 and 2 in Appendix B show as the amount of conservation is cut into half, the bill impact will also be reduced to half. The bill impact is proportional to amount conservation.

Cost-Effectiveness Tests

In general, two tests are used to screen DSM programs -- the All-Ratepayers Test and No Losers Test. On the cost side, the major difference between these two tests is the No-Losers Test treats revenue loss from reduced sales and program rebates as cost items, while the All-Ratepayers Test does not include these items as costs. Therefore, in general, the benefit cost ratio from the No-losers Test is smaller than from All-Ratepayers Test for the same program.

In addition, there are two versions of the All-Ratepayers Test. One was adopted by the California Public Service Commission and the other adopted by Maine Public Service Commission. In the Maine version, the participant avoided cost for alternate fuel devices is not counted as a benefit of the program, whereas in the California version, savings from alternate fuel are counted as a benefit of a program.

The No-Losers Test is also called the Rate Impact Test or Non-Participant Test. This test compares the revenue requirements per kwh before and after implementation of the program. A program which passes the No-Losers Test definitely has a negative bill impact. A program which does not pass the Non-participant Test may not have a negative bill impact.

Bill Impacts and Rebate Level Determination

To determine the rebate level of a DSM program, two approaches are often used:

- (a) the Utility Avoided Cost Method, and
- (b) the Customer Payback Method.

The Customer Payback Approach chooses the rebate which is sufficient to make an energy-efficient option attractive to the customer to make the investment.

The Utility Avoided Cost Approach calculates the utility's rebate level based on the value of the savings in KWs and Kwhs from the installation of the end-use option. The maximum rebate that would be considered under this approach is equal to the utility's avoided cost for the energy saved by the option. This result is because the unit cost of conservation (P_c) must be less than the incremental cost (P_g) to reach the negative bill impact. Part of the conservation cost is the program rebate. Therefore, the rebate level should not exceed the marginal cost to maintain a negative bill impact.

Empirical Examples

The District of Columbia Public Service Commission regulates two energy utilities: the Potomac Electric Power Company (PEPCO) and Washington Gas (WG). Based on the conditions discussed above, in

general, the electric utility will have either a positive or negative rate impact because its marginal cost is greater than average cost. See Table 3 on page 1 of Appendix D. This table indicates for programs passing the All-Ratepayers Test, the benefit/cost ratios in the No-Losers Test may be greater than one (negative rate impact) or less than one (positive rate impact).

However, for the gas local distribution companies (LDCs), in general, its rate impacts are positive. This is because its marginal cost is less than average cost. As a result, almost all the programs in Washington Gas have failed the No-Losers Test or Rate Impact Test.

Therefore, the more gas the customer uses, the lower rate he pays. Because of the implementation of conservation programs, the customers will use less but pay a higher rate. But the customer's bill will be reduced in the long-term as a result of implementation of cost-effective DSM programs. See page 2 of Appendix D.

Different state commissions vary by their emphasis on benefit cost tests used for program screening. In the District of Columbia, the All-Ratepayers Test (Maine version) was adopted in DSM program screening. However, the utilities are allowed to perform the Non-Participant Test to test the rate impact of the program. State of Maine, both the All-Ratepayers Test and Non-participant Test are required for program screening. A rate impact greater than 1% is considered having significant adverse rate impact. Maine, any program reasonably likely to satisfy the All-Ratepayers Test and to fail the Rate Impact Test, but not reasonably likely to have a significant adverse rate impact, may be continued or implemented without Commission approval. The Maryland Public Service Commission mainly employs the All-Ratepayers Test for the initial cost-benefit screening of demand-side conservation programs. However, programs passing the All-Ratepayers Test but failing the Rate Impact Test are subject to further evaluation before implementation.

Marginal Cost and Program Screening

In the least cost planning process, marginal costs are used to evaluate both supply-side and demand-side options. Marginal cost plays a key role in both supply-side build vs. buy decision making and demand-side DSM program screening. In program screening, marginal costs are used to evaluate program benefits or program savings. There are lots of marginal cost related issues in program screening.

The first issue is which type of marginal cost to use in program screening. Some suggest we should use marginal energy cost, marginal capacity cost, marginal transmission cost, marginal subtransmission cost and marginal primary distribution cost in program screening. However, it is under great debate whether the marginal secondary distribution costs should be used for program screening. Others maintain that the reduction in energy

consumption will occur when peak demand is being experienced on individual elements of the secondary distribution system. Therefore, marginal secondary distribution costs should be used in program screening. The opposing side argues the cost savings on secondary distribution are highly uncertain and speculative.

The second issue is the selection and determination of the level of load forecast. The load forecast is a key determinant of marginal costs. The amount of savings from DSM programs, the gross load forecast and the load decrement; all of these will influence the level of load forecast used for calculating marginal costs. Some argue a higher load forecast should be used to compute marginal costs to screen demand-side programs. And lower load forecasts should be employed for estimating marginal costs used to evaluate supply-side options. The reason is that only when utilities exhaust demand side resources will they consider supply-side resources.

The third issue is marginal costs estimated at different points of time have different values. The model used to estimate marginal costs has different input values at different points of time. For example, if this year's marginal costs are lower than those for last year, a program which passed the All-Ratepayers Test last year may no longer have a B/C ratio greater than one this year. This is because its estimated benefit decreases as a result of lower marginal cost. Then, the policy issue is "Should this program be continued?"

Furthermore, an overestimation of marginal costs may lead to adding some programs which are not cost effective. Underestimation of marginal costs will deflate program benefits and therefore screenout cost-effective programs. Either underestimation or overestimation of marginal cost will lead to high cost or revenue requirements. This violates the least cost principle. So the key issue of program screening is not only which test to consider, but also whether one's marginal cost estimate is accurate or not.

In addition, programs with Benefit/Cost ratios close to one will be more sensitive to changes in marginal cost estimates. If a utility has very few "marginal" programs (programs with B/C ratio close to one), the effect of a biased marginal cost will be relatively small.

On the other side of the equation, program screening involves estimating the energy and demand savings. Should we use econometric savings estimate or engineering savings estimate? Therefore, the determination of savings estimates is another issue in program screening. Either overestimating or underestimating savings will lead to biased B/C ratio.

To summarize, program screening is influenced by many factors -the accuracy of marginal cost, the accuracy of program savings, the
forecasted number of participants, program saturation, and the
selection and use of cost-effectiveness test. All of these will

influence the results of DSM program screening. It is essential to consider all these factors to achieve the objective of using electricity more efficiently and lowering customers' bills.

Appendix A

Ann Bachman and Paul Chernick's final inequality

Assuming: Q_b = Baseload Kilowatthour Sales

 Q_{g} = Kilowatthour growth without conservation

 $C_b = Cost of Service for Q_b$

 C_g = Incremental Cost of Supplying Q_g

 $C_c = Cost of avoiding Q_g growth through Conservation$

 $P_b = Base average cost = C_b/Q_b$

 P_g = Average Cost of Serving growth = C_g/Q_g

 P_c = Average Cost of conservation = C_c/Q_g

 S_g = Average cost of service after growth or revenue requirement per kwh

 S_c = Average cost of service after conservation or revenue requirement per kwh

If the DSM program will reduce rate, then S_c will be smaller than S_g . Where $S_g = (C_b + C_g) / (Q_b + Q_g)$, and $S_c = (C_b + C_c) / Q_b$.

Static Condition for negative rate impact:

$$P_c < (P_g - P_b) * Q_b / (Q_b + Q_g)$$

"Negative" rate impact means conservation programs will reduce rates. This inequality states that in order to have negative rate impact, unit cost of conservation must be smaller than the difference between marginal cost and average cost times the ratio of baseload with conservation programs over baseload without conservation programs.

Appendix B - A Counter-example

This example indicates the higher the amount of conservation, the larger the negative rate impact.

In this example, the unit cost of consumption Pc is not a constant along the forecasting horizon. Assuming $C_c = a + b \times X$. X = No. of participants. Where a is the fixed costs and

b is the variable costs. As more and more people join the program along the forecasting horizon, the average cost of conservation will decrease as time advances. Table 1 assumes higher conservation reduction and Table 2 assumes the amount of savings from conservation programs has been reduced to half.

In this simulation, I have assumed: (a) Marginal cost increases slowly along the forecasting horizon; (b) The amount of saving is increasing along the forecasting horizon; and (c) Either programs have high fixed costs or most programs start from roughly the same time, the beginning of forecasting horizon; therefore, the conservation cost per kwh is decreasing along the forecasting horizon.

Because of learning effect and because more and more participants join the program as time goes by, the cumulative conservation effect is increasing. The rate impact turns negative in year 9 or year 2000 in this instance assuming our forecasting horizon is 1992-2006. Suppose we cut the amount of conservation, according to Bachman and Chernick (1986), the average rates will be lower. But actually average rates are higher from 2000 to 2006 as a result of lower amount of conservation (See Table 2). So their conclusion can be reversed easily.

In other words, based on Table 1 and Table 2, Table 1 represents the case where the savings from conservation is higher and Table 2 assumes half of the savings. In Table 1, the rates after implementation of conservation programs are lower compared to those in Table 2 for year 2000 to 2006. (This can be seen more easily when more decimal places are printed out.) Comparing Table 1 with Table 2, we found when the saving is reduced to half, the first year when rate impact turns negative changes from year 9 (year 2000) to year 13 (year 2004). So the amount of conservation will influence the time when the rate impact turns negative.

It should be noted this example is hypothetical. It does not reflect actual cost or load of any utility. We can see that the bill impact is negative because the incremental cost is greater than cost of conservation for all the 15-years in the forecasting horizon. In addition, when the savings are reduced to half, the bill impact is also cut into half.

Table 1
Higher Conservation Reduction -- Rate Impact and Bill Impact

	#															
	BILL Inpact		-0 002	-0.003	-0.004	-0.009	-0.014	-0.018	-0.023	-0.041	-0.051	-0.064	-0.085	-0.130		=
		Impact \$/kuh	0.000	0.00	0.000	0.000	0.000	0.00	000	-0.001	-0.001	-0.001	-0.002	-0.003	,	/=
	~	Total I	36	0.940	0.955	0.958	0.969	26.0	0.973	0.981	0.979	0.974	0.961	0.932		
	erage	Rate Te	0.121	0.121	0.122	0.122	0.124	0.124	0.125	0.125	0.126	0.126	0.125	0.125		
		Cost Ra Will. \$ \$/	0.680	182.450	7.113	8.769	7.792	75.100	7.210	8.140	8.678	8.722	5.315	2.874		
	Tot	# <u>~</u>														
	Prod.	Cost Mill.	179.9	181.650	186.1	187.7	100.0	107 5	196.2	196.9	197.1	196.8	193.8	191.0		
Impact	ad servatio	per cust.Cost cons. Mill (12)	7.731	7.758	7.805	7.824	7 8/8	7.850	7.844	7.826	7.795	1.14	7.581	7.460		
חומ פווו	System Load After Conservation	Guh (11)	1492.000	1505.000 1517.650	529.827	541.375	1541 743	570.056	1576.601	1580.923	1582.427	573 822	561.621	1544.211		
1 mbact		Cost (Mill. \$ (10)		0.800												
Nate	+ C		0.000	0.080	0.060	0.00	0.030	0.030	0.020	0.020	0.020	0.00	0.010	0.010		
THE PROPERTY IN THE THE PARTY BALL THE PARTY INDUSTRIAL	ReductionUnit Cost from of Conser Conservation	\$ (8)	8.000	12.500	15.625	26. 414	30.518	38.147	47.684	59.605	04.500	116,415	145.519	180.000		
	Average C	. 6	0.938	0.948	0.961	0.982	0.989	966.0	1.014	1.022	0.00	1.046	1.054	1.062	n cost	
	e d	*/Kun (6)	0.121	0.121	0.122	0.123	0.124	0.124	0.126	0.126	0.127	0.127	0.127	0.128	productio	
,	System A Total C Cost	•	181.000	184.919	188.363	194.477	196.842	199.230	203.886	200 100	211,760	214.438	217.142	419.617	0 Gwh of	
	Incre. S	_	0.130	0.130	0.140	0.150	0.150	0.150	0.160	160	0.160	0.160	0.160	001.0	ding 140	
	ons.	customers (3)	7.772	7.847	7.923	7.962	8.001	8.041	8.081	8 162	8.203	8.245	8.287	0.00	ars inclu	
	No. of Customers	(2)	193.000	195.000	196.000	198.000	199.000	200.000	203 000	203.000	204.000	205.000	206.000	200.	Assumption: 168 million dollars including 1400 Gwh of production co	
	Load Growth W/o DSM	ε	1500.000	1530.150	1560.906	1576.515	1592.280	1608.203	1624.285	1656.933	1673.503	1690.238	1707.140		n: 168 mi	
	Year		1992	1994	1996	1997	1998	6661	2001		5003		2005		Assumptic	

Mote: (3)=(1)/(2) (5)= 168 + ((1)-1400) * (4) (6) = (5)/(1) (7)= (5)/(2) (10)= (8)*(9) (11)=(1)-(8) (12)=(11)/(2) (13)=168 + ((11)-1400)* (4) (13)=168 + ((11)-1400)* (4) (15)=(15)+(10) (15)=(14)/(11) (16)=(12)*(16) (17)=(15)-(6) (18)=(16)-(7)

Table 2 Half of the Savings from Conservation Rate Impact and Bill Impact

			20																
		= :	ifferenc	(18)	-0.001	-0.001	-0.002	-0.003	-0.004	-0.007	-0.009	-0.011	-0.017	-0.021	-0.026	-0.032	-0.043	-0.053	-0.065
	Average	11	-	17	0.937	0.942	976.0	0.958	0.963	0.975	0.980	0.985	0.998	1.002	1.004	1.006	1.003	1.001	0.997
late Impact	_	ca		(16)	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.000	0.000	-0.001	-0.001	-0.001
Average Ra		/kwh		(15)	0.121	0.121	0.121	0.122	0.122	0.123	0.124	0.124	0.125	0.126	0.126	0.126	0.126	0.126	0.126
<u></u>		Hill S.		(14)	180.840	182.700	184.482	187.738	189.648	193.134	195.011	196.942	200.548	202.312	203.894	205.241	205.707	206.228	206.374
ation	Cons. per		•											7.974					
ystem Load fter Conserv	ŭ	d G		(12)	96.000	10.000	523.900	537.639	551.140	564.308	577.021	589.130	500.443	1610.726	519.680	526.936	632.030	634.380	634.211
otal CosSy		Thous G						_		_	_			0.596 1				_	_
it CostTotal		\$/kmh T	•	(10)	0.000	0.080	0,060	0.000	0.050	0.040	0.030	0.030	0.020	0.020	0.020	0.020	0.010	0.010	0.010
ConservatUnit CostTotal CosSystem Reductionof Conservation After C		Gwh		6)	000.7	5.000	6.250	7.813	9.766	12.207	15.259	19.073	23.842	29.802	37.253	46.566	58.208	72.760	90.00
2 2	verage	. 11		(8)	0.938	£76 U	0.948	0.961	0.967	0.982	0.989	966.0	1.014	1.022	1.030	1.038	1.046	1.054	1.062
Average Cost	٤ ا	\$/kwh B		3	0.121	0.171	0.121	0.122	0.122	0.123	0.124	0.124	0.126	0.126	0.126	0.127	0.127	0.127	0.128
System Av				(9)	181,000	182 950	184,919	188.363	190.527	194.477	196.842	199.230	203.886	206.484	209.109	211.760	214.438	217.142	219.874
														0,160					
_	ns. Co	r cust.\$/		(3)	777.7	7 800	7.847	7.885	7,923	7.962	8.001	8.041	8.081	8.121	8.162	8.203	8.245	8.287	8.330
	No. of Cons. Cost	stonerspe	•	(2)	103,000	000 701	95 000	196,000	000 261	198,000	199,000	200.000	201,000	202,000	203.000	204,000	205.000	206.000	207.000
Load							•	•	•										1724.211
7 6	ì	Vear G																	2006 1

Assumption: 168 Million dollars including 1400 Gwh of production cost

263

1=1

T=13

Appendix C - Static and Dynamic Conditions for Negative Bill Impact

Static Condition

Assuming U = No. of Customers;

A favorable bill impact implies that

$$C_g/U - C_c/U > 0$$

 $Q_gP_g/U - Q_gP_c/U > 0$
 $Q_g (P_g-P_c)/U > 0$

Therefore, the magnitude of bill impact is equal to Q* (Pg-Pc)/U. The higher the Qg, the greater the bill impact. It is proportional to the amount of conservation.

Dynamic Condition

Assuming the amount of conservation is increasing with time and incremental cost is increasing with time. In other words, let us assume $Q_{\rm gt}$ and $P_{\rm gt}$ are linear function of time.

Assume
$$U_{t} = \text{No. of customers}$$
, $Q_{gt} = Q_{g} * T$, $P_{gt} = P_{g} * T$, and $C_{gt} = Q_{g} * P_{g} * T^{2}$ $C_{b} + Q_{g} P_{g} T^{2}$ $C_{b} + C_{c} T$ $C_{b} + Q_{g} P_{g} T^{2}$ $C_{b} + C_{c} T$ $C_{b} + Q_{g} P_{g} T^{2}$ $C_{b} + C_{c} T$ $C_{b} + Q_{g} P_{g} T^{2}$ $C_{c} T > 0$ $C_{c} T > 0$

Therefore, when a favorable bill impact occurs is mainly determined by unit cost of conservation and unit marginal cost.

Not like rate impact, the amount of conservation will not influence the time when the bill impact turns negative in this case.

The final inequality shows that the larger the average cost of conservation, the higher the T. The larger the incremental cost, the smaller the T. T is a time index which indicates the first year bill impact turns negative.

Appendix D Table 3 Page 1 of Ap

PEPCO Commercial Sector Screening Results

-- District of Columbia --

	MW Poten.	GWn Poten.	Benefit/C	st Ratios	Avg. Bil	Chq.fyr	ARP Levelized Cost		
ram	by-1998	by-1998	No-Losers	All Rate:		. Com.	(S/KW		
		•						•	
Justom Rebates	27.9	106.5	1.02	- 4.73	(0.16	i) (3.55)	120.88	0.0316	
& Cooling/ventilation comp.	10.0	37.4	1.08	7.07	(0.30		86.73		
1: Lighting component	15.3	58.4	0.96	4.70	0.17		113.91		
2: Refrigeration component	2.5	10.7	1.03	1.83	(0.02		312.16		
Justom Rebates, High Incen	54.1	206.9	0.93	5.17					
.: Cooling/ventilation comp.	19.4	72.6	1.07	8.17	1.21	27.15	109.83	0.0258	
1: Lighting component	29.9	113.7	0.90	5.13	(0.53)			0.0199	
: Retrigeration component	4.8	20.5	0.63		0.84	19.00	103.75	G.0273	
	4.0	20.3	0.63	1.87	0.89	19.99	302.55	0.0714	
hared Savings/Performanc	14.7	56.3	0.99	4.13	0.06	1.38	138.33	<u> 0.0361</u>	
Contracting									
: Cooling/ventilation comp.	. 5.1	18.9	1.05	6.15	(0.10)	(2.18)	99.95	0.0267	
3: Lighting component	7.9	30.2	0.92	4.31	0.17	3.87	123.70	0.0325	
: Refrigeration component	1.7	7.2	1.02	1.77	(0.01)	(0.31)	325.41	0.0768	
commercial Lighting	88.0	334.7	0.86	4.48	3.35	75.47		0.0208	
				4.42	4.44	73.47	117.07	0.0308	
litz Lighting	26.9	102.5	0.82	1.39	1.08	24.37	344.60	0.0906	
ommercial Lighting/	111.5	424.0	0.87	1.95	4.01	0.25	131.59	0.0346	
lealer Incentive					4.01	· V. EU	131.33	0.0546	
hermal Energy Storage	9.6	-23	1.04	1.49	(0.13)	(2.85)	182.52	N// A	
					(0.12)	(2.55)	182.52	N/A	
mall Commercial pad Reduction	4.2	0.2	1.22	1.80	(0.05)	(1.12)	71.81	1.2175	
DAR VERREIBII									
nail Commercial	3.6	17.8	0.78	2.81	0.23	5.14	200.59	0.0407	
Shop Doctor						J. 14	200.33	0.0407	
aw Commercial	14.8	32.9	1.01	4.42.	/O 070	/4 CD)			
Ilicient Design				J.76.	(0.07)	(1.59)	117.97	0.0530	
or Mutually Exclusive	162.7								
ims (1,3.4.7.8.9.10)	162.7	546.1							

Source: Potomac Electric Power Company, 1990 Energy Plan, page 84

Appendix D

Washington Gas -- Rate Impact and Bill Impact

Table 4

AVERAGE RATE & TYPICAL BILLS BY SCENARIO (NOMINAL \$'S IN 2000)

SCENARIO	AVG. RATE (S/THERM)	PERCENT CHANGE IN RATE	TYPICAL BILL (\$/YEAR)	PERCENT CHANGE IN BILL
BASE CASE	\$1.24	-	\$1,831	- 1
75% TARGET*	\$1.36	9.7%	\$1,620	(11.5%)
COMMISSION GOAL	\$1.42	14.5%	\$1,542	(15.8%)
125% TARGET	\$1.49	20.2%	\$1,515	(17.3%)

^{*:} Commission set a saving target for utility to follow. The higher the target, the higher the savings from DSM programs.

Source: Washington Gas, 1990 Integrated Least Cost Plan, Executive Summary and Plan, page VII-26.